



Ely St Mary's Junior School

Courtesy Policy

We try to be courteous at all times.

In return we expect the same is shown to all staff in the school.

We understand that at times school can be stressful for both children and parents but we will not tolerate aggression or abuse (verbal, physical or written) towards any member of staff within our school.

Your co-operation is appreciated.

Please note that this Policy is the front runner in a series of policies, these including the Code of Conduct, Complaints Procedure, and Persistent Complaints and Harassment Policy.

Approved by the Local Governing Body, for adoption: 1st November 2017