

Support at Home Program - Price List

1st July 2026

New Aged Care Services <i>Rates per hour (excl GST)</i>		Weekday	Saturday	Sunday & Public Holidays
Clinical Supports				
Care Management - <i>We work with you to plan your care, organise services, check in regularly, review what’s working, and provide guidance so you and your family feel supported.</i>		\$165.00		
Restorative Care Management		\$200.00		
Nursing Care		\$205.00	N/A	
Independence				
Services such as Personal Care, Respite Care, Social Support & Community Engagement		\$120.75	\$152.25	\$183.75
Direct Transport - <i>When transport is provided for the individual by a New Aged Care staff member.</i>	Short - <i>includes up to 10 km</i>	\$54.40 per visit		
	Medium - <i>includes up to 20 km</i>	\$108.80 per visit		
	Long - <i>includes up to 40 km</i>	\$187.40 per visit		
	Extended - <i>includes up to 60 km</i>	\$265.95 per visit		
	Prolonged - <i>60+ km</i>	POA		
Everyday Living				
Services such as Domestic Assistance, Shopping & Meals		\$120.75	\$152.25	\$183.75
Home Maintenance & Repairs <i>Essential light gardening, such as lawn mowing, pruning & yard clearing for safe access</i> <i>Essential minor repairs, such as gutter cleaning, replace lightbulbs and repair a broken door handle.</i> A processing fee will be applied for these services		Prices will be discussed and agreed with the individual at the time of booking		
Afternoon Shift - <i>Services that begin or end between 8:00 PM and midnight will be subject to this rate for the entire duration of the service.</i>		\$126.00	\$157.50	\$189.00
Night Shift - <i>Services that begin or end between midnight and 6:00 AM will be subject to this rate for the entire duration of the service.</i>		\$131.25	\$157.50	\$189.00
Overnight Care - <i>Including 4 hour service before or after</i>		POA		
Additional Services Provided by Approved Associated Providers				
Services such as Occupational Therapy, Physiotherapy, Podiatry and Meal Delivery. These services will be discussed and agreed upon prior to service delivery. The provision of these services is subject to an administration fee.				

Additional Information

1. Minimum of 1 hour service rates applies.
2. Cancellation of services – 24hrs notice is required or the service may be fully charged.
3. New Aged Care reserves the right to review pricing in line with CPI, industrial award increases etc.
4. Should you request an external provider to supply services, these costs will be quoted and consented by clients prior to services commencing.
5. GST does not apply to services provided directly by New Aged Care, however external (third party) providers must charge 10% GST on their services (ATO requirement)

POA - Price on Application