



Bingo House Rules

1. No one under the age of 18 is permitted on the gaming floor. Management reserves the right to deny entry.
2. Seneca Gaming and Entertainment will not tolerate foul language, threatening, disruptive behavior, vandalism, or destruction of any Seneca Gaming & Entertainment property. Actions may lead to involuntary exclusion and/or charged with criminal offense.
3. Outside food, soliciting, peddling, loitering, firearms, weapons, alcohol, and drugs are prohibited.
4. Seneca Gaming & Entertainment is not responsible for accidents, injuries, or stolen/loss of property.
5. Reserving seats is prohibited during special promotions or events.
6. Seneca Gaming & Entertainment patrons are responsible for using their own Seneca Elite Card.
7. To claim winnings over \$1,199.99, you must present a valid Government Issued Photo ID & a Social Security Card. Seneca Gaming and Entertainment will hold unclaimed jackpots for up to thirty days.
8. Promotional winners must have a valid Government Issued Photo ID to claim any prize(s). Any promotional win with the cumulative value of \$600 or more in one calendar year is subject to Form 1099-Misc (hot seats, ticket drawings, etc.)
9. Residents of foreign countries without a US Tax Treaty (Canadians) will be subject to withholdings on all payouts.
10. Seneca Elite Cards are required for all promotional enrollments, unless otherwise specified.
11. Seneca Gaming & Entertainment is not responsible for malfunctions of any equipment including electronics. Malfunctions voids all pays and plays.
12. Patrons must have a valid admission receipt to enter the Bingo session. Only one (1) Electronic device per person, unless specified. It is the players' responsibility to play all cards purchased, no refunds or exchanges for unused, mutilated, wet, or wrongfully played paper.
13. Each patron must claim their (own) winnings and must be present playing throughout the session. Restroom breaks & food purchasing are the only exceptions and will be limited to no more than 10 minutes.
14. The patron must call bingo on the last number called. It's the responsibility of the winning player – not the team member's – to yell bingo loud enough for the caller to hear & stop the game. Once the caller closes a game, no other bingos will be honored. The number on the monitor is not official until the number is verbally called.
15. Special/Progressive Game prizes are posted at the Bingo Admissions & Bingo Caller's Console. The winning patron(s) of a special/progressive game will be rewarded the posted prize amount.
16. Multiple winners will share the total cash value of the game divided by the number of winners. Split payouts are rounded up to the nearest dollar.
17. Management reserves the right to correct any prize payout that has been paid out incorrectly, or that contradicts the printed disclosure of those prizes.
18. All prizes are non-transferable and non-refundable.
19. Jackpot prize payouts insured by a third party will follow all rules & restrictions of the third party. These rules will be posted when an insured game is offered.
20. Seneca Gaming & Entertainment is not responsible for typographical errors. Management reserves the right to modify, alter, or delete any game, prize or promotion without prior notice.
21. All sales are final.

Management has the final say on all House Rules and Disputes.

Revised 12/17/2024