



International Field Support Specialist – Job Description

Job Title:	International Field Support Specialist	Department:	International
Position Type:	Full Time	Reports To:	International Client Support Coordinator
Location:	Bristol	Shift:	Day + out of hours cover when required
# of Direct Reports:	0	Schedule:	Flexible

POSITION SUMMARY:

Provide pre-job planning, on-site training, operational support, and post-project performance analysis and reporting. Work closely with Engineering and Operations teams to manage the field database and ensure accurate data is available for analysis and reliability programs.

ESSENTIAL FUNCTIONS/RESPONSIBILITIES:

1. Field Support – RSS Setup and Operations

- Gather all pertinent data in advance of project start, including drilling data, well plans, hazards, and proposed bit and BHA configurations.
- Make recommendations on RSS configuration and BHA design.
- Work with Engineering on technical challenges and provide advance notice of potential risks.
- Set up projects in Drakewell and ensure all relevant data is uploaded.
- Assign WITS codes for well site interfaces.
- Visit client facilities and rig sites internationally on an ad-hoc basis.
- Arrange and book appropriate transport and accommodation, ensuring all Visa and country-specific travel requirements are met.
- Provide on-site training and operational support for clients and field personnel.
- Provide remote support when on-site attendance is not required, including troubleshooting and operational guidance.
- Ensure daily updates are sent to Operations and Engineering, including BHA/Slide Sheet reports, Daily Drilling Reports, Survey Reports, and rig operations data.

2. Data Management and Reliability Feedback

- Gather and input all post-run data into Drakewell.
- Evaluate run performance and operational issues, raise any failures, and provide detailed reports to Engineering.

- Provide feedback on reliability, performance, and any observed wear or differences in performance to the Engineering team.
- Assist Manufacturing with preparation of client shipments, ensuring correct parts and equipment are supplied.

3. Reporting & Documentation

- Develop comprehensive reports based on field data, operational performance, and reliability feedback.
- Support Engineering with analysis of international runs, contributing to performance improvement initiatives.

QUALIFICATIONS/EXPERIENCE REQUIRED

The individual must at a minimum possess the following:

- Bachelor's Degree in Engineering or Earth Sciences
- Minimum 3 years field experience in MWD and/or Directional Drilling
- Previous experience in Rotary Steerable Systems preferable
- Proficient in MS Office applications – Word, Excel and PowerPoint
- Ability to work on or offshore internationally on client well sites and to pass the required statutory Health Safety Courses
- Ability to work remotely and liaise with rig teams to ensure procedures are followed and troubleshoot as required.
- Good communication skills for liaising with customers, operations, and engineering personnel.
- Strong soft skills with the ability to get things done efficiently.
- Strong report writing and organisational skills.

List Preferred qualifications/experience

- Minimum 2 years as MWD field Engineer plus 1 year Directional Drilling Experience
- Experience working internationally, within various different cultures and environments.