

How to Block a Caller

1. In collaboration, click on the "phonebook" tab.
2. Click on "all" on the left-hand side to view phonebooks, .
3. Select the "Blocked" phonebook from the drop-down menu.
4. Select the plus icon to add new contact.
5. Enter a name.
6. Enter the number in +1 format (example: +17145124254)
7. Scroll down and save the "type of contact" as "blacklist" (Note: this is what actually blocks the number, the "Blocked" phonebook is just a way to organize and list blocked numbers.)
8. Click the checkmark to save when done.
9. Calls from this number should now be blocked.

Note: By default, the call flow for a blocked caller is simply to hang up the call, but this behavior can be customized on the back end by Triton. Let us know if you require a different handling of unwanted callers.

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Test phoneboo ▼ - +

Total found: 1

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Type of contact blacklist