

OUR SERVICES

1. CHECK OUT TIME 11:00AM

You can keep the room up 11:00AM; we offer the possibility to storage your luggage for the day.

2. PRINT YOUR BOARDING PASS

Send your Boarding Pass to info@ruzzinipalace.com indicating your room number. You will collect it at the reception.

3. PARKING DISCOUNT

Did you park your car at GARAGE SAN MARCO in Piazzale Roma or at TRONCHETTO PARK at Tronchetto Island? Ask your discount coupon at the reception.

4. TRANSFER to Marco Polo Airport or Treviso Airport

Do you need to organize your Departure Transfer to Venice Marco Polo Airport or TREVISO Airport? Our concierge is able to organize it: tell him what time you need to be at the airport and your Departure will be scheduled in a minute!

5. EARLY DEPARTURE

If you need to leave the Hotel before 07:00AM, please advise our staff. We will organize an early check out and breakfast box for you.

6. RESTAURANT RESERVATION

Do you need to book a table for lunch or Dinner? Do you need a suggestion for a local or typical restaurant? Contact our concierge (suggested on week end, when the city is full...)

7. CONCERTS

Our staff is able to suggest you several evening events providing for seat reservation. More info at the reception desk.

8. MURANO ISLAND

The hotel provide for a free shuttle service to Murano Island. This promotional excursion to admire the famous glassblowers is available in the morning, starting from 09:00AM, with departures every 30 minutes. Schedule your departure with our concierge.

9. PRIVATE WALKING TOUR

This excellent service is on request; we usually suggest it at 10:00AM or 02/03:00PM You will get your private guide for 2 hours to discover the "Hidden Venice" getting information about history and legends of the city. Highly recommended.

10. PANORAMIC TOUR by Private water Taxi

Schedule your departure for this fantastic tour by boat. 1 hour through the little canals by private water taxi enjoying a Bottle of Italian sparkling wine on boards!

11. BABY SITTING

Contact the front desk to organize your Baby Sitter: you will get the chance to enjoy your evening: we will take care of your children.

This service need to be scheduled in advance.

12. PRIVATE RELAXING MASSAGE in the room

Check availability for your private massage in the room; our professional staff will provide for 1 or 2 hours relaxing massages.

13. HAIRDRESS

We provide the service in a Hairdress-saloon near the Hotel or, if needed in your room. More info at the Reception Desk.

14. LIGHT LUNCH OR LIGHT DINNER

You don't want to go out for Lunch or Dinner? Our Bar Service offer the possibility to have a light lunch or light Dinner. Check the menu dialling #286 from the room.