

20/20 Optometry of Silicon Valley Welcome To Our Office

Welcome to 20/20 Optometry of Silicon Valley. We are delighted to have you as a patient and appreciate the confidence you placed in us. Please take a moment to complete the following information. Please review all completed areas to ensure that the information we have is current.

☐ Mr. ☐ Miss ☐ Mrs. ☐ Ms. ☐ Dr. ☐ Male ☐ Female

First Name M.I. Last Name Preferred Name

Street Address City State Zip

Social Security Number Date of Birth Day/ Cell Phone Home Phone

E-mail Address Guardian – If patient is 17 yrs old and under

How were you referred to our office? Who were you referred by?

☐ Yelp/Google ☐ Friend/Family ☐ Doctor ☐ Patient
☐ Insurance Listing ☐ Drive by/Walk-in ☐ Advertisement

Insurance Financial Acknowledgement

Our practice is dedicated to quality care and exceptional customer service. Therefore, we would like to emphasize that as healthcare providers, our relationship is with you and not your insurance company. Filing insurance claims is a courtesy that we extend to our patients. We would be happy to help you receive maximum allowable benefits, but in order to do so, we will need your assistance and understanding of our payment policy.

In order to ensure proper claim submission, please provide us with your current insurance prior to any appointment. We will gladly discuss any questions you may have regarding your insurance to the best of our knowledge. You must realize however that:

***Your insurance is a contract between you and your insurance company.
We are NOT a part of that contract.***

*Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select services they will not cover.

*When verifying insurance eligibility, although your insurance company may state that you are eligible, they never guarantee payment.

Payments are due at the time your services have been rendered unless other financial arrangements have been made. After your claim has been processed and your insurance company does not pay for these services that have been rendered, you will become fully responsible for those charges. We accept cash, debit, and credit cards.

I HAVE READ AND UNDERSTAND THE OFFICE POLICY

Signature

Date

48 Hour Cancellation/ Reschedule Policy

If you must cancel or reschedule future appointments, we require a minimum of 48 hours notice so that we may accommodate another patient.

A \$25 CHARGE WILL BE APPLIED FOR EACH CANCELLED OR RESCHEDULED APPOINTMENT WITHOUT A 48 HOUR NOTIFICATION.

I HAVE READ AND UNDERSTAND THE OFFICE POLICY

Initial Here

PATIENT HISTORY AND INFORMATION

HEALTH HISTORY

What is the main reason for today's exam? _____ When was your last exam? _____

When was your last health exam? _____

Past Illnesses or Injuries: _____

Past Surgeries: _____

Current Medications: _____

Current Eye Drops: _____

Medicines that cause reactions or sensitivities: _____

Specific Allergies: _____

EYE HISTORY

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GENERAL HEALTH CONDITION

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FAMILY HISTORY

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MEDICAL HISTORY QUESTIONNAIRE**SOCIAL HISTORY**

Current Occupation: _____ Years: _____ Employer: _____

SPECTACLE LENS HISTORYDo you use a computer? ☐ Yes ☐ No How many hours/day? _____ Distance from computer? _____Do you drive? ☐ Yes ☐ No Mileage to work each day? _____Do you have glare problems? ☐ Yes ☐ NoDo you have difficulty when driving? ☐ Yes ☐ NoDo you have problems with night vision? ☐ Yes ☐ NoDo you currently wear glasses? ☐ Yes ☐ No Since _____Type of glasses: ☐ Full Time ☐ Part Time ☐ Driving ☐ ReadingGlasses Owned: ☐ Single Vision ☐ Bifocals ☐ Trifocals ☐ Backup ☐ Safety ☐ Sports ☐ ProgressiveHave you had trouble in the past with glasses? ☐ Yes ☐ NoDo you wear sunglasses? ☐ Yes ☐ No Are your sunglasses your current prescription? ☐ Yes ☐ No**SPECIAL EYEWEAR NEEDS**☐ Computer (special prescriptions, special anti-glare treatments) ☐ Safety Glasses (gardening, woodworking, welding)☐ Occupational (mechanics, plumbers, pilots) ☐ Sports/Hobbies (racquet sports, motorcycle)**CONTACT LENS HISTORY**If not a contact lens wearer, are you interested in trying contact lenses at this time? ☐ Yes ☐ NoHave you ever tried to wear contact lenses? ☐ Yes ☐ No Reason for stopping? _____Do you currently wear contact lenses? ☐ Yes ☐ No Since _____

Type and brand of contact lenses _____ Today's wearing time? _____

How many hours/day? _____ How many days/week? _____

Please rate the following on a scale of 1-10, with 1 being POOR to 10 being EXCELLENT

	Right	Left		Right	Left		Right	Left
Lens Comfort	_____	_____	Distance Vision	_____	_____	Near Vision	_____	_____

What Solutions do you use? _____

SOCIAL HISTORYDo you use nutritional supplements (vitamins etc.)? ☐ Yes ☐ NoDo you engage in regular exercise? ☐ Yes ☐ NoDo you drink alcohol? If yes, how much/often? ☐ No ☐ Occasional ☐ 1 Per Day ☐ 2-3/day ☐ 4+/dayDo you smoke? If yes, how much/often? ☐ No ☐ Occasional ☐ ½ pack/day ☐ 1 pack/day ☐ 1+ pack/dayMethod of Tobacco intake? ☐ Smoking ☐ ChewingDo you use Illegal Drugs? ☐ Yes ☐ No

Hobbies / Interests: _____

NOTICE OF PRIVACY PRACTICES

Effective date of notice: 4/14/03

20/20 Optometry of Silicon Valley
2555 North First Street
San Jose, CA 95131
Phone: (408) 433-080 Fax: (408) 577-0849
E-mail: info@2020eyesonline.com
Office contact person: Public Information Officer

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU
MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO
THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

We respect our legal obligation to keep health information that identifies you private. We are obligated by law to give you notice of our privacy practices. This Notice describes how we protect your health information and what rights you have regarding it.

TREATMENT, PAYMENT, AND HEALTH CARE OPERATIONS

The most common reason why we use or disclose your health information is for treatment, payment or health care operations. Examples of how we use or disclose information for treatment purposes are: setting up an appointment for you; testing or examining your eyes; prescribing glasses, contact lenses, or eye medications and faxing them to be filled; showing you low vision aids; referring you to another doctor or clinic for eye care or low vision aids or services; or getting copies of your health information from another professional that you may have seen before us. Examples of how we use or disclose your health information for payment purposes are: asking you about your health or vision care plans, or other sources of payment; preparing and sending bills or claims; and collecting unpaid amounts (either ourselves or through a collection agency or attorney). "Health care operations" mean those administrative and managerial functions that we have to do in order to run our office. Examples of how we use or disclose your health information for health care operations are: financial or billing audits; internal quality assurance; personnel decisions; participation in managed care plans; defense of legal matters; business planning; and outside storage of our records.

We routinely use your health information inside our office for these purposes without any special permission. If we need to disclose your health information outside of our office for these reasons, we will usually not ask you for special written permission. In special situations, we may ask you for written permission for disclosure of personal health information.

USES AND DISCLOSURES FOR OTHER REASONS WITHOUT PERMISSION

In some limited situations, the law allows or requires us to use or disclose your health information without your permission. Not all of these situations will apply to us; some may never come up at our office at all. Such uses or disclosures are:

- when a state or federal law mandates that certain health information be reported for a specific purpose;
- for public health purposes, such as contagious disease reporting, investigation or surveillance; and notices to and from the federal Food and Drug Administration regarding drugs or medical devices;
- disclosures to governmental authorities about victims of suspected abuse, neglect or domestic violence;
- uses and disclosures for health oversight activities, such as for the licensing of doctors; for audits by Medicare or Medicaid; or for investigation of possible violations of health care laws;
- disclosures for judicial and administrative proceedings, such as in response to subpoenas or orders of courts or administrative agencies;
- disclosures for law enforcement purposes, such as to provide information about someone who is or is suspected to be a victim of a crime; to provide information about a crime at our office; or to report a crime that happened somewhere else;
- disclosure to a medical examiner to identify a dead person or to determine the cause of death; or to funeral directors to aid in burial; or to organizations that handle organ or tissue donations;
- uses or disclosures for health related research;
- uses and disclosures to prevent a serious threat to health or safety;
- uses or disclosures for specialized government functions, such as for the protection of the president or high-ranking government officials; for lawful national intelligence activities; for military purposes; or for the evaluation and health of members of the foreign service;
- disclosures of de-identified information;
- disclosures relating to worker's compensation programs;
- disclosures of a "limited data set" for research, public health, or health care operations;
- incidental disclosures that are an unavoidable by-product of permitted uses or disclosures;
- disclosures to "business associates" who perform health care operations for us and who commit to respect the privacy of your health information;

Unless you object, we will also share relevant information about your care with your family or friends who are helping you with your eye care.

APPOINTMENT REMINDERS

We may call or write to remind you of scheduled appointments, or that it is time to make a routine appointment. We may also call or write to notify you of other treatments or services available at our office that might help you. Unless you tell us otherwise, we will mail you an appointment reminder on a post card, and/or leave you a reminder message on your home answering machine or with someone who answers your phone if you are not home.

OTHER USES AND DISCLOSURES

We will not make any other uses or disclosures of your health information unless you sign a written “authorization form.” The content of an “authorization form” is determined by federal law. Sometimes, we may initiate the authorization process if the use or disclosure is our idea. Sometimes, you may initiate the process if it’s your idea for us to send your information to someone else. Typically, in this situation you will give us a properly completed authorization form, or you can use one of ours.

If we initiate the process and ask you to sign an authorization form, you do not have to sign it. If you do not sign the authorization, we cannot make the use or disclosure. If you do sign one, you may revoke it at any time unless we have already acted in reliance upon it. Revocations must be in writing. Send them to the office contact person named at the beginning of this Notice.

YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION

The law gives you many rights regarding your health information. You can:

- ask us to restrict our uses and disclosures for purposes of treatment (except emergency treatment), payment or health care operations. We do not have to agree to do this, but if we agree, we must honor the restrictions that you want. To ask for a restriction, send a written request to the office contact person at the address, fax or E-mail shown at the beginning of this Notice.
- ask us to communicate with you in a confidential way, such as by phoning you at work rather than at home, by mailing health information to a different address, or by using E-mail to your personal E-mail address. We will accommodate these requests if they are reasonable, and if you pay us for any extra cost. If you want to ask for confidential communications, send a written request to the office contact person at the address, fax or E-mail shown at the beginning of this Notice.
- ask to see or to get photocopies of your health information. By law, there are a few limited situations in which we can refuse to permit access or copying. For the most part, however, you will be able to review or have a copy of your health information within 30 days of asking us (or sixty days if the information is stored off-site). You will have to pay a minimum of \$15 for photocopies in advance. If we deny your request, we will send you a written explanation, and instructions about how to get an impartial review of our denial if one is legally available. By law, we can have one 30-day extension of the time for us to give you access or photocopies if we send you a written notice of the extension. If you want to review or get photocopies of your health information, send a written request to the office contact person at the address, fax or E-mail shown at the beginning of this Notice.
- ask us to amend your health information if you think that it is incorrect or incomplete. If we agree, we will amend the information within 60 days from when you ask us. We will send the corrected information to persons who we know got the wrong information, and others that you specify. If we do not agree, you can write a statement of your position, and we will include it with your health information along with any rebuttal statement that we may write. Once your statement of position and/or our rebuttal is included in your health information, we will send it along whenever we make a permitted disclosure of your health information. By law, we can have one 30-day extension of time to consider a request for amendment if we notify you in writing of the extension. If you want to ask us to amend your health information, send a written request, including your reasons for the amendment, to the office contact person at the address, fax or E mail shown at the beginning of this Notice.
- get a list of the disclosures that we have made of your health information within the past six years (or a shorter period if you want). By law, the list will not include: disclosures for purposes of treatment, payment or health care operations; disclosures with your authorization; incidental disclosures; disclosures required by law; and some other limited disclosures. You are entitled to one such list per year without charge. If you want more frequent lists, you will have to pay for them in advance. We will usually respond to your request within 60 days of receiving it, but by law we can have one 30-day extension of time if we notify you of the extension in writing. If you want a list, send a written request to the office contact person at the address, fax or E-mail shown at the beginning of this Notice.
- get additional paper copies of this Notice of Privacy Practices upon request. It does not matter whether you got one electronically or in paper form already. If you want additional paper copies, send a written request to the office contact person at the address, fax or E-mail shown at the beginning of this Notice.

OUR NOTICE OF PRIVACY PRACTICES

By law, we must abide by the terms of this Notice of Privacy Practices until we choose to change it. We reserve the right to change this notice at any time as allowed by law. If we change this Notice, the new privacy practices will apply to your health information that we already have as well as to such information that we may generate in the future. If we change our Notice of Privacy Practices, we will post the new notice in our office, have copies available in our office, and post it on our Web site.

COMPLAINTS

If you think that we have not properly respected the privacy of your health information, you are free to complain to us or the U.S. Department of Health and Human Services, Office for Civil Rights. We will not retaliate against you if you make a complaint. If you want to complain to us, send a written complaint to the office contact person at the address, fax or E-mail shown at the beginning of this Notice. If you prefer, you can discuss your complaint in person or by phone.

FOR MORE INFORMATION If you want more information about our privacy practices, call or visit the office contact person at the address or phone number shown at the beginning of this notice.