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Phone conference ID: 810 141 891#

1. DSP APPRECIATION WEEK

- Our providers in Warren County were celebrated early- we were eager 😊
- The official week is September 13th-September 18th.
- We have extra T Shirts and Koozies to distribute this week- feel free to stop in and grab one!

2. InterRAI TOWNHALL DISCUSSIONS

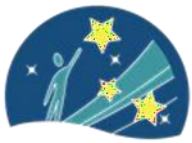
- DODD and Deloitte Consulting, will be hosting the fifth installment in a series of virtual townhall meetings to share updates and answer questions about the interRAI assessment process, which began statewide on May 1. Join us to get updates and key reminders on the interRAI assessment process.

Townhall sessions will take place
September 28 at 12:00PM
September 29 at 6 PM.

- Visit [DODD's Event page](#) to register for a virtual session.
- Visit [DODD's interRAI Assessment page](#) for the latest updates to frequently asked questions (FAQs) and other resources

3. REVALIDATION FOR PROVIDERS

- Revalidation with ODM alerts and emails are being sent out. This is a mandatory step you must take in order to maintain certification with DODD.
- Providers will receive a revalidation notice approximately 120 days before their revalidation deadline with instructions for revalidating.
- Providers should not take any steps to revalidate until they receive their revalidation notice.
- We are finding that the revalidation is coming between the renewal – so this can slow down the process of getting your certification renewed.
- Federal Requirement for Revalidation Questions and Answers Document – Attached.



- [ODM SITE RESOURCES on Revalidation](#)

EMAIL EXAMPLE OF REVALIDATION EMAIL ----

Dear Ohio Medicaid Provider,

On April 23, 2026, the Centers for Medicare & Medicaid Services (CMS) directed Governor DeWine to initiate an expedited **revalidation** of all Ohio Medicaid providers as part of a national effort to strengthen program integrity and reduce fraud, waste, and abuse. In response, the Ohio Department of Medicaid (ODM) will implement a statewide **revalidation** process requiring all providers to complete **revalidation** within the next 24 months. Providers who completed **revalidation** between June 1, 2025, and June 1, 2026, are exempt.

Providers will receive a **revalidation** notice at least 90 days before their deadline, sent to both the physical address and email address listed on the "Correspondence Address" in PNM. Notices also will appear in the PNM module under Enrollment Notices. Providers with multiple provider numbers will receive separate notices and must revalidate each number individually. Please ensure your physical and email address information is current; updates may be made through the [Ohio Medicaid Provider Portal](#). For assistance, contact the Integrated Help Desk at 800-686-1516.

Please note: You can't begin the **revalidation** process until you receive your official notice. Additional guidance and FAQs are available on the [Strengthening Program Integrity webpage](#).

Thank you.

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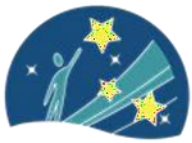
4. UPDATED MEDICATION ADMINISTRATION

- The Medication Administration Category 1 Oxygen Administration, Category 2 Certification, and Stand-Alone Epinephrine training materials have been updated.
- The Oxygen Administration training curriculum changes were made with help from the Ohio Society for Respiratory Care. The changes include clearer steps on when to recheck the set flow rate, oxygen supply, and flow, and for using an E cylinder oxygen tank.
- Updated versions can be found on [MY LEARNING](#)
- These updated documents must replace the previous versions by September 1, 2026. This applies to all medication administration training and any setting where these materials are used as a guide for personnel administering oxygen.

Updated documents include:

- Oxygen Administration Addendum April 2026
- Skills Checklist for Administering Oxygen April 2026

[LINK TO THE MEMO MONDAY](#) for additional information related to changes - July 2026



5. UPDATED COMPLIANCE TOOLS & MUI RESOURCES From DODD

- The Agency Provider Compliance Review Tool, Independent Provider Compliance Review Tool, County Board Accreditation Compliance Review Tool, Ancillary Service Provider Compliance Review Tool, and Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) Provider Compliance Review Tool have been updated and will be used for all compliance reviews starting October 1, 2026. provider compliance review tools are available for review on the DODD website in the 'Preparing for Your Review' section of the Compliance Overview page.
- The department has released several resources designed to assist providers including resources for MUI

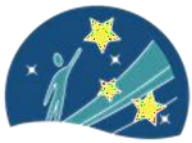
[MUI Resources Updated](#)
[Compliance Tool-Clean Version](#)
[Compliance Overview](#)

6. CLAIMS REVIEWS IN PROGRESS

- As part of ongoing efforts to prevent fraud, waste, and abuse, DODD expanded the compliance review process to ensure service documentation matches claims paid to providers.
- Beginning August 3, 2026, during regular compliance reviews, reviewers began validating a small random selection of 15-minute Homemaker/Personal Care (HPC) claims paid during the previous 3 months (or the most recent 3 months that the provider has billed, if a provider has not billed in the last 3 months).
- This process will eventually be expanded to include additional services and billing units.
- Providers are already required by the service-specific rules to "maintain all service documentation in an accessible location." All service documentation for all people served from the previous 3 months must be available at the review, in either electronic or physical form. If a provider is unable to provide the required service documentation for a selected claim or the documentation does not contain the requirements in the rule, the claim is subject to repayment/ recovery by the department.

7. NATIONAL CORE INDICATORS ADULT IN-PERSON SURVEY – COMING SOON

- The Ohio State University Nisonger Center will conduct interviews for the National Core Indicators (NCI) Adult In-Person Survey to help Ohio better understand what support and resources people with developmental disabilities and their families need.
- From October 2026 through June 2027, trained interviewers will ask about work, services, relationships, community life, and more. This gives participants an opportunity to share what is going well and what could improve.
- The Nisonger Center is hiring interviewers for this project and is especially interested in applicants with lived experience and family members of people with disabilities.
- Interviewers are paid for their time. If you or someone you know is interested, please email DODDNCIproject@osumc.edu or call 1-888-685-3195.



- Learn more about the NCI project at dodd.ohio.gov/about-us/our-programs/nci.

8. SHARE YOUR STORY WITH OHIO TECH AMBASSADORS

- The Ohio Tech Ambassadors want to hear stories from people with developmental disabilities and those who support them. In a short, one-on-one virtual interview, participants will help the Ambassadors understand community needs and the challenges people face when using technology.
- Interview topics will include:
 - Technology you use in your daily life
 - What works well and what feels frustrating
 - What you wish technology could do better
 - Why you don't use technology
- You do not need to be a technology expert. Your lived experience matters and may help others learn about tools that support independence, communication, safety, connection, and more.
- To schedule an interview, visit ohiotechambassadors.org/interview/ or email info@ohiotechambassadors.org.

9. FURTHER CLARIFICATION ON GROUP SIZE IN ADULT DAY AND VOCATIONAL HABILITATION

- DODD received several follow-up questions after last week's guidance on documenting group size in Adult Day Support (ADS) and Vocational Habilitation (VH). Please review the additional guidance:
 - **When to document group size:** Anytime you bill the "small group in an integrated community setting" rate, **and/or** anytime ADS or VH services happen outside your facility-based setting.
 - **Staffing:** The rule no longer sets specific ratios by acuity group. Instead, staffing should be sufficient to keep people safe and healthy and to be able to implement individual support plans (ISPs) and outcomes.
 - **Group size limit:** No more than 16 people per group.

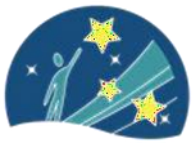
If you have additional questions, email WaiverPolicyTA@dodd.ohio.gov and Compliance@dodd.ohio.gov.

10. UPCOMING EVV SUPPORT CHANGES

A pair of updates are now in place to strengthen support for those connected to the EVV system.

Office Hours

Beginning September 1, Sandata Office Hours will transition to a focused Tuesday–Thursday schedule at 2:30 p.m. **This is a provider-driven Q&A opportunity; not mandatory training.** It will help ensure continuous coverage for providers and Alternate EVV vendors while still offering dedicated one-on-one assistance. We encourage registering early to secure a spot!



[Register for Office Hours](#)

New Email Inbox

All EVV questions and inquiries needing ODM assistance should now be sent to odmevv@sandata.com. This inbox will create a case number for each request, making it easier to track and follow up. **There is no change to Sandata EVV Customer Support: ODMCustomerCareEmail@Sandata.com**

Please note: EVV@medicaid.ohio.gov will now serve as a specialized inbox solely for processing and archiving Live-In Caregiver exemption requests. **No inquiries will be addressed through this mailbox.**

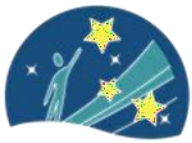
11. MEDICAID SERVICES SYSTEM UPDATES (NEW MSS)

- Providers billing 15 minute unit rates have been transitions to the NEW MSS
- Warren County has started transitioning providers who bill the MRC to the NEW MSS and Melissa Stall, Support Services Manager, is reaching out to providers as their sites are being transitioned
- DODD is offering office hours for providers who may have questions regarding the NEW MSS:
 - [Friday, September 18, from 1 PM-2 PM](#)
 - [Monday, September 21, from 10 AM-11 AM](#)
- You do **not** need to wait for office hours to get support. You can reach out to DODD anytime at MSSsupport@dodd.ohio.gov

12. UPCOMING DODD TRAININGS

Click [here](#) for a full list and to register for trainings offered through DODD.

SEP 16	Northern Behavior Support Workshop 10:30 AM - 12:30 PM	SEP 17	DODD Provider Training Series: Medication Administration, Nursing 10:00 AM - 11:00 AM
SEP 18	MSS Office Hours 01:00 PM - 02:00 PM	SEP 21	MSS Office Hours 10:00 AM - 11:00 AM
SEP 29	Waiver Modernization Town Hall 06:00 PM - 07:00 PM	SEP 28	Waiver Modernization Town Hall 12:00 PM - 01:00 PM
OCT 21	Southern Behavior Support Workshop 10:30 AM - 12:30 PM	OCT 21	Disability Connect 01:00 PM - 02:30 PM
OCT 29	DODD Provider Training Series – Personal Funds 10:00 AM - 11:00 AM	NOV 04	Envisioning Dreams, Charting the Path to a Good LifeTrazando el



13. 11th ANNUAL TRUNK OR TREAT at WCYC

- The 11th Annual Trunk or Treat, will take place on Monday, October 12th from 6-7:30 pm, at our Warren C. Young Center.
- You must arrive early and be ready by 5:45 pm.
- This is for individuals served by WCBDD, both children and adults
- They are taking registrations for Trunks!
[REGISTER HERE](#)
- Candy Donations are appreciated too!

14. Upcoming Events-Trainings

- 9.22.2026 CPR FIRST AID- FULL
- 10.13.2026 CPR FIRST AID
- 10.2.2026 TRUNK OR TREAT
- 10.21.2026 Agency Inservice- OFFICE CLOSED
- 11.7.2026 OFFICE CLOSED VETERANS DAY
- 11.17.2026 PROVIDER MEETING
- 11.19.2026 NURSES SUPPORT GROUP