

A Patient's Guide: Adding Family Members or a Second Account to a MyCareCorner Account

If you have registered or have an existing MyCareCorner account, you can then gain access to health records for your family members (spouse, children, and/or parents) with an invitation from the provider (hospital or clinic). Use the invitation link to select the health record to associate with your account.



It is important to note that multiple patients can be set up under one account (or email address/password combination) so that spouses and/or children can be accessed from a single account holder.

Adding Family Members' Records

1. Once you receive the registration invitation for MyCareCorner, click the link in the email or enter the URL (from the printed invitation) into the address bar of your internet browser.

Hi Maria,

Your role: The Patient

You have been invited by your provider to register on the Patient Portal. To get started, simply register your new account by clicking the following link or copy the URL into your browser's address bar:

[Click here to register.](#)

When prompted to enter your invitation code, please enter the following code:

CNXU-USYV-CSWC-RLBJ-TUTS

You will then be prompted to answer a verification question. After you have entered all the required information, click the "Allow" button to complete the process. Once you receive the "Access Approved" notification on the screen, your registration is complete and you will have access to the following on the portal:

- View upcoming appointments
- Have 24/7 access to your portal health record
- View and send communications to your provider
- And much more

Please contact the facility if you need assistance or need a new invitation code.

EVIDENT COMMUNITY HOSPITAL | 5023451234

Email Invitation

Centriq Mercy Complex (A51P)

Patient Name: S, John

Date: 03/15/2022

Patient Portal Registration Process

During your recent visit, you were invited to register with the Patient Portal. To get started, simply register your new account by entering the following URL into your browser's address bar.

<https://login.mycarecorner.net/transferwelcome.aspx?packageid=WTMT-ASHB-FWFD-JECB-ICOO>

When prompted to enter your invitation code, please enter the following code:

WTMT-ASHB-FWFD-JECB-ICOO

You will then be prompted to answer a verification question.

After you have entered all the required information, click the "Allow" button to complete the process. Once you receive the "Access Approved" notification on the screen, your registration is complete and you will have access to view your portal health record.

Note - Invitation code will expire in 30 days.

Printed Invitation

2. A confirmation screen is displayed. To confirm the identity of the family member, enter the family member's date of birth and click **Next**.

Welcome to MyCareCorner

Let's get you set up to access PATIENT 2 ENGAGEMENT's health information. Answer the question below to get started.

Answer Question Create Account or Sign In Set up Health Record

What is the Date of Birth for PATIENT 2 ENGAGEMENT?

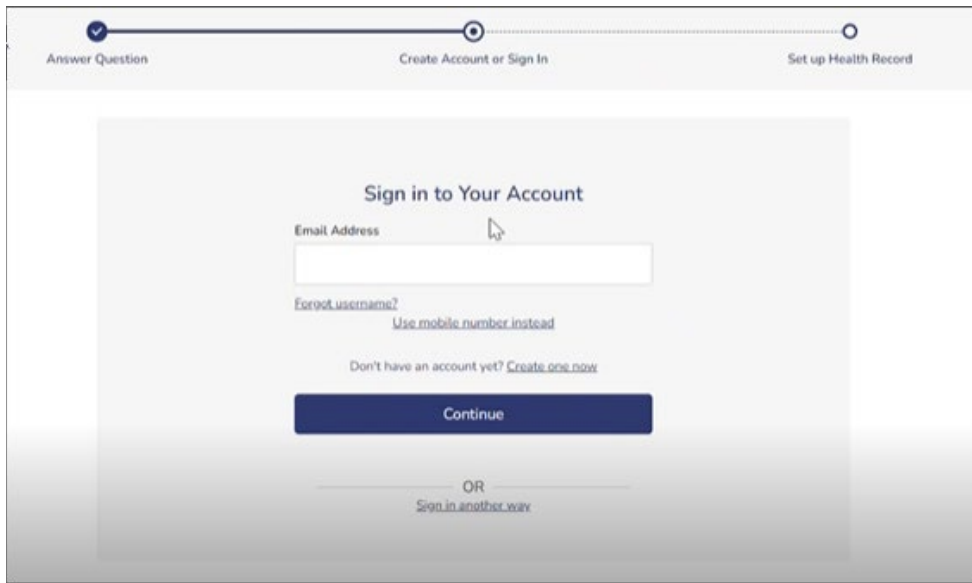
Answer

MM Select M Day Year

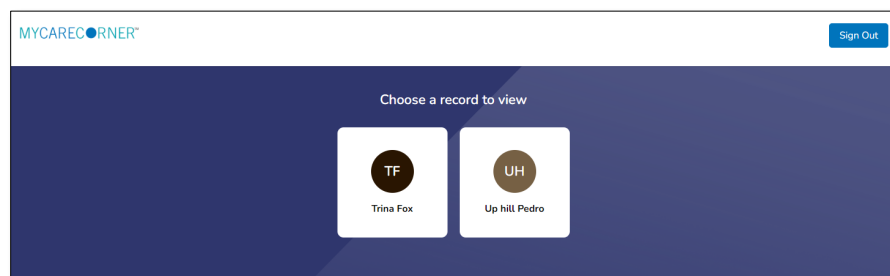
Next

Adding Family Members to Your MyCareCorner Account

3. The Sign in to Your Account screen is displayed. If you do not have an account, click **Create one now**. [See the *Registering in MyCareCorner* document for details.] Otherwise, enter your **Email**, click **Continue**, enter **Password** and click **Sign In**. If you have enabled Two-factor authentication (2FA), select to receive your verification code to your email address or mobile number. Then, click **Send Verification Code**. The Code Verification screen is displayed. Enter the code in the field provided and click **Login**.

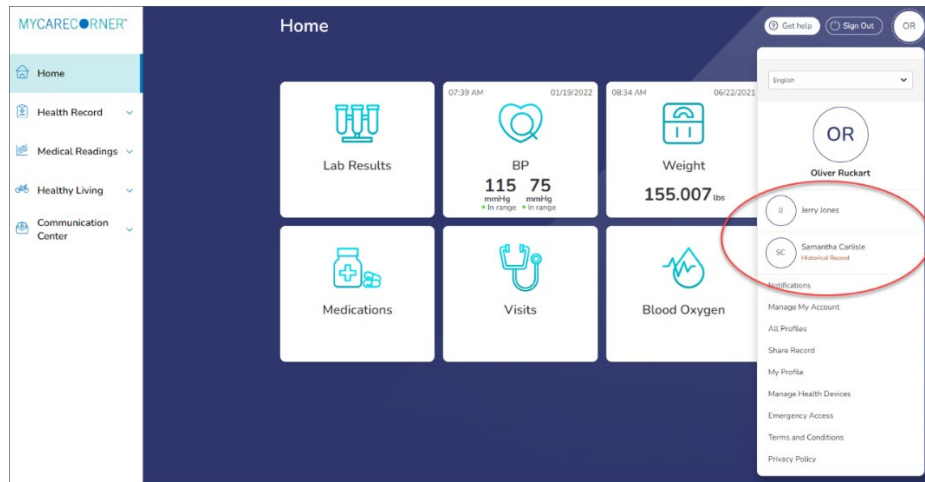
The screenshot shows the 'Sign in to Your Account' screen. At the top, there is a progress bar with three steps: 'Answer Question' (completed), 'Create Account or Sign In' (current step), and 'Set up Health Record'. The main content area has a title 'Sign in to Your Account'. Below the title is an 'Email Address' input field. Underneath the input field are two links: 'Forgot username?' and 'Use mobile number instead'. Below these links is a text prompt 'Don't have an account yet?' followed by a link 'Create one now'. A large blue 'Continue' button is centered below the input field. At the bottom, there is an 'OR' separator and a link 'Sign in another way'.

4. A **Success!** message is displayed for the patient identified in the invitation.
NOTE: There may be some instances where you may get a message to identify the appropriate record prior to the **Success!** message. If so, select the appropriate record and proceed.
5. Select **Start using MyCareCorner** to access your health record.
6. The Home page is displayed listing the health records you now have access to.



Adding Family Members to Your MyCareCorner Account

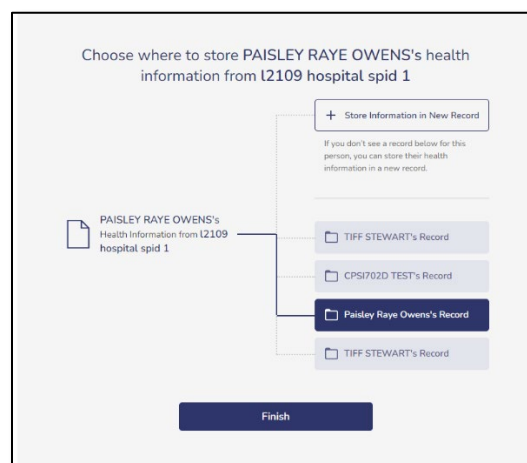
Once in a health record, you can switch the view to other records linked to your account. Click the circle with your initials on it (in the upper-right corner of the screen). Other records that you have linked are displayed. Click a name to switch the view.



Adding a Second Account for the Same User

Sometimes, you may need to add another account for the same user. For example, you have an account at another facility, or a clinic and you want to see all of those accounts in one health record.

1. Click on the invitation for the additional account. You are prompted to log in to your account.
2. Log in to your MyCareCorner account.
3. The “Choose where to store the patient’s health information” message is displayed.



Adding Family Members to Your MyCareCorner Account

4. Select the appropriate health record for the information to display in. You are choosing the patient name folder for the health information to be placed in. Once selected, a confirmation message is displayed identifying the name on the information and the name on the folder. Confirm that these are correct and click **Store information in this record**.

