

Huracán Nero Auto Spa – Window Tint Limited Warranty

1.1 Window Tint Warranty Coverage

Huracán Nero Auto Spa ("the Company") warrants all window tint films installed by our certified team to be free of manufacturer defects for the lifetime of the vehicle from the original date of installation.

- Initial installation must be performed by a certified Huracán Nero Auto Spa installer.
- Any re-application, repair, or warranty-related work must be performed by Huracán Nero Auto Spa after claim approval.

1.2 Workmanship Guarantee

In addition to manufacturer defect coverage, Huracán Nero Auto Spa guarantees installation workmanship for **30 days** from the date of installation.

- Issues such as peeling edges, excessive bubbling, or lifting reported within this period will be corrected at no cost.
- Beyond 30 days, these concerns are considered part of normal maintenance and are not covered under this warranty.

1.3 General Terms & Conditions

The following terms and conditions apply to all Huracán Nero Auto Spa Window Tint Warranty program products:

- 1. Warranty coverage begins on the date of installation.
- 2. Warranty excludes vehicles used for commercial purposes at any time prior to, during, or after installation.
- 3. Only certified Huracán Nero Auto Spa installers are authorized to install, re-apply, or repair tint under warranty.
- 4. Warranty claims must be reported to Huracán Nero Auto Spa within **30 days of the issue occurring**. Failure to submit a claim within this period may void eligibility.
- 5. The vehicle must remain continuously registered and located within North America for the duration of the warranty.
- 6. Warranty coverage is in the name of the vehicle owner at the time of installation. If the vehicle is sold, the warranty may be transferred **once** to the new owner by contacting Huracán Nero Auto Spa directly. Transfers must be completed within one year of vehicle purchase, or the warranty is void.

1.4 Care Requirements



Warranty coverage requires that the window film be properly cared for using recommended techniques:

- 1. During the curing period (7–10 days), windows must remain up and should not be cleaned or disturbed. Small bubbles or haze may appear and will dissipate as the film cures.
- 2. Only clean with soft microfiber towels and ammonia-free, alcohol-free cleaners. Do not use paper towels, brushes, or abrasive cloths.
- 3. Physical damage, including scratches caused by seatbelts, jewelry, pets, or foreign objects, is not covered.
- 4. No additional layers of tint, coatings, or adhesives may be applied to the film.
- 5. Excessive exposure to extreme conditions, harsh chemicals, or prolonged standing water may shorten film life and is not covered.
- 6. It is the customer's responsibility to follow these care guidelines. Failure to do so may void warranty coverage.

2.0 WARRANTY LIMITATIONS & INVALIDATIONS

2.1 Liability Limitations

Huracán Nero Auto Spa shall not be held liable for:

- Workmanship issues reported more than 30 days after installation.
- Deterioration of factory-installed equipment, or defects caused by the vehicle manufacturer, dealership, third-party supplier, or unauthorized installers/detailers.
- Swirls, scratches, scuffs, chips, or other physical damage caused by abrasive materials, improper cleaning, or foreign objects.
- Pre-existing vehicle damage or deterioration.
- Any issue covered under the vehicle manufacturer's warranty.
- Any installation, repair, or re-application performed by a non-certified installer, or use of non-Huracán Nero Auto Spa film products. Any such actions void this warranty.
- Tint films installed that do not comply with state, provincial, or local window tint laws. It is the responsibility of the vehicle owner to ensure compliance. Huracán Nero Auto Spa is not responsible for fines, citations, or legal repercussions resulting from non-compliant tint.

2.2 Warranty Invalidations

This warranty will be considered void if any of the following occur:

- 1. Failure to follow the **7–10 day curing instructions**, including but not limited to rolling windows down, cleaning the film, or interfering with the installation before it has fully cured.
- 2. Failure to maintain the window film using proper care techniques as outlined in Section 1.4 Care Requirements.
- 3. Use of abrasive cleaners, ammonia-based cleaners, harsh chemicals, or unapproved third-party products on the film.



- 4. Physical damage caused by improper use, including but not limited to seat belts, pets, sharp objects, scraping, or neglect.
- 5. Damage resulting from a collision, accident, or contact with foreign objects.
- 6. Structural failure or damage caused by racing, reckless driving, abuse, or willful neglect.
- 7. Double lamination or multiple layers of window film applied to the same glass surface.
- 8. Environmental or storage-related damage, including extreme heat, flooding, chemical spills, or prolonged exposure to harsh conditions.
- 9. Installation of tint that does not comply with state, provincial, or local window tint laws, including but not limited to exceeding legal VLT limits or applying tint in prohibited windshield areas.
- 10. Any chargeback, refund, or reversal of payment for tint services rendered.

3.0 MAKING A CLAIM

The following terms apply when making a claim:

- 1. Huracán Nero Auto Spa must be notified of any product failure within **30 days of occurrence**.
- 2. All warranty work (installation, re-application, or repair) must be completed by Huracán Nero Auto Spa after claim approval.
- 3. The warranty holder may be required to sign a pre-work liability waiver before repair or re-application begins.
- 4. Once a claim is approved, warranty work must be completed within **30 days of authorization**.
- 5. In the event of damage covered by insurance, warranty re-application is the responsibility of the customer's insurer or the customer. Huracán Nero Auto Spa will provide documentation and perform re-application services at cost.
- 6. All warranty claims are subject to **verification by Huracán Nero Auto Spa** before any action is taken.

4.0 WARRANTY LIMITS

In the event of a valid warranty claim, Huracán Nero Auto Spa's maximum liability is strictly limited to the following, at the Company's sole discretion and only after verification of the claim by Huracán Nero Auto Spa:

- 1. Arrange and approve warranty repair or re-application of the affected window film by Huracán Nero Auto Spa, **or**
- 2. Provide credit toward re-application services at Huracán Nero Auto Spa, not to exceed the lesser of \$1,000 or the original cost of the tint installation.

No cash or credit refunds will be issued under any circumstances. Warranty claims are subject to verification by Huracán Nero Auto Spa, and all remedies are limited exclusively to the options above.