



18/29 Arthur Street, Mayfield NSW 2304
PO Box 1 Lorn NSW 2320
<http://www.centralvillagenewcastle.com.au>
Telephone: 02 4062 0582
ABN 23 161 962 689

Family Violence Support (centralvillagenewcastle.com.au)

Family Violence Support

Central Village Newcastle is committed to supporting customers affected by family violence.

If you tell us you are experiencing family violence, we will:

- Treat your information confidentially.
- Not require evidence before providing support.
- Respect your preferred communication method.
- Allow you to nominate a support person.
- Consider family violence when discussing payment difficulties.
- Offer payment support options where appropriate.

Your Safety Comes First

If you are in immediate danger, call 000.

Need Help?

Contact Central Village Newcastle Administration:

Phone: 02 4062 0582

Email: admin@centralvillagenewcastle.com.au

Support Services

- 1800RESPECT – 1800 737 732
- Lifeline – 13 11 14
- Kids Helpline – 1800 55 1800
- 13YARN – 13 92 76
- National Debt Helpline – 1800 007 007

Policy Availability

A copy of our Family Violence Policy is available on request.

