

FREQUENTLY ASKED QUESTIONS



BOYS & GIRLS CLUB
OF MILBANK

1	What is a Boys & Girls Club?	A youth development program, not childcare. Members do homework, play hard, and take part in planned programming built around academics, health, character, and leadership. Every afternoon has a plan behind it.
2	What grades do you serve?	Junior Kindergarten through fifth grade.
3	What time do you open and close?	[3:00 PM] to [6:30 PM] on school days. [7:30 AM] to [6:30 PM] on no-school days and breaks. During the school year we are open for JK members from 11:45 - 3:15PM
4	Is snack provided?	Yes, free, every day. Nothing to send and nothing to pay. During the summer we provide breakfast, lunch, and a snack.
5	My child has a food allergy.	We are a nut-free facility. Tell us about any allergy or medical condition and we will build a Medical Plan that every staff member working with your child reads.
6	Who can pick up my child?	Only adults on your authorized pickup list, with photo identification, every time. We will ask even when we know you. To change the list, call us. Please do not send a note, since we cannot verify it.
7	What if I am running late?	Call the Club cell. Late pickup is usually a work schedule, not a character flaw, and we would rather know than wonder. Confirm the late pickup policy.
8	What if my child does not want to come?	Tell us. Most of the time it is one specific thing, a friend, a noise, a moment at snack, and it is fixable once we know. A child who dreads coming is a problem we want to solve, not a fact we accept.
9	Does my child have to do homework there?	Power Hour runs every day and every member takes part. Members without homework read or take a challenge card. Nobody sits with nothing to do, and nobody misses the fun part because they had homework.
10	What if my child gets hurt?	We care for them, write it up in detail the same day, and a full-time staff member calls you. You will hear it from us before you hear it from your child.
11	How will I know how my child is doing?	We care for them, write it up in detail the same day, and a full-time staff member calls you. You will hear it from us before you hear it from your child.
12	Can I visit?	Yes. All visitors sign in, and no visitor is ever alone with members