

## A80 ANDROID COUNTERTOP TERMINAL

Powered by the Android 6.0 operating system, the A80 is a new generation terminal that functions as a countertop device packed with the latest PCI PTS 5.x and NFC contactless certifications. With a full range of communication options to choose from including WiFi, dial, and Ethernet and supported by an optional back-up battery, the A80 is always connected, ensuring peak performance during business hours. The A80 also has a built-in camera and comes with a stunning high-definition, four-inch touchscreen display, which offers merchants and customers alike a graphical user interface that's superior to traditional POS terminals. \*PAX Technology, Inc. is not responsible for the content, quality, accuracy, or completeness of any information or materials contained in on these pages. PAX Technology, Inc. does not endorse any content, viewpoints, products, or services contained on these pages and shall not be held liable for any losses caused by reliance on the accuracy, reliability or timeliness of such information. Any person or entity that relies on any information obtained from these pages does so at his/her own risk.

**This A80 quick reference guide is a step-by-step instruction manual for basic transactions and functions.**

### CREDIT SALE WITH TIP

1. From the idle screen select the transaction type **Sale**.
2. Please enter the sale amount and select **Confirm**.
3. Enter the tip amount and select **Confirm**, or enter **[0]** for no tip, or select **Confirm** to bypass tip entry and add the tip later.
4. Insert, swipe, or manually enter the card number.
5. Enter the Server ID and select **Confirm**.
6. Sign card holder signature on the screen and then select **Confirm** to accept, or **Clear** to clear the signature and retry the signature, or **Cancel** to print the receipt with the signature line.
7. Please remove the card
8. The terminal will display the transaction status.

### CREDIT VOID SALE

1. From the idle screen, select the transaction type **Void Sale**.
2. Input the original transaction number, and then select **Confirm**.
3. Enter the Server ID and select **Confirm**.
4. Select **Confirm** if the displayed transaction is the one to be voided. Scroll screen up to locate the Confirm button.
5. Sign card holder signature on the screen, and then select **Confirm** to accept, or **Clear** to clear the signature and retry the signature again, or **Cancel** to print the receipt with the signature line.
6. The terminal will display the transaction status.

### CREDIT REFUND

1. From the idle screen, select the transaction type **Refund**.
2. Select how the terminal will apply the refund. Select **By CardNum** to use the original card number or select **RefNo.** to use the original transaction reference number.
3. Please enter the refund amount and select **Confirm**.
4. Swipe or manually enter the card number.
5. Enter the Server ID and select **Confirm**.
6. Sign card holder signature on the screen, and then select **Confirm** to accept, or **Clear** to clear the signature and retry the signature, or **Cancel** to print the receipt with the signature line.
7. The terminal will display the transaction status.

## FORCED SALE

1. From the idle screen, select the transaction type **Forced**.
2. Enter the sale amount and select **Confirm**.
3. Swipe or manually enter the card number.
4. Enter the Auth Code of the original transaction, and then select **Confirm**.
5. Enter the Server ID and select **Confirm**.
6. Sign card holder signature on the screen, and then select **Confirm** to accept or **Clear** to clear the signature and retry the signature again, or **Cancel** to print the receipt with the signature line.
7. The terminal will display the transaction status.

## TIP ADJUST

1. From the idle screen, select the **Func** option.
2. From the Func menu, select the **Tip Menu**.
3. From the Tip Menu, select the desired search format. To search by Operator ID, select **By Operator**.
4. Select the desired transaction.
5. The transaction details will be displayed. Scroll the screen to display the Adjust option. To adjust the tip, select Adjust.
6. Enter the tip amount and select **Confirm**.
7. To confirm the tip amount adjustment, select **OK**. To cancel the tip amount adjustment, select **Cancel**.
8. The terminal will display the transaction status.

## CLOSE BATCH

1. From the idle screen, select the **Func** option.
2. Select the **Batch** option.
3. When prompted **Batch Close** select Batch Close to close the batch, or select **[X]** to cancel the batch close.
4. To close the batch with untipped transactions, select **OK**. To cancel the batch close, select **Cancel**.
5. The terminal will display the **Batch Close** status.

## REPRINT LAST

1. From the idle screen, select the **Func** option.
2. Select the **Print** option.
3. To reprint the last transaction, select the **Print Last** option.

## GIFT SALE

1. From the idle screen, select the **Gift** button, and then the **Sale** button.
2. Enter the sale amount and select **Confirm**.
3. Inset, swipe, or manually enter the card number and select **Confirm**.
4. The terminal will display the transaction status and print the receipt.

## DEBIT SALE

1. From the idle screen, select the **Debit** button, and then the **Sale** button.
2. Enter the sale amount and select **Confirm**.
3. Inset, swipe, or manually enter the card number and select **Confirm**.
4. Enter **PIN** and select **Enter**.

## CREDIT SALE

1. Confirm that **Credit** is highlighted
2. Select **Sale**
3. Enter the **Amount**
4. Enter **Tip Amount** (optional)
5. **Swipe, Insert or Tap** the Credit Card
6. The **receipt** will print
7. Select **OK** to print a customer copy
8. Select **Cancel** if you do not want to print a customer copy
9. The terminal will go back to the **main screen**

## CREDIT RETURN

1. Confirm that **Credit** is highlighted on the main screen.
2. Select **Return**.
3. Enter the **Amount**.
4. **Swipe, Insert, or tap** the card that you want to return the funds to
5. A **receipt** will print
6. To print a customer copy of the receipt, select **OK**.
7. To bypass printing a customer receipt, select **Cancel**.

## CREDIT VOID (SAME DAY/OPEN BATCH)

1. Confirm that **Credit** is highlighted on the main screen
2. Select **V/SALE**
3. Enter the **Original Transaction Number**, Select **Confirm**
4. Scroll down, Select **Confirm**
5. A **receipt** will print

## REPRINT RECEIPT

1. Select **FUNC** from the main screen
2. Select **Re-Print**
3. Select **Print Last**
4. A **receipt** will print
5. Select **Print Any** to print a receipt other than the last receipt
6. Enter the **Transaction Number**
7. Select **Receipt type, Customer or Merchant Copy**
8. A **receipt** will print

## DEBIT SALE

1. Confirm that **debit** is highlighted on the main screen
2. Select **Sale**
3. Enter the **Amount**
4. **Swipe, insert or tap** the debit card
5. The customer will enter their **pin number**
6. Select the **green button**
7. The **receipt** will print
8. Select **OK** if you would like to print a customer copy

## CONNECT VIA WIFI

1. Navigate to the **main screen** of the terminal (not the Processing app)
2. Select **Settings**
3. Select **Wifi**
4. Select the name of your **Wifi network**
5. Enter the **password**
6. Select **Connect**
7. If successfully connected, the name of the Wifi network will say **Connected**.

## VIEW TRANSACTION HISTORY

**Transactions from a previous, closed batch will no longer show on the terminal. To see these transactions, log into Stax Pay**

1. Select **FUNC** from the main screen
2. Select **History**
3. Select the **transaction**
4. Review the **transaction**
5. Select **Confirm**
6. The terminal will go back to the **history page**

## CLOSE OUT BATCH

1. If you are accepting tips, ensure your tips have **been adjusted** (click here to learn how to adjust your tips)
2. Select **FUNC** from the main screen
3. Select **Batch**
4. Select **Close Batch**
5. The batch will close and the batch **report** will print

## ADJUST A TIP

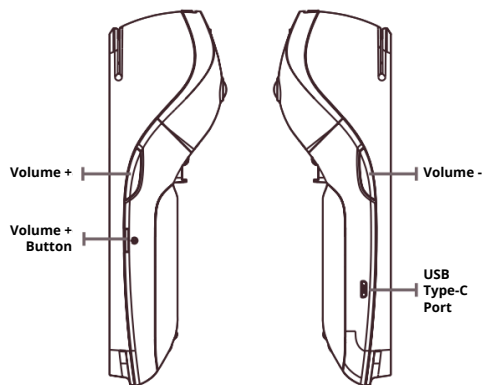
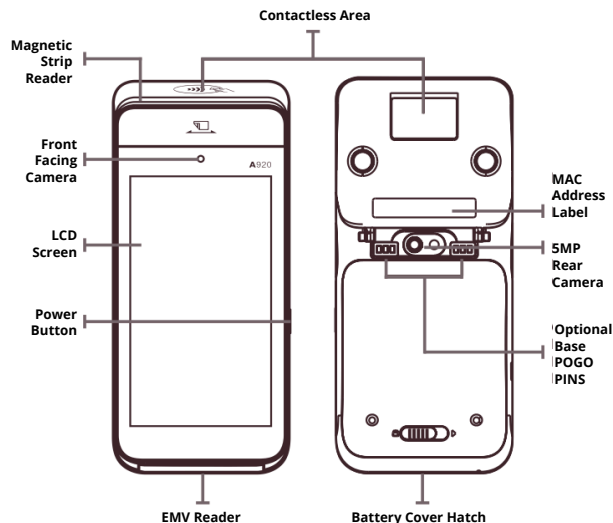
1. Select **FUNC** from the main screen
2. Select **Tip Menu**
3. Select **View Untipped Transactions**
4. Select the **original transaction**
5. Enter the **tip amount**
6. Select **Confirm**
7. The **tip** will be added to the transaction

### Quick Tips -

PAX Processing App Password: Current Date Format MM/DD/YYYY  
PAX Settings/Wifi: pax9876@ or 9876

## PRODUCT DESCRIPTION

**Note:** Product images shown may be different than actual product received.



## INSTALLATION AND USAGE TIPS

- 1.If any cables become damaged, seek a replacement.
- 2.Do not insert unknown materials into any port on the A920; this may cause serious damage.
- 3.If repairs are required, please contact a professional technician instead of attempting them on your own.
- 4.Avoid exposing the device to an excessively hot, dusty, or strong electromagnetic environment.
- 5.Do not vibrate, shake, or drop the device.

## CLEANING THE DEVICE

- Do not use industrial strength or abrasive cleaner as it may damage or scratch the screen.
- Do not immerse the device in water or liquid.
- Do not spray water or cleaner into EMV Card Reader or ports.
- To clean the screen, apply distilled water or mild glass cleaner onto a soft, lint-free cloth and gently wipe terminal.

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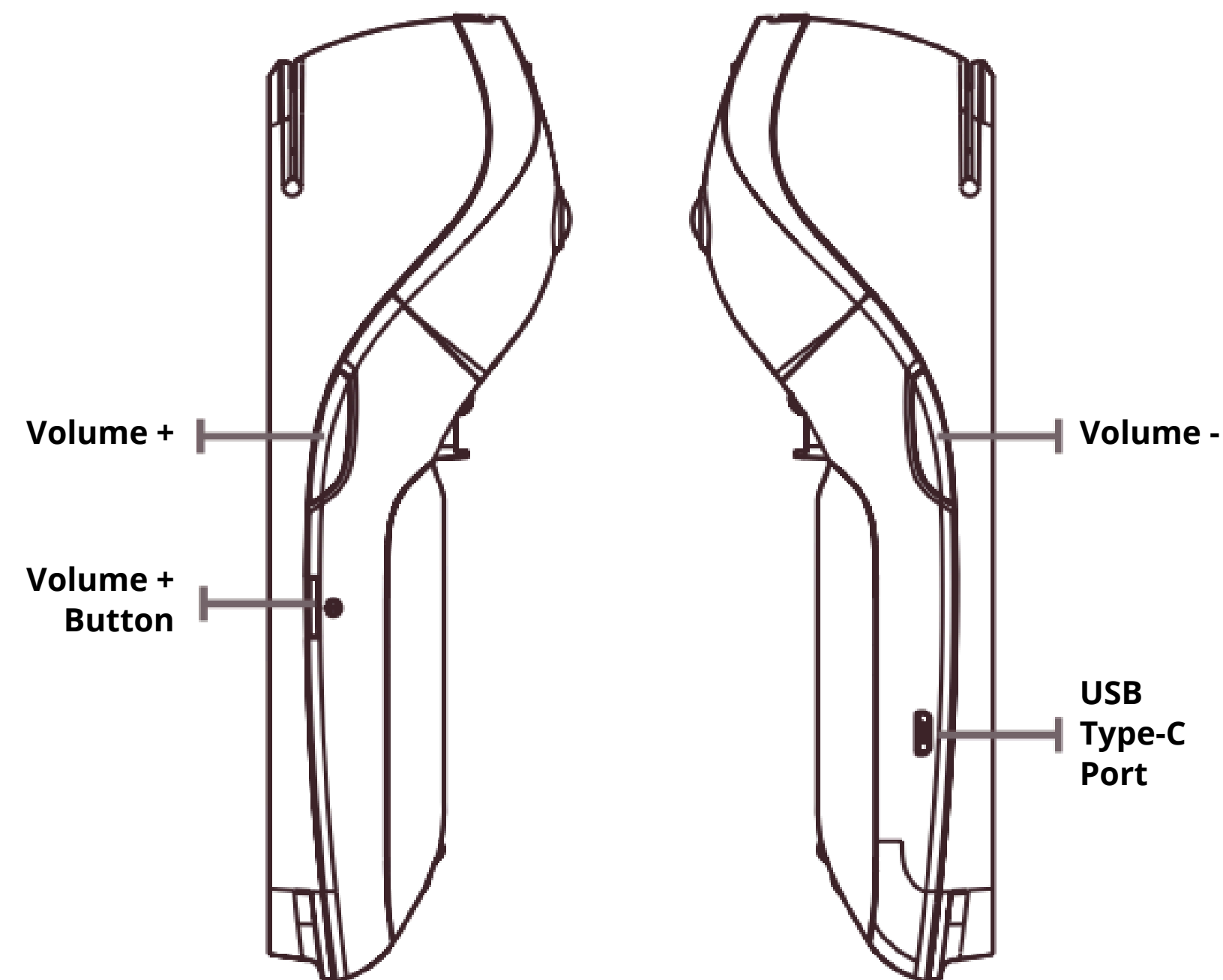
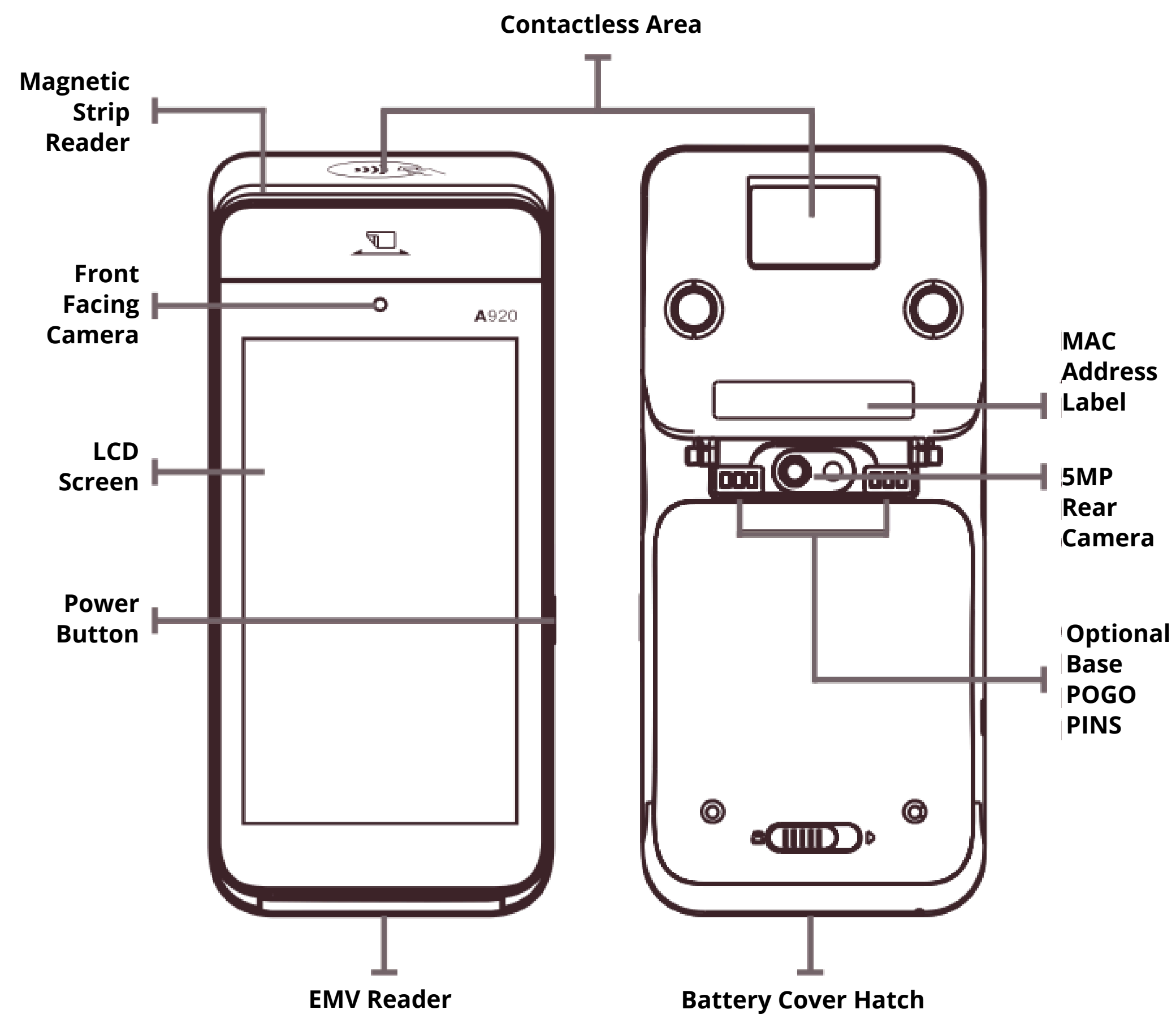
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