

AOE Healing – Counseling LLC

Combined Policies

Notice of Privacy Practices (HIPAA)

AOE Healing is required by law to maintain the privacy of your protected health information (PHI) and to provide this notice of our legal duties and privacy practices.

- 1 Uses and disclosures for treatment, payment, and healthcare operations
- 2 Disclosures required by law
- 3 Disclosures to prevent serious threats to health or safety
- 4 Disclosures made with your written authorization

You have the right to access your records, request amendments, request confidential communications, and file a complaint without retaliation.

Website Privacy Policy

AOE Healing may collect personal information submitted through website forms, including names, email addresses, and message content. This information is used solely to respond to inquiries, provide requested services, and improve website functionality.

Submitting information through the website does not establish a therapeutic relationship. Website information is not sold or shared with third parties outside of necessary service providers.

Payment & Cancellation Policy

AOE Healing accepts self-pay and a range of insurance plans. Payment is due at the time of service unless prior arrangements are made. Clients are responsible for any charges not covered by insurance.

- 1 Appointments canceled with less than 24 hours' notice will be charged the full session fee
- 2 No-show appointments will be charged the full session fee
- 3 Arrivals more than 15 minutes late will be canceled and charged as a no-show

Insurance does not cover missed or late-canceled appointments. AOE Healing reserves the right to pause services if balances remain unpaid.