

Programs and Services located in Western Massachusetts

Springfield, Holyoke, and South Hadley Area

<u>NAME</u>	<u>ADDRESS</u>	<u>NUMBER</u>	<u>MISC</u>
BHN Crisis Services	417 Liberty St Springfield, MA	733-6661	
Department of Children and Family Hotline (DCF)		1-800-792-5200	
DCF Springfield/Van Wart	140 High St Springfield, MA	452-3200/ 205-0500	
DCF Holyoke	261 High St Holyoke, MA	493-2600	
Department of Mental Health (DMH)	140 High St Springfield, MA	452-2300 / TTY 747-7240	Covers Holyoke / Chicopee
Department of Developmental Services Hotline (DDS)		205-0800	
DDS Springfield	436 Dwight St Springfield, MA	748-1339	
DDS Holyoke	88 Front St Holyoke, MA	535-1022 / 888-859-1850	
Department of Transitional Assistance Hotline (DTA)		1-877-382-2363	
DTA Springfield (State Street)	310 State St Springfield, MA	858-1300	
DTA Springfield (Liberty Street)	95 Liberty St Springfield, MA	858-1000	
DTA Holyoke	72-100 Front St Holyoke, MA	552-5400	
YWCA 24 hour Domestic Violence/Sexual Assault Hotline		733-7100/ 800-796-8711/ 800-223-5001	(Spanish)
<u>Homeless Shelters/Resources:</u>			
Friends of the Homeless	755 Worthington St Springfield, MA	732-3090	Females 18+ Open 5:30PM-8AM
	769 Worthington St Springfield, MA	732-3090	Males 18+ Open 5:30PM-8AM
Springfield Rescue Mission	148 Taylor St Springfield, MA	732-0808	Males 18+
	10 Mill St Springfield MA		
Salvation Army Adult Center	327 Liberty St Springfield, MA	785-1921	Males 18+ Salvation Army Adult
Annie's House	20 Wilbraham Ave. Springfield, MA	747-5384	Single Female Only no Families
Prospect House	103 Prospect St Springfield, MA	737-5518	Women and Children
Jefferson Street Shelter	95 Jefferson Ave Springfield, MA	736-2263	
Safe Havens	30 High St Springfield, MA	746-4780	
Loreto House	51 Hamilton St Holyoke, MA	533-5909	Males 18+ Open 8AM-4PM M-F
Broderick House	56 Cabot St Holyoke, MA	534-7610	Homeless families with children
Domestic Violence Shelter Services	Located in Springfield	800-796-8711	Emergency shelter for victims of domestic violence and their children.
Supportive Housing Project	1 Clough St Springfield, MA	732-3121 Ext 5	Domestic violence housing
Mental Health Association	995 Worthington St Springfield, MA	734-5376	Multidisciplinary Outreach Team
New England Farm Workers Council	225 High St Holyoke, MA	272-2375	Locations in Springfield/Holyoke

Crisis Teams:

BHN Crisis	417 Liberty St Entrance B Springfield, MA	733-6661	24 Hour Crisis service
Carson Center Crisis	77 Mill St Westfield, MA	568-6386	Calls transferred to Springfield at 11PM
Clinical Support Options	29 North Main St Florence, MA	586-5555	Covers Hampshire County
Clinical Support Options	140 High St Greenfield, MA	773-5411	Covers Franklin County
Pittsfield Crisis	725 North St Pittsfield, MA	499-0412	24 Hour Crisis service
Emergency Mental Health Services	55 N Lake Ave Worcester, MA	508-856-3562	
Community Health Resources	153 Hazard Ave #1 Enfield, CT	860-253-5020	

Websites:

http://bhninc.org/	Behavioral Health Network (BHN)
http://gandaracenter.org/	Gandara Center
http://www.csoinc.org/	Clinical Support Options (CSO)
http://www.servicenet.org/	Service Net
http://www.carsoncenter.org/	Carson Center
http://www.ywworks.org/index.php	Young Woman's Christian Association (YWCA)
http://www.mhainc.org/index.html	Mental Health Association (MHA)
http://www.partnersforcommunity.org/default/index.cfm	New England Farm Workers Council (NEFWC)
http://lifetogo.mobi/massachusettshomelessshelters.html	Massachusetts Homeless Shelters
http://www.horizonsforhomelesschildren.org/	Horizons for Homeless Children
http://www.abacinc.net/	Academic and Behavioral Clinic INC (ABaC)
http://www.fohspringfield.org/	Friends of The Homeless
http://www.openpantry.org/index.php	Open Pantry Community Services
http://www.horizonsforhomelesschildren.org/	Horizons for Homeless Children
http://www.mass.gov/eohhs/gov/departments/DCF/	Department of Children's and Families (DCF)
http://www.mass.gov/eohhs/gov/departments/DDS/	Department of Developmental Disabilities (DDS)
http://www.mass.gov/eohhs/gov/departments/dta/	Department of Transactional Assistance (DTA)
http://www.mass.gov/veterans/	Veteran Services
http://www.mentalhealth.va.gov/suicide_prevention/	Veteran Services
http://www.VeteransCrisisLine.net	Veterans Crisis Line

Greenfield Area:

<u>NAME</u>	<u>ADDRESS</u>	<u>NUMBER</u>	<u>MISC</u>
Community Support Options	1 Arch Place Greenfield, MA	774-1000	
DCF Greenfield Office	1 Arch Place Greenfield, MA	775-5000	
DMH	13 Prospect Street Greenfield, MA	772-5600 / TTY 772-3076	
DDS Greenfield	1 Roundhouse Plaza Northampton, MA	586-4948 Ext 110	Manages Hampshire/Franklin Area
DTA Greenfield	143 Munson St Greenfield, MA	772-3400	Manages Franklin County
YWCA 24 hour Domestic Violence/Sexual Assault Hotline		733-7100/ 800-796-8711/ 800-223-5001	(Spanish)

Homeless Shelters/Resources:

Franklin County Emergency Shelter	15 Farren Ave Turners Falls, MA	772-0499	Both Male + Female Beds
Franklin County Outreach Center	239 Main St Greenfield, MA	772-6100	
Greenfield Family Inn	128 Federal St Greenfield, MA	774-6382	Both Male + Female Beds
Silver Street Inn	219 Silver St Greenfield, MA	774-7234	
Wells Street Shelter	60 Wells St Greenfield, MA	772-0499	

Adolescent Services:

New England Farm Workers Council	Covers Hampshire/Franklin County Area	475-3656	Child Care Resources
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Outpatient Services:

Community Health Care Inc.	177 Shelburn Rd Greenfield, MA	774-3321	
Servicenet Beacon Recovery House	53 Beacon St Greenfield, MA	773-1705 (women), 773-1706 (men)	
Servicenet Orange Recovery House	35 Congress St Greenfield, MA	978-544-6507	
Center For Human Development	489 Bernardston Rd Greenfield, MA	1-844-243-4357	
Center For Human Development	357 Main St Athol, MA	1-844-243-4357	
Center For Human Development	131 West Main St Orange, MA	1-844-243-4357	
Phoenix House Brattleboro (substance abuse):		802-257-4677	
Habit OPCO Brattleboro (substance abuse):		802-258-4623	
Brattleboro Retreat Starting Now program (substance abuse IOP and OP)		802-258-3700	

Alcohol & Drug Resources:

Substance Abuse Service Helpline		1-800-327-5050	
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Residential and Support Programs:

Franklin/Hampshire Residential	518 Pleasant St Northampton, MA	582-7961	
Health Care & Rehabilitation Services (substance abuse and mental health community service agency)	Brattleboro VT:	802-254-6028	

Horizons for Homeless Children 4 Open Square Way Holyoke, MA 532-0467

Alcohol & Drug Treatment Resources:

Massachusetts Substance Abuse Information and Education Helpline		800-327-5050	
Providence Behavioral Health	1233 Main St Holyoke, MA	539-2973	Methadone/Suboxone
Experience Wellness Center	80 Congress St Springfield, MA	732-0040	Suboxone/Vivitrol
Community Substance Abuse Center	628 Center St Chicopee, MA	746-0051	
Gandara Addiction Recovery Program	Springfield, MA	781-2234 Ext 304	Spanish speaking male only 18+
Gandara Residential Recovery Program For Women	Holyoke MA	540-9881	Women only 18+
My Sisters House	89 Belmont St Springfield, MA	733-7891	Female 18+ Recovery Home
Opportunity House	59-61 St. James Ave Springfield, MA	739-4732	Male 18+ Early Recovery Home
Hope Center	35 Heywood St Springfield, MA	746-4673	Male + Female 18+ Step Down Program from Detox services
Center For Behavioral Health	575 Beech St Holyoke, MA	534-2627	Intensive Outpatient Program

Detox Services:

Substance Abuse Service Helpline		1-800-327-5050	
BHN Carlson Recovery Center	471 Chestnut St Springfield, MA	733-1423; After 5/Weekends 733-1431	
Providence Behavioral Health	1233 Main St Holyoke, MA	539-2971	

Residential and Support Programs:

Safelink Domestic Violence Programs		1-877-785-2020	Domestic Violence Hotline
Academic and Behavioral Clinic, INC	155 Maple St Springfield, MA	747-0829	
BHN My Sisters House	89 Belmont Ave Springfield, MA	733-7891	Females Only
BHN Opportunity House	59/61 St James Ave Springfield, MA	739-4732	
Springfield/Westfield Residential Services	471 Chestnut St Springfield, MA	737-5376	
Holyoke/Chicopee and DMH Residential	471 Chestnut St Springfield, MA	737-5376	10 Residential sites
Gandara Addictions Recovery	33 Arch St Springfield, MA	781-2234	
Phoenix House	5 Madison Ave Springfield, MA	1-844-396-5070	
Phoenix (Arbor) House	130 Pine St Holyoke, MA	538-8188 / 887-4762	Adult Services
Salvation Army Adult Center	327 Liberty St Springfield, MA	785-1921 Ext 311	Males Only
Oxford House Harriet Street	65 Harriet St Springfield, MA	747-7748	Males Only
Oxford House Belmont Park	89 Belmont Ave Springfield, MA	209-8519	Males Only
Shared Living and Adult Family Care	1727 Northampton St Holyoke, MA	536-6162	

Outpatient Services:

BHN Liberty Street Clinic	417 Liberty St Springfield, MA	736-3668	Open 8:30AM-5PM M-F
BHN Sloan Clinic	471 Chestnut St Springfield, MA	737-2439	Individuals/Families affected by addiction
Mt Tom City Clinic	230 & 235 Maple St Holyoke MA	532-0389	18-25yr living in Holyoke area
Brightside School St Counseling	33 School St Springfield, MA	739-7766	
Center For Human Development	367 Pine St Springfield, MA	1-844-243-4357	
Center For Human Development	494 Appleton St Holyoke, MA	1-844-243-4357	
Greater Springfield Senior Services, Inc.	66 Industry Ave Ste 9 Springfield MA	781-8800 / 1-800-649-3641	
After Incarceration Support Systems (AISS)	736 State St., Springfield, MA		

Adolescent Services:

New England Farm Workers Council	Covers Hampden County Area	272-2207	Child Care Resources
Children Who Witness Domestic Violence		732-3121	Ages 3-18 who have witnessed/ exposed to domestic violence
Open Pantry Teen Living Program	95 Jefferson Ave Springfield, MA	731-5960	Residential living to teenage parents
Teen Parenting Services (TPP)	Holyoke, MA	536-9030	Residential living for mother's 13-20 y/o
	Springfield, MA	732-3121	Case management, support groups
Phoenix House	15 Mulberry St Springfield, MA	739-2440 Ext 6268	
Child and Family Services	367 Pine St Springfield, MA	737-1426	
Child Guidance Clinic	110 Maple St Springfield, MA	732-7419	Outpatient services for kids

Northampton and Amherst Area

<u>NAME</u>	<u>ADDRESS</u>	<u>NUMBER</u>	<u>MISC</u>
Clinical & Support Options	8 Atwood Dr Suit 201 Northampton MA	582-0471	
Service Net	129 King St Northampton, MA	585-1300	
DCF Northampton	1 Prince St Northampton, MA	586-6776	
Department of Mental Health	1 Prince St Northampton, MA	587-5300 ; TTY 587-5314	
DDS Northampton	1 Roundhouse Plaza	586-4948 Ext 110	Manages Hampshire/Franklin Area
DTA Holyoke	72-100 Front St Holyoke, MA	552-5400	Manages Northampton area
YWCA 24 hour Domestic Violence/Sexual Assault Hotline		733-7100/ 800-796-8711/ 800-223-5001(Spanish)	

Homeless Shelters/Resources:

Amherst Emergency Shelter	17 Seelye St Amherst, MA	658-0060	
Wright House For Women	305 Main St Easthampton, MA	527-3527	
Jessie's House	143 West St Northampton, MA	586-8212	
Grove Street Inn	91 Grove St Northampton, MA	586-6001	
Hampshire Interfaith COT Shelter	43 Center St Northampton, MA	586-6750	
Northampton Drop In Center	43 Center St Northampton, MA	584-0237	
Safe Passage	43 Center St Northampton, MA	586-1125	Domestic Violence Shelter

Outpatient Services:

Northampton Resource Center	129 King St Northampton, MA	586-6750	
Community Substance Abuse Center	297 Pleasant St Northampton, MA	584-2404	
Grace House	143 West St Northampton, MA	586-8212	
Cooley Dickinson Hospital	10 Main St Florence, MA	586-8550	
On Call – Urgent Care	51 Locus St Northampton, MA	584-7425	
CHD Family Outreach of Amherst	401 Main St Suite 12 Amherst, MA	549-5999	
Center For Human Development	179 Northampton St Easthampton, MA	1-844-243-4357	

Residential and Support Programs:

Gandara Hairston House	25 Graves Ave Northampton, MA	585-8390	Males only 18+
Franklin/Hampshire Residential	518 Pleasant St Northampton, MA	582-7961	
Maple House Sober Housing	Northampton, MA	585-8390	Managed through Gandara

Westfield and West Springfield Area

<u>NAME</u>	<u>ADDRESS</u>	<u>NUMBER</u>	<u>MISC</u>
Carson Center Crisis	77 Mill St Westfield, MA	568-6386	
DCF Holyoke Office	112 Industry Ave Springfield, MA	205-0500	Covers Westfield / West Springfield
DMH Westfield	1 Prince St Northampton, MA	587-5300 / TTY 587-5314	
Department of Developmental Services	436 Dwight St Springfield, MA	784-1339 / TTY 784-1354	
DTA Springfield (Liberty Street)	95 Liberty St Springfield, MA	858-1000	Covers Westfield / West Springfield
YWCA 24 hour Domestic Violence/Sexual Assault Hotline		733-7100/ 800-796-8711/ 800-223-5001(Spanish)	

Homeless Shelters/Resources:

Leahy House	86 Broad St Westfield, MA	562-3864	
Meadow Street Apartments	101 Meadow St Westfield, MA	568-4494	
Samaritan Inn	7 Free St Westfield, MA	568-3122	Male + Female 18+
Westfield Soup Kitchen	101 Meadow St Westfield, MA	572-9147	
New Beginnings	25 Green St Westfield, MA	562-5379	Domestic Violence
Horizons for Homeless Children	425 Union St West Springfield, MA	532-0467	

Outpatient Services:

Community Substance Abuse Center	125 N. Elm St Westfield, MA	568-6600	
Carson Center For Adults/Families	77 Mill St Westfield, MA	568-6141	
Center For Human Development	246 Park St West Springfield, MA	1-844-243-4357	
West Central Family and Counseling	103 Myron St West Springfield, MA	592-1980	
West Central Family & Counseling	1132 Westfield St West Springfield, MA	439-0090	
Child & Family Service of Pioneer Valley	425 Union St West Springfield, MA	737-4718	
Child and Family Service	246 Park St West Springfield, MA	737-4718	
Agawam Counseling Center	30 Southwick St Agawam, MA	786-6410	

Residential and Support Programs:

Springfield/Westfield Residential Services	471 Chestnut St Springfield, MA	737-5376	
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Alcohol & Drug Resources:

Substance Abuse Service Helpline		1-800-327-5050	
Adcare	117 Park Ave #100 West Springfield, MA	209-3124	
Sloan Clinic Addiction Counseling	27 Colony Rd West Springfield, MA	733-1431	

Veterans Services:

<u>NAME</u>	<u>ADDRESS</u>	<u>NUMBER</u>	<u>MISC</u>
Statewide Advocacy for Veterans' Empowerment (SAVE)		888-844-2838 Press 2 for SAVE	
Veterans Crisis Hotline		1-800-273-8255 Press 1 for Veterans	Open 24/7
National Call Center for Homeless Veterans		1-877-424-3838	Open 24/7
Springfield Dept of Veteran Services	36 Court St Rm 101 Springfield, MA	787-6141	
Springfield Vet Center	90 Ashley Ave West Springfield, MA	737-5167 / 877-927-8387	Closed weekends
VA Medical Center Leeds	421 North Main St Leeds, MA	584-4040	
VA Medical Center Bedford	200 Springs Rd Bedford, MA	781-687-2346	
VA Medical Center Brockton	940 Belmont St Brockton, MA	774-826-2324	
Springfield Veterans Out Reach Center	1985 Main St Springfield, MA	737-5167	
Soldiers Home Holyoke	110 Cherry St Holyoke, MA	532-9475	

Abuse & Neglect Reporting Hotlines:

Elder Abuse 24 hour Hotline	1-800-922-2275	60 yrs or older
Disabled Persons Protection Commission (DPPC)	1-800-426-9009	Ages 18 -59
DCF Hotline	1-800-792-5200	Ages under 18
DMH Hotline	1-888-967-6622	All ages receiving DMH services in last 6 months
Department of Public Health (DPH)	1-800-462-5540	All ages in long term care facilities

Emergency Rooms:

Baystate ER	759 Chestnut St Springfield, MA	794-3233 / 794-0000
Mercy ER	271 Carew St Springfield, MA	748-9000
Holyoke ER	575 Beech St Holyoke, MA	534-2500
Noble ER	115 W Silver St, Westfield, MA	568-2811
Baystate Wing ER	40 Wright St Palmer, MA	283-7651
Baystate Mary Lane ER	85 South St Ware, MA	967-6211
Cooley Dickinson ER	30 Locust St Northampton, MA	582-2000
Baystate Franklin Medical Center	164 High St Greenfield, MA	773-0211

OUTPATIENT REFERRAL & RESOURCE LIST

Service	Tel	Address	Misc
Outpatient Services:			
ABaC, Inc	747-0829	155 Maple St, Spfld	IHT
BHN	737-2439	Central Intake	ICC/IHT
The Carson Center for Adults and Families	568-6141	77 Mill St, Westfield	Walk-in clinic hours: T, W, Th 9:45-12:45p
The Carson Center for Children and Youth	568-1421	77 Mill St, Westfield	IHT
Cnt Psych/Fmly Serv	739-0882	130 Maple St, Spfld	
CHD	737-1426	Central Registration	IHT/outreach
C&SO	737-9544	130 Maple St, STE 325, Spfld	IHT/outreach
Com Serv Institute	739-5572	1695 Main St, Spfld	outreach
Gandara Center	736-0395	2155 Main St, Spfld	ICC/IHT/ Walk in clinic hours: M,T, W, Th 8-4p
Griswold Center	284-5285	40 Wright St, Palmer	
Grt Spfld Consl Serv	567-9993	175 Dwight St, Longmeadow	
MSPCC	532-9446	230 Maple St, Holyoke	IHT
Psych Care Assoc	583-6750	185 West Ave, Ludlow	
RVCC	540-1234	OP Intake	outreach
Service Net, Inc	533-5201	98 Lower Westfield Rd, Holyoke	IHT
South Bay Mental Health	(508) 427-5362	Spfld	IHT/outreach
The Carson Center at Valley Human Services	967-6241	96 South St, Ware	ICC/IHT Walk in clinic hours: M, T, W, Th 9:30-10:30a
Valley MH Assoc, Inc	439-0576	56 Mulberry St, Spfld	Sat. & pm
Valley Psychiatric Services	827-8959	511 E. Columbus Ave, Spfld	IHT/outreach/ Walk-in clinic hours: T 8-12p and Th 10-2p
West Central Family & Counseling	439-0090	103 Myron St., Ste A, W Spfld	BMC/NHP
DV 24 hr Hot Lines: Center for Women/Community 545-0880/ Safelink 877-785-2020/ Woman's Shelter 536-1628/YWCA 733-7100			
Elder Services: Greater Springfield Senior Services, Inc 781-8800/ West Mass Elder Care 538-9020			
Legal Advocacy Hot Line: Mass Justice Project 533-2660- phone intakes 9:30a-12:45p M-Th Eng/Spanish			
Other: MA DTA Holyoke 552-5400 /Springfield 858-1000/ MassHealth 800-332-5545			

Alcohol & Drug Recovery Resources

Service	Telephone	Location	Misc
Adolescent Services:			
Castle	508-638-6000	30 Meadowbrook Rd, Brockton	
East House @ Mclean Hospital	617-855-2800	115 Mill St, Belmont	Residential
Motivating Youth in Recovery/MYR	508-860-1244	68 Jacques Ave, Worcester	Residential
Phoenix House	739-2440 X 6268	15 Mulberry St, Spfld	Residential
Detox:			
AdCare Hospital	1-800-345-3552	107 Lincoln St, Worcester	
Andrew House	617-479-9320	1 Long Island Rd, Quincy	When possible- ride provided.
Arbour- Brookline	1-800-222-2237	227 Babcock St, Brookline	
Arbour-Fuller Hospital	1-800-222-2237	200 Main St, Attleboro	
Arbour - (JP)	1-800-222-2237	49 Robinwood Ave, Boston	
Baldpate Hospital	978-352-2131	83 Baldpate Rd, Georgetown	
BHN-Carlson Recovery Center	733-1423	471 Chestnut St, Spfld	
Bournewood Hospital	1-800-468-4358	300 South St, Chestnut Hill	After 5pm/wkends: 733-1431
Brockton Addictions Treatment Center	617-472-8060	30 Meadowbrook Rd, Brockton	
Community Health Link	508-860-1200	68 Jaques Ave, Worcester	
Gosnold on Cape Cod	1-800-444-1554	200 Ter Heun Dr, Falmouth	
Highpoint Treatment Center	508-224-7701	1233 State Rd, Plymouth	
McGee Detox Unit at Berkshire Med Center	413-442-1400	725 North St, Pittsfield	
McLean Hospital	1-800-333-0338	115 Mill St, Belmont	
NORCAP Lodge	1-800-331-2900	71 Walnut St, Foxboro	
Northeast Behavioral Health	978-777-2121	111 Middleton Rd, Danvers	
Providence Behavioral Health Hospital	539-2981	1233 Main St, Holyoke	
Spectrum Health/Westborough Primary Care	1-800-366-7732	155 Oak St, Westborough	
SSTAR Detox	1-800-937-3610	386 Stanly St, Fall River	
Outpatient Addiction Treatment:			
Suboxone/Vivitrol: Clean Slate t:1-877-218-2340 / Experience Wellness Center t: 732-0040 @ 80 Congress St, Spfld			
Methadone: Habit OPCO Springfield t: 733-3488			
Carson Center for Adults and Families	568-6141	77 Mill St, Westfield	SA counseling services
Providence Behavioral Health Hospital	539-2973	1233 Main St, Holyoke	Methadone/Suboxone/IOP
PHP/IOP:			
AdCare	209-3124	117 Park Ave, W.Spfld	
BHN-Carlson Recovery Center	733-1423	471 Chestnut St, Spfld	early recovery/pm groups
Center for Behavioral Health @ HMC	534-2627	575 Beech St, Holyoke	
Providence Behavioral Health Hospital	539-2973	1233 Main St, Holyoke	co-occurring SA/MH
Spectrum Health/Westborough Primary Care	508-797-6100	105 Merrick St, Worcester	Other SA services provided
Residential Programs:			
BHN- My Sisters House	733-7891	89 Belmont Ave, Spfld	
BHN-Opportunity House	739-4732	59/61 St James Ave, Spfld	female only
Gandara Addictions Recovery	781-2234	33 Arch St, Spfld	
Gandara Hairston House	585-8390	25 Graves Ave, Northampton	
Gandara Residential Services for Women	540-9881	507 Appleton St, Holyoke	male only
Phoenix House	739-2440 X 6268	5 Madison Ave, Spfld	female only
Phoenix House TSS (was Arbor House)	887-4762	130 Pine St, Holyoke	
Salvation Army Adult Rehabilitation Center	785-1921 X 311	327 Liberty St, Spfld	413-538-8188
Self Help:			
AL-ANON & ALATEEN family groups	782-3406	Alcoholics Anonymous	532-211 www.westernmassaa.org
MA Statewide Substance Abuse Referral Line	1-800-327-5050	www.helpline-online.com	
Narcotic Anonymous	1-866-624-3578	www.pioneervalleyna.org	

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BHN glossary of abbreviations, cont.
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CA	Cocaine Anonymous
CAC	Clinical Assessment Center at Providence Hospital
CAD	Coronary Artery Disease
CADAC	Certified Alcohol and Drug Abuse Counselor
CBAT	Community Based Acute Treatment
CBHI	Children's Behavioral Health Initiative
CCS	Community Crisis Stabilization (<i>formerly Crisis Stabilization Unit-CSU</i>)
CD	Conduct Disorder
CEA	Compulsive Eaters Anonymous
CGC	Child Guidance Clinic, a program of BHN
CFS	Child and Family Services
CHAD	Child and Adolescent inpatient psychiatric at Providence
CHD	Center for Human Development
CHF	Congestive Heart Failure
CHINS	Child in Need of Services
CNS	Certified Nurse Specialist
CPFS	Center for Psychological and Family Services
CPS	Certified Peer Specialist
CRC	Carlson Recovery Center
CRP	Community Reentry Program, a program of CHD, provides outreach, residential and Day Treatment
CSA	Community Service Agency
CSAC	Community Substance Abuse Center
CSI	Community Services Institute
CSP	Community Support Program
DBD	Disruptive Behavior Disorder
D/C	Discharge
DCF	Department of Children and Families (<i>formerly Department of Social Services-DSS</i>)
DD	Developmentally Disabled
DDA	Dual Diagnosis Anonymous
DDART	Dual Diagnosis Acute Residential Treatment
DID	Dissociative Identity Disorder
DMH	Department of Mental Health
D/O	Disorder
DPPC	Disabled Persons Protection Commission
DPH	Department of Public Health
DRA	Dual Recovery Anonymous
DSM IV	4 th edition of the Diagnostic and Statistical Manual
DT	delirium tremens
DUI	driving under the influence

DV	domestic violence
DYS	Department of Youth Services
Dx	Diagnosis
EAA	Eating Addictions Anonymous
EATS	Enhanced Acute Treatment Services
ED	Emergency Department
Ed. D	Doctorate degree in Education
EMR	electronic medical record
ER	emergency room
ES	emergency service
ESP	Emergency Service Provider
ETA	estimated time of arrival
ETOH	Alcohol
Ex; Eg	example
FAS	Fetal Alcohol Syndrome
FASD	Fetal Alcohol Spectrum Disorder
FST	Family Stabilization Treatment
F/U	follow up
GA	Gambler's Anonymous
GAD	Generalized Anxiety Disorder
GSSS	Greater Springfield Senior Services
GTA	Baystate ED-General Treatment Area (<i>aka Fast Track</i>)
H-ER	Holyoke Emergency Room
HHC	home health care
HI	homicidal ideation
HIPAA	Health Insurance Portability and Accountability Act
HMC	Holyoke Medical Center
HMO	Health Maintenance Organization
HNE	Health New England
HOT	Homeless Outreach Team
HPD	Holyoke Police Department
HS	medication at bedtime
HTN	hypertension
Hx	history
IART	Intensive Acute Residential Treatment
ICBAT	Intensive Community Based Acute Treatment
ICC	Intensive Care Coordination (<i>formerly Coordinated Family Focused Care-CFFC</i>)
IDDM	insulin dependent diabetes mellitus
i.e.	that is
IM	intra muscular injection
IOP	Intensive Outpatient Services
IP	inpatient psychiatric

BHN glossary of abbreviations, cont.

IV	intravenous
LADAC	Licensed Alcohol and Drug Abuse Counselor
LMHC	Licensed Mental Health Counselor
LOC	level of care/loss of consciousness
LOR	level of risk
LPN	Licensed Practical Nurse
LCSW	Licensed Certified Social Worker
LICSW	Licensed Independent Clinical Social Worker
LSW	Licensed Social Worker
LSW-A	Licensed Social Worker-Associate
MA	Marijuana Anonymous
MA	Master's degree in Art
MBHP	Massachusetts Behavioral Health Partnership
MCE	Managed Care Entity
Mcg	micrograms
MCO	Managed Care Organization
MCS	Multicultural Community Services
MD	Medical Doctor
M. Ed.	Master's degree in Education
MEDS	Medication
Mg	milligrams
MGL	Massachusetts General Law
MHA	Mental Health Association
MR	Mental Retardation
MS	Master's degree in Science
MSE	Mental Status Exam
MSW	Master's degree in Social Work
MSPCC	Massachusetts Society for the Prevention of Cruelty to Children
MSU	mental status update
MVA	motor vehicle accident
MVC	motor vehicle crash
MYR	Motivating Youth Recovery (<i>EATS level of care for adolescents</i>)
NA	Narcotics Anonymous
N/A	Not Applicable
NAMI	National Alliance for the Mentally Ill
NES	Northampton Emergency Services
NIMH	National Institute of Mental Health
NKA	No Known Allergies
NKDA	No Known Drug Allergies
NHP	Neighborhood Health Plan
NIDDM	non-insulin dependent diabetes mellitus
Noc	night
NOS	not otherwise specified

BHN glossary of abbreviations, cont.

NP	Nurse Practitioner
NPI	National Provider Identifier
NPO	nothing by mouth
OA	Overeater's Anonymous
OBS	organic brain syndrome
OCD	Obsessive Compulsive Disorder
OD	overdose
ODD	Oppositional Defiant Disorder
ODSS	Open Door Social Services
OP	outpatient psychiatric
OUI	operating a vehicle under the influence
PA	physician's assistant
PA-C	Physician's assistant - certified
PC	after meals
PCC	primary care clinician
PCN	penicillin
PCP	phencyclidine
PCP	primary care physician
PDD	Pervasive Developmental Disorder
Ph. D	Doctorate degree in Philosophy
PDR	Physician's Desk Reference
PFA	Psychological First Aid
PHI	Protected Health Information
PHP	partial hospitalization program
PO	by mouth/Parole Officer/Probation Officer
PRN	as needed
Pt	patient
PTA	prior to admission
PTSD	Post Traumatic Stress Disorder
PTSM	Post Traumatic Stress Management
Q	every
QD	every day
QID	four times daily
RAD	Reactive Attachment Disorder
RLC	Recovery Learning Center
RN	Registered Nurse
R/O	rule out
ROI	release of information
RVCC	River Valley Counseling Center
Rx	prescription
S	without
SA	sexual abuse/substance abuse
SAA	same as above

BHN glossary of abbreviations, cont.

SAA	Sex Addicts Anonymous
SAD	Seasonal Affective Disorder
SAMHSA	Substance Abuse and Mental Health Services Administration
SI	suicidal ideation
SLAA	Sex and Love Addicts Anonymous
SPD	Springfield Police Department
SSO	Spanish Speaking Only
Sx	symptoms
TBD	to be determined
T/C	telephone call
TD	Tardive Dyskinesia
THC	tetrahydrocannabinol (<i>cannabis</i>)
TI	toxic ingestion
TID	three times daily
TRT	Trauma Response Team
T/W	this writer
Tx	treatment
UBH	United Behavioral Health
VA	Veteran's Administration
VNA	Visiting Nurse's Association
VH	visual hallucinations
VS	vital signs
WCB	will call back
WRIT	Writ of Apprehension
WNL	within normal limits
WR	workroom
YMCI	Youth Mobile Crisis Intervention
↑	Increase
↓	Decrease
Δ	Change
<	Less than
>	More than

BHN GLOSSARY OF ABBREVIATIONS

AA	Alcoholics Anonymous
A & B	assault and battery
ABA	Anorexics and Bulimics Anonymous
AC	before meals
ADD	Attention Deficit Disorder
ADHD	Attention Deficit Hyperactivity Disorder
ADL	activities of daily living (hygiene, chores, etc.)
AEB	as evidence by
AMCI	Adult Mobile Crisis Intervention
AH	auditory hallucinations
AI	assaultive ideation
AIM	Alternatives for Institutional Management. Provides support to consumers in the community, including peer support
AKA	also known as, indicates use of another name
Al-Anon	Friends and Family Members of Alcoholics
Alateen	Teen Groups for those effected by Alcoholics
AMA	American Medical Association/against medical advice
AMI	Alliance for the Mentally Ill
AMR	American Medical Response-ambulance
AOC	administrator on call
APA	American Psychological Association
APRN	Advanced Practice Registered Nurse
APTU	Adult Psychiatric Treatment Unit at Baystate Health
ARCH	Abuse and Rape Crisis Hotline
ART	Acute Residential Treatment
ASA	aspirin
ATS	Acute Treatment Services (detox)
B & E	breaking and entering
BA	Bachelor's degree in Arts
BAPO	Baystate Affiliated Physician's Office
BC/BS	Blue Cross/Blue Shield
B-ER	Baystate Emergency Room
BHN	Behavioral Health Network
BH/BHS	Baystate Health/Baystate Health Systems
BID	medication two times daily
BMC	Boston Medical Center Health Net
BP	blood pressure
BPD	Borderline Personality Disorder
BSW	Bachelor's degree in Social Work
C	with
CA	Cancer