



Terms & Conditions of Sales and returns policy

Goods can only be dispatched once payment has been received. Once payment has been received, items will be dispatched the next day.

Covid-19 response

As I work alone in a small workshop. I wear full PPE whilst making the products. Hands are washed each time I enter the workshop which is in a clean environment that is sanitised. I test for Covid twice on a weekly basis.

Returns & Exchange Policy

Due to the nature of the product and hygiene reasons, I am unable to accept returns, refunds or exchanges.

If your product has been damaged during transit, please contact me via email with a photograph of the complete packaging and the area that has been damaged within 14 days so that I can assess the damage which may get approved or rejected. If approved I will arrange for a replacement with free postage or provide a refund. This policy lasts 30 days from the purchase date. After 30 days have gone by since the purchase date, I unfortunately cannot offer a replacement or refund.

Samples Samples can be ordered, Please contact me for samples if you would like to test the soap before committing to a purchase, one soap sample is 50p plus P&P Royal Mail 2nd class post, There are 8 variations to try.

Types of Payments: Bacs electronic transfer, Paypal, or credit card

Delivery Information:

For orders abroad will occur different delivery charges plus custom tax charges. I'm not able to deliver to the EU

Orders are sent via courier throughout the UK. All charges are based on the courier service and it varies depending on weight and cost of items. Please allow 3-10 working days for delivery. All deliveries are tracked.

Items up to 1KG and £20 or less - £2.88 / every £1 after £20 is an extra 5p +VAT
(£21 extra 5p, £22 extra 10p, £23 extra 15p, £24 extra 20p + VAT etc)

Items up to 2KG and £20 or less - £4.25 / every £1 after £20 is an extra 5p +VAT
(£21 extra 5p, £22 extra 10p, £23 extra 15p, £24 extra 20p + VAT etc)

Items up to 3KG and £20 or less - £5.63 / every £1 after £20 is an extra 5p +VAT
(£21 extra 5p, £22 extra 10p, £23 extra 15p, £24 extra 20p + VAT etc)

Company Information

Registered Name: Spice of Life Soaps

Contact Information Questions about Spice of Life Soaps, Terms and Conditions, Please contact me at Spiceoflivesoaps@gmail.com