

Family Violence Support (centralvillagenewcastle.com.au)

Family Violence Support

Central Village Newcastle is committed to supporting customers affected by family violence.

If you tell us you are experiencing family violence, we will:

- Treat your information confidentially.
- Not require evidence before providing support.
- Respect your preferred communication method.
- Allow you to nominate a support person.
- Consider family violence when discussing payment difficulties.
- Offer payment support options where appropriate.

Your Safety Comes First

If you are in immediate danger, call 000.

Need Help?

Contact Central Village Newcastle Administration:

Phone: 02 4062 0582

Email: admin@centralvillagenewcastle.com.au

Support Services

- 1800RESPECT – 1800 737 732
- Lifeline – 13 11 14
- Kids Helpline – 1800 55 1800
- 13YARN – 13 92 76
- National Debt Helpline – 1800 007 007

Policy Availability

A copy of our Family Violence Policy is available on request.