

Tutor Update

January 2026

Summary:

This January 2026 Tutor Update from Paddle Scotland highlights the requirement of the new Provider Service Agreement 2026.

Provider Service Agreement 2026

By the **30th January 2026**, all Providers across the UK will be required to have Read and Agreed to the new **Provider Service Agreement 2026**.

What is the Provider Service Agreement?

The Provider Service Agreement 2026 is a formal contract between Paddle Scotland and each Provider. It sets out the rights and obligations of both parties, including standards for quality assurance, safeguarding, data protection, and operational requirements. The agreement ensures all providers operate under consistent policies, maintain appropriate qualifications and insurance, and adhere to best practice in the delivery of courses. It also details procedures for appeals, adjustments for accessibility, and the management of personal data in line with UK and EU GDPR.

Its purpose is to detail the terms and conditions under which the Delivery Centre (Paddle Scotland) grants a registered and authorised Member of the National Association (the "Provider") the right to deliver Paddlesport Qualifications (the "Services").

What Happens After 30th January 2026

From 31st January 2026 onward, any provider who has not:

- Agreed to the new Provider Service Agreement 2026*, will not be authorised to deliver any courses.
- All current and / or historical Provider Service Agreements will expire.

* A Bespoke Agreement, reasonable adjustments, or amendments to the Agreement may be requested by Providers to accommodate accessibility requirements, location, national legislation, or significant operational differences. Requests must be submitted in writing and will be considered according to the Delivery Centre's Bespoke Agreement Policy <https://www.paddlescotland.org.uk/policies>. Approved amendments will be documented as a formal addendum to the Agreement.

Next Steps

- **Provider Service Agreement 2026**
 - You can access a copy of the new 'Provider Service Agreement 2026' on our website under 'About' > 'Governance' > 'Policies and Procedures' or via this link <https://www.paddlescotland.org.uk/policies>
 - Please take your time to fully review the document.
 - Once you have reviewed and fully understood and accept the agreement, please log into your Just Go Account, under 'My Profile' > 'Basic Details', select 'Credentials' and 'Add Credentials'. Search for 'Provider Service Agreement 2026' and select. The start and end dates will auto populate. Select the tick box 'I agree to abide by this Provider Service Agreement' and click 'Save'. The credential will be added to your account.
 - By doing the above, a duly authorised person on behalf of a party to the Provider Service Agreement 2026 is indicating that they have read, accepted, acknowledged and understood the terms and conditions within the agreement and are indicating their intent to sign the Provider Service Agreement and acknowledge that this action will constitute their signature for the purposes of the Provider Service Agreement 2026.