Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve over 52,400 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a Joint Commission accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Allergies, Audiology, Dermatology, Eye Clinic/Ophthalmology, Gastroenterology, Geriatrics, Infectious Diseases, Neurology, Orthopedics, Podiatry, Rheumatology, and Urology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors .......................... Orlando Cordero
Chief Executive Officer .................................. Michael R. Taylor
Chief Operations Officer .................................. Denise Lear
Chief Human Resources Officer ........................ Andrea Lobo
Chief Medical Officer, Medical and Dental Services ............................ Michael Couturie, MD
Chief Medical Officer, Mental Health and Addiction Services ............... Ece Tek, MD
Chief Financial Officer ...................................... Douglas Magazu
Chief Development Officer ................................... Mary Ellen Cody
Chief Compliance and Risk Management Officer ............................ Vanessa Andrews

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Accredited by The Joint Commission.

Data based on 2022 calendar year – Published May 2023
**Patient Overview:**
Number of unduplicated persons who used the Center in 2021: 52,434
Number of patient visits in 2021: 312,076

<table>
<thead>
<tr>
<th>Condition</th>
<th>Number of Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hypertension</td>
<td>10,054 patients</td>
</tr>
<tr>
<td>Homeless</td>
<td>2,206 patients</td>
</tr>
<tr>
<td>Diabetes</td>
<td>5,769 patients</td>
</tr>
<tr>
<td>Drug Dependent</td>
<td>5,517 clients</td>
</tr>
<tr>
<td>COVID-19</td>
<td>2,004 patients</td>
</tr>
<tr>
<td>Depression</td>
<td>7,516 clients</td>
</tr>
<tr>
<td>Asthma</td>
<td>3,893 patients</td>
</tr>
<tr>
<td>Alcohol Dependent</td>
<td>3,434 clients</td>
</tr>
<tr>
<td>People with HIV</td>
<td>333 patients</td>
</tr>
<tr>
<td>COVID-19 Tests</td>
<td>6,940 tests</td>
</tr>
</tbody>
</table>

**Demographic Profile of Patients:**
Female* 60%  Latino ... 38%  African American ... 36%  White ..... 40%  Unreported ..... 20%
Male* 40%  Asian ..... 3%  Other/Multicultural ... 1%
*Of those who reported gender

**Payor sources:**
Medicaid: 62%
Uninsured (sliding fee): 11%
Private Insurance: 21%
Medicare: 6%

**Income Status:**
Below poverty level: 43%
Unknown: 42%
100% to 200% of poverty: 11%
Above 200% of poverty: 4%

**Utilization Rates: Visit/Type of Patient**
- Substance Use Disorder: 6
- Medical: 3.5
- Enabling: 2.6
- Mental health: 14.3
- Dental: 2.2
- Vision Services: 1.2

**Prescriptions filled by our Pharmacy:**
Walgreens, CVS, and RxStrategies Pharmacies: 10,713

**Number of Patients by Service:**
Medical: 45,480 patients
Mental Health: 7,001 clients
Dental: 6,618 patients
Vision: 2,539 patients
Substance Use Disorder: 8,783 clients
Other Professional Services: 3,930 patients
Enabling Services: 1,870 patients

**Our Services and Programs:**

**Primary Medical Care**
- Adult Medicine
- Women’s Health (OB/GYN)
- Pediatrics

**Dental Services**
- Specialty Medical Care
  - Addiction Medicine
  - Allergies
  - Audiology
  - Clinical Pharmacy
  - Dermatology
  - Eye Clinic (Ophthalmology)
  - Gastroenterology
  - Geriatrics Medical Services
  - Infectious Diseases
  - Neurology
  - Orthopedics
  - Podiatry
  - Rheumatology
  - Urology

**Behavioral Health Services**
- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)
- Benefits (Medicaid/SNAP) Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services

**Other Medical and Support Services**
- COVID-19 Testing
- COVID-19 Vaccination
- HIV/AIDS treatment, education, case management, counseling and testing
- Homeless Healthcare
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services

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