



HURACÁN NERO AUTO SPA

Limited Warranty

Window Tint

EFFECTIVE 09-09-2026

Huracán Nero Auto Spa (“Huracán Nero,” “we,” “us”) stands behind the window film we install and the craftsmanship behind it. This Limited Warranty explains what we cover, what we ask of you as the vehicle owner, and how to make a claim. If your film ever performs differently than intended, contact us right away so we can evaluate the issue and make it right.

01 COVERED PRODUCTS

This is a shop warranty issued and backed by Huracán Nero. It applies to professional automotive window film (“tint” or “film”) installed on vehicle glass by Huracán Nero, regardless of the film brand or manufacturer used. Huracán Nero selects films based on ongoing performance evaluation and may install different brands at different times; whichever film is installed on your vehicle, it carries the lifetime film warranty and 30-day workmanship warranty described in Section 2, honored by Huracán Nero.

Some films also carry a manufacturer warranty. Where one is available, Huracán Nero will assist you with a manufacturer claim, but Huracán Nero’s own obligations are defined solely by this document. Paint protection film, ceramic coating, and any other products are not covered by this Limited Warranty and carry their own terms.

02 WHAT IS COVERED

Huracán Nero provides two warranties on every window tint installation. Both begin on the installation date shown on your original Huracán Nero invoice.

- **Film Warranty (lifetime).** For as long as the original purchaser owns the vehicle, the film will be free from manufacturing defects, defined as: bubbling, peeling, cracking, delamination, adhesive failure, or color change (purpling or fading) of the film itself that is not caused by an excluded condition in Section 7.
- **Workmanship Warranty (30 days).** For 30 days from the installation date, the installation will be free from workmanship defects, defined as: edge lifting or peeling not caused by an excluded condition, contamination trapped beneath the film beyond normal industry tolerance, and misalignment attributable to installation.

Remedy. If a covered defect is confirmed, Huracán Nero will remove and replace the film on the affected window at no charge for film or labor. Replacement is limited to the affected window(s) only. Huracán Nero may use a comparable film of any brand for replacement if the original film is unavailable, and cannot guarantee an exact color or shade match to film on other windows. This is your sole and exclusive remedy under this Limited Warranty. Replacement does not extend or restart the original warranty.

03 NORMAL CHARACTERISTICS OF WINDOW FILM

Window film is applied by hand to curved glass with factory edges, ceramic dot-matrix borders, and defroster elements. The following are inherent characteristics of film and film installation, are within industry standards, and are not defects:

- Haze, cloudiness, or small water pockets during the first 7 to 10 days after installation. These are part of the curing process and typically clear on their own; in cold or humid weather curing can take up to 30 days.
- A light gap along the edge of the glass (typically up to 1/16 inch) so the film clears the seal and window mechanism. This gap is intentional and required for proper function.
- A lighter, frosted, or silvery appearance where film crosses the ceramic dot-matrix (frit) border on rear and side glass. Film cannot fully conform to the raised dots; this is visible on every tinted vehicle and is not a defect.
- Small, isolated specks of dust or contamination beneath the film, consistent with a professional installation environment.
- A seam on rear windows with severe curvature where a single piece of film cannot be shrunk to fit. Whether a window is done in one piece or two is a technical decision made by Huracán Nero.
- Slight texture or faint lines where film has been heat-shrunk to the glass, and visibility of film edges upon close inspection.
- Minor color or shade variation between windows, between film batches, or between film and factory privacy glass.

04 OWNER CARE REQUIREMENTS

To keep coverage in force, the film must be cared for as follows:

Curing period. Do not roll down any tinted window for 7 days after installation (10 days in cold or humid weather). Do not clean, touch, or press on the film during this period. Rolling a window down before the film has cured can lift or crease the film and is not covered.

- **Cleaning.** Clean only with a soft microfiber towel and an ammonia-free, alcohol-free cleaner. Do not use paper towels, brushes, abrasive cloths, razor blades, or household glass cleaners containing ammonia.
- **Products.** Do not apply additional film, coatings, stickers, adhesives, or suction-cup mounts to the tinted surface. Do not layer new film over existing film.
- **Contact.** Keep seat belts, jewelry, pets, cargo, sharp objects, and child seats from contacting the film. Scratches and gouges from contact are physical damage, not defects.
- **Defrosters.** Do not scrape or pick at film over defroster lines.

05 ELIGIBLE VEHICLES AND GLASS

Eligible: factory or manufacturer-approved replacement glass that is free of chips, cracks, pitting, scratches, and delamination at the time of installation, with functioning window regulators, seals, and defroster elements.

Not eligible: glass with pre-existing chips, cracks, stress marks, or damage; aftermarket or non-approved replacement glass; and glass with damaged defroster lines or antennas, unless inspected and approved in writing by Huracán Nero before installation. Film adhesion and appearance depend on the condition of the glass beneath it.

Previously tinted glass. If the vehicle has existing film, coverage applies only if the prior film was fully removed by Huracán Nero before installation. Removal of old film carries an inherent risk of damage to rear defroster lines and antenna elements, particularly on aged or previously repaired film; Huracán Nero is not responsible for defroster or antenna damage that occurs during removal of film it did not install.

06 CONDITIONS OF COVERAGE

- **Certified installation.** Coverage is valid only when the film is installed at a Huracán Nero location by a Huracán Nero Certified Installer.
- **Original purchaser; one transfer.** Coverage belongs to the original purchaser. If the vehicle is sold, the warranty may be transferred once to the new owner by written request to support@huracannero.com within 90 days of the sale. Transferred coverage continues for the remainder of the original film warranty for the new owner only, and is not transferable again.
- **Legal compliance.** Window tint laws vary by state and may change. The vehicle owner selects the film shade and is solely responsible for ensuring it complies with the laws of every jurisdiction in which the vehicle is registered or driven. Huracán Nero will advise on applicable limits at the time of purchase but is not responsible for citations, fines, inspection failures, or removal costs arising from non-compliant tint, including tint installed at the customer's request on a windshield or at a shade darker than the legal limit. Coverage does not apply to any film installed in violation of applicable law.
- **No third-party work.** Coverage is void on any window where the film has been removed, reinstalled, repaired, layered, or altered by anyone other than Huracán Nero.
- **Non-commercial use.** Coverage excludes commercial and fleet vehicles (including rideshare, delivery, and work trucks) unless approved in writing by Huracán Nero before installation.
- **Payment.** Coverage is void if payment for the installation is disputed, charged back, reversed, or refunded.

07 EXCLUSIONS

This Limited Warranty does not cover:

- Any condition described in Section 3 as a normal characteristic of window film.
- Failure to follow the Owner Care Requirements in Section 4, including rolling windows down during the curing period.

- Scratches, gouges, scuffs, peeling, or lifting caused by seat belts, jewelry, pets, cargo, cleaning tools, razor blades, or any physical contact.
- Damage from ammonia-based or abrasive cleaners, solvents, chemicals, stickers, adhesives, or products applied to the film.
- Glass breakage or cracking of any kind, whether during or after installation. Film does not cause glass to break; cracks originate from pre-existing chips, stress, impact, thermal cycling, or factory defects in the glass.
- Damage to, or failure of, rear defroster lines, antenna elements, window regulators, seals, or motors, and any pre-existing mechanical condition revealed during installation.
- Collision, accident, vandalism, theft, or contact with foreign objects; racing, off-road, or abusive use.
- Hail, flood, fire, extreme heat, prolonged standing water, or extreme environmental exposure.
- Pre-existing glass damage or defects, aftermarket glass, and factory privacy glass that is not film.
- Film removed, replaced, or altered by anyone other than Huracán Nero, and any film layered over other film.
- Citations, fines, inspection failures, or removal costs related to tint laws.
- Loss of use, loss of time, rental costs, or diminished value during inspection, claim evaluation, or repair.

08 GLASS REPLACEMENT AND INSURANCE

If a tinted window is broken or replaced after installation, coverage on that window ends. Re-tinting replacement glass is billed at our then-current rates and is the responsibility of the vehicle owner or their insurance provider. Most auto policies with glass coverage will pay to re-tint replaced glass; Huracán Nero will provide the documentation your insurer requires.

09 FILING A CLAIM

- **Timing.** Claims must be submitted within 30 days of first noticing the issue. Claims filed outside this window are void. Suspected installation issues must be reported within the 30-day workmanship period, after the curing period has passed.
- **How to file.** Email support@huracannero.com or contact any Huracán Nero location. Include your name, vehicle, installation date, the window(s) affected, a description of the issue, and clear photos.
- **Inspection.** Huracán Nero will inspect the vehicle in person at a Huracán Nero location. Photographs alone are not sufficient for approval. A \$50 claim inspection fee is due at the time of evaluation and is refunded in full if the claim is approved.
- **Determination.** Huracán Nero will determine coverage in its reasonable discretion and notify you of its determination in writing.
- **Where work is performed.** Approved replacements are performed only at Huracán Nero or a facility we designate, and must be scheduled within 30 days of approval or the claim is closed.

10 LIMITATION OF LIABILITY AND DISCLAIMER

Huracán Nero's total liability under this Limited Warranty is limited to replacement of the film on the affected window(s) as described in Section 2, and in no event will exceed the amount paid for the tint installation on the affected window(s) as shown on the original invoice. No cash refunds, replacement vehicles, rental cars, glass repair, or other compensation will be provided.

TO THE FULLEST EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HURACÁN NERO WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE, LOSS OF TIME, DIMINISHED VALUE, GLASS BREAKAGE, DEFROSTER OR ANTENNA DAMAGE, OR FINES OR PENALTIES RELATED TO TINT LAWS, REGARDLESS OF THE LEGAL THEORY ASSERTED.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

11 DISPUTE RESOLUTION

Any dispute arising under this Limited Warranty will be resolved as follows, in order:

1. Within 30 days of written notice of a dispute, the parties will meet in good faith to attempt to resolve it.
2. If unresolved, the parties agree to mediate within 60 days before a mutually agreed mediator, with mediation costs shared equally.
3. If still unresolved, the dispute will be finally decided by binding arbitration before a single arbitrator, administered by the American Arbitration Association under its Consumer Arbitration Rules, held in the county of the Huracán Nero location that performed the installation. Each party bears its own attorneys' fees. Disputes will be resolved individually and not as part of any class or representative action.

12 GENERAL TERMS

- **Policy updates.** Huracán Nero may amend this Limited Warranty at any time. The current version is always available at huracannero.com. You are bound by the version in effect on your installation date unless otherwise agreed in writing.
- **Governing law.** This Limited Warranty is governed by the laws of the state in which the film was installed.
- **Severability.** If any provision is found unenforceable, the remaining provisions remain in full effect.
- **Entire agreement.** This Limited Warranty, together with your original invoice, is the complete agreement regarding warranty coverage of the film and supersedes any verbal statements or manufacturer marketing claims.