



HURACÁN NERO AUTO SPA

Limited Warranty

Automotive Ceramic Coating

EFFECTIVE 09-09-2026

Huracán Nero Auto Spa (“Huracán Nero,” “we,” “us”) stands behind the quality of our work and the coatings we apply. This Limited Warranty explains what we cover, what we ask of you as the vehicle owner, and how to make a claim. If your coating ever performs differently than intended, contact us right away so we can evaluate the issue and make it right.

01 COVERED PRODUCTS

This is a shop warranty issued and backed by Huracán Nero. It applies to any professional ceramic coating applied to automotive paintwork by Huracán Nero, regardless of the coating brand or manufacturer used, in the following warranty terms:

- 3-Year Ceramic Coating Warranty
- 7-Year Ceramic Coating Warranty
- 10-Year Ceramic Coating Warranty

The warranty term for your vehicle is the term shown on your original Huracán Nero invoice and begins on the application date. Huracán Nero periodically evaluates and adopts new coating products; whichever product is applied to your vehicle, this warranty is honored by Huracán Nero and is not dependent on any manufacturer warranty. Paint protection film, window tint, and any other products are not covered by this Limited Warranty; those products carry their own manufacturer warranties, which we provide at the time of installation.

02 WHAT IS COVERED

For the duration of the warranty term, Huracán Nero warrants that a properly maintained coating will:

- Protect the coated paint against naturally occurring environmental damage, including tree sap and industrial or environmental fallout; and
- Maintain surface gloss and hydrophobic performance at a level noticeably better than untreated paint.

Remedy. If a covered failure occurs, Huracán Nero will restore and reapply the coating to the affected area at no charge for labor or product. This is your sole and exclusive remedy under this Limited Warranty. Reapplication does not extend the original warranty term.

03 OWNER CARE REQUIREMENTS

To keep coverage in force, the vehicle must be maintained as follows:

- **Remove bird droppings, bug splatter, and similar contaminants within 24 hours.** These are acidic and can permanently etch the coating and paint if left in place.
- Wash regularly using a touchless or two-bucket hand-wash method with pH-neutral soap and clean microfiber. Do not allow contaminants to build up over extended periods.
- Do not use automatic or friction-based (brush) car washes.
- Do not wash or dry the vehicle in direct sunlight or on a hot surface.
- Do not apply waxes, sealants, or other coatings over the ceramic coating.
- Do not use abrasive materials, polishes, or compounds on coated surfaces. Any polishing or paint correction after application must be performed by Huracán Nero.

Water spotting. Mineral deposits from hard water, sprinklers, or rain that are allowed to dry on the surface can bond to the coating. Standard water spots are usually removable with proper maintenance. Etching or permanent damage caused by mineral deposits is not covered.

04 ELIGIBLE VEHICLES

Eligible: vehicles with original factory paint or manufacturer-approved refinished paint that shows no clear-coat damage, defects, or fading at the time of application.

Not eligible: aftermarket resprays, wraps, or non-manufacturer-approved paintwork, unless inspected and approved in writing by Huracán Nero before application. Where paintwork was previously repaired below manufacturer standards, Huracán Nero cannot assume liability for damage that may occur during preparation or installation, and those panels are excluded from coverage.

05 CONDITIONS OF COVERAGE

- **Certified application.** Coverage is valid only when the coating is applied at a Huracán Nero location by a Huracán Nero Certified Applicator.
- **Paint correction.** Coverage is valid only if all paint correction recommended by Huracán Nero was completed before installation.
- **Prior coatings.** Vehicles previously treated with another ceramic coating or paint protection film are covered only if the prior product was fully removed by Huracán Nero before application.
- **Activation.** Coverage begins 72 hours after application, allowing the coating to cure.
- **Original owner only.** Coverage applies to the original vehicle owner and is non-transferable. Coverage ends immediately upon change of ownership.
- **Annual Warranty Inspection.** To keep the warranty in force, the vehicle must receive a Warranty Inspection at Huracán Nero (or a facility we designate in writing) each year, within

the window that runs from 30 days before to 30 days after the application anniversary date. The inspection includes a maintenance wash and coating evaluation and is billed at \$95. If you cannot make the window, email support@huracannero.com before the window closes and we will grant one 30-day extension for that year. Missing the inspection window without prior notice voids coverage as of the anniversary date.

06 ACCIDENT REPAIR AND REPAINTED PANELS

If any coated panel is repainted, repaired, or replaced after application:

1. Contact Huracán Nero before authorizing body or paint work so we can advise on coating removal and reapplication.
2. The coating must be removed from any panel to be repainted by Huracán Nero or a qualified body shop. Keep the repair invoice as proof of service.
3. Coverage on the affected panels is suspended until they are re-coated by Huracán Nero. Coverage on the rest of the vehicle is unaffected.
4. Reapplication is billed at our then-current rates and is the responsibility of the vehicle owner or their insurance provider. Contact any Huracán Nero location for a quote.

07 EXCLUSIONS

This Limited Warranty does not cover:

- Failure to follow the Owner Care Requirements in Section 3, or neglect, including failure to wash for extended periods or allowing contaminant buildup.
- Pre-existing paint damage or defects, and any surfaces not coated by Huracán Nero.
- Water spots or etching caused by mineral deposits.
- Manufacturer paint defects (peeling, bubbling, orange peel, delamination, etc.).
- Collision damage, scratches, dents, rock chips, vandalism, or malicious damage.
- Natural disasters, fire, flood, hail, or extreme environmental exposure.
- Damage covered by a manufacturer, insurance, or third-party warranty.
- Any product not applied by Huracán Nero that is layered over the coating.
- Polishing, compounding, or aggressive washing by third parties that compromises coating integrity.
- Commercial or fleet vehicles (including rideshare, delivery, and work trucks) unless approved in writing by Huracán Nero before application.
- Loss of use, loss of time, rental costs, or diminished value during inspection, claim evaluation, or repair.

08 FILING A CLAIM

- **Timing.** Claims must be submitted within 30 days of first noticing the issue. Claims filed outside this window are void.

- **How to file.** Email support@huracannero.com or contact any Huracán Nero location. Include your name, vehicle, application date, a description of the issue, and photos.
- **Proof of care.** You must provide dated photos and/or wash and maintenance receipts showing the vehicle has been cared for under Section 3. Claims may be denied where proper maintenance cannot be shown or where the vehicle shows neglect or damage inconsistent with covered failure.
- **Inspection fee.** A \$50 claim inspection fee is due at the time of evaluation and is refunded in full if the claim is approved.
- **Determination.** Huracán Nero will evaluate the claim and determine coverage in its reasonable discretion, and will notify you of its determination in writing.
- **Where work is performed.** Approved repairs or reapplications are performed only at Huracán Nero or a facility we designate.

09 LIMITATION OF LIABILITY AND DISCLAIMER

Huracán Nero's total liability under this Limited Warranty is limited to reapplication of the coating to the affected area as described in Section 2, and in no event will exceed the amount paid for the coating as shown on the original invoice. No cash refunds, replacement vehicles, rental cars, or other compensation will be provided.

TO THE FULLEST EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HURACÁN NERO WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, INCLUDING LOSS OF USE, LOSS OF TIME, OR DIMINISHED VALUE.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

10 GENERAL TERMS

- **Policy updates.** Huracán Nero may amend this Limited Warranty at any time. The current version is always available at huracannero.com. You are bound by the version in effect on your application date unless otherwise agreed in writing.
- **Governing law.** This Limited Warranty is governed by the laws of the state in which the coating was applied, and any dispute will be brought in the county of the Huracán Nero location that performed the application.
- **Severability.** If any provision is found unenforceable, the remaining provisions remain in full effect.
- **Entire agreement.** This Limited Warranty, together with your original invoice, is the complete agreement regarding warranty coverage of the coating and supersedes any verbal statements.