



GENERAL TERMS AND CONDITIONS OF USE AND LEGAL NOTICES

The www.mamobjects.com Website (hereinafter, the "**Website**") is the property of **MAM OBJECTS S.L.** hereinafter **Controller of the Treatment**.

RESPONSIBLE FOR THE TREATMENT: MAM OBJECTS S.L. B95631107 PARQUE TECNOLÓGICO ED. 207B 48160 DERIO info@erictel.com - 94675713

Bizkaia Mercantile Registry, Volume, Book, Section, Folio, Sheet, Entry 1º in accordance with Spanish legislation, Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce, makes available to Customers and Users of the Internet.

MAM OBJECTS S.L. welcomes you and invites you to carefully read the **General Conditions of Use** of this Website (hereinafter "**General Conditions of Use and Legal Notices**") which describe the terms and conditions that will be applicable to your browsing of the same, in accordance with the provisions of the applicable Spanish regulations. As www.mamobjects.com **may modify these Terms of Use in the future**, we recommend that you visit these Terms of Use periodically to be duly informed of any changes made.

In order for the Website to comply with the criteria of **transparency, clarity and simplicity**, it is recommended that the **User** should resolve any suggestions, doubts or queries about the **General Terms and Conditions of Use** by contacting **www.mamobjects.com** by telephone. **946577133** or at the e-mail address: **info@erictel.com**

PURPOSE

MAM OBJECTS S.L. provides the content and services that are available on the website, subject to these General Terms and Conditions of Use, as well as the policy on

the processing of personal data(hereinafter "**Basic information on data protection**"). Access to this website or its use in any way gives you the qualification of User and implies the unreserved acceptance of each and every one of these Conditions of Use, reserving **www.mamobjects.com** the right to modify them at any time. Consequently, it will be the responsibility of all Users to carefully read the **General Conditions of Use** in force each time they access this website, so if they do not agree with any of the same set forth herein, they must refrain from using this Website.

It is also warned that, on occasions, conditions may be established **For** the use of specific content and/or services on the Website, the use of such content or services will imply acceptance of the specific conditions specified therein.

It is important, in accordance with the recent European regulations on Data Protection EU REGULATION 2016/679 of the European Parliament and Council that tries to preserve the confidentiality and security of your personal data, Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights, Law 34/2002, of July 11, of information society services and electronic commerce, Royal Legislative Decree 1/2007, of 16 November, which approves the revised text of the General Law for the Defence of Consumers and Users and other complementary laws, which reads on this or other websites where you leave your data the **Basic Information**.

About Us

We are leaders in the development and marketing of digital IoT solutions present in Latin America and Spain.

We provide technological solutions to businesses that seek to modernize and improve their processes. Our products are focused on improving efficiency and productivity, through new ways of working based on the Internet of Things (IoT).

Social responsibility

The IoT is changing people's lives and businesses, being a key factor in social and environmental development and sustainable economic growth. Similarly, there are risks and concerns related to the negative impacts that the IoT industry will generate in the

coming years. It is estimated that by 2020 there will be 26 billion connected things. At Mam Objects we recognise our responsibility both to understand and manage these impacts and to be fully transparent and accountable.

Our approach to sustainability

Our approach to sustainability is aligned with the United Nations Sustainable Development Goals (SDGs), with the purpose of reducing our footprint and contributing to them.

We have a great objective, to bring our IoT solutions to companies and people, because we believe that the development of society is associated with efficiency and quality of life. Technology will allow us to achieve this.

Our Products

The IoT products we sell improve productivity through innovation and technological modernization aligned with the SDGs. We develop solutions for the following sectors: mobility, vehicular, security, logistics, telemetry and agro-industrial.

Our IoT products focus on the following Sustainable Development Goals (SDGs):

Smart Agro

Agriculture is a low-tech sector, so technologies such as IoT make it possible to digitize the way of working and producing in the field. Smart Agro's solution automates processes, provides decisive information on conditions that influence crops. In this way, farmers can optimize resources, improve the quality of their products, and increase productivity.

Smart Tank

Our Water Treatment Metering solution enables industries to have control of wastewater quality. Currently, we keep track of 10 variables. Monitoring helps in decision-making and thus knows where they should invest in the improvement of facilities or in the construction of treatment plants. It also ensures stricter compliance with pollution laws and dumping permits.

Smart2go

Smart2go simplifies and optimizes work activities through tools such as Geolocation, Sales, Time Control, Orders and Work Orders, thus helping to improve the relationship between field personnel and companies. This generates an agile and effective work environment, which translates into more satisfied employees and companies.

GeoPol

Through the GeoPol solution, security management in cities is made more efficient. This is thanks to digitization, real-time communication with agents, use of alerts and taking advantage of all the benefits offered by geolocation.

Language and interpretation of the contract

The language applicable to this privacy policy is Spanish. Therefore, in the event of any contradiction in any of the versions provided in other languages, the Spanish version will prevail. As far as the interpretation of contracts is concerned, specific attention will be paid to articles 1281 et seq. of the Civil Code and the applicable commercial laws.

Contract Completion

You should also know that leaving your data does not attribute, confirm, annul, legitimize, or perfect any contractual relationship with our company, without us contacting you and without prior payment for the products you wish to contract.

This is a contract entered into at a distance, so the general provisions of the Consumer and User Law will be complied with.

1. SERVICES

Welcome to the website of **MAM OBJECTS S.L.** From this page you can see our extensive catalog of services that we can offer you in different lines of business that you can see on our website **www.mamobjects.com**:

Sectors

- **Mobility**
Optimize human resource productivity through mobile applications.
- **Logistics**
Delivery of goods in an agile and safe way.
- **Vehicular**
IoT technology is giving the vehicle industry a competitive edge.
- **Telemetry**
IoT telemetry that transmits information on industrial processes.
- **Security**
IoT technology for security personnel.
- **Agro-industrial**
Technological solutions for agriculture 4.0.

Our offices

- **Buenos Aires** Calle Estados Unidos 34, 7mo Piso, Ciudad Autónoma de Buenos Aires
- **Santiago de Chile** Calle Bucharest 150, Oficina 502, Providencia
- **Bilbao** Parque Tecnológico 207 -B, CP: 48160 Bizkaia
- **Bogotá** Tv 59 104B – 86 Oficina 702 Bogotá
- **Cartagena** Barrio la Concepción Cra 2da No. 1-166
- **Mexico City** Prolongacion Paseo de la Reforma 1200, Contadero, 05349 Mexico City , CDMX
- **Guayaquil** JJO Airport, Sky Building Office 423 Guayaquil

- **Quito** Av. Mariana de Jesús and Av Eloy Alfaro, Gaia Building, Office 73 Quito
- **Lima** Calle Coronel Inclán 237, Oficina 605 Miraflores – Lima

Access to the Website

Simple access to the Website is free of charge except for the cost of the connection through the telecommunications network provided by the access provider contracted by the User.

In any case, the User will be required to accept these General Conditions, as well as the Privacy Policy and the Cookies Policy.

Once you have proceeded to leave your personal data in **www.mamobjects.com** we will contact you to better specify and meet your demands and needs.

Our employees are highly qualified in computer engineering and artificial intelligence, and our long experience in the sector guarantees the quality of all our projects at an international level.

Need for Registration

The use of certain services and content may be conditional on the User's prior registration. The form will ask for your name, email, telephone number, company, country and any comments you may wish to send us.

To do this, it will be necessary to accept the Terms of Use, Privacy Policy, Cookies. You will also find some frequently asked questions to make it easier for you to understand the services we can provide.

The data entered by the User must be accurate, current and truthful. The registered User will be responsible at all times for the custody of his/her password in the event that we provide one, assuming consequently any damages that may arise from its improper use, as well as from the assignment, disclosure or loss of it. For these purposes, access to restricted areas and/or the use of the services and content carried out under the

password of a registered User will be deemed to have been made by said registered User, who will be responsible in all cases for such access and use.

Availability of Services

Use of this website is subject to the following terms of use:

- The content of the pages of this website is for your personal use only, it is for informational purposes only. and may be subject to change without notice.
- Neither we nor any third party makes any warranties or assurances about the accuracy, appropriateness, results, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors; We disclaim liability for any such inaccuracies or errors, and explicitly disclaim any liability arising therefrom, to the fullest extent permitted by law.
- This website contains material that is owned by us. Such material includes, but is not limited to, design, layout, look, appearance, and graphics. Any reproduction not made in accordance with the copyright notice, which forms part of these terms and conditions, is prohibited.
- Unauthorized use of this website may result in claims for damages and/or may constitute a criminal offense.
- Users are prohibited from posting or providing illegal content on or through this website.
- From time to time, this website may also include links to other websites. Such links are provided for your convenience in order to provide you with further information. This does not mean that we endorse such websites. We have no responsibility for the content of linked websites.
- If you wish to make a complaint regarding the operation or use of this website, please send it in writing to info@erictel.com
- We will respond to complaints and implement corrective measures as provided by law.

Acceptance of Terms of Service

We reserve the right to restrict application access and all services, if you have been or have reasonable grounds to believe that you have been convicted of an offence involving moral turpitude or any offence provided for in the Spanish Penal Code and EU EU regulations.

You agree to use our app and services:

1. Our services are designed to comply with the laws of Spain and/or European regulations governing EU community regulations and are aimed at users in Spain. However, our services may be available in jurisdictions outside of Spain at our discretion.
2. If you access our services from locations outside of Spain, it means that you accept and acknowledge that you do so at your own risk and you are solely responsible for compliance with applicable local laws. We will not be liable for any loss or damage arising from your use of our services.
3. You must ensure that all information provided by you during registration and during your use of the App is true, up-to-date, complete, and accurate and that, in the event of any change of information at any time during your use of the App, you must update your information to ensure that it remains true, current, complete, and accurate at all times.
4. You agree that we may, subject to the Privacy Policy, access, retain, transfer and disclose your personal information and documentation to the police or to any private party by an order under applicable law such as, but not limited to: enforce and comply with legal process and/or applicable law; comply with these Terms of Service; respond to your customer service requests; or to protect rights, property or personal security in the Kingdom of Spain as a state within the European Union.

5. We regularly make changes to our app and various aspects of testing our services including the user interface, promotional features, and feature availability. You agree and acknowledge that the App may contain tools that allow us to perform these tests.

6. You agree that we have the right to suspend your access to the Services at any time and for any purpose, without notice.

Right of withdrawal.

In any case, the buyer will have a period of fourteen (14) calendar days after receipt of the Product to exercise their right of withdrawal without having to justify reasons or have any penalty. This is not the case when they are services that will comply with what is specified in the order sheets and in the contracts.

The buyer must express their intention to withdraw within the indicated period and must proceed to return the product. To this end, the User may send an e-mail to the address **www.mamobjects.com** including his/her name and address, as well as the number of his/her order. You can also contact us by telephone in order to speed up the process of refunding the corresponding amounts.

MAM OBJECTS S.L. will refund the sums paid by the User without withholding costs. However, the cost of returning the product will be borne by the User.

Once the products on which the withdrawal is based have been received and their correct condition verified, **MAM OBJECTS S.L.** will refund the sums paid to the User within a maximum period of 10 calendar days.

Products that do not retain their original packaging may be depreciated.

The right of withdrawal will be by virtue of the provisions of article 71 of Royal Legislative Decree 1/2007, of 16 November, which approves the revised text of the General Law for the Defence of Consumers and Users and other complementary laws. It will be up to the

consumer and user to prove that they have exercised their right of withdrawal in accordance with article 72 of the aforementioned law.

Returns and withdrawal

Returns will not be accepted in the following cases:

- When the supply of goods or services has been prepared in accordance with the specifications of the consumer and user or clearly personalised.
- When there is a commercial contract between the Client and **MAM OBJECTS S.L.** It will be governed by the agreement between the parties and in accordance with the literal paragraph of the contract. In the case of interpretation, article 1281 et seq. shall apply et seq. of the Spanish Civil Code.
- The supply of sealed goods that are not suitable for return for reasons of health protection or hygiene and that have been unsealed after delivery.
- The supply of services will be based on the actual functioning of things, **and MAM OBJECTS S.L.** will not be liable of problems arising from the customer's technology deficit that could reasonably have been foreseen.
- The burden of proof of the exercise of the right of withdrawal will fall on the consumer and user.
- The exercise of the right of withdrawal will extinguish the obligations of the parties to execute the contract at a distance or entered into outside the establishment.

3. INDUSTRIAL AND INTELLECTUAL PROPERTY

The user acknowledges and accepts that all the contents displayed on the website and in particular, designs, texts, images, logos, icons, buttons, software, trade names, trademarks, or any of the signs susceptible to industrial and/or commercial use are subject to intellectual property rights and all trademarks, trade names or distinctive signs, All intellectual and industrial property rights over the contents and/or any other elements inserted in the page are the exclusive property of www.mamobjects.com and/or third parties, who have the exclusive right to use them in the course of business.

For all these reasons, the User undertakes not to reproduce, copy, distribute, make available or any other form of public communication, transform or modify such content, holding www.mamobjects.com harmless from any claim arising from the breach of such obligations. Under no circumstances does access to the website imply any type of waiver, transmission, licence or total or partial transfer of said rights, unless expressly stated otherwise. These General Conditions of Use of this Website do not confer on the User any other type of right to use, exploit, alter, reproduce, distribute or publicly communicate the Website and/or its contents other than those expressly provided for herein. Any other use or exploitation of any of the rights will be subject to the prior and express authorisation specifically granted for this purpose by www.mamobjects.com or the third party holder of the affected rights.

The contents, texts, photographs, designs, logos, images, computer programs, source codes and, in general, any intellectual creation existing on this site, as well as the site itself as a whole, as a multimedia artistic work, are protected as copyright by intellectual property legislation www.mamobjects.com navigation buttons, HTML code, texts, images, textures, graphics and any other content of the Website or, in any case, has the corresponding authorisation for the use of these elements. The content provided on the Website may not be reproduced in whole or in part, nor transmitted, nor recorded by any information retrieval system, in any form or in any medium, unless there is the prior written authorisation of the aforementioned Entity.

Likewise, it is forbidden to delete, evade or manipulate copyright as well as the technical protection devices, or any information mechanisms that may be contained in the contents. The User of this Website undertakes to respect the rights set forth and to avoid any action that could harm them, reserving in all cases to **www.mamobjects.com** the exercise of any means or legal actions that correspond to them in defence of their legitimate intellectual and industrial property rights.

4. OBLIGATIONS AND RESPONSIBILITIES OF THE WEBSITE USER

The **User** undertakes to:

- a) Make appropriate and lawful use of the Website, as well as the contents and services, in accordance with: (I) the applicable legislation at any time; (II) the General Terms and Conditions of the Website; (III) generally accepted morality and good customs and (IV) public order.
 - b) To provide itself with all the means and technical requirements required to access the Website.
 - c) To provide truthful information by filling in the forms contained on the Website with their personal data and to keep them updated at all times
- so that it responds, at all times, to the User's real situation. The User will be solely responsible for any false or inaccurate statements made and for any damage caused to **www.mamobjects.com** or third parties by the information provided.

Notwithstanding the provisions of the previous section, the User must also refrain from:

- a) Making unauthorised or fraudulent use of the Website and/or its contents for illicit purposes or effects, prohibited in these General Conditions of Use, harmful to the rights and interests of third parties, or that in any way may damage, disable, overload, deteriorate or impede the normal use of the services or documents, files and all kinds of content stored on any computer equipment.
- b) Accessing or attempting to access restricted resources or areas of the Website, without complying with the conditions required for such access.
- c) Cause damage to the physical or logical systems of the Website, its suppliers or third parties.
- d) Introducing or disseminating computer viruses or any other physical or logical systems on the network that are likely to cause damage to the physical or logical systems of **www.mamobjects.com** its suppliers or third parties.
- e) Attempt to access, use and/or manipulate the data of **www.mamobjects.com** third party providers and other Users.

- f) Reproducing or copying, distributing, allowing public access through any form of public communication, transforming or modifying the contents, unless authorised by the holder of the corresponding rights or legally permitted.
- g) Deleting, hiding or manipulating the notices on intellectual or industrial property rights and other identifying data of the rights of **www.mamobjects.com** or third parties incorporated into the contents, as well as the technical protection devices or any information mechanisms that may be inserted in the contents.
- h) To obtain and attempt to obtain the content by using means or procedures other than those that, as the case may be, have been made available for this purpose or have been expressly indicated on the web pages where the content is located or, in general, those that are usually used on the Internet as they do not entail a risk of damage or disabling of the Website and/or the contents.
- i) In particular, and for information and non-exhaustive purposes only, the User undertakes not to transmit, disseminate or make available to third parties information, data, content, messages, graphics, drawings, sound and/or image files, photographs, recordings, software and, in general, any kind of material that:
 - (I) In any way, whether it is contrary to, disparages or violates the fundamental rights and public freedoms recognized by the Constitution, in International Treaties and in the rest of the legislation in force.
 - (II) Induces, incites or promotes acts that are criminal, denigrating, defamatory, violent or, in general, contrary to the law, morality, generally accepted good customs or public order.
 - (III) Induces, incites or promotes discriminatory actions, attitudes or thoughts based on sex, race, religion, beliefs, age or condition.

- (IV) Incorporates, makes available or allows access to products, elements, messages and/or services that are criminal, violent, offensive, harmful, degrading or, in general, contrary to the law, morality and generally accepted good customs or public order.
- (V) Induces or may induce an unacceptable state of anxiety or fear.
- (VI) Induces or incites to engage in dangerous, risky, or harmful practices
for health and psychic balance.
- (VII) It is protected by the legislation on intellectual or industrial protection belonging to **www.mamobjects.com** or third parties without the intended use having been authorised.
- (VIII) Is contrary to honor, personal and family privacy or the right to one's own image.
- (IX) Constitute any type of advertising.
- (X) Includes any type of virus or program that prevents the normal operation of the Website.

If you are provided with a password to access any of the services and/or contents of the Website, you are obliged to use it diligently, keeping it secret at all times. Consequently, it will be responsible for its proper custody and confidentiality, undertaking not to transfer it to third parties, temporarily or permanently, or to allow access to the aforementioned services and/or content by third parties. Likewise, the **www.mamobjects.com** is obliged to notify **the** of any event that may involve improper use of their password, such as, but not limited to, its theft, loss or unauthorized access, in order to proceed with its immediate cancellation. Consequently, as long as you do not make the prior notification to **www.mamobjects.com** you will be exempt from any liability that may arise from the improper use of your password, being responsible for any illicit use of the contents and/or services of the Website by any illegitimate third party.

If you negligently or willfully fail to comply with any of the obligations established in these General Conditions of Use, you will be liable for all damages that may arise from such breach for **www.mamobjects.com**

5. HYPERLINKS

The user undertakes not to reproduce in any way, not even by means of a hyperlink or hyperlink, the Website **www.mamobjects.com** as well as any of its contents, unless expressly authorised in writing.

The **www.mamobjects.com** Website does not normally include links to other websites managed by third parties, but if it does and in order to facilitate the User's access to the information of collaborating entities and/or sponsors, **www.mamobjects.com** is not responsible for the content of these websites, nor is it in a position of guarantor and/or offering party of the services and/or information that may be offered to third parties through of third-party links.

The user is granted a limited, revocable and non-exclusive right to create links to the home page of the Website solely for private, non-commercial use. Websites that link to our Website (i) may not imply that **www.mamobjects.com** recommends that website or its services or products; (ii) they may not misrepresent their relationship with **www.mamobjects.com** or affirm that such a link has **www.mamobjects.com** authorised, nor may they include trademarks, denominations, trade names, logos or other distinctive signs of **www.mamobjects.com**; (iii) may not include content that may be considered in bad taste, obscene, offensive, controversial, incites violence or discrimination based on sex, race or religion, contrary to public order or is unlawful; (iv) may not link to any page of the Website other than the home page; (v) must link to the address of the Website itself, without allowing the website that makes the link to reproduce the Website as part of its website or within one of its "frames" or create a "browser" on any of the pages of the Website. **www.mamobjects.com** may request, at any time, that you remove any link to the Site

Website, after which you must immediately delete it **www.mamobjects.com** you cannot control the information, content, products or services provided by other websites that have established links to the Website.

Accordingly, **www.mamobjects.com** assumes no responsibility whatsoever for any aspect relating to such websites.

6. COOKIES

www.mamobjects.com reserves the right to use "cookie" technology on the Website , in order to recognize you as a frequent User and to personalize your use of the Website by pre-selecting your language, or more desired or specific content. The "cookies" used by the Website, or the third party acting on its behalf, are only associated with an anonymous user and their computer, and do not provide the user's personal data themselves.

The cookies used are as follows: **First-party cookies, Google Analytics, Google Adwords.**

Cookies are files sent to a browser by a Web server to record the User's navigation on the Website, when the User allows them to be received. You can also delete cookies by consulting your browser's instructions for use.

Thanks to cookies, **www.mamobjects.com** can recognise the browser used by the User for the purpose of providing content and offering the browsing or advertising preferences that the User uses, to the demographic profiles of the Users, as well as to measure visits and traffic parameters, monitor progress and number of entries.

You can remove or block cookies using your browser options, but in some cases, this may affect your ability to use **www.mamobjects.com** . You can consult more general information about **COOKIES** in our **PRIVACY AND DATA PROTECTION POLICY** section.

7. RESPONSIBILITIES

www.mamobjects.com does not guarantee continuous access, or the correct viewing, downloading or use of the elements and information contained in the **www.mamobjects.com** pages, which may be prevented, hindered or interrupted by factors or circumstances beyond its control.

www.mamobjects.com is not responsible for any decisions that may be taken

as a result of access to the content or information offered.

www.mamobjects.com may interrupt the service or immediately terminate the relationship with the User if it detects that the use of its Website or any of the services offered therein is contrary to these General Conditions of Use.

It is not responsible for any damages, losses, claims or expenses arising from the use of the Website. It will only be responsible for removing, as soon as possible, the content that may generate such damage, provided that this is notified. In particular, it will not be liable for damages that may arise, among others, from:

- (I) Interference, interruptions, failures, omissions, telephone breakdowns, delays, blockages or disconnections in the operation of the electronic system, caused by deficiencies, overloads and errors in telecommunications lines and networks, or by any other cause beyond the control **www.mamobjects.com**
- (II) Illegitimate interference through the use of malicious programs of any kind and through any means of communication, such as computer viruses or any other.
- (III) Improper or inappropriate abuse of the Website.
- (IV) Security or browsing errors caused by a malfunction of the browser or by the use of non-updated versions of the browser. The administrators of **www.mamobjects.com** reserve the right to remove, in whole or in part, any content or information present on the Website.
- (V) **www.mamobjects.com** excludes any liability for damages of any kind that may be due to the misuse of the services freely available and used by the Users of the Website.

Likewise, **www.mamobjects.com** is exonerated from any responsibility for the content and information that may be received as a result of the data collection forms, which are only for the provision of consultation and doubt services. On the other hand,

in the event of causing damages due to illicit or incorrect use of said services, the user may be claimed for **www.mamobjects.com** of the damages caused.

You will defend, indemnify, and hold the **www.mamobjects.com** harmless from any damages arising from any claims, actions, or demands of third parties arising out of your access to or use of the Website. You also agree to indemnify the **www.mamobjects.com** against any damages arising from your use of robots, spiders, crawlers or similar tools used for the purpose of collecting or extracting data or any other action by you that imposes an unreasonable load on the operation of the Website.

8. DATA PROTECTION

In order to use some of the Services, Users must first provide certain personal data. To this end, **MAM OBJECTS S.L.** will process personal data in an automated manner in accordance with and in compliance with **Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016** on the protection of natural persons with regard to the processing of personal data and on the free movement of such data. To this end, the User may access the policy followed in the processing of personal data, as well as the establishment of the previously established purposes, as provided for in the conditions defined in the **Privacy and Data Protection Policy presented on the Website.**

You will always be able **to exercise your rights of access, rectification, deletion and opposition under the law, in addition to the right to limitation and portability free of charge.** To do this, you must provide the following documents to the Data Controller with the necessary data:

- Photocopy of ID
- Sufficient identification and representation.
- Explanation and purpose of the complaint.
- Address to send communications, or email, to contact you as soon as possible.

9. CODE OF CONDUCT

MAM OBJECTS S.L. You agree that the content of the services offered shall not:

- Inducing or promoting sexual, racial or religious discrimination or any other violation of the fundamental rights and public freedoms recognised by the Spanish Constitution and the rest of the legal system.
- Inducing or inciting to act illegally.
- Lead to erroneous conclusions as a result of their inaccuracy, ambiguity, exaggeration, omission or similar.
- Inducing an unacceptable state of anxiety or fear, or taking advantage of or exploiting the calling user's state of economic, work, or personal need.
- Inducing or inciting any person to engage in dangerous practices that are risky, or that threaten health or mental balance.
- Infringe the legal or regulatory rules on the secrecy of communications, intellectual property, the right to honour and personal or family privacy, or any other provision applicable to the nature of the service.
- Contain false or outdated information.
- Services that incorporate requests for personal information or personal data, including name, address or other data, including landline or mobile phone numbers, must be adequate, relevant and not excessive in relation to the purpose for which they are collected.

10. TERM AND TERMINATION

The provision of the service of this Website and the other services are in principle for an indefinite duration. However, www.mamobjects.com may terminate or suspend any of the services of the portal. When possible, the termination or suspension of the provision of the specific service shall ****be announced by www.mamobjects.com****.

11. REPRESENTATIONS AND WARRANTIES

In general, the content and services offered on the Website are for information purposes only. Accordingly, by offering them, **www.mamobjects.com** makes no warranties or representations whatsoever in relation to the content and services offered on the Website, including, but not limited to, warranties of legality, reliability, usefulness, truthfulness, accuracy, or merchantability, except to the extent that such representations and warranties cannot be excluded by law

12. FORCE MAJEURE

www.mamobjects.com will not be liable in all cases of impossibility of providing service, if this is due to prolonged interruptions of the electricity supply, telecommunications lines, social conflicts, strikes, rebellion, explosions, floods, acts and omissions of the Government, and in general all cases of force majeure or fortuitous event.

13. DISPUTE RESOLUTION. GOVERNING LAW AND JURISDICTION

These General Conditions, as well as the use of the Website, will be expressly governed by Spanish legislation and private international law, ratified by Spain.

Jurisdiction forum: Any dispute will be resolved before the Courts of First Instance and Courts of Instruction of Bilbao, unless a law or international treaty designates another jurisdiction forum.

Applicable law: Any dispute arising from it will be governed by the following jurisdictional forums: Spanish laws, submission of the parties to the Spanish Courts in accordance with article 22 bis of the LOPJ, as well as the enforcement of judgments; therefore, the Spanish courts will have exclusive jurisdiction over any litigation.

In contracts entered into electronically, in which a consumer is a party, it will be presumed to have been concluded in the place where the consumer has his habitual residence. Electronic contracts between entrepreneurs or professionals, in the absence

of an agreement between the parties, will be presumed to have been entered into in the place where the service provider is established.

In the event that any provision of these General Terms and Conditions is unenforceable or null and void by virtue of applicable law or as a result of a judicial or administrative decision, such unenforceability or nullity shall not render these General Terms and Conditions unenforceable or null and void as a whole. In such cases, it will proceed to modify or replace said stipulation with another that is valid and enforceable and that, as far as possible, achieves the objective and intention reflected in the original stipulation.