Fact Sheet

The Cornell Scott-Hill Health Center was the first community healthcare center in Connecticut when we were founded in 1968. We are a federally qualified community health center and we serve approximately 36,000 patients throughout the Greater New Haven and Lower Naugatuck Valley areas each year.

We are a Joint Commission accredited institution which means we are held accountable to the highest standards and best practices in safe and effective care.

A former winner of the Johnson & Johnson Crystal Award, the Cornell Scott-Hill Health Center continues to achieve significant progress in the field of community health. We provide comprehensive primary care, behavioral healthcare, and dental services as well as a number of special programs. These programs include, but are not limited to:

- HIV/AIDS outreach, education and treatment to at-risk populations
- Inpatient alcohol and drug detoxification program
- Medication Assisted Treatment (MAT) for persons with Opioid Use Disorder
- Shelter for homeless people who are obtaining substance use disorder treatment
- Healthcare for homeless individuals and families
- Diabetes prevention and education
- School-based health centers
- Child and family guidance clinics
- Title X Family Planning Services
- Specialty care including Allergies, Audiology, Dermatology, Eye Clinic/Ophthalmology, Gastroenterology, Geriatrics, Infectious Diseases, Neurology, Orthopedics, Podiatry, Rheumatology, and Urology
- Adult and Pediatric Dental Care

Our mission. Cornell Scott-Hill Health Center measurably improves the health and well-being of the communities we serve by providing excellent and compassionate care, accessible to all.

Chair, Board of Directors................................................................. Orlando Cordero
Chief Executive Officer............................................................... Michael R. Taylor
Chief Operations Officer............................................................ Bethany Kieley
Chief Human Resources Officer ...................................................... Andrea Lobo
Chief Medical Officer, Medical and Dental Services ...................... Mark Silvestri, MD, MHS
Chief Medical Officer, Mental Health and Addiction Services .......... Ece Tek, MD
Chief Value and Informatics Officer............................................... Michael Couturie, MD
Chief Financial Officer.................................................................... Douglas Magazu
Corporate Compliance and Risk Officer.......................................... Vanessa Andrews

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Accredited by The Joint Commission.
Patient Overview:
Number of unduplicated persons who used the Center in 2020 ........................................ 36,074
Number of patient visits in 2020 ................................................................................................. 230,464

Hypertension ................................ 6,886 patients  Depression ................................ 5,104 clients
Homeless .................................... 1,590 patients  Asthma ........................................ 2,972 patients
Diabetes ...................................... 3,944 patients  Alcohol Dependent ...................... 2,620 clients
Drug Dependent .............................. 4,169 clients  People with HIV .......................... 326 patients

Demographic Profile of Patients:

- Female* ..... 59%  Latino ...... 38%  African American  White ......................... 40%  Unreported ........................................ 36%
- Male* ........ 41%  Other/Multicultural ...... 2%  Asian .............................. 2%  ................ 20%

Payor sources:

- Medicaid .................................................. 62%  Uninsured (sliding fee) .................. 11%
- Private Insurance .................................... 19%  Medicare ....................................... 8%
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Income Status:

- Below poverty level ................................. 44%  Unknown ...................................... 46%
- 100% to 200% of poverty  ...................... 8%
- Above 200% of poverty ........................... 2%

Utilization Rates: Visit/Type of Patient

- Substance Use Disorder ... 10.7  Medical ....... 3.2  Enabling ........................................ 2.3
- Mental Health ......................... 15.8  Dental .......... 2.0  Vision Services ...................... 1.2

Prescriptions filled by our Pharmacy: 45,752  Walgreens, CVS, and RxStrategies Pharmacies: 10,882

Number of Patients by Service:

- Medical ............................................. 30,019 patients  Substance Use Disorder ............... 6,572 clients
- Mental Health ................................. 7,408 clients  Other Professional Services .................. 2,194 patients
- Dental ............................................... 4,389 patients  Enabling Services ....................... 643 patients
- Vision ............................................. 1,659 patients

Our Services and Programs:

**Primary Medical Care**
- Adult Medicine
- Women’s Health (OB/GYN)
- Pediatrics

**Dental Services**

**Specialty Medical Care**
- Addiction Medicine
- Allergies
- Audiology
- Clinical Pharmacy
- Dermatology
- Eye Clinic (Ophthalmology)
- Gastroenterology
- Geriatrics Medical Services
- Infectious Diseases
- Neurology
- Orthopedics
- Podiatry
- Rheumatology
- Urology

**Behavioral Health Services**
- Adult Mental Health Services
- Child and Family Guidance Clinics
- Medication Assisted Treatment (MAT) for Opioid Use Disorder
- Grant Street Partnership (Substance Use Disorder Treatment)
- South Central Rehabilitation Center (Integrated Treatment Programs)

**Other Medical and Support Services**
- Convenient Care Walk-in Clinic
- COVID-19 Testing
- COVID-19 Vaccination
- HIV/AIDS treatment, education, case management, counseling and testing
- Homeless Healthcare
- Benefits (Medicaid/SNAP) Application Assistance
- Nursing
- Nutrition
- Pharmacy
- Public Housing Primary Care Program
- Wellness
- Women, Infants, and Children (WIC)
- Title X Family Planning Services