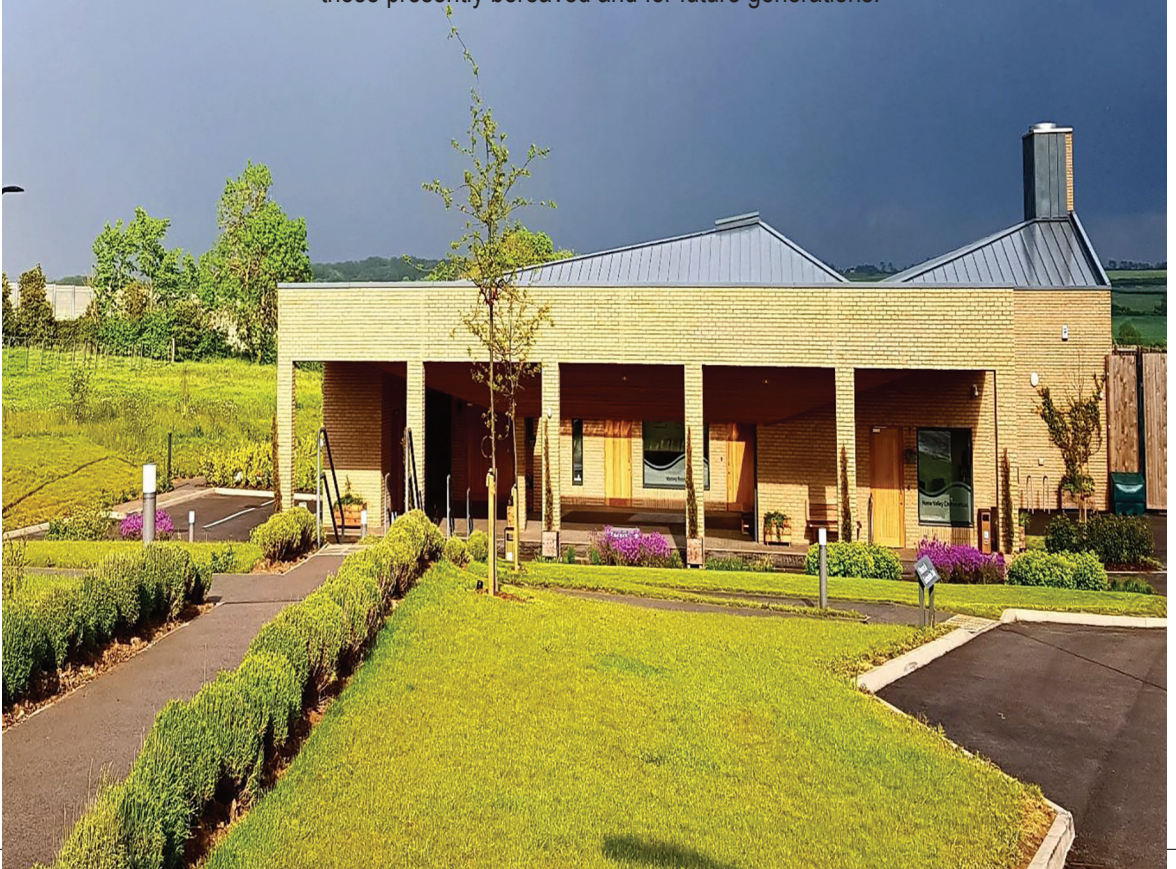




We pride ourselves on creating a tranquil setting that  
respects and accommodates the wishes  
and needs of all our community.

Our services are focused on offering long-term comfort for  
those presently bereaved and for future generations.





**Above:** Crematorium building.

## Introduction

Nene Valley Crematorium is the result of the Borough Council of Wellingborough's vision to invest taxpayers' money into a valuable service for the local community and beyond. We are situated just off the A45, between Wellingborough and Great Doddington.

Crematorium manager Tracy Lawrence said shortly after opening in 2016: "The crematorium has been received positively and being able to offer such a facility locally is important to the community. We are always happy to educate those who want to make decisions about their future choices and look forward to offering more services as the site develops."



The Bereavement Services Care Team provide a caring, sensitive and high-quality service for people at a difficult time in their lives. Losing a loved one can create many challenges and our staff will give helpful advice, guidance and support for all aspects of funerals, memorial services and commemorative arrangement information.

We hope this guide will be useful to you at this difficult time. Forms of Application for Cremation and commemoration information are available from our website:  
[www.nenevalleycrematorium.co.uk](http://www.nenevalleycrematorium.co.uk)



## Our Promise

We are conscious of the great duty before us in enabling the final tributes to so many in future years. It is our policy to maintain traditional values of service and care in the operation of Nene Valley Crematorium. We are multi-denominational, open to those of any religion and those of none.

Sustainability is important to us both in design and delivery. In line with current values we endeavour to maintain the highest environmental standards. This applies, where possible, to locally sourced products for the grounds to eliminate our carbon footprint, down to recycling green waste, which will enhance the gardens of remembrance for all, in creating a more pleasing place to visit.

We will follow The Institute of Cemetery and Crematorium Management's (ICCM's) Guiding Principles.

Through effective bereavement-led strategies and a customer focussed service we aim to ensure that Nene Valley Crematorium recruits, retains, rewards, and develops a committed and dedicated team to provide a caring bereavement service and to achieve company objectives.

We will train our team to ICCM qualification level as the company is committed to recognising individual potential to support their professional development.



**Above:** Waiting room - since this photograph was taken a canopy has been installed above the courtyard to provide protection from the elements.

## Facilities

- Services available: 8am-6pm (usual) - 7 days a week (other times upon request).
- 40 minutes service time: Programmed on the hour (extended times available).
- Ceremony Hall/Chapel: Seating for 120 - 50 standing (outside standing area).
- External screen and outside speakers: To accommodate large services.
- Easels: Large and Small - to accommodate pictures/photographs respectively.
- Vestry facilities: Dedicated room with lockers for the ceremony leader.
- Media system: For hymns/music, visual tributes and webcasting (live stream).
- Organ: Use of only - Organist to be arranged independently.
- Multi-denominational services: Religious symbols available for display.
- Access: All doors are compliant to accommodate wheelchairs - hearing loop fitted.
- Parking: 89 cars – plus 2 coaches and 9 disabled.  
(There is also limited additional parking next to the crematorium for drivers with restricted mobility. Passengers with mobility difficulties can be dropped off outside the waiting room provided this is in advance of the funeral cortège or request use of a wheelchair, which is available from the crematorium. This can be arranged in advance and be waiting for your arrival.)
- Waiting Room: Adjacent Canopy - Accommodates a Book of Remembrance.  
(Electronic screen and traditional versions)
- Toilet facilities: Outside of the Ceremony Hall/Chapel.
- Secure viewing area - to witness the committal of a coffin into the cremator.

## Funeral Service Types

- Full Service: 40-minute service time, with a ceremony leader, or family member  
(an extended service is available to make the service duration 80 minutes).
- Committal: This usually follows a service held elsewhere.
- No Service: Congregation in attendance – but no ceremony leader.  
(short pieces of music for entering and leaving allowed – generally crematorium choice).
- Direct Cremation: No congregation in attendance or service held.  
(The deceased is received directly for subsequent cremation).
- Memorial Service: 40-minute service – without having a cremation.  
(generally, without a coffin present, and sometimes with a coffin present prior to a burial).



## Other Services

- Qualified staff to arrange and conduct small memorial services for the interring or scattering of ashes.
- Recycling of metals and pacemakers in accordance with the ICCM 's guidance policies.
- The building has been designed to reflect light and has an airy interior, with views over open countryside. It is intended to provide a peaceful atmosphere, uplifting the feelings of those who enter.
- The objective is to offer long-term comfort for presently bereaved people and for future family generations, and their friends.



**Above:** Anniversary Garden – home to a Scattering Lawn for laying ashes to rest.

## The first steps to arranging a funeral

- You will need to obtain a Medical Certificate of Cause of Death (MCCD) signed by a doctor - if the death occurred in hospital, a doctor there will issue it - if the death happens at home, you will need to call your doctor to issue this certificate. If the coroner is involved, please take advice from the coroner's officer.  
(An inquest may need to be held and a post-mortem may be required).
- You will need to register the death (within 5 days) at a registry office local to the place of death. You will need to take the MCCD with you. You will be given a Certificate for Burial or Cremation ("the green"), to pass to the funeral director (if being used) or you can deliver it directly to the crematorium.
- To obtain a death certificate, issued by the registrar, which is a certified copy of the entry in the Birth, Deaths and Marriages Register, which you will need as evidence of the death for any will, pension claims etc.
- To check if your loved one has made a will. This will have instruction of what to do in the event of their death and may have instructions about an executor.
- To decide whether you want to use a funeral director, if you contact your chosen funeral director, they will act on your behalf for your loved one to be brought into their care. They will make all funeral arrangements on your behalf.
- If you decide not to use a funeral director, the crematorium team are there to support you through arranging a funeral. Please contact us directly.
- A cremation cannot go ahead until a cause of death is ascertained. The below must be completed.
  1. **Cremation Form 1** - Application for Cremation of the Body of a person who has died, signed by next of kin or an Executor.
  2. **Cremation Form 4** - Medical Certificate, signed by the doctor who was caring for the deceased at the time of their death - you will have to pay for this to be completed (unless the death is referred to a Coroner).
  3. **Cremation Form 5** - Confirmatory Medical Certificate, signed by a different doctor to confirm cause of death (not required if a hospital postmortem occurred) – you will have to pay for this to be completed (unless the death is referred to a Coroner).
  4. **Cremation Form 6** – Certificate of Coroner - Replaces Forms 4 and 5.
  5. **Certificate for Burial or Cremation "The Green"** - issued by the Registrar (not needed if Cremation Form 6 has been issued).
  6. **Cremation Form 10** - Authorisation of Cremation of Deceased Person by Medical Referee - signed by a Medical Referee (Doctor) at the Crematorium.



## Funeral Arrangements

At Nene Valley Crematorium we recognise that funerals are deeply emotional, personal events, and therefore the importance of ensuring your wishes are right, and right first time, is at the forefront of our minds.

The choice of a firm of funeral directors is important, as you should feel comfortable and confident with them. They could be:

- Known to you personally.
- Recommended by a friend.
- A recommendation from a GP or religious advisor.
- Hold a good reputation in your area.

There are a number of local funeral directors available at Yellow Pages, alternatively you may wish to contact the following organisations for advice:

- The National Association of Funeral Directors.
- Society of Allied and Independent Funeral Directors.

Your funeral director can make all the arrangements for the funeral, be it a burial or cremation, and religious or secular service. The funeral director can also give advice on all the procedures and documents needed to register the death.

## Independently arranged Funerals

You may feel that passing the body of a loved one over to strangers is wrong, others may feel that personally organising a funeral is their final tribute to the deceased person.

You may simply wish to save money by doing everything yourself or you may have used a funeral director on a previous occasion and found the experience unsatisfactory.

You - the bereaved family and/or friends - can organise the entire funeral yourself. Such a funeral can be referred to as a 'Personalised', 'Independent' or 'Private' service. Consequently, the funeral arranger uses their own vehicles or alternative suitable transport in lieu of a hearse.

- It is your right to organise a funeral without the use of a funeral director.
- It is your right, as executor (or next of kin) to be given the body by a mortuary, hospital, etc., in order to carry out a funeral without a funeral director.
- It is your right to obtain information on how to obtain a biodegradable coffin.
- Staff at Nene Valley Crematorium are available for support and guidance on how to arrange this.
- You may be entitled to financial help towards funeral costs – please visit <https://www.gov.uk/funeral-payments>.

## Non-Religious Services

There is no requirement to have a religious funeral ceremony, or any kind of ceremony at all at a funeral. People that regard religion to be unimportant or have decided to live their lives without it, may prefer a Humanist or Civil Ceremony.

**British Humanist Association** offers advice on all aspects of humanist ceremonies and produces the booklet 'Funerals Without God' – A Practical Guide to Non-Religious funerals. Celebrants are trained professionals who can officiate at funerals, weddings, naming ceremonies or any other rite of passage. For more information on celebrancy please visit The International Federation of Celebrants.

**Civil Funeral** is a funeral driven by the wishes, beliefs and values of the deceased and their family, not by the beliefs or ideology of the person conducting the funeral. It sits between a religious service and a humanist funeral. The Institute of Civil Funerals (IoCF) was established to promote the quality of Civil Funeral ceremonies in the UK, through the professional development of celebrants and the ongoing monitoring and regulation of their work in delivering Civil Funeral ceremonies.

If you do not want a ceremony at all, members of the family or friends can attend the committal, (generally known as a No-Service funeral) which can be in silence or with some music being played.

**Non-Church of England Funerals** If you have to arrange a funeral for someone who is of a faith different to your own, it is important to contact the equivalent of the local priest of the denomination to find out what needs to be done.

## Non-Christian and Minority Group Funerals

**Islam** – Most Islamic communities appoint one person to be responsible for making funeral arrangements. It is that person's responsibility to advise on the rules and to select a suitable funeral director.

**Hinduism** – Hindus are always cremated, and never buried. There are many possible variations of rites, which depend on their form of Hinduism. The Asian Funeral Service can give advice on and arrange Hindu funerals. For information contact: 020 8909 3737 or email: [asianfuneralservice@btinternet.com](mailto:asianfuneralservice@btinternet.com)

**Judaism** – Jewish funerals are usually arranged by a dedicated Jewish Funeral Agency, or the local community may have a contact with a Gentile funeral service. Any service arranged will be carried out under strict rabbinical control.

The Jewish Bereavement Counselling Service offers support and can be contacted on: 020 8349 0839.



## Ceremony Hall/Chapel – ceremonies, funerals and remembrance

Our multi-denominational Ceremony Hall/Chapel seats 120 people with approximate room for 50 standing. There is a media system which can play music, hymns (including organ only), plus visual tributes and allows live stream webcasting of services for those who are unable to attend a service.

There is an induction loop system for hearing impaired people and the building is on one level giving easy access for wheelchairs and those with limited mobility.

We are available to hold services on any day of the week at any time upon request. Our core service times are 10am-3pm and out of core service times are 8am, 9am and 4pm to 6pm. All our services are 40 minutes duration programmed on the hour, allowing time for people to feel unrushed when paying their final respects in a quiet, tranquil setting.

### Visual Tribute

Choose your own music, photo and video footage for our media company to transport all into a memorable visual tribute, to be played on the screen during the ceremony. This can be purchased on a memory stick for you to keep as a lasting memory of your loved one's funeral. You may like to have a single holding image on the screen throughout the ceremony.

### Webcasting

For various reasons, not everyone who would like to attend a funeral, can. With a webcast you can share the secure log in with people of your choosing to enable them to watch the ceremony on their own device in real time. The webcast of the ceremony is available to watch for up to 7 days after the funeral. Similarly, this can be purchase on a memory stick.

### Organ

An organ is available for use by your chosen organist, to be arranged by you or your funeral director.



**Above:** View of the valley from and inside the Ceremony Hall/Chapel.

## Personalising a Service

There are many ways a service can be personalised.

### Sunset/Sunrise or Weekend Services

By request, services can be held at any time of the day or evening, 365 days of the year.

### Music

All music is played through our media system that we have invested in to provide any music of your choice.

You are welcome to bring your musical instruments to play – subject to item being deemed safe via a Portable Appliance Testing (PAT) process, if electric power is required.

If a piper leads the cortège down to the entrance doors, the piper is welcome to play into the Ceremony Hall/Chapel.

### Pets

Your family pets are very special, and many people ask to have them in attendance for the service. This can be accommodated.

### Dove/Butterfly Release

When you exit the Ceremony Hall/Chapel to congregate at the floral tribute area, some people wish to organise doves or butterflies to be released. This can be accommodated.

### Display Items

Various personal items can be displayed in the Ceremony Hall/Chapel during the service to reflect the deceased's character and/or "favourite things", to include their hobbies. This could be candles/pictures to special items typical of your loved one that will bring back memories... i.e. hats, shoes and sporting memorabilia to name a few.





## Meet the Bereavement Services Care Team

The Bereavement Services Care Team provide a caring, sensitive and high-quality service for people at a difficult time. Losing a loved one can create many challenges, staff recognise this and will provide advice, guidance and support for all aspects of funerals, memorial services and commemorative arrangements.

- Tracy Lawrence - Manager and Registrar
- Steve Perry - Operations Supervisor
- Julie Carter - Business Supervisor
- Harrison Cairns - Operations Assistant
- Hayley Greaves - Bereavement Services Support (Apprentice - Business)
- Ian Mannion - Caretaker/Cleaner
- Kathleen Walker - Memorial Consultant (new post)
- Tim Wykes - Gardener/Relief Cremator Technician (new post)
- Vacant post - Caretaker/Cleaner
- Vacant post - Events & Commemoration Assistant
- Vacant post - Head Gardener (new post)
- Bear - Bereavement (comfort) Dog



L-R: Hayley Greaves, Ian Mannion, Kathleen Walker, Julie Carter, Tracy Lawrence, Steve Perry, Tim Wykes, Harrison Cairns. In front "Bear"



## Memorials

Historically, final resting places for ashes have provided a focal point for people who visit to pay their respects to loved ones, with this resting place often complemented by a fitting memorial. It is known to provide comfort for bereaved people when remembering and commemorating those who have died.

Our vision for the future landscaping of the crematorium grounds is to create a peaceful and tranquil Garden of Remembrance, and to produce easily identifiable individual memorial gardens within this Garden of Remembrance. As a result, there will be gardens within a garden for all to enjoy.

**Note:** The landscaping will be implemented via a phased approach. In the interim of completing our vision the following memorials are currently available.

**Book of Remembrance** - the Book of Remembrance is a permanent significant record which provides a wonderful memory for many generations to come to refer to. Each day of the year the page is turned so that every year the entry is displayed on a special anniversary. This could be the date the person died, their birthday, or perhaps another significant date. A digital version of the traditional book will soon be available.





## Anniversary Garden

This was Nene Valley Crematorium's first memorial garden. The Anniversary Garden's scattering lawn is sectioned into days of the year, providing a special recording date when laying your loved one to rest.

There are several memorials available on a lease basis, which are situated around the scattering lawn, these include a Special Anniversary Rose - Dappled Willow Trees, both include a beautiful granite marker, with plaque for inscribing - Interring Vaults - Granite Seats - and Pillars, all also include a granite plaque, which can be personalised with images (to complement an inscription) to reflect a loved one's character.



**Above: Pillar, Rose, Tree and the Granite Marker (with Plaque for Roses and Trees.)**



**Above: Vaults.**



**Above: Bespoke Seat with Vaults.**



**Above: Communal Seat.**



**Above: Dedicated Seat.**

## Wendelburie Garden

This is the newest memorial garden which will be officially opened on 19 September 2019, by the Mayor of Wellingborough.

Within the garden there are memorials for commemoration that include a featured Niche Wall, Communal Planters and Benches.



**Above:** Communal Planter

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The Niche Wall provides a focal point to remember and place flowers in memory of a loved one, available on a leased basis. The planters and benches are both available for communal commemoration.



**Above:** Niche Wall with Planter and Benches.

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More information on all our memorials can be found on our website  
[www.nenevalleycrematorium.co.uk](http://www.nenevalleycrematorium.co.uk) including Terms & Conditions.

Please see the taster leaflet attached

Alternatively, please contact our team on 01933 229660 or email:

[enquiries@nenevalleycrematorium.co.uk](mailto:enquiries@nenevalleycrematorium.co.uk)



## Useful Contacts

### Bereavement Advice Centre

Practical information and advice on many issues and procedures after the death of someone close.

Simplify, Heron House,  
Timothy's Bridge Road,  
Stratford Upon Avon, CV37 9BX  
Tel: 0800 634 9494  
Website: [www.bereavementdvice.org](http://www.bereavementdvice.org)

### Child Funeral Charity

Help to arrange funerals for babies or children aged 16 or under with practical advice and guidance.

Unit 1, The Shield Office Centre,  
186a Station Road, Burton Latimer,  
Kettering, NN15 5NT  
Tel: 01480 276088  
Email: [enquiries@childfuneralcharity.org.uk](mailto:enquiries@childfuneralcharity.org.uk)  
Website: [www.childfuneralcharity.org.uk](http://www.childfuneralcharity.org.uk)

### Cransley Hospice Trust

Provides care for patients with a life-limiting illness who need the specialist help of hospice care. This care takes in all aspects of the person i.e. physical and mental health, spiritual and social care (holistic) and is available in the hospice building (inpatient unit) and at home (whether this is your own home, a care home etc.)

St Mary's Hospital, London Road, Kettering,  
NN15 7PW  
Tel: 01536 452019  
Website: [www.cransleyhospice.org.uk](http://www.cransleyhospice.org.uk)

### Cruse Bereavement Care

Provide bereavement information and support people via face-to-face support sessions and in groups.

Unit 0.1, One Victoria Villas, Richmond,  
Surrey, TW9 2GW  
Helpline: 0808 808 1677  
Tel: 07772 428532  
Email: [northamptonshire@cruse.org.uk](mailto:northamptonshire@cruse.org.uk)  
Website: [www.cruse.org.uk](http://www.cruse.org.uk)

### Cynthia Spencer Hospice

Provide inpatient care, outpatient services, Hospice@home, lymphoedema service and palliative care clinical nurse specialist service. Two specialist consultants in palliative medicine, a team of doctors and specialist nurses working within the hospice and the community as well as in Northampton General Hospital and Danetre Hospital in Daventry.

Manfield Health Campus, Kettering Road,  
Northampton, NN3 6NP  
Tel: 01604 678030  
Website: [www.cynthiaspencer.org.uk](http://www.cynthiaspencer.org.uk)

### Deceased Online

Deceased Online is the first central database of statutory burial and cremation registers for the UK and Republic of Ireland – a unique resource for family history researchers and professional genealogists.  
Website: [www.deceasedonline.com](http://www.deceasedonline.com)

### Funeral Choice

Helping you find the right funeral director  
Website: [www.yourfuneralchoice.com](http://www.yourfuneralchoice.com)

### Funeral Map Ltd

Website enables you to search for funeral services in your desired area.

Website: [www.funeralmap.co.uk](http://www.funeralmap.co.uk)

### National Association of Widows

Support, friendship and understanding to those that have lost their partners.

Website: [www.nawidoes.org.uk](http://www.nawidoes.org.uk)

### Sands (stillbirth and neonatal death charity)

Supporting anyone affected by the death of a baby and promoting research to reduce loss of babies' lives.

Victoria Charity Centre,  
11 Belgrave Road, London, SW1V 1RB

Tel: 020 7436 7940

Email: [helpline@sands.org.uk](mailto:helpline@sands.org.uk)

Website: [www.sands.org.uk](http://www.sands.org.uk)

### Northamptonshire Sands

Tel: 07907 836050

Email: [mail@northamptonshiresands.org](mailto:mail@northamptonshiresands.org)

Website: [www.northamptonshiresands.org](http://www.northamptonshiresands.org)

### Survivors of Bereavement by Suicide

Providing support to those bereaved by suicide.

Tel: 0300 111 5065

Email: [Miltonkeynes@uksobs.org](mailto:Miltonkeynes@uksobs.org)

Website: <https://uksobs.org>

### The Compassionate Friends

Support for bereaved parents and families.

Website: [www.tcf.org.uk](http://www.tcf.org.uk)

### Winston's Wish

Providing specialist child bereavement support service across the UK, including in depth therapeutic help in individual, group and residential settings.

Tel: 08088 020 021

Email: [ask@winstonwish.org](mailto:ask@winstonwish.org)

Website: [www.winstonswish.org](http://www.winstonswish.org)



**Above:** Anniversary Scattering Lawn.



## Notes...

## Notes...

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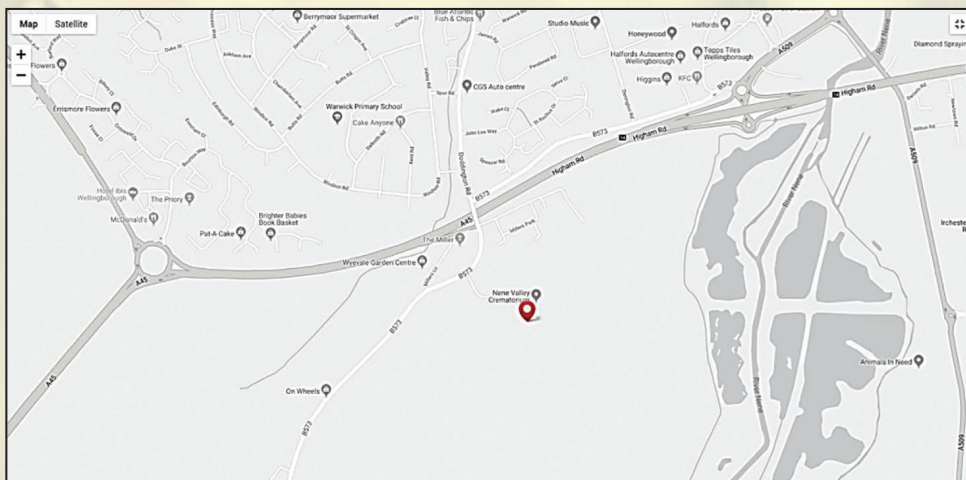


## Notes...

## Location

We can be found set on the picturesque hillside between Wellingborough and Great Doddington on the B573.

You are advised not to take the route through Earls Barton and Great Doddington villages as congestion in the centre of the villages could delay your journey.



### From the M1 motorway or Northampton:

Leave at junction 15 if exiting the motorway and join the A45 eastbound towards Wellingborough. Exit at junction 14 (the first exit after the roundabout at Wellingborough) and drive down the slip road. Take the first exit onto Turnells Mill Lane. At the T junction with Doddington Road turn left. Follow this road for 100 metres, and the crematorium is second left.

### From Rushden on the A45 westbound:

Exit at junction 14 and take the second exit on the roundabout. Take the first exit on the roundabout immediately following, onto Turnells Mill Lane at the T junction with Doddington Road turn left. Follow this road for 100 metres, and the crematorium is second left.

### From Kettering on the A509:

Take the A509 to Wellingborough and follow the signs to the A45/Northampton. When you reach the junction with the A45 take the second left at the traffic lights, to take you onto the A45. Follow steps 2 to 5 as if you were coming from the M1 (above).



For more information contact our team on 01933 229660

or email: [enquiries@nenevalleycrematorium.co.uk](mailto:enquiries@nenevalleycrematorium.co.uk)



Nene Valley Crematorium, 305 Doddington Road, Wellingborough, NN8 2NX

[www.nenevalleycrematorium.co.uk](http://www.nenevalleycrematorium.co.uk)