



OCTOBER

2025

PROVIDER DEVELOPMENT TEAM

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JOIN US AT OUR PROVIDER MEETINGS

November 18, 2025 - 10:00 AM
VIRTUAL & IN PERSON-
Every other Month!

**MEETING NOW
THROUGH TEAMS!**
watch for link!

CPR/FIRST AID TRAINING



10/14/2025

11/4/2025

12/9/2025

Classes start at 9:00AM

***You must RSVP for this course prior to attending.**

Limited slots available!

Register at
providerdevelopment@warrencountydd.org

Check the provider development training calendar for
2025 dates! www.warrencountydd.org

PROVIDER SPOTLIGHT

Emily Hayes

With a passion for helping others, Emily volunteered in high school in adaptive English and P.E. classes. That experience inspired her to start fitness and movement programs for her friends in the community. She is a new independent provider and has a CrossFit program and a dance program for individuals who receive services! Her favorite part of being a DSP is seeing people achieve their goals and supporting their future endeavors. She enjoys spending time working on life skills and helping the people she supports to stay active. In Emily's free time she enjoys CrossFit and helping in the community. She runs multiple adaptive and disability-friendly programs in different locations in Centerville. She also enjoys creative outlets such as drawing and painting



ANNUAL IN-PERSON 8 HOUR TRAINING
OCTOBER 7, 2025 8:30AM-4:00PM
801 DRAKE ROAD, LEBANON.OH

LONGEVITY ADD ON TRAINING

Questions?
angela.mason@warrencountydd.org



Electronic Visitation Verification Reminder



As a reminder, effective October 1, 2025, claims requiring Electronic Visitation Verification (EVV) without a matching EVV record will be denied.

To avoid claim denials and non-payment, please ensure that each submitted claim requiring EVV has a corresponding EVV record in DODD's system. Denied claims will not be paid.

Providers will receive notifications bi-weekly for their claims and EVV matching rates. Currently, the department has a 48.6% compliance rate for the claims billed in the current pay cycle, SEP25D.

Please visit the Ohio Department of Medicaid EVV website to learn more about available resources and tools. For immediate help, contact the EVV Provider Hotline at 855-805-3505.

Questions related to DODD EVV Reports and errors can be sent to DODD-EVV@dodd.ohio.gov.

Call Center Hours for Electronic Visitation Verification Waiver Claims

Effective October 1, DODD waiver claims that require the use of Electronic Visit Verification (EVV) and do not have a matching EVV record will be denied. Anticipating a higher than usual call volume in October, DODD will have EVV-only call center hours throughout the month.

Providers will be able to call the DODD call center on Saturdays and Sundays in October from 9 AM - 4 PM. DODD's call center can be reached at 1-800-617-6733.

Providers can also call the Sandata EVV Provider Hotline at 855-805-3505 at any time of day.



EVV ERROR REPORTS

Beginning the week of September 28, 2025, the weekly Electronic Visitation Verification (EVV) error reports in eMBS will no longer include dates of service before October 1. The reports will now only include claims with EVV errors resulting in denials.

Additionally, the Ohio Department of Medicaid (ODM) will report to DODD providers with approved live-in exemptions. These providers will no longer receive "EVV_Info" reports.

Claims receiving an error for not meeting the EVV requirements will be treated like other errors. The provider will need to correct the underlying issue and resubmit their billing.

refer to Memo Monday 9.29.2025 for additional information related to error codes

HALLOWEEN

TRUNK OR TREAT

10.13.2025

6PM-7:30PM

801 Drake Road

want more information?
rhonda.shutte@warrencountydd.org

