



SPRINGS SOCCER CLUB HANDBOOK

2026-2027

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Springs Soccer Club Safety Policies

Springs SC has developed safety policies for all members of the club, and all persons who are present at games and practices. This is to ensure a FUN, SAFE, and ENJOYABLE environment for all its members and players.

All members of the club are expected to be aware of the safety policies developed and enforced by the club, which are provided on the website. SSC takes these policies seriously and advises all parents and legal guardians to be familiar with these policies for the safety and enjoyment of themselves and others.

Goal Safety Policy — No Moving Goals

The Goal Safety Policy at Springs Soccer has a NO Tolerance Policy on moving goals. ALL GOALS at SSC are to be anchored in accordance with the Goal Safety Policy and NO GOALS may be moved for any reason.

The only movement of goals will be conducted by SSC Directors and coaches, and only with approval from Executive Directors. NO parents or spectators in the competitive program are permitted to move goals. Soccer goal safety is something that Springs SC takes seriously and has made every effort to ensure.

Lightning & Severe Weather Policy

Springs Soccer Club plays and trains at the City of Coral Springs' Cypress Park and follows the City's Parks & Recreation Lightning Policy. Florida is the lightning capital of the United States, and lightning can strike even when the skies overhead appear clear. The safety of our players, families, coaches, and officials is our highest priority.

Perry Weather Detection System

The City of Coral Springs uses the Perry Weather Outdoor Warning System to monitor and detect lightning at its park complexes, including Cypress Park. The system continuously measures real-time conditions and automatically alerts everyone on site when lightning is detected within a 10-mile radius, activating an audible horn and a flashing strobe light — no staff member needs to be present for the alert to sound. Before and during any activity, check the live weather and lightning-delay status for Cypress Park at coralsprings.gov/Parks-Directory/Cypress-Park.

Warning Signals — Know the Sounds

- **Take Shelter (Alert):** One long 15-second horn blast and a continuously flashing strobe light. Lightning has been detected within 10 miles. All activity stops immediately and everyone seeks shelter.
- **All Clear:** Three short horn blasts and the strobe light turns off. This is the only signal that it is safe to return to the fields and resume play.

The 30-minute rule: The alert stays active for 30 minutes from the most recent lightning strike. Each new strike within 10 miles resets the countdown timer to a full 30 minutes. Play does not resume until the timer reaches zero and the all-clear sounds — even if the sky looks clear and the rain has stopped.

What To Do When the Alert Sounds

1. Stop all activity immediately. Players, coaches, spectators, and officials must leave the fields the moment the horn sounds or the strobe begins to flash.
2. Seek shelter right away. The safest place is inside a fully enclosed vehicle with the windows up. Move to your car (or a fully enclosed building) without delay.
3. Do NOT shelter in unsafe places. Never wait under trees, picnic canopies, dugouts, bleachers, pavilions, or concession-building overhangs, and stay away from metal fences, light poles, and open fields. On-site facility rooms may be closed during alerts.
4. Parents must be present. During a weather delay, parents/guardians should be at the park with their vehicle so their child has a safe place to wait. Players will be released to wait with their family in their vehicle.
5. Wait for the all-clear. Remain sheltered until three short horn blasts sound and the strobe turns off. Do not return to the field based on your own judgment of the weather.
6. Watch for team communication. A cancellation or extended-delay decision may also be sent by the team manager or coach via PlayMetrics or text message.

If the System Is Not Available — The 30/30 Rule

If the Perry Weather system is not operating, or for any activity where the horn cannot be heard, SSC follows the standard 30/30 rule: if the time between a flash of lightning and the sound of thunder is 30 seconds or less, take

shelter immediately. Wait a full 30 minutes after the last flash of lightning or clap of thunder before returning to play. Each new observation of lightning or thunder restarts the 30-minute wait.

Authority, Cancellations & Individual Judgment

- The City of Coral Springs park supervisor or on-site staff has final authority over field closures, reopening, and rescheduling at Cypress Park.
- SSC coaches and directors will always err on the side of caution and may suspend or end an activity for weather even if the system has not alerted.
- Anyone who sees lightning or hears thunder should seek shelter immediately, whether or not a signal has sounded. If you feel your skin tingle or your hair stand on end, crouch low on the balls of your feet, and do not lie flat on the ground.
- Most lightning fatalities happen after a storm appears to have passed. When in doubt, stay sheltered.

Learn more: *City of Coral Springs Lightning Policy — coralsprings.gov/Government/Departments/Parks-and-Recreation/Parks-and-Recreation-New/Parks-Applications-and-Policies/Lightning-Policy. Cypress Park live status — coralsprings.gov/Parks-Directories/Cypress-Park. This policy supplements, and does not replace, the City's Lightning Policy; where the two differ, the City's policy and the direction of on-site park staff control.*

Player Code of Conduct

The Springs Soccer Club (SSC) is all about you, the player. Everything we do is to make your soccer experience the best it can be.

Obligations Toward the Game

A player should:

1. Play for the fun of it, not just to please your parents or coach.
2. Be a good sport by cheering all good plays, whether it is your team's or your opponent's.
3. Remember that the goals of the game are to have fun, improve skills, and feel good.
4. Make every effort to develop their own sporting ability in terms of skill, technique, tactics, and stamina.
5. Give maximum effort and strive for the best possible performance during a game, even if the team is in a position where the desired result has already been achieved.
6. Set a positive example for others, particularly young players and supporters.
7. Avoid all forms of gamesmanship and time-wasting.
8. Always have regard for the best interests of the game, including when publicly expressing an opinion on the game or any particular aspect of it, including others involved in the game.
9. Concentrate on playing soccer and on affecting the outcome of the game with your best effort.
10. Not use inappropriate language.
11. Control your temper and resist the temptation to retaliate when you feel you have been wronged.

Obligations Toward the Team

A player should:

1. Work equally hard for your team as for yourself.
2. Treat all players as you would like to be treated.
3. Make every effort consistent with Fair Play and the Laws of the Game to help the team perform at its highest level as a team.
4. Resist any influence that might, or might be seen to, bring into question commitment to the team.

Respect for the Laws of the Game and Competition Rules

A player should:

1. Know and abide by the Laws, rules, and spirit of the game, as well as the competition rules for leagues, Cups, and tournaments. Accept success and failure, victory and defeat, equally.
2. Resist any temptation to take banned substances or use banned techniques.
3. Cooperate with your coaches, teammates, opponents, and the referees.

Respect Toward Opponents

A player should:

1. Treat opponents with due respect at all times, irrespective of the result of the game.
2. Safeguard the physical fitness of opponents, avoid violence and rough play, and help injured opponents.

Respect Toward the Referees

A player should:

1. Accept the decision of the Referee without protest.
2. Avoid words or actions that may mislead a Referee.
3. Show due respect toward Referees.

Respect Toward Team Officials

A player should:

1. Abide by the instructions of their Coach and Team Officials, provided they do not contradict the spirit of this Code.

2. Show due respect toward the Team Officials of opposing teams.

Discipline Policy

The Springs Soccer Club is committed to providing an environment in which all individuals or organizations involved with the Club are treated with respect. Membership and registration with the Club, as well as participation in its activities, brings many benefits and privileges. At the same time, registrants and/or organizations are expected to fulfill certain responsibilities and obligations, including but not limited to complying with the Club's Rules (By-Laws), Policies, and Procedures.

Irresponsible behavior by members, parents, volunteers, administrators, staff members, contractors, or officers can result in severe damage to the integrity of the Club. Conduct that violates these values may be subject to sanctions pursuant to this Policy.

This Policy applies to all members or potential members and their parents/guardians/caregivers, volunteers, administrators, staff, contractors, or officers. This Policy shall be read and applied in accordance with the policies and procedures of the City of Coral Springs, US Club Soccer, and the Springs Soccer Club.

Any members or potential members and their parents/guardians/caregivers, volunteers, administrators, staff, contractors, or officers shall at all times act in good faith and in the best interest of the Club, act in accordance with the aims, objectives, policies, and procedures of the Club, and shall not engage in any conduct that may create a conflict of interest or that may bring the Club into disrepute.

Any members or potential members and their parents/guardians/caregivers, volunteers, administrators, staff, contractors, or officers shall not directly or indirectly encourage or assist in establishing or operating a soccer organization or competition that is not, or will not be, registered with Springs Soccer or sanctioned by US Club Soccer.

Codes of Conduct

The following Codes of Conduct can be found on the SSC's website and in the appendix of this handbook:

1. SSC Coaches Code of Conduct
2. SSC Players Code of Conduct
3. SSC Fan Policy
4. SSC Harassment, Anti-Bullying & Zero Tolerance Policy

Club Dues, Fees & Payment Policy

The following fee, payment, and refund terms apply to the 2026–2027 Season and mirror the SSC Registration Agreement that each family signs at registration. In the event of any conflict, the signed Registration Agreement controls. All Annual Club Dues amounts include a \$25 non-refundable acceptance fee. The Season begins on the first scheduled team training date and ends at the conclusion of the Player's league and tournament schedule.

In exchange for the fees below, SSC commits to provide the Player with participation in a competitive youth soccer program for the duration of the Season, including team training, entry into one (1) primary sanctioned league, qualified coaching, and the resources itemized under "What's Included" below. SSC will use reasonable efforts to maintain team rosters, coaching assignments, training schedules, and league participation, but reserves the right to make changes due to operational needs.

Annual Club Dues — Boys Programs

Program / Age Group	Annual Dues
U8–U10 (Elite, Phantom, Tiempo, Legend)	\$2,375
U11–U12 (Elite, Phantom, Tiempo, Legend)	\$2,725
U13–U19 (EDP Tiempo & Legend)	\$2,900
U13–U19 (NAL Phantom)	\$3,500
U13–U19 (MLS Next Academy Elite)	\$3,500

Annual Club Dues — Girls Programs

Program / Age Group	Annual Dues
U8–U10 (Elite, Phantom, Tiempo, Legend)	\$2,375
U11 (Elite, Phantom)	\$2,725
U12 (GA Aspire Elite)	\$2,725
U13–U19 (GA Aspire Elite)	\$3,200
U13–U19 (Phantom, Tiempo) EDP/N1	\$2,900

What's Included in Annual Club Dues

Coaching & Training

- Head coach salary
- Team training sessions throughout the Season
- Specialized and supplemental training sessions as scheduled by the Club

League & Competition

- Entry into one (1) primary league for the 2026–2027 Season
- Player registration with the applicable sanctioning body
- Player registration card and staff registration cards
- Soccer insurance and player insurance
- One (1) staff league background check and league player fees

Home Game Day Operations

- Referee fees for home league games and referee assignor fees
- Medical trainers at home games for leagues that require them

Team Resources, Technology & Administration

- Team equipment, including balls, cones, pinnies, and access to SSC shared equipment
- PlayMetrics team management software

- Soccer Director oversight and administrative and support staff

City & Facility Fees

- City of Coral Springs field use fee — the City charges a \$400 per-player field use fee for the 2026–2027 Season. Springs Soccer Club applies a credit to each player's account to offset this fee.

SSC reserves the right to make adjustments to the items included in Annual Club Dues for significant and justifiable reasons, including changes to leagues, events, sanctioning bodies, or any of the items listed above that occur after registration.

Additional Fees & Estimated Costs

In addition to Annual Club Dues, the Parent is responsible for the following additional fees and costs.

Payment Processing Fees

- E-Check / ACH: approximately 0.8% per transaction (capped as set by the processor)
- Credit and debit card: approximately 3.0% per transaction

Exact rates are set by the Club’s payment processor and will be disclosed at checkout prior to payment.

City of Coral Springs Fees

For the 2026–27 Season, Springs Soccer Club has subsidized the City of Coral Springs field use fee (see “What’s Included” above). If the fees change at the request of the City, each competitive Player is subject to additional fees imposed by the City of Coral Springs, including but not limited to:

- Annual City of Coral Springs competitive player participation fee, charged per Player and set by the City
- Non-resident sports card, required for any Player residing outside Coral Springs city limits, at the rate set by the City
- Field use surcharges, facility fees, and any other charges imposed under the City of Coral Springs sports policies

The amounts of these fees are set by the City of Coral Springs and are subject to change during the Season. SSC passes these charges through to the Parent at the rates established by the City. The Parent agrees to pay all such fees as a condition of the Player’s participation.

Team Fees (Estimated Ranges)

Team Fees cover tournament entries, coach travel, referee and assignor fees for additional leagues, player passes, and college identification events. These are estimates only; actual team fees depend on the tournament schedule set by the coaching staff and team parents and will be itemized in writing before amounts are charged.

Age / Level	Estimated Annual Team Fees
U8–U10 (all programs)	\$850 – \$1,350
U11–U12 (all programs)	\$1,050 – \$1,750
U13–U19 (EDP / Tiempo / Legend / Phantom)	\$1,350 – \$2,350
U13–U19 (NAL / GA Aspire Elite)	\$1,750 – \$3,050
U13–U19 (MLS Next Academy)	\$2,050 – \$3,550

Uniform Kit

Each Player must purchase the official SSC uniform kit, which includes three (3) jerseys (home, away, and training), three (3) pairs of shorts, three (3) pairs of socks, one (1) SSC backpack, and one (1) soccer ball (size as specified by the Club for the Player’s age group).

Players rostered on NAL, GA Aspire Elite, or MLS Next Academy teams are also required to purchase warm-up pants and a warm-up jacket as part of the required kit. All uniform and kit items must be purchased directly from the Club’s designated uniform vendor on a two-year replacement cycle. Uniform and kit costs are separate from Club Dues and Team Fees and are the sole responsibility of the Parent.

Other Potential Charges

- Optional supplemental programs (individual training, camps, ID clinics)
- Any additional fees required by the sanctioning body, league, or host venue

Payment Schedule

Payment Options

The Parent must elect one of the following payment options at registration:

1. Pay-in-Full: Full Annual Club Dues due on or before May 31, 2026.
2. Seven-Month Plan: Equal installments due on the last day of each month beginning May 31, 2026, and ending November 30, 2026.

Past-Due Accounts and Cure Period

An account is considered past due if payment is not received by the end of the scheduled due date. Before any suspension is imposed, SSC will provide the Parent with written notice (by email to the address on file) of the missed payment and a cure period of five (5) business days from the date of notice to bring the account current.

If the account remains past due after the cure period:

- Late fee: \$50 per missed installment
- NSF / failed payment fee: \$25 per occurrence
- Suspension: SSC may pull the player card and suspend the Player from all team activities
- Reinstatement fee: \$100 to reissue the player card after a suspension for non-payment

Players with unpaid balances from any prior season will not be issued a player card until the prior balance is paid in full.

Withdrawal, Refund & Release Policy

Once the Parent has accepted a roster position and registered for the Season, all Club Dues, Team Fees, City of Coral Springs fees, and other charges are non-refundable except as specifically provided below. The \$25 acceptance fee is non-refundable under all circumstances.

Season-Ending Injury

If the Player sustains a season-ending injury documented by a licensed physician in writing, the Parent may request a prorated refund of Club Dues for the portion of the Season remaining after the date of the physician's note, less a \$150 administrative fee. Team Fees, City of Coral Springs fees, and any amounts already committed to tournaments, leagues, uniforms, or third-party vendors are non-refundable.

Family Relocation

If the Player's family relocates more than fifty (50) miles from Coral Springs during the Season and provides documentation (lease, deed, or military orders), the Parent may request a prorated refund of Club Dues less a \$150 administrative fee. Team Fees, City of Coral Springs fees, and amounts already committed to tournaments, leagues, uniforms, or third-party vendors are non-refundable.

Release to Another Club

A Player requesting a release to transfer to another club must pay in full the remaining balance of the entire 2026–2027 Season Club Dues and must be current on all Team Fees and City of Coral Springs fees before the player card will be released. The \$25 acceptance fee remains non-refundable. SSC will process release paperwork within ten (10) business days of receipt of full payment.

No Refund for Other Withdrawals

All other withdrawals — including voluntary withdrawal, loss of interest, dissatisfaction with coaching or playing time, disciplinary suspension, or any reason not specifically covered above — will not result in any refund. The Parent remains liable for the full balance of Club Dues, Team Fees, City of Coral Springs fees, and all other charges for the entire Season.

Force Majeure and Events Beyond the Club's Control

SSC will not be required to issue refunds of any Club Dues, Team Fees, City of Coral Springs fees, or other charges, and will not be liable for any failure to provide training, games, tournaments, or other programming, when such failure arises from events beyond the Club's reasonable control. Such events include but are not limited to pandemics, epidemics, public health orders, quarantines, hurricanes, tropical storms, flooding, lightning, extreme weather, fire, acts of God, war, civil unrest, terrorism, government shutdowns, field or facility closures imposed by the City of Coral Springs or any other landlord or authority, and loss of league affiliation or sanctioning.

In such circumstances, SSC will use reasonable efforts to reschedule, substitute, or continue programming in a modified format (including virtual or alternative training), but no refund, credit, or compensation of any kind will be owed. The Parent expressly assumes the risk of these events as a condition of registration.

Coach Reimbursement Policy

Travel Miles

Coaches will be reimbursed for travel miles for regular season games and tournaments when the destination is more than 40 miles (give or take approximately 2 miles) from the main training field. Mileage will be reimbursed at the current IRS standard business mileage rate in effect at the time of travel. As of January 1, 2026, that rate is 72.5 cents per mile; SSC will always apply the then-current IRS rate, which is updated annually. If the distance from the main training field to the destination is shorter than from the coach's home to the destination, the coach must count the shorter of the two distances.

Teams shall be responsible for reimbursing their coach's out-of-area travel expenses as follows:

Regular Season League Games

Travel to league games in excess of 40 miles (approximately an 80-mile round trip) from the main training field shall be covered by the team. Distances inside of 40 miles (less than an 80-mile round trip) are considered part of the coach's agreement with the club, and reimbursement of expenses will not be permitted.

Tournaments

Tournament travel mileage will be covered on the same basis as regular season league games.

Meals and Incidental Expenses (M&IE)

The club follows the federal government's General Services Administration per diem for away games, tournaments, and events that are 40 miles or more and/or require an overnight stay. The first and last day of travel equals 75% of total M&IE. Meals shall be paid on a per diem basis:

- Breakfast = \$16
- Lunch = \$17
- Dinner = \$31
- Incidentals = \$5

In the event that the coach does not leave until after breakfast or lunch, he/she cannot charge the team for a full day's per diem. If a team pays for a coach's meal, the coach cannot claim his/her per diem for that meal. If, for example, breakfast is included in the daily hotel rate, then the team is not responsible for paying that meal.

Lodging

The per diem rate for lodging shall be whatever lodging arrangements are made at the "team hotel." With team approval, other arrangements may be made, but the coach shall not be reimbursed in excess of the team hotel rate. Only the costs of overnight accommodation are covered. The coach is responsible for any miscellaneous expenses.

Transportation

For long-distance travel, the team shall pay for the coach's airfare and necessary car rental fees and gasoline. For long distances traveled by car, coaches are encouraged to travel with a family or look into renting an economy vehicle and charging the team for gas, as this can be cheaper than the expenses associated with personal mileage.

Payment Schedule

Coaches should work with the Team Manager and/or Team Treasurer when booking coach travel expenses; it is common practice for the Treasurer to book coach travel expenses. It is acceptable for the manager or treasurer to book coach travel on their own card and then be reimbursed from team fee funds. The manager should approve any treasurer reimbursements; the treasurer should approve all manager reimbursements. The treasurer should maintain all coach travel expense receipts in a file.

Assistant Coach

SSC does not reimburse assistant coaches' expenses while traveling with the team. In the event an assistant coach requests travel reimbursement from its team, the assistant coach must submit the request to the Head Coach and Team Manager, who in turn must make the team's parents aware of the request; the parents will decide whether or not to reimburse. In the event that an assistant coach is acting as a head coach at a tournament or game, then the

assistant coach will be treated as a head coach and expenses can be requested (the head coach reimbursement policy will be applied).

Coach Education Policy

All coaching education reimbursements require pre-approval and are subject to change based on the Club's available budget. Before enrolling in any course, conference, or workshop for which reimbursement will be requested, the coach must obtain written pre-approval from the Technical Director. Reimbursement amounts, categories, and rates described in this policy are estimates and may be adjusted or reduced depending on budget availability at the time of enrollment; approval of one course does not guarantee approval of future courses.

Springs Soccer Club is committed to supporting coach development while keeping costs manageable. Wherever reasonably possible, SSC and the coach will try their best to reduce education and travel-related expenses by up to 50% — for example, by using available external funding first, choosing local or virtual course options, coordinating shared travel, and booking early — so that the amount ultimately reimbursed by the Club is as low as practical.

Coaching reimbursement will be provided for coaches in the following manner, with approval from the Technical Director. Any coach wishing to attend a higher-level coaching course must seek approval for reimbursement from the Technical Director prior to enrollment. Travel to and from the course will not be covered by SSC.

Coaching Courses

The following courses are eligible for 50% cost reimbursement after successfully attending the course, and an additional 25% one year after a successful evaluation. The coach must still be working with the Club to be eligible for reimbursement. Prior approval from the Technical Director is needed prior to enrollment, and external funding must be utilized before requesting reimbursement.

- USSF D License
- USSF C License
- USSF B License
- USSF A License

Higher Level Foreign Courses

International coaching courses will be decided on a case-by-case basis by the Executive Management Group.

Conferences & Workshops

Individuals affiliated with the club may apply to the Technical Director to be reimbursed for registration fees, course material fees, travel expenses, and/or any other related expenses paid for conferences or workshops. The Technical Director, in consultation with the Executive Director, may approve the application in whole or in part if, in his/her opinion:

- The conference or workshop will be of direct and substantial benefit to the club, and
- There are sufficient funds available in the budget.

Other Coach Training Opportunities

Coaches are encouraged to find other educational opportunities to help continue their development. Any coach wishing to seek reimbursement for attending an educational opportunity is requested to speak with the Executive Director about the possibility of reimbursement prior to attending or enrolling. Please submit your receipt to the Accountant with proof of completion or a successful pass (receipt and photocopy of certificate/screenshot of license).

Harassment, Anti-Bullying & Zero Tolerance Policy

Statement of Intent

The Club is committed to providing an environment in which all individuals or organizations involved with the Club are treated with respect. Membership and registration with the Club, as well as participation in its activities, brings many benefits and privileges. At the same time, registrants and/or organizations are expected to fulfill certain responsibilities and obligations, including but not limited to complying with the Club's By-Laws, Policies, and Procedures. Irresponsible behavior by members, parents, volunteers, administrators, staff members, contractors, or officers can result in severe damage to the integrity of the Club. Conduct that violates these values may be subject to sanctions pursuant to this Policy.

Objectives of the SSC Anti-Bullying Policy

- Bullying will not be tolerated.
- All players, coaches, managers, and parents of SSC should have an understanding of what bullying is.
- All managers and coaching staff should know the club policy on bullying and follow it when bullying is reported.
- All players should know the club policy on bullying and what they should do if bullying occurs or is suspected.
- As a club we take bullying seriously. Players and parents should be assured that they will be supported when bullying is reported.

Definition of Bullying

Bullying is the use of aggression with the intention of hurting another person. Bullying results in pain and distress to the victim. Bullying consists of three basic types of abuse – emotional, verbal, and physical. Bullying can, and does, include:

- Verbal bullying, including derogatory comments, lies, false rumors, teasing, ridicule, and bad names.
- Emotional bullying, including being unfriendly and sending hurtful or tormenting messages via social media.
- Bullying through social exclusion or isolation, being ignored, and/or left out.
- Physical bullying, including pushing, kicking, hitting, punching, or any other use of violence.
- Being attacked because of religion, race or color, gender, or sexuality, including but not limited to taunts, graffiti, and gestures.
- Sexually unwanted physical contact or sexually abusive comments.
- Misuse of associated technology, such as unwanted camera and video usage and social networking exposure.

Signs and Indicators of Bullying

A player may indicate he or she is being bullied by signs or behavior. Adults should be aware of these possible signs and should investigate if a player:

- Says he or she is being bullied
- Is afraid or unwilling to go to training, practice, or games
- Becomes withdrawn, anxious, or lacking in confidence
- Feels ill before training sessions
- Is nervous and/or jumpy when a message is received (e.g., text, IM, phone, social network)
- Comes home with clothes torn or training equipment damaged
- Asks for money or starts stealing money (to pay the bully)
- Has unexplained cuts or bruises
- Is frightened to say what's wrong
- Gives improbable excuses for any of the above

In some more severe situations, other indicators can include crying themselves to sleep at night or having nightmares; becoming aggressive, disruptive, or unreasonable; bullying other children or siblings; stopping eating; or attempting to run away or hurt themselves deliberately.

Directions for Coaches/Managers Who Notice a Player Is Being Bullied

- Ask the player directly.

- Take any incidents of bullying they tell you about seriously.
- Talk calmly with the player about their experiences.
- Make note of what the player says.
- Reassure the player that they have done the right thing by telling you.
- Understand that your player may need to change aspects of their behavior.
- Never approach another parent directly.
- Do not encourage your player to retaliate.
- Contact the SSC administration immediately.

Procedures

1. Immediately report the bullying incidents/behavior to SSC. A complaint can be communicated verbally, initially, to a Club official or employee, but must be followed up in writing (letter and/or email). The SSC Incident Form should be submitted to SSC via SSC's Administrator, who can be reached via email.
2. The Club will take every concern seriously, investigate the issue, and report back to you in a timely manner.
3. In serious cases, parents may be asked to come in to discuss the problem.
4. If necessary and appropriate, the police will be consulted.
5. If bullying is found, it will be stopped immediately by removal of the player(s) who is bullying from the Club until a suitable process has been met through club policy.
6. A record will be kept of the incident(s), investigation, and any action(s) taken.
7. The bully (bullies) will be placed on a probationary period with the club of no less than six (6) months.

Harassment Policy (Workplace)

1. The Club's Board of Directors is committed to providing a work environment in which all individuals are treated with respect and dignity. Workplace harassment will not be tolerated from any person in the workplace. Everyone in the workplace must be dedicated to preventing workplace harassment. Club officers, volunteers, administrators, and staff are expected to uphold this policy and will be held accountable by the employer.
2. Workplace harassment means engaging in a course of vexatious comment or conduct against a staff member, in a workplace, that is known or ought reasonably to be known to be unwelcome. Harassment may also relate to a form of discrimination as set out in the law.
3. This policy is not intended to limit or constrain the reasonable exercise of management functions in the workplace.
4. Staff are encouraged to report any incidents of workplace harassment. The Board will investigate and deal with all concerns, complaints, or incidents of workplace harassment in a timely and fair manner while respecting workers' privacy, to the extent possible.
5. Nothing in this policy prevents or discourages a worker from filing an application with the law within one year of the last alleged incident. A worker also retains the right to exercise any other legal avenues available.

SSC Zero Tolerance Policy

Springs Soccer Club is a strong supporter of making sport safe for its youth. This policy is to help ensure the safety and enjoyment of soccer for all by condemning all forms of abuse – verbal, physical, emotional, and sexual – while attempting to protect individuals from abuse.

SSC supports zero tolerance as it relates to all forms of abuse: verbal, physical, emotional, and sexual. All relationships within the SSC context – whether involving members of the Board of Directors, Club staff, coaches/managers, volunteers, players, parents/family members, supporters, or referees – must be based on mutual trust and respect. Any act of abuse is a betrayal of that trust. SSC will investigate and act upon all complaints or reports of inappropriate behavior. This Zero Tolerance Policy attempts to respect diverse individual and cultural viewpoints while protecting individuals from real or perceived abuse.

Definitions of Abuse

1. Verbal Abuse – Includes remarks that are rude or threatening in nature and that tend to demoralize or demean another person. Words that degrade another person constitute a form of verbal abuse, including racial or ethnic insults. All complaints of verbal abuse will be investigated by the Club and may be reported to police with the consent of the victim or, in the case of a minor, a parent.
2. Physical Abuse – Refers to inappropriate behavior such as punching, pushing, slapping, kicking, spitting, or pinching another individual. All complaints of physical abuse will be investigated by SSC and may be reported to police with the consent of the victim or, in the case of a minor, a parent.
3. Emotional Abuse – Signifies the lack of sensitivity on the part of anyone associated with SSC toward another individual. Club officials (Board members, coaches, and managers) should be aware of the power inherent in such positions and strive for sensitivity in dealing with individuals in positions of supervision (players, SSC staff, volunteers) and with parents. All complaints of emotional abuse will be investigated by SSC.
4. Sexual Abuse – Defined as sexual intercourse or other forms of physical sexual relations between at least one individual associated with the Club and another person where the activity is not consensual; all sexual intercourse or other forms of sexual relations with a minor; touching of a sexual nature; and behavior or remarks of a sexual nature. SSC will immediately report all complaints of sexual abuse to the police.

Reporting Guidelines and Procedures

1. Violations of the Zero Tolerance Policy should be reported immediately to the SSC office by the victim(s) and/or by those close to them (a parent, teammate, coach, etc.).
2. A complaint can be communicated verbally, initially, to a Club official or employee but must be followed up in writing (letter and/or email). A complaint should be filed by submitting a completed SSC Incident Form to SSC via SSC's Administrator, who can be reached via email. If the complaint involves physical or sexual abuse, an SSC official or employee will contact the police if the individual alleging abuse has not already done so, and with the individual's consent.
3. All complaints of abuse will be immediately investigated by SSC.

4. All complaints to SSC must be in written form before a complaint is dealt with. However, SSC will immediately report criminal activities to the police (with the consent of the individual alleging abuse) without a written complaint.
5. Once a written complaint has been filed, a discipline committee consisting of at least three Board members will discuss the complaint with the individual alleging abuse (in the case of sexual abuse, SSC may designate a Club official of the same gender as the individual alleging abuse to contact the victim).
6. A Board member assigned to lead the investigation will schedule a Discipline Hearing within ten (10) business days of notice to the individual(s) against whom the complaint has been filed. Those named on the complaint shall be contacted by registered mail and requested to appear at the Discipline Hearing.
7. In the case of physical abuse such as fighting or kicking, the Discipline Committee will decide between a Discipline by Review or Discipline by Hearing process to determine appropriate penalties and/or suspensions.
8. Discipline shall be heard by three (3) Board members, one of whom is the Discipline Chair. If a certified Chair is not available within SSC, US Club Soccer will be asked to provide a certified Chair.
9. The committee shall hold a hearing and invite the individual(s) named on the complaint to be present. Only individuals called by the committee shall participate. The committee shall then deliberate in camera following the meeting.
10. The decision shall be communicated to the individual alleging abuse and the individual named in the complaint within ten (10) working days of the Hearing.
11. Penalties for contravening the Zero Tolerance Policy can range from permanent suspension from SSC, suspension for a specified period, or a probationary period. All committee decisions are final.
12. SSC, City of Coral Springs, and US Club Soccer guidelines for suspensions and penalties may be used as guidance in rendering suspensions for physical abuse issues such as Violent Conduct.
13. Individual(s) charged with a criminal offense involving SSC-related incidents shall be immediately suspended from SSC pending resolution of the charges. No Discipline Hearing shall take place when an individual is facing criminal charges related to SSC incidents. SSC members convicted of a criminal offense are subject to suspension or removal.
14. Any individual convicted of a criminal offense resulting from sexual or physical abuse shall be banned for life from SSC.
15. Individual(s) who violate the Zero Tolerance Policy for non-criminal activities may apply for reinstatement to SSC in writing one month prior to the end of a time-specified penalty.

Handling Incidents of Abuse During a Game (Physical, Verbal, or Emotional)

1. The referee must suspend a game if an abuse incident involving a coach, player, or parent/spectator occurs during a game.
2. If a coach is the source of the abuse, the referee will advise the coach that the game will be abandoned if the abuse continues.
3. If a parent/spectator is the source, the appropriate coach will be informed that the game will be abandoned unless the abuse ceases. The coach must advise the fan that the next occurrence of a similar nature will result in abandonment of the game. If the spectator is not associated with either team, both coaches will be asked to speak to the spectator and request them to leave the field area.
4. The game will be restarted by the referee only if the abuse ceases, with a dropped ball at the location where play was stopped.
5. The incident shall be reported to the Club Head Referee Assignor by the referee in charge immediately following game completion or abandonment.
6. If the abuse continues, the referee will abandon the game and clearly indicate on the game sheet that the game was abandoned due to abuse.
7. The senior game official must immediately report the incident to the Club Head Referee and fill out a Special Incident Form within 24 hours.
8. In cases of physical abuse on a referee, a "Referee Assault Form" must be completed by the referee.
9. SSC will report all incidents of a criminal nature immediately to police.

This Zero Tolerance Policy applies to all members of the Club Board of Directors, all Club staff members, all coaches, all managers, all players, all parents/family members/guardians/caregivers, all referees, and all volunteers. All club

officials, volunteers, SSC staff, coaches, managers, and referees must sign a form acknowledging their understanding and acceptance of the Zero Tolerance Policy. This policy shall be posted on the SSC website at all times and communicated to parents and players at the beginning of every program cycle. Ignorance of the Zero Tolerance Policy shall not be considered a valid defense against a complaint.

Healthy Lifestyle Policy

As a youth-oriented, community-based sports club, Springs Soccer Club supports a healthy and active lifestyle for all members and their extended families. While physical activity within the context of team play is a central tenet of the Club's mission, the importance of consuming healthy foods and the careful (and in some instances restricted) use of substances is a key component of a healthy lifestyle. The Club, through encouragement, example, and general communication, espouses the principles of a healthy lifestyle via these policies.

Healthy Snack Policy

- SSC believes that promotion and modeling of healthy eating habits and balanced lifestyles to members of our Club can play a crucial part in raising awareness of a healthy lifestyle within our community's youth.
- Whereas the consumption of snacks and liquid refreshments is an important team and societal event, the Club will promote the exclusive consumption of healthy food items at SSC games, practices, tournaments, etc.

Anti-Tobacco Policy

- In recognition of the significant health risks posed by tobacco and tobacco products, SSC promotes and encourages a tobacco-free lifestyle for all players, team officials, and spectators.
- All club premises, games, practices, activities, tournaments, competitions, sponsored events, and other sanctioned performances shall be tobacco-free. Tobacco-free means no smoking, snuffing, vaping, dipping, or chewing tobacco by players/participants, coaches/leaders, parents, spectators, and officials. No tobacco product nor derived product shall be consumed at a facility leased or permitted by SSC.

Anti-Doping Policy

- The Club believes in the principles of fair play, inclusiveness, and fairness to all within an umbrella of fun-filled and competitive-based sports activities.
- The use of performance-improving substances to gain a competitive advantage over fellow athletes is counter to those principles.
- The Club prohibits the use of performance-enhancing substances in any form.
- Any member reported to have used or facilitated the use of performance-enhancing substances, either for themselves or others, will be suspended.

Alcohol Free Policy

- In recognition of the health and lifestyle risks posed by alcohol products, SSC promotes and encourages an alcohol-free environment for all players, team officials, and spectators.
- All club games, practices, activities, tournaments, competitions, sponsored events, and other sanctioned performances shall be alcohol-free.
- No alcohol products shall be consumed at a facility permitted by SSC.
- Under no circumstances shall a player or team official participate in an SSC game and/or practice session while under the influence of alcohol.
- The Referee may eject from a match any player, team official, or spectator they feel may be under the influence of alcohol.

Non-Medically Prescribed Drug Free Policy

In recognition of the health and at-times dangerous lifestyle risks posed by various forms of non-medically prescribed drugs, SSC promotes and encourages a drug-free environment for all players, club and team officials, employees, and spectators. Non-medically prescribed drugs are defined as cannabinoids, opioids, stimulants, club drugs, dissociative drugs, hallucinogens, or other like compounds.

- All club games, practices, activities, tournaments, competitions, sponsored events, and other sanctioned performances shall be drug-free.
- No non-medically prescribed drugs shall be consumed at a facility permitted by SSC.
- Under no circumstances shall players or team officials participate in an SSC game and/or practice session while under the influence of non-medically prescribed drugs. The Referee may eject from a match any player, team official, or spectator they feel may be under the influence of non-medically prescribed drugs.

Springs SC Logo Policy

All variations of the Springs SC logo are not allowed to be reprinted by any member or non-member of the club.

Social Media Policy

This policy governs the publication of and commentary on social media by Springs Soccer Club (SSC) volunteers, employees, and members. For the purposes of this policy, social media means any facility for online publication and commentary, including but not limited to social networking sites such as Twitter, Instagram, Facebook, YouTube, and LinkedIn; team communications sites such as PlayMetrics; and blogs and wikis. This policy pertains to any communication that references, directly or indirectly, SSC or any club program.

- Club volunteers, employees, and members are free to publish or comment via social media in accordance with this policy. Club employees / independent contractors are subject to this policy to the extent they identify themselves as an employee/contractor of the club.
- The distinction between the private and the professional has largely been obliterated; it must be assumed that one's private and professional social media activity will be treated as one, no matter how much effort is spent attempting to keep them separate.
- Publication and commentary on social media carries similar obligations to any other kind of publication or commentary. All uses of social media must follow the same legal and ethical standards that the Club must otherwise follow.
- Social media is in real time. Postings are available to a wide audience in seconds and may be digitally captured for eternity.

Maintaining Confidentiality

Some information about SSC is not in the public domain at all times, such as unpublished details about the club's financial position, upcoming projects, tentative roster selections, and contemplated coaching assignments. Personal information about members, especially children, can never be published.

Respect Your Audience, the Club, and Your Colleagues

- Be careful not to say anything contradictory to or in conflict with Club policies and material published on the website or elsewhere.
- Don't be afraid to be yourself, but do so respectfully. This includes not only the obvious (no ethnic slurs, offensive comments, defamatory comments, personal insults, obscenity, etc.) but also proper consideration of privacy and of topics that may be considered objectionable or inflammatory, such as politics and religion.
- Use your best judgment and make it clear that the views and opinions expressed are yours alone and do not represent the official views of the Club.

Dealing with Controversial Issues

If you see misrepresentations made about the Club in the media, you may point that out. Always do so with respect and with the facts. If you speak about others, make sure what you say is factual and does not disparage that party.

Correcting Mistakes

- If you make an error, be up front about the mistake and correct it quickly. If you modify an earlier post, make it clear that there is a modification.
- If someone accuses you of posting something improper (such as their copyrighted material or a defamatory comment), deal with it quickly – it is better to remove it immediately to lessen the possibility of legal action.

Thinking About Consequences

Careless or inappropriate comments about a member, a sponsor, a partner, or the Club itself can result in, at minimum, bad relations with the offended party, and in the worst case, legal action.

Springs Soccer Club-Specific Social Media

- Twitter – Tweets of club soccer news, events, and program promotions will be tweeted only by a person specifically authorized by the club.
- Instagram – Only a person specifically authorized by the club will post club-related photos of soccer news, events, and program promotions.
- YouTube – Club-related videos of soccer events, program promotions, and coach training material will be posted only by a person specifically authorized by the club.

- PlayMetrics – Competitive team information (practice schedules, games, and other relevant information) will be posted on team-specific PlayMetrics pages by official team managers, coaches, and/or club administration.

Enforcement

Policy violations will be subject to SSC disciplinary action, up to and including:

1. Independent Contractor / Employee: termination for cause.
2. Volunteers: removal from the volunteer position and possible suspension from the club.
3. Members: suspension from the club.

Assumption of Risk & Medical Authorization

The following summarizes the risk, liability, medical, and media provisions that each family agrees to in the SSC Registration Agreement. The signed Registration Agreement is the controlling document; this summary is provided for awareness.

Assumption of Risk and Limited Release of Liability

Participation in soccer involves inherent risks, including but not limited to physical contact, collisions, falls, weather exposure, equipment-related injury, transportation to and from events, overuse injuries, heat and dehydration, and concussive and sub-concussive head impacts. The Parent voluntarily assumes these inherent risks on behalf of the Player.

To the fullest extent permitted by Florida law, the Parent releases SSC, its directors, officers, employees, coaches, trainers, and volunteers from liability for injuries, losses, or damages arising from the inherent risks of soccer or from ordinary negligence. This release does not apply to, and the Parent does not waive, claims arising from gross negligence, recklessness, or intentional misconduct, nor any rights of a minor that cannot be waived under Florida law.

Hold Harmless and Indemnification

The Parent agrees to indemnify, defend, and hold harmless RLC Management Sports Programs Inc. (d/b/a Springs Soccer Club) and its affiliates, directors, officers, employees, coaches, trainers, and volunteers; the City of Coral Springs and its officials, employees, and agents; and any landlord, owner, operator, or lessor of any field or facility used by SSC — from any and all claims, demands, causes of action, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or related to the Player's participation in SSC programs. This obligation does not extend to claims arising from the gross negligence, recklessness, or intentional misconduct of a released party.

Medical Authorization and Concussion Protocol

The Parent authorizes SSC coaches and staff to seek emergency medical treatment for the Player if the Parent cannot be reached, and agrees to provide current emergency contacts, known allergies, and medical conditions on the SSC registration portal and to keep that information updated.

Pursuant to Florida Statutes § 943.0438, if the Player is suspected of sustaining a concussion, the Player will be removed from all soccer activities until cleared in writing by a licensed health care provider trained in concussion evaluation. SSC follows the concussion-awareness protocols of U.S. Soccer (Recognize to Recover) and the CDC (HEADS UP).

If a Concussion Is Suspected

- The Player must be removed from play immediately and must not return to activity the same day.
- The Player must be evaluated by a licensed physician (MD or DO) qualified in concussion evaluation, as required by Florida law.
- The Player may not return to any SSC training, practice, or game until cleared in writing by such a physician.
- Return to play must follow a step-wise graduated protocol under appropriate supervision.
- The Parent agrees to report any suspected concussion symptoms to SSC coaching staff immediately.

Returning to play before a concussion has fully healed can result in Second-Impact Syndrome — a rare but potentially fatal condition. For this reason, SSC enforces mandatory removal-from-play and written medical clearance requirements without exception.

Photo and Media Release

SSC may photograph and video-record club activities and use those images for promotional, recruiting, and social media purposes. The Parent grants SSC a non-exclusive, royalty-free license to use the Player's likeness in these materials, and may opt out by providing written notice to SSC at registration (opt-out does not affect incidental inclusion in team or group photography). SSC will not sell the Player's personal information and will handle it consistent with COPPA and applicable Florida law.

Dispute Resolution

Before initiating any formal claim, the parties agree to attempt to resolve disputes in good faith through direct communication with the SSC Director of Coaching and, if unresolved, through mediation in Broward County, Florida under the rules of the American Arbitration Association. All costs of dispute resolution shall be borne solely by the Parent/Guardian. If mediation fails, the parties consent to exclusive jurisdiction and venue in the state courts of Broward County, Florida. This Agreement is governed by the laws of the State of Florida.

The Rule of Two Objective

The Rule of Two serves to protect minor athletes in potentially vulnerable situations by ensuring that more than one adult is present.

Description

Vulnerable situations can include closed-door meetings, travel, and training environments. Organizations are encouraged to create and implement policies and procedures that limit the instances where these situations are possible.

Ultimately, the Rule of Two states that there will always be two screened and certified coaches with an athlete, especially a minor athlete, when in a potentially vulnerable situation. This means that any one-on-one interaction between a coach and an athlete must take place within earshot and view of the second coach, with the exception of medical emergencies.

In the event that screened and certified coaches are not available, a screened volunteer, parent, or adult can be recruited. In all instances, one coach/volunteer must reflect the genders of the athletes participating or be of an appropriate identity in relation to the athlete(s). The one-on-one interaction between a coach and an athlete without another individual present is to be avoided in all circumstances.

Injury and Prevention Resources

Joe DiMaggio U18 Sports Medicine: 954-538-5566

A complete Medical Emergency Action Plan, including park locations, emergency procedures, and the ER referral directory, is included in the appendix of this handbook.



SPRINGS SOCCER CLUB

Codes of Conduct & Emergency Procedures

Player Code of Conduct • Coaches Code of Conduct
Fan Code of Conduct • Medical Emergency Action Plan



PLAYER CODE OF CONDUCT

SPRINGS SOCCER CLUB

Springs Soccer Club is all about you, the player. Everything we do is to make your soccer experience the best it can be.

Obligations Toward the Game

A player should:

1. Play for the fun of it, not just to please your parents or coach.
2. Be a good sport by cheering all good plays, whether it is your team's or your opponent's.
3. Remember that the goals of the game are to have fun, improve skills, and feel good.
4. Make every effort to develop their own sporting ability in terms of skill, technique, tactics, and stamina.
5. Give maximum effort and strive for the best possible performance during a game, even if the team is in a position where the desired result has already been achieved.
6. Set a positive example for others, particularly young players and supporters.
7. Avoid all forms of gamesmanship and time-wasting.
8. Always have regard for the best interests of the game, including when publicly expressing an opinion on the game or any particular aspect of it, including others involved in the game.
9. Concentrate on playing soccer and on affecting the outcome of the game with your best effort.
10. Not use inappropriate language.
11. Control your temper and resist the temptation to retaliate when you feel you have been wronged.

Obligations Toward the Team

A player should:

1. Work equally hard for your team as for yourself.
2. Treat all players as you would like to be treated.
3. Make every effort consistent with Fair Play and the Laws of the Game to help the team perform at its highest level as a team.
4. Resist any influence that might, or might be seen to, bring into question commitment to the team.

Respect for the Laws of the Game and Competition Rules

A player should:

1. Know and abide by the Laws, rules, and spirit of the game, as well as the competition rules for leagues, Cups, and tournaments. Accept success and failure, victory and defeat, equally.
2. Resist any temptation to take banned substances or use banned techniques.
3. Cooperate with your coaches, teammates, opponents, and the referees.

Respect Toward Opponents

A player should:

1. Treat opponents with due respect at all times, irrespective of the result of the game.
2. Safeguard the physical fitness of opponents, avoid violence and rough play, and help injured opponents.

Respect Toward Referees

A player should:

1. Accept the decision of the Referee without protest.
2. Avoid words or actions that may mislead a Referee.
3. Show due respect toward Referees.

Respect Toward Team Officials

A player should:

1. Abide by the instructions of their Coach and Team Officials, provided they do not contradict the spirit of this Code.
2. Show due respect toward the Team Officials of opposing teams.



COACHES CODE OF CONDUCT

SPRINGS SOCCER CLUB

The Springs Soccer Club (SSC) expects all coaches to adhere to the following code of conduct.

- 1. Maintaining a Positive Environment:** The coach promises to foster a positive and encouraging atmosphere during all training sessions and games.
- 2. Respect for All:** The coach commits to showing respect at all times to parents, players, opponents, and referees.
- 3. Punctuality and Preparedness:** The coach promises to arrive on time and be well-prepared for every training session and game.
- 4. Timely Communication:** The coach will communicate promptly with parents regarding any changes to training schedules, plans for tournaments, or additional "friendly" games.
- 5. Transparency with Players:** The coach ensures that every player knows where they stand at all times. If a player faces challenges, the coach will clearly communicate the reasons and provide guidance on how they can improve.
- 6. Motivation and Development:** The coach is committed to motivating and developing every player on the team, from the top performers to those who may need extra support, throughout the year.
- 7. Skill Development:** The coach promises to teach your child the skills and knowledge necessary for them to be successful and to fully enjoy their soccer experience.
- 8. Commitment to Our Community:** The coach is dedicated to keeping our players growing right here in the city with SSC. During their engagement with SSC and for twelve (12) months after it ends, the coach agrees not to recruit or solicit any SSC player, family, coach, or staff member for, or provide coaching services to, any competing soccer program within a thirty (30) mile radius of SSC's primary facilities, and not to use or disclose confidential SSC information such as player rosters, contact information, or training methods.



FAN CODE OF CONDUCT

SPRINGS SOCCER CLUB

We all have a responsibility to promote high standards of behavior in the game. In particular, Spectators' expectations and attitudes have a significant bearing on a child's attitude toward:

- Other players
- Referees
- Team officials
- Spectators

The goal of the Fair Play Code of Conduct operating procedure is to promote a positive, safe and supportive environment for all participants at SSC's soccer activities. If a Spectator chooses not to follow the Fair Play Code of Conduct, any, or all, of the following actions may be taken by SSC and the Spectator may be:

- Issued with a verbal warning from SSC or league official.
- Obligated to leave the match venue by SSC or game official.
- Required to meet with the SSC's discipline board.
- Requested by SSC not to attend future games or practices; and
- Suspended or have SSC membership revoked.

Parent/Guardian participation is very important for SSC to help us achieve our goals in developing youth soccer. Children often take their cues from older role models and will follow the example that we set for them. We expect all members of our SSC community to adhere to the following code of conduct.

I will:

1. Respect the decisions of players, coaches, game officials and club officials.
2. Not publicly question referee judgment and never their honesty.
3. Recognize the value and importance of volunteer coaches, referees and officials and give them their due respect.
4. Promote respect for the laws of the game and good sportsmanship.
5. Promote the willing participation of children in sport; no child should be forced to play.
6. Promote skill improvement, hard work and an honest effort over winning at all costs.
7. Promote the independent thinking of players by refraining from shouting or giving instructions.
8. Refrain from criticizing mistakes of players and recognize that mistakes are part of the development process.
9. Praise good plays and the meaningful efforts of all participants on the field of play.
10. Support all efforts to remove verbal and physical abuse from youth sporting activities.
11. Adhere to all host facility/field rules and regulations.
12. Be humble in victory and gracious in defeat.
13. Raise any concerns you have in an appropriate and professional manner.

By following this Code of Conduct, our collective actions will ensure that every player, coach, referee and spectator has a positive experience and will look forward to coming back for years to come!

NOTE: As a member of our SSC community, you are responsible for the conduct of any additional spectators that you bring to our games, practices or other activities. Please ensure that these spectators are aware of the norms stated in our SSC Parent/Guardian and Spectator Code of Conduct.

Friendly Fan Policy

- 1. 1st Offence (Written warning):** Any Spectator judged by SSC's discipline committee to be guilty of abusive conduct towards anyone in attendance at an SSC event will be reprimanded in writing.
- 2. 2nd Offence (Discipline by hearing):** Any Spectator judged by SSC's discipline committee to be guilty of a second conviction of abusive conduct towards anyone in attendance at an SSC event will be required to attend a hearing with SSC's discipline committee to address their behavior. A second offence may result in a Spectator being suspended from attending future games and practices for a specified period of time as determined by SSC's discipline committee.
- 3. 3rd Offence (Discipline by hearing):** Any Spectator judged by SSC's discipline committee to be guilty of a third conviction of abusive conduct towards anyone in attendance at an SSC event will be required to attend a hearing with SSC's discipline committee to address their behavior. In the unfortunate circumstance and as a last resort, for the protection of all participants associated with SSC's soccer activities, a third conviction may result in all playing members of the immediate family in question being de-registered from SSC for a period of time of SSC's choosing that may be, at SSC's discretion, unlimited. In extreme cases and/or depending on the nature of the behavior, as determined by SSC's discipline committee, a suspension from attending future games or practices and/or the deregistration process may be invoked after a first or second offence.

This policy only covers non-playing Spectators which are associated with a game participant. For incidents not related to the event or involving non-associated spectators, SSC cannot enforce the Friendly Fan Policy and/or Discipline Policies; however, civil action may be sought by the parties involved. If the source of the abuse is from a Registrant such as a team official, discipline procedures for the individual(s) involved will follow the policies for discipline management for US Club Soccer registrants as set out in the US Club Soccer Policies.

Reporting Abusive Behavior

Game Officials

When a person(s) in attendance, including but not limited to the game official, feels they are being abused, as per the scope of this policy, by a Spectator, the game official will be allowed to suspend the game. In all cases, the game official must inform the coaches from both teams that the game has been suspended and file a Special Incident Report with SSC, who will process this document in accordance with the rules defined by US Club Soccer.

If a Spectator's behavior results in the game official suspending play, the appropriate coach will provide the game official with the name of the individual(s) identified by the game official, and the coach must advise the individual(s) that the next occurrence of a similar nature will result in an abandonment of the game. If the individual(s) is not associated with either team, the individual(s) may be warned that local authorities may be called to deal with the incident.

Where the situation cannot be rectified, the game will be abandoned. However, where the incident has been resolved and the game continues without any further incident, the game official will inform his/her referee coordinator that the game was temporarily suspended, including providing a detailed explanation of the reason for the suspension of play and toward whom the abuse was directed.

If the source of the abuse is from a Registrant, the game official should conduct himself/herself according to the policies for discipline management for US Club Soccer registrants as set out in the US Club Soccer

Policies. Incidents that violate the above Code of Conduct can be reported by filling out our SSC Incident Form.

Non-Game Officials

In the event that an incident of abuse is not recognized by a game official, or occurs in a non-game situation, for example during a practice session, it is the obligation and duty of the coach and/or other team officials to report such incident to SSC. Details such as the day, time and location that the incident occurred, the parties involved, description of the abusive behavior and to whom the behavior was directed must be provided in the report.

A Spectator who feels that they have been the subject of, or witness to, abusive behavior, including but not limited to a team official such as a coach, may submit a SSC Incident Form to SSC via SSC's Administrator, who can be reached via email. Details such as the day, time and location that the incident occurred, the parties involved, description of the abusive behavior and to whom the behavior was directed must be provided in the report.

For direction regarding policies for discipline management for US Club Soccer registrants, please refer to US Club Soccer Policies.



SPRINGS SOCCER CLUB

Medical Emergency Action Plan

In partnership with Joe DiMaggio Children's Hospital [U18] Sports Medicine

Below are specific instructions and expectations for the event, including Emergency Action Plans that **MUST** be discussed prior to the start of the first game with your site director.

Please read thoroughly, print document, and keep with you.

In the event of a medical emergency, please call 911!

Joe DiMaggio Children's Hospital (JDCH) [U18] Sports Medicine Athletic Trainers will be onsite to handle regular player care for pre & post event needs as well as to tend to any injury an athlete may encounter during competition. Any needs such as injury evaluation, taping, icing, wrapping, and other non-emergent medical needs will be handled by the athletic trainer on-site. JDCH [U18] Sports Medicine athletic trainers will advise on whether play can/should be continued by an injured athlete. The thought/impression of the athletic trainer should not be taken as a medical diagnosis, but rather a highly qualified thought of the involved injury. A true medical diagnosis must come from a licensed physician. If it is an injury where the athletic trainer does not feel comfortable clearing the athlete to return to competition, return to play clearance will be determined by a licensed physician.

Park Locations (Closest EDs and Urgent Care Centers)

If a parent would like to be referred to the closest Memorial Healthcare System facility or JDCH, please refer to the ER Referral Directions for instructions on how to expedite care. (Note these locations are in Broward County and requests to expedite a visit may only work if it is not a true emergency situation.)

PARK	PARK ADDRESS
Cypress Park	1301 Coral Springs Dr, Coral Springs, FL 33065
CLOSEST URGENT CARE	CLOSEST ER
PM Pediatric Urgent Care 2901 Coral Hills Dr, Ste 200, Coral Springs, FL 33065 Phone: (954) 951-0008 Hours: Sun-Sat 9am-6pm	Broward Health Coral Springs 3000 Coral Hills Drive, Coral Springs, FL 33065

Site Director / Contact Information

NAME	ROLE	PHONE	EMAIL
Marcelo Valdivia	MLS NEXT Academy Director	(305) 968-9170	marcelo.valdivia142@gmail.com
Camoy Williams	Boys NAL / N1 & EDP Director	(954) 531-9618	camoy@myyahoo.com
Jordan Edouard	Girls U12 - U19 Director	(954) 756-0994	ifit.jordan@gmail.com
Gabriela Molina	Admin. & Operations Director / Uniforms & Team Managers	(954) 507-2892	gmolina40@gmail.com
Billy Rivera	Referee Assignor	(786) 351-4394	brivera@tournamentsuccessgroup.com
Brinlee Foreman	Finance Director & Financial Aid	(513) 356-5951	rlcsocceroffice@gmail.com

Game Day Operations

- Site/tournament director will provide you with:
 - A tent and a cooler with emergency ice for AT use only.
 - JDCH medical kit and JDCH first aid feather flag and/or banner.
 - Site dependent: polar pod and/or portable JDCH AED.
- It is the ATHLETIC TRAINER'S responsibility to:
 - Put up and take down the feather flag and/or banner at the beginning/end of each day/tournament.
 - Let the JDCH Athletic Training Coordinator/Program Manager know if a kit is running low on supplies at the end of the night.
 - Speak with the site director at the start of their shift to obtain contact information and to locate the nearest AED within the park in the event of an emergency — and text this information to the Athletic Training Coordinator and/or Program Manager at the start of every shift.

Medical Time Out

At the beginning of your shift the AT must have a conversation with the site director and referees (if available) to review how injuries will be treated, how EMS is activated if needed and the roles each person will play, where the AED is located, weather monitoring, and to be sure everyone is aware that fire lanes are kept open in the event EMS is activated.

Activating EMS

Discuss the following procedures in the event 911 is activated:

- The following injuries constitute a medical emergency and require immediate medical attention:
 - Blockage or stoppage of airway, breathing, or circulation
 - Loss of consciousness
 - Any type of seizure
 - Severe bleeding and/or severe fracture, dislocation or deformity
 - Any injury to the head, neck or spine
 - Heat illness causing a change in facial color or appearance, extreme fatigue, disorientation, and/or loss of consciousness
 - Diabetic emergency, severe asthma, or allergy attacks
- **Roles and Responsibilities during a Medical Emergency**
 - **JDCH Athletic Trainer**
 - Assess athlete(s) and decide if advanced medical help is needed.
 - Make sure the athlete is not moved until they are sure no serious injury has occurred.
 - Instructs coach, site director, or event personnel to activate EMS (911).
 - Performs any first aid/CPR if required.
 - **Tournament Director / Other Staff / Referee**
 - Controls the crowd, including concerned parents of the athlete.
 - Recruits help to the scene if needed.
 - Calls EMS if the athletic trainer instructs, or if there is no athletic trainer on site — give clear directions to access the field.
 - Meets EMS and makes sure they have a clear pathway to the injured athlete.
- **Activate Emergency Services:**
 1. If a cell phone is available, all calls will be made from the scene. If a cell phone is not available, the nearest staff member with a phone will call EMS.
 2. Talking to EMS:
 - a. Dial 911 and indicate the exact address.
 - b. Include your name, location (park name and field #), and telephone number of the person calling.
 - c. State the nature of the emergency — life-threatening or limb-threatening.
 - d. State the condition of the athlete and any first aid treatment administered (CPR, AED, stabilizing C-Spine, etc.).
 - e. Provide specific directions to your location.
 - f. Stay with the athlete until EMS arrives and provide any additional information requested by the dispatcher.
 3. The certified athletic trainer will stay with the athlete.

4. Once EMS has been activated, the secondary coach or staff must inform the park ranger that emergency personnel are on the way so they can provide additional assistance.
5. Ask emergency personnel where the athlete will be transported.

Documentation

Use the following link for documenting and requesting appointments:

<https://mhsws.mhs.net/production/forms/fc/#/injuryreport>

- Under additional comments, please include your name, field number, injury time, primary language, and whether EMS was activated.
- Document and submit all injuries you evaluate during the course of your shift using the website. All reports will receive a call back Monday morning.
- Always give parents an option of where to receive care. The script should always inform the caregiver that although we can expedite their appointment with [U18], they can also go to any provider or hospital they would like.
- **All treatment (ice, band aid, evaluation, etc.) must be documented on the sign-in sheet provided in the medical kit or by email.**

Lightning

Please inform the site director if lightning is within **10 miles** so that together a decision may be made about seeking shelter. At **6 miles**, or once the park lightning alarms sound, please seek shelter immediately either in a vehicle or concrete building!

- The on-site lightning detector should always be followed.
- If the lightning detector has not sounded and the weather app is reporting lightning within a 6-mile range, notify the site director and the game should be postponed.
 - If play continues and you do not feel safe, notify your site director that you will take shelter in your vehicle until it is safe to be on the field.

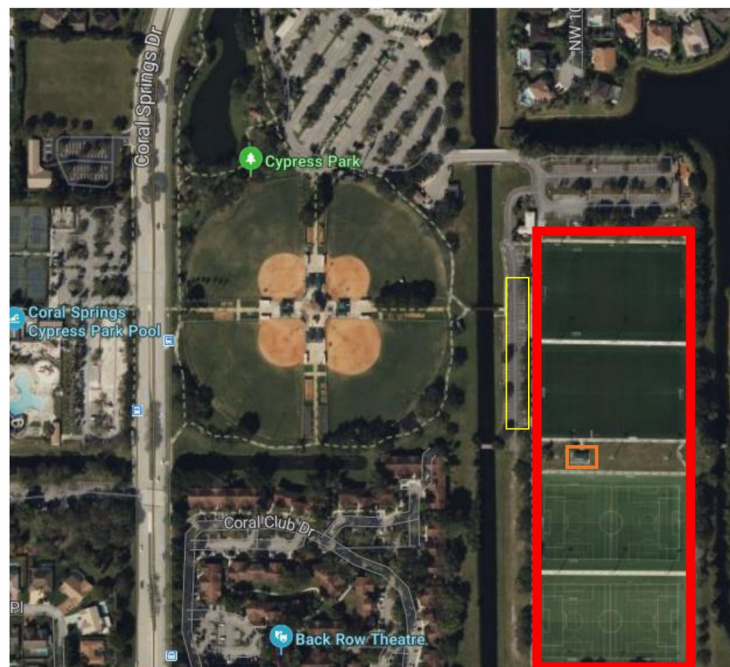
Concussions

Your kit will have a QR code for the HEADS-UP concussion fact sheet by the CDC. Please share this code with parents or caretakers of any athlete suspected of suffering from a concussion so they are aware of the signs and symptoms.

- Always educate the parent/guardian to follow up with their pediatrician or a concussion specialist for proper clearance to return to sport, and to go to the ER if symptoms worsen.

Please document your conversation with the parent in the injury report.

Park Map Layout



Red = Fields Orange = AED Yellow = Parking

ER Referral Directions (For Athletic Trainer use only)

If it is not a medical emergency but you feel an athlete should be seen at an ER and not wait until Monday, you may direct them to the nearest ER or a Memorial / Joe DiMaggio ER facility. If referring to a Memorial / Joe DiMaggio ER, please call the ER at the number below and follow the referral directions. This will expedite their wait in the ER.

Memorial Hospital Miramar = 954-538-5102

1901 Southwest 172 Avenue, Miramar, FL 33029

Memorial Hospital West = 954-844-1000

703 North Flamingo Road, Pembroke Pines, FL 33028

Memorial Hospital Pembroke = 954-883-8855

7800 Sheridan Street, Pembroke Pines, FL 33024

Memorial Pembroke 24/7 Care Center = 954-276-6501

801 South Douglas Road, Pembroke Pines, FL 33025

Joe DiMaggio Children's Hospital = 954-265-3482 (Trauma: 954-265-8084)

1005 Joe DiMaggio Drive, Hollywood, FL 33021

Memorial Urgent Care Center West = 954-276-1286

16620 Sheridan Street, Pembroke Pines, FL

Memorial Urgent Care Center East = 954-276-1565 or 954-276-1562

1740 Sheridan Street, Hollywood, FL

Memorial Urgent Care Center PSN = 305-682-2626

8665 NW 186 Street, Hialeah, FL

Information for the Emergency Department When Calling In an Athlete

- Introduce yourself as a Joe DiMaggio Children's Hospital Athletic Trainer and give your name.
- Ask to speak with the clinical manager.
- Say you have an athlete on the way and you would like to place him or her on the "expect" list.
- Give the athlete's name and age or date of birth.
- Provide the reason for the referral.
- Call if you need additional assistance.