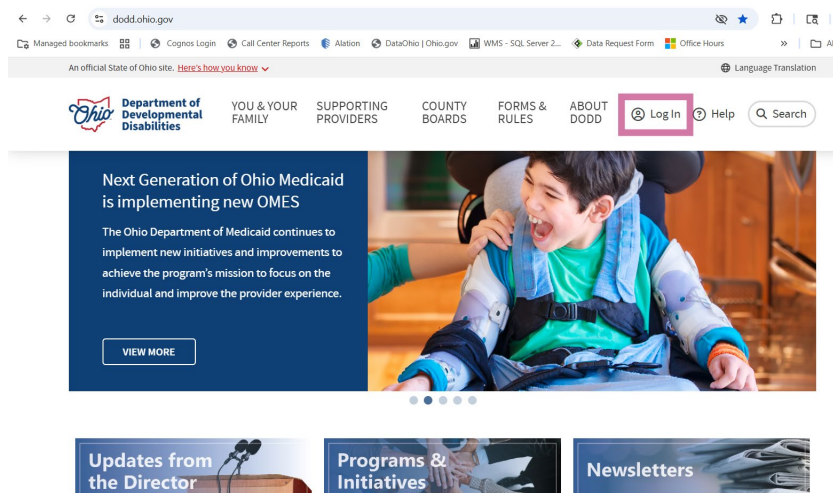
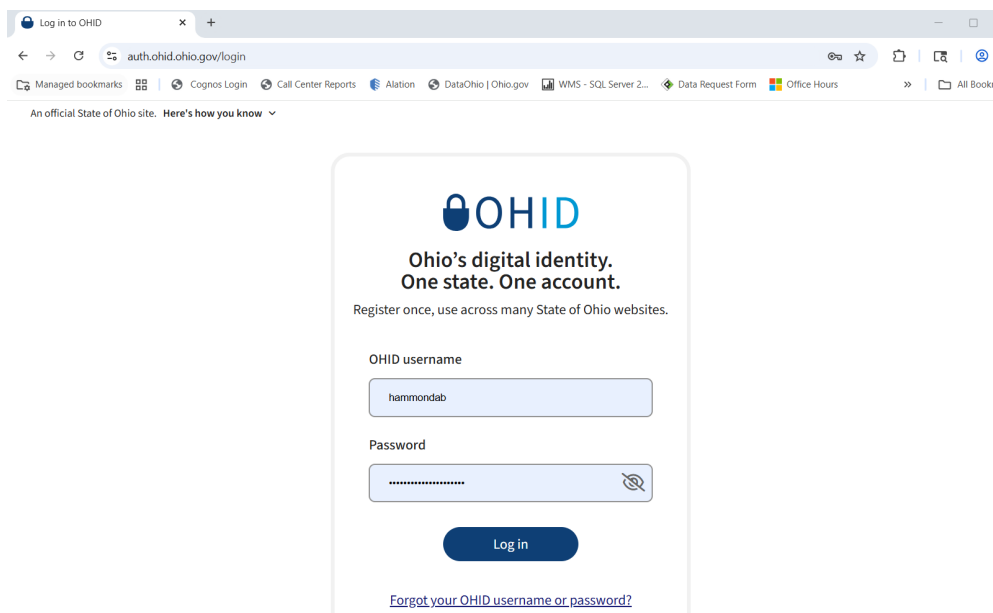


Requesting the Tableau tile and logging in for the first time for Providers

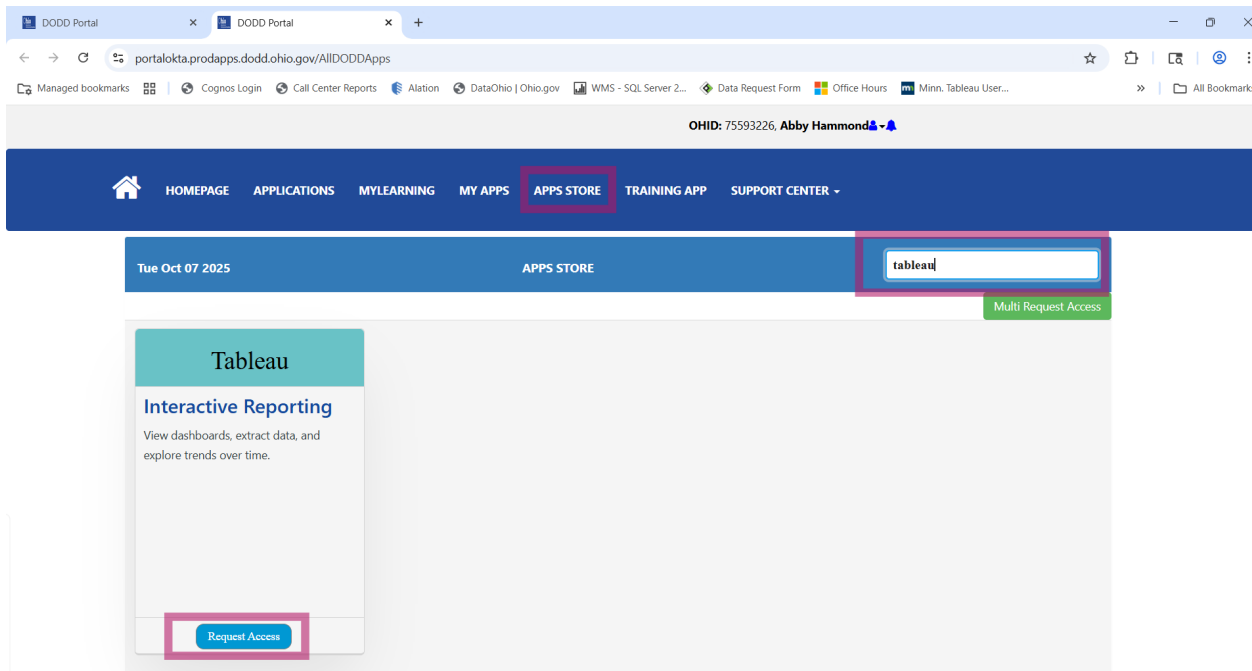
1. Navigate to <https://dodd.ohio.gov/> and log in.



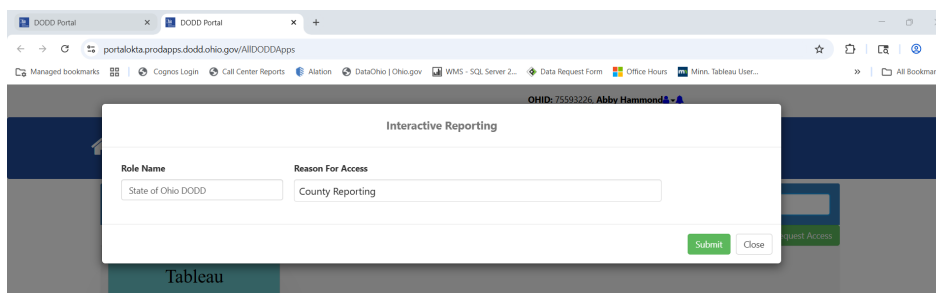
2. To log in, you will use the login you normally use, your “lastnamefirstinitial” and associated password.



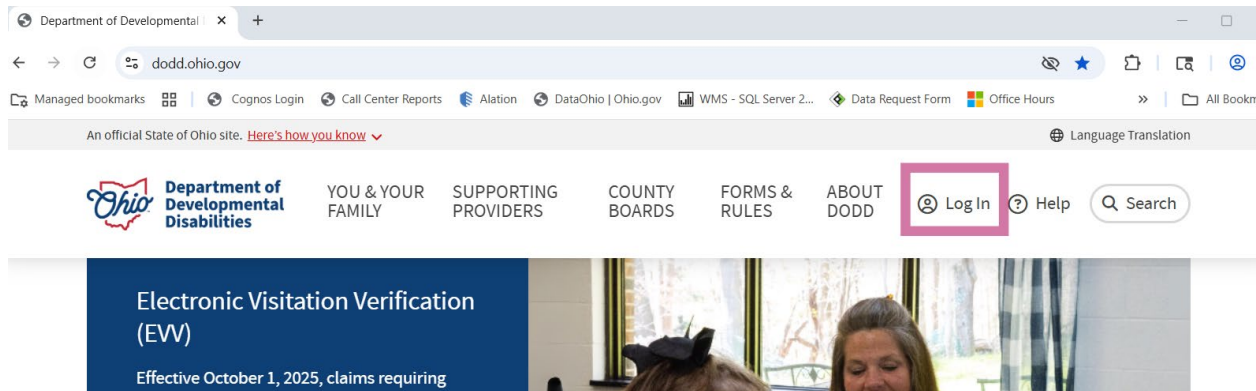
- Next, go to the App Store and search for "Tableau". Once you see the tile, select "Request Access".



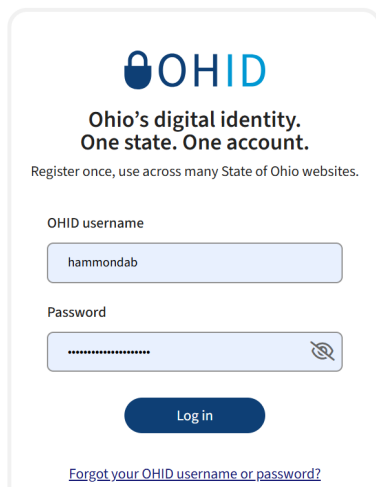
- In the pop-up, select your Role Name and a reason for access. Providers must select "provider". After selecting "submit", you should automatically be granted access.



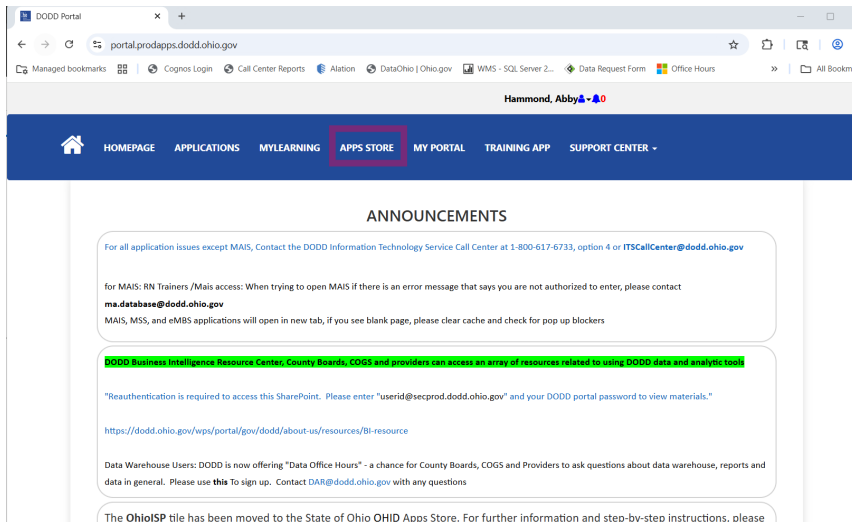
5. In a fresh window, navigate to <https://dodd.ohio.gov/> and log in.



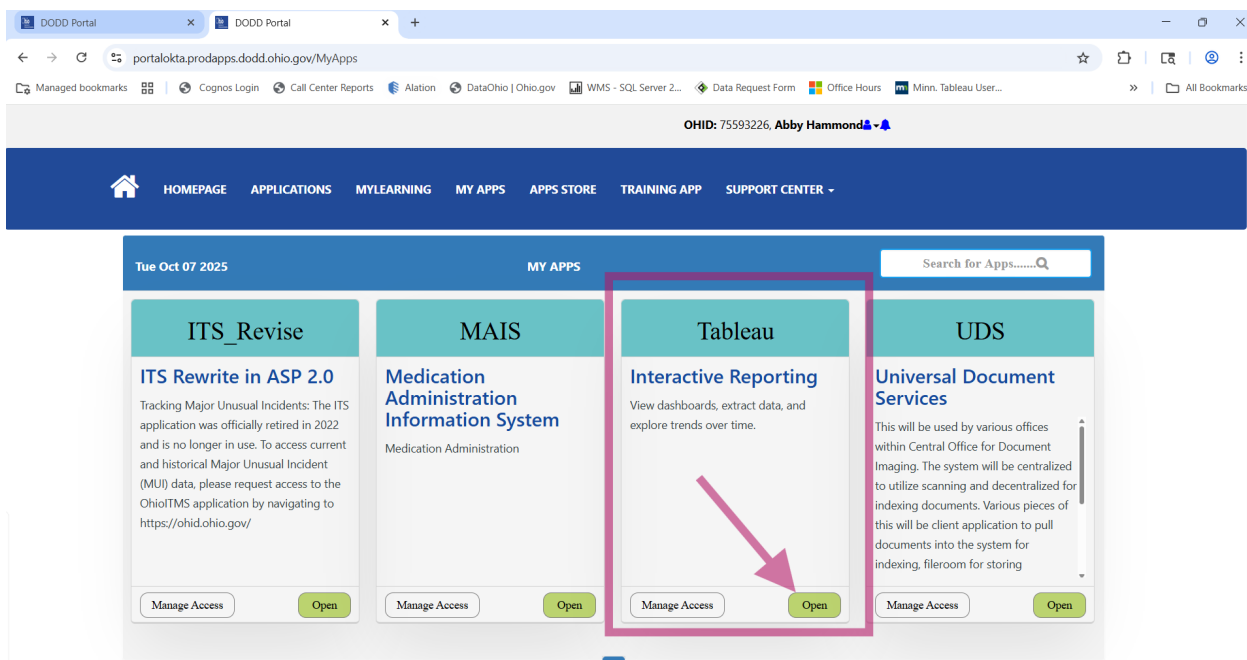
6. You can log in with your “lastnamefirstinitial” on this screen.

A screenshot of the OHID (Ohio's digital identity) login form. The form is titled 'OHID' with the tagline 'Ohio's digital identity. One state. One account.' and a note 'Register once, use across many State of Ohio websites.' It contains two input fields: 'OHID username' with the text 'hammondab' and 'Password' with masked characters. Below the fields is a blue 'Log in' button. At the bottom, there is a link that says 'Forgot your OHID username or password?'.

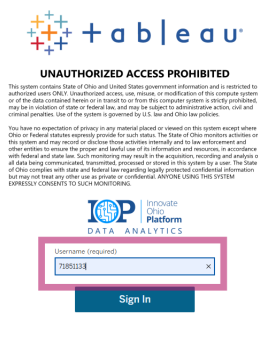
7. Navigate to the app store.



8. Navigate to "My Apps," then select "open" on the Tableau tile.



9. On the tableau screen, sign in using your OHID. If you do not know your OHID, log into <https://ohid.ohio.gov/> to find your 8-digit number starting with a "7".



Note: The direct link to Tableau is <https://analytics.das.ohio.gov/>. For quick access in the future, when it's not your first time logging on, you can go directly to the website. It is suggested to save this as a favorite in your browser of choice.

If you have any issues or need assistance, please reach out using the contact information below.

Reset Your OHID Password:

- Explore OHID help topics at: <https://ohid.ohio.gov/help-center>
- For password reset: OHID Chatbot: <https://ohid.ohio.gov/forgot-password>
- OHID Support: 614-644-OHID (6443)
- OIT Customer Support at OIT.CustomerSupport@das.ohio.gov

Issues Logging Into Tableau:

- Email ITSCallCenter@dodd.ohio.gov or call 1-800-617-6733 (option 4)

Billing/Data Questions:

- Contact the DODD provider claims call center at 1-800-617-6733 (option 3)
- Submit an inquiry through their request form <https://forms.prodapps.dodd.ohio.gov/Contact>

Questions About How to Run/Understand Reports, or Other Needed Support:

Explore the videos and report guides in your resource folder

- Resource folder
for **counties**: <https://analytics.das.ohio.gov/#/site/DODD/projects/3461>
- Resource folder
for **providers**: [https://analytics.das.ohio.gov/#/site/DODD/workbooks/13472/
views](https://analytics.das.ohio.gov/#/site/DODD/workbooks/13472/views)
- Contact dar@dodd.ohio.gov
- Set up an appointment during Data Analytics and Research (DAR) office
hours: [https://dodd.ohio.gov/about-us/DODD Data](https://dodd.ohio.gov/about-us/DODD%20Data)