



SAGE Living by Design LLC

EMERGENCY CONTACT INFORMATION

MANAGEMENT: SAGE Living By Design LLC, 575 W 27th Ave, Eugene, OR 97405
Phone: (541) 343-3290 Email: info@sagelbd.com Fax: (541) 833-0139

PROCEDURES: **Non-Emergency:** Please report all non-emergency repair or maintenance issues in your tenant portal for the fastest response. You can also call or email us at the contact information above.

Emergency: Please report all emergency issues to our business line first. If no one is available, please leave a detailed message. You can also reach us at (541) 510-0236. When possible, please wait for a response before contacting someone for repair issues. However, if you have an active leak that cannot be turned off with a shutoff valve and you cannot get in touch with us, please call a plumber immediately. Any charges incurred by contractors/businesses listed below will be paid by the resident unless the problem is due to mechanical failure of apartment infrastructure not caused by resident.

ADDITIONAL CONTACT NUMBERS:

Eugene Police: Non Emergency (541) 682-5111
Emergency 911

General Maintenance: Bill Jerome (541) 632-3853

Locksmith: A1 Lock & Safe (541) 344-3022 (24-hr emergency service available)

Apartment lock out if SAGE LBD is unavailable. Resident pays locksmith charges unless there is a lock failure not caused by the resident.

Plumbing: Chapman Plumbing (541) 744-7991 (24-hr drain/plumbing emergencies)
La Z Drain (541) 485-1949 (Non-emergency drain related items)
EWEB (541) 484-2400 (24-hour emergency water outage hotline)

Sinks and toilets have individual water shut offs. Most plumbing fixtures have both Cold and Hot Water shut offs at the base of the fixture. Main Water Shutoff: Either in front of building or between buildings.

Electrical: Doug Palmer Electric (541) 434-5600
Builder's Electric(541) (541) 485-0922 (24-hr emergency service available)
EWEB (541) 685-7000 (Customer Service)
(844) 484-2300 (To report an outage)
NW Natural (800) 422-4012 (Customer Service)
(800) 882-3377 (Gas odor emergencies)

Other: Farwell's Towing (541) 461-0725 (Tow unauthorized vehicles from parking area.)

Password is SAGE LBD. Farwell's has an approved tenant list on file for applicable properties.