Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve approximately 49,500 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a Joint Commission accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Allergies, Audiology, Dermatology, Eye Clinic/Ophthalmology, Gastroenterology, Geriatrics, Infectious Diseases, Neurology, Orthopedics, Podiatry, Rheumatology, and Urology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors...............................................................Orlando Cordero
Chief Executive Officer ...............................................................Michael R. Taylor
Chief Operations Officer .............................................................Bethany Kieley
Chief Human Resources Officer ..................................................Andrea Lobo
Chief Medical Officer, Medical and Dental Services .....................Mark Silvestri, MD, MHS
Chief Medical Officer, Mental Health and Addiction Services ..........Ece Tek, MD
Chief Value and Informatics Officer .............................................Michael Couturie, MD
Chief Financial Officer ................................................................Douglas Magazu
Chief Development Officer .........................................................Mary Ellen Cody
Chief Compliance and Risk Management Office ............................Vanessa Andrews

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**Email:** Give2CSHHC@cornellscott.org  
**Website:** www.cornellscott.org

**Accredited by The Joint Commission.**

Data based on 2021 calendar year – Published August 2022
**Patient Overview:**

Number of unduplicated persons who used the Center in 2021: 49,472
Number of patient visits in 2021: 301,778

| Condition                  | Number of Patients/
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Hypertension</td>
<td>9,547 patients</td>
</tr>
<tr>
<td>Homeless</td>
<td>1,590 patients</td>
</tr>
<tr>
<td>Diabetes</td>
<td>3,583 patients</td>
</tr>
<tr>
<td>Drug Dependent</td>
<td>5,235 clients</td>
</tr>
<tr>
<td>COVID-19</td>
<td>2,234 patients</td>
</tr>
<tr>
<td>Depression</td>
<td>5,920 clients</td>
</tr>
<tr>
<td>Asthma</td>
<td>2,562 patients</td>
</tr>
<tr>
<td>Alcohol Dependent</td>
<td>3,090 clients</td>
</tr>
<tr>
<td>People with HIV</td>
<td>346 patients</td>
</tr>
<tr>
<td>COVID-19 tests</td>
<td>16,189 tests</td>
</tr>
</tbody>
</table>

**Demographic Profile of Patients:**

- Female* ... 60%
- Latino ... 37%
- African American ... 36%
- White .............. 41%
- Asian .................. 3%
- Other/Multicultural .... 1%
- Unknown ............ 59%
- Male* ........ 40%
- Other .................. 19%

* Of those who reported gender

**Payor sources:**

- Medicaid ........................................ 64%
- Uninsured (sliding fee) ..................... 9%
- Private Insurance ........................... 20%
- Medicare ........................................ 7%

**Income Status:**

- Below poverty level .................. 32%
- Unknown ........................ 59%
- 100% to 200% of poverty ............ 7%
- Above 200% of poverty ................ 2%

**Utilization Rates: Visit/Type of Patient**

<table>
<thead>
<tr>
<th>Type of Visit</th>
<th>Number of Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Substance Use Disorder</td>
<td>9,2 patients</td>
</tr>
<tr>
<td>Medical</td>
<td>3.5 patients</td>
</tr>
<tr>
<td>Enabling</td>
<td>2.7 patients</td>
</tr>
<tr>
<td>Dental</td>
<td>2.2 patients</td>
</tr>
<tr>
<td>Vision Services</td>
<td>0.8 patients</td>
</tr>
</tbody>
</table>

**Prescriptions filled by our Pharmacy:**

- 45,098
- Walgreens, CVS, and RxStrategies Pharmacies: 11,399

**Number of Patients by Service:**

- Medical ........................................... 43,232 patients
- Substance Use Disorder ........... 2,944 clients
- Mental Health ............................ 5,676 clients
- Other Professional Services .......... 3,190 patients
- Dental .......................................... 5,736 patients
- Enabling Services ...................... 709 patients
- Vision ......................................... 2,036 patients

**Our Services and Programs:**

**Primary Medical Care**
- Adult Medicine
- Women's Health (OB/GYN)
- Pediatrics

**Dental Services**

**Specialty Medical Care**
- Addiction Medicine
- Allergies
- Audiology
- Clinical Pharmacy
- Dermatology
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Geriatrics Medical Services
- Infectious Diseases
- Neurology
- Orthopedics
- Podiatry
- Rheumatology
- Urology

**Behavioral Health Services**
- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)

**Other Medical and Support Services**
- Convenient Care Walk-in Clinic
- COVID-19 Testing
- COVID-19 Vaccination
- HIV/AIDS treatment, education, case management, counseling and testing
- Homeless Healthcare
- Benefits (Medicaid/SNAP) Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services