




Transparent. Flexible. Proven.

Large cuts are looming to Medicaid funding. Drug costs are escalating. TRUST the experience to lower your drug costs and reduce annual admin fees without sacrificing patient care.

Who We Are

Founded in 1988, ProCare Rx is a privately held, national leader in pharmacy benefit management services focused on pharmacy claims processing and clinical program design.

-  **Independent:** No ties to health plans, pharmacy chains, pharmaceutical manufacturers, consultants, wholesalers, or investors
-  **Experienced:** Managed several Medicaid programs including a 1.3M-member plan
-  **High-Tech:** Fully developed, in-house technology for flexibility, security, and speed

37+

YEARS IN
BUSINESS

24/7/365

U.S.-BASED
PHARMACY SUPPORT
CENTER

What Makes Us Different



No-Spread Pricing

Competitive, auditable admin fees not tied to inflated prices, lowest net cost target



Variable Levels of Pharmacy Administration

From claims processing to full pharmacy program administration



MDRP Support

Administration assistance and analysis of net cost utilization



Fully Configurable System

Supports any formulary, pricing, or eligibility model



Comprehensive Clinical Programs

DUR, step therapy, quantity limits, analytics supports the engaged 3rd-party clinical team

Our Core Services



SECURE, REAL-TIME CLAIMS PROCESSING

with advanced DUR, manual claims support, and frictionless Prior Authorizations



INTEGRATED TOOLS

for eligibility, benefit design, card production, formularies, clinical edits, and reporting



SEAMLESS SYSTEM INTEGRATION

with member accumulators, monthly OTC caps, financial/utilization reporting, and preload of files & Prior Authorization



ONGOING PARTNERSHIP

with consultative training, onsite implementation support, and dedicated account management



NATIONWIDE PHARMACY NETWORK

with retail, home delivery, specialty, and international coverage using fair pricing model with lower-cost drugs



COMPREHENSIVE COMPLIANCE & OVERSIGHT

including MDRP support, rebate management, fraud/waste/abuse prevention, and independent state audit support



CLINICAL & CUSTOMER SUPPORT

with 24/7/365 U.S.-based pharmacy center and dedicated PharmD consultation

Information Management Suite

Integrated Prior Authorization

Member Portal & Mobile App: plan, prescription, and clinical data access

Eligibility & Claims Portal: manage beneficiary coverage & rules

Data Manager (DMW): configure plans, pricing, networks, and benefit designs

e-Reports: real-time reporting with dashboards and scheduled email delivery

Zero-In Analytics: financial & clinical insight tools used by management and clinicians

Formulary Management Tool: Instant updates to Drug List (PDLs)

Our Partnership Commitment

We know our claims processing system likely differs significantly from what you're using now. That's why, during implementation, our teams work closely with you to clarify terminology and address differences. We understand the overwhelming nature of choices and work diligently to educate you about the system. **Our focus is on enhancing patient care, reducing administrative burdens lowering drug costs, and improving satisfaction without creating new issues.**