Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve over 52,400 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a Joint Commission accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Allergies, Audiology, Dermatology, Eye Clinic/Ophthalmology, Gastroenterology, Geriatrics, Infectious Diseases, Neurology, Orthopedics, Podiatry, Rheumatology, and Urology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors................................................................. Orlando Cordero
Chief Executive Officer ............................................................... Michael R. Taylor
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Chief Human Resources Officer .................................................... Andrea Lobo
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Chief Value and Informatics Officer ............................................... Michael Couturie, MD
Chief Financial Officer .................................................................... Douglas Magazu
Chief Development Officer ............................................................. Mary Ellen Cody
Chief Compliance and Risk Management Officer ............................. Vanessa Andrews

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Accredited by The Joint Commission.
Patient Overview:
Number of unduplicated persons who used the Center in 2022 .......................................... 52,434
Number of patient visits in 2022 ................................................................................................. 312,076

Hypertension ........................................ 10,054 patients
Homeless.............................................. 2,206 patients
Diabetes.................................................. 5,769 patients
Drug Dependent.................................. 5,517 clients
COVID-19............................................. 2,004 patients
Depression ........................................... 7,516 clients
Asthma................................................. 3,893 patients
Alcohol Dependent......................... 3,434 clients
People with HIV ......................... 333 patients
COVID-19 Tests ............................... 6,940 tests

Demographic Profile of Patients:
Female*.............. 60%  Latino......... 38%  African American .... 36%  White....... 40%  Unreported ...... 20%
Male*.............. 40%  Asian......... 3%  Other/Multicultural.... 1%
*Of those who reported gender

Payor sources:
Medicaid .................................................. 62%
Uninsured (sliding fee) ...................... 11%
Private Insurance ................................. 21%
Medicare .................................................. 6%

Income Status:
Below poverty level ............................. 43%
Unknown .............................................. 42%
100% to 200% of poverty ................. 11%
Above 200% of poverty ..................... 4%

Utilization Rates: Visit/Type of Patient
Substance Use Disorder ...... 6
Mental health.....................14.3
Medical ............................. 3.5
Enabling ................................. 2.6
Dental......................... 2.2
Vision Services.....................1.2

Prescriptions filled by our Pharmacy: 52,730
Walgreens, CVS, and RxStrategies Pharmacies: 10,713

Number of Patients by Service:
Medical.............................................45,480 patients
Mental Health ......................... 7,001 clients
Dental............................................. 6,618 patients
Vision............................................... 2,539 patients
Substance Use Disorder .......................... 8,783 clients
Other Professional Services .............. 3,930 patients
Enabling Services ..................... 1,870 patients

Our Services and Programs:
Primary Medical Care
- Adult Medicine
- Women’s Health (OB/GYN)
- Pediatrics

Dental Services
- Addiction Medicine
- Allergies
- Audiology
- Clinical Pharmacy
- Dermatology
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Geriatrics Medical Services
- Infectious Diseases
- Neurology
- Orthopedics
- Podiatry
- Rheumatology
- Urology

Behavioral Health Services
- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)

Specialty Medical Care
- Convenient Care Walk-in Clinic
- COVID-19 Testing
- COVID-19 Vaccination
- HIV/AIDS treatment, education, case management, counseling and testing

Other Medical and Support Services
- Homeless Healthcare
- Benefits (Medicaid/SNAP) Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services

Data based on 2022 calendar year – Published May 2023