



# TXSYSTEMS

## PROFESSIONAL AND CONSULTING SERVICES

A Professional and Consulting Services Guide

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## Professional Services

### Converged Access

Our team has extensive knowledge on **converged access**, which combines physical and logical access into one seamless system. Instead of managing physical access to doors and logical access to applications separately, converged access uses a single identity to verify the individual for both environments. With a converged access solution, one credential or smart card to:

- Access the building by unlocking entrances
- Log into, and gain access to, a workstation
- Authenticate into the desired platform (*Office 365, Salesforce, etc...*)
- Consolidating credential technologies into a single authentication device

### DigitalPersona® by HID

As a long-standing HID Advantage Platinum Partner, the team at Tx Systems has expertise in HID solutions— especially DigitalPersona®. This solution seamlessly consolidates identity management into a single MFA platform that works across old and new systems, simplifying compliance and blending authentication options.

Our DigitalPersona® Professional Services include demo, pilot, download, installation, training, upgrades, and ongoing support.

- On prem Active Directory Install
- Hybrid AD installation
- Entra ID / Cloud only install

### HID ActivID CMS Installation

Tx Systems provides expert installation and configuration services for HID ActivID Credential Management System (CMS). Our consulting team develops a tailored Statement of Work (SOW) to guide organizations through:

- Initial deployment and environment setup to align with enterprise IT security standards.
- Integration with Active Directory/Entra ID for streamlined lifecycle management.
- Configuration of credential issuance workflows.
- Training and knowledge transfer to ensure internal teams can operate and maintain the CMS effectively.

Outcome: A secure, scalable credential management platform that reduces administrative overhead while meeting compliance standards such as FIPS 201, CMMC, and NIST guidelines.

### Board-Level Integration (Embedded Reader Projects)

For OEMs and device manufacturers, Tx Systems offers board-level integration services to strategize embedding readers and secure elements directly into products. Our team provides:

- Hardware and firmware design guidance for integrating modules at the circuit level. Embedded board manufactures we carry include: HID, Hirsch (formerly Identiv), ACS, and Secugen.
- Best practices for secure communication and data protection.
- Ongoing engineering support during development.

Outcome: A faster, more secure path to market for devices that require embedded authentication and credential-reading capabilities, backed by expert guidance.

### **Certified Hirsch Velocity Installation, Configuration, and Upgrade**

Tx Systems' technicians are certified in Hirsch Velocity, offering end-to-end services for access control deployments:

- Installation of Velocity security management software and hardware integration.
- Configuration of door controllers, card readers, and credential databases.
- System upgrades and patch management to maintain compliance and functionality.
- Migration assistance from legacy Hirsch versions to the latest release.

Outcome: A secure, stable, and fully optimized access control system that integrates seamlessly with enterprise identity and physical security environments.

### **HID's New FIDO Provisioning Software**

Tx Systems now offers professional services around the deployment and support of HID's new FIDO Provisioning Software, designed for enterprises managing large fleets of FIDO authenticators:

- Installation and configuration of the provisioning platform within enterprise infrastructure.
- Integration with HR and IAM systems to automate lifecycle management of authenticators.
- Workflow design for issuance, revocation, and re-provisioning of FIDO keys and smart cards.
- End-user and admin training to ensure smooth adoption.

Outcome: A modern, enterprise-grade provisioning platform that enables large-scale passwordless authentication rollouts, reducing IT complexity while enhancing security.

### **Implementing FIDO for Entra ID**

Tx Systems makes it easy for organizations to move beyond passwords by implementing FIDO2 passkeys with Microsoft Entra ID. Our professional services take the complexity out of deployment so your team can enjoy secure, seamless logins faster. What We Deliver:

- Expert Guidance – We design and configure Entra ID for FIDO authentication that meets your security and compliance needs.
- Turnkey Provisioning – From selecting authenticators to pre-enrolling devices, we ensure employees are ready to log in from day one.
- Smooth Adoption – Pilot programs, user training, and rollout support that drive fast adoption with minimal disruption.

- End-to-End Support – Ongoing optimization to keep your passwordless strategy running smoothly as you scale.

With Tx Systems, you get a frictionless, phishing-resistant login experience backed by proven expertise and trusted partnerships.