Terms and Conditions Blueprint Academy Ibiza

1. Company details and applicability

Blueprint Academy Ibiza is the trade name under which Aniek Smeets provides coaching, training and personal development services.

Company details

- Aniek Smeets – Blueprint Academy Ibiza
- Carrer las Ginestas 10, 07849 Siesta, Ibiza, Spain
- NIF: ESZ0256382Y
- Email: aniek@blueprintacademyibiza.com

These terms and conditions apply to all offers, bookings, agreements and services provided by Blueprint Academy Ibiza, for both private and business clients. Any deviations from these terms are only valid if agreed in writing.

2. Offers and agreements

An agreement is established once the client accepts an offer in writing, makes a booking or otherwise explicitly agrees to the service.

The scope, schedule and price of the service are set out in the quotation, booking confirmation or other written communication. Any changes will be discussed and confirmed in writing.

3. Prices and payment

All prices are communicated clearly in advance. Consumers are shown prices including applicable VAT and mandatory additional costs. Business rates may be stated excluding VAT.

Payment must be made in accordance with the terms stated in the quotation, booking confirmation or invoice. Full payment in advance is the standard arrangement. Payment plans may only be agreed in exceptional circumstances and must be confirmed in writing beforehand.

If payment is not received on time, Blueprint Academy Ibiza may suspend the service, insofar as legally permitted. Statutory interest and reasonable collection costs may apply.

The specific payment arrangements for the Ibiza Coaching Weekend Program are set out in Article 13.

4. Provision of services

Blueprint Academy Ibiza provides its services to the best of its knowledge and ability. Coaching and training are aimed at personal development, awareness and change. No specific results can be guaranteed.

The client remains responsible for their own choices, decisions and the application of insights and advice. The client must provide all information necessary for the proper delivery of the service in a timely manner.

Blueprint Academy Ibiza may adjust parts of a programme where necessary, while maintaining its objectives and quality.

5. Cancellations and changes

The specific cancellation and rescheduling conditions for the Ibiza Coaching Weekend Program are set out in Article 13.

For individual coaching, online courses, team coaching and teambuilding, the arrangements stated in the quotation, booking confirmation or product terms apply. If no arrangements have been agreed, the parties will discuss an appropriate solution.

Statutory consumer rights, including any applicable right of withdrawal, remain unaffected.

6. Client responsibilities

The client agrees to:

- provide relevant information accurately and on time;
- participate in a respectful manner;
- disclose any circumstances that may affect participation or the delivery of the service.

If a client's behaviour or circumstances seriously disrupt safety or the delivery of the service, Blueprint Academy Ibiza may refuse or terminate participation, taking applicable legal rights into account.

7. Liability

Blueprint Academy Ibiza is liable for damage to the extent that such damage can be attributed to it under applicable law.

Blueprint Academy Ibiza is not liable for damage resulting from inaccurate or incomplete information provided by the client, or from the client's failure to follow advice or agreements, insofar as this causes the damage.

Participation in activities is at the client's own responsibility. The client is responsible for disclosing any relevant physical limitations or other circumstances.

Liability for indirect damage is excluded insofar as legally permitted. Nothing in these terms excludes liability where this is not legally permitted, including liability for intent, gross negligence or certain cases of personal injury.

8. Force majeure

In the event of force majeure, Blueprint Academy Ibiza may modify, postpone or cancel the service. Force majeure refers to circumstances beyond the reasonable control of Blueprint Academy Ibiza that make performance impossible or seriously hinder it.

Examples include serious illness, natural disasters, extreme weather, government measures, war, pandemics, travel restrictions and unexpected interruptions to water, electricity, sanitation or heating.

If a venue or accommodation becomes unavailable or unsuitable, Blueprint Academy Ibiza may offer an alternative, adjust the programme or reschedule the Ibiza Coaching Weekend Program.

If performance becomes wholly or partly impossible, the parties will seek a reasonable solution. If Blueprint Academy Ibiza cancels the programme, amounts already paid for the cancelled service will be refunded, without prejudice to any mandatory statutory rights.

Blueprint Academy Ibiza is not responsible for additional costs such as independently booked flights or other travel and accommodation expenses, insofar as legally permitted.

9. Intellectual property

All materials, exercises, texts, methods, presentations, workbooks, assignments and online content remain the intellectual property of Blueprint Academy Ibiza, unless otherwise agreed in writing.

The client may use these materials solely for personal use or internal use within their own organisation. Copying, distributing, publishing, adapting or using these materials commercially is not permitted without prior written consent.

Recording coaching sessions or training sessions is only permitted with prior written consent. The client retains all rights to their own ideas, experiences and contributions.

10. Confidentiality and privacy

Personal information shared during coaching or training is treated confidentially. Information will not be shared with third parties unless the client has given permission, sharing is necessary to provide the service or there is a legal obligation to do so.

The privacy policy of Blueprint Academy Ibiza explains how personal data is processed.

Participants are also expected to respect the privacy and confidentiality of other participants.

11. Photographs and videos

Atmosphere photographs and videos may be taken during activities.

Blueprint Academy Ibiza will request separate consent for the use of images in which a participant is recognisable. This consent is voluntary and is not a condition of participation in the Ibiza Coaching Weekend Program or any other service.

Refusing or withdrawing consent will have no consequences for participation.

12. Complaints and applicable law

Complaints can be submitted by email to aniek@blueprintacademyibiza.com. Blueprint Academy Ibiza aims to provide a substantive response within 14 days. If more time is required, the client will be informed.

These terms and conditions and the agreements between the parties are governed by Spanish law, without prejudice to mandatory consumer protection laws. Disputes will be submitted to the competent court in accordance with applicable legal rules.

13. Additional terms and conditions for the Ibiza Coaching Weekend Program

This article applies in addition to the general terms and conditions to anyone booking the Ibiza Coaching Weekend Program.

13.1 Booking and payment

A booking becomes definitive once the agreed deposit has been received. The amount of the deposit is stated in the booking confirmation.

The remaining balance must be paid no later than 45 days before the start of the Ibiza Coaching Weekend Program. For bookings made within 45 days of the start date, the full amount is payable immediately.

If payment is not received on time, the reservation may be cancelled. Only full payment guarantees participation.

13.2 Cancellation by the participant

The following cancellation conditions apply:

- Within 48 hours of booking: cancellation is free of charge, provided the Ibiza Coaching Weekend Program is still more than 45 days away.
- More than 45 days before the start date: the amount paid will be refunded, minus the deposit.
- Within 45 days of the start date: no refund will be given and the full booking amount remains payable.

Any statutory right of withdrawal or other mandatory consumer rights remain applicable.

13.3 Rescheduling or transferring a booking

In the event of serious personal circumstances, such as illness or the death of a close relative, the participant may request to reschedule the Ibiza Coaching Weekend Program once. This will be discussed and is subject to availability. The rescheduled programme must take place within 12 months of the original date.

The booking may also be transferred to another person, subject to prior approval from Blueprint Academy Ibiza.

13.4 Accommodation and programme

Practical information about the accommodation, location and programme will be shared with the participant in advance.

The programme may be adjusted due to unforeseen circumstances. Blueprint Academy Ibiza will make every effort to maintain the purpose and quality of the programme.

Participation in activities is at the participant's own responsibility. Participants must disclose in advance any relevant physical or psychological circumstances, limitations or other matters that may affect their participation.

The Ibiza Coaching Weekend Program focuses on coaching and personal development and does not replace medical or psychological treatment. Blueprint Academy Ibiza may refuse participation if important information is withheld and this compromises safety or the responsible delivery of the programme. Applicable legal rights will be taken into account.

13.5 Cancellation by Blueprint Academy Ibiza

If Blueprint Academy Ibiza has to cancel the Ibiza Coaching Weekend Program due to force majeure, all amounts already paid for the programme will be fully refunded.

Blueprint Academy Ibiza is not responsible for additional costs, such as independently booked flights or other transport, insofar as legally permitted.

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