

Community Health Needs Assessment

Ashley Medical Center – Service Area
Ashley, North Dakota

2025

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Executive Summary

To help inform future decisions and strategic planning, Ashley Medical Center (AMC) conducted a Community Health Needs Assessment (CHNA) in 2024, the previous CHNA having been conducted in 2019. The Center for Rural Health (CRH) at the University of North Dakota School of Medicine & Health Sciences facilitated the assessment process, which solicited input from area community members and healthcare professionals as well as analysis of community health-related data.



To gather feedback from the community, residents of the area were given the opportunity to participate in a survey. Sixty-nine AMC service area residents completed the survey. Additional information was collected through eight key informant interviews with community members. The input from the residents, who primarily reside in McIntosh County, represented the broad interests of the communities in the service area. Together with secondary data gathered from a wide range of sources, the survey presents a snapshot of the health needs and concerns in the community.

With regard to demographics, McIntosh County's population from 2020 to 2023 decreased by 1.9 percent. The average number of residents younger than age 18 (21.3%) for McIntosh County comes in 2.2 percentage points lower than the North Dakota average (23.5%). The percentage of residents ages 65 and older is 13.5 percent higher for McIntosh County (30.2%) than the North Dakota average (16.7%), and the rate of education is 6 percent lower for McIntosh County (87.6%) than the North Dakota average (93.5%). The median household income in McIntosh County (\$64,236) is much lower than the state average for North Dakota (\$78,538).

Data compiled by County Health Rankings show McIntosh County is doing better than North Dakota in health outcomes/ factors for 11 categories.

McIntosh County, according to County Health Rankings data, is performing poorly relative to the rest of the state in 17 outcome/ factor categories.

Of 106 potential community and health needs set forth in the survey, the 69 AMC service area residents who completed the survey indicated the following ten needs as the most important:

- Ability to retain primary care providers in the community
- Assisted living options
- Alcohol use and abuse – youth and adult
- Attracting and retaining young families
- Bullying/ cyberbullying
- Availability of resources to help the elderly stay in their homes
- Cost of long-term/ nursing home care
- Not enough jobs with livable wages
- Smoking and tobacco use – youth

The survey also revealed the biggest barriers to receiving healthcare (as perceived by community members). They included not able to get appointment/limited hours (N=18), not enough specialists (N=14), not enough providers (N=12), and concerns about confidentiality (N=12).

When asked what the best aspects of the community were, respondents indicated the top community assets were:

- Safe place to live, little/ no crime
- Healthcare
- Family-friendly

- People who live here are involved in their community
- People are friendly, helpful, and supportive
- Feeling connected to people who live here
- Local events and festivals
- Activities for families and youth

Input from community leaders, provided via key informant interviews, and the community focus group echoed many of the concerns raised by survey respondents. Concerns emerging from these sessions were:

- Ability to retain primary care providers (MD, DO, NP, PA) and nurses in the community
- Alcohol use and abuse – youth
- Attracting and retaining young families
- Availability of resources to help the elderly stay in their homes
- Cost of long-term/nursing home care
- Changes in population size (increasing or decreasing)
- Depression/anxiety – youth
- Having enough child daycare services
- Not getting enough exercise/physical activity
- Not enough jobs with livable wages

Overview and Community Resources

With assistance from the Center for Rural Health (CRH) at the University of North Dakota (UND) School of Medicine & Health Sciences (SMHS), the Ashley Medical Center (AMC) completed a Community Health Needs Assessment (CHNA) of the AMC service area. The hospital identifies its service area as McIntosh County. Many community members and stakeholders worked together on the assessment.

AMC is located in southcentral North Dakota, approximately 120 miles southeast of Bismarck and six miles north of the South Dakota border. Along with the hospital, the courthouse, school, and agriculture provide the economic base for the town of Ashley and McIntosh County. According to the 2010 U.S. Census, McIntosh County had a population of 2,809 while Ashley, the county seat, had a population of 689.

AMC has a number of community assets and resources that can be mobilized to address population health improvement. The community has a number of physical assets and features, including a fitness trail, swimming pool, city park, tennis courts, pickleball courts, golf course, and fitness center. Lake Hoskins Park and Dry Lake offer recreation, fishing, and camping opportunities. McIntosh County offers prime hunting opportunities. Ashley offers cultural attractions with the Heritage Center, which pays tribute to the early history of the area.

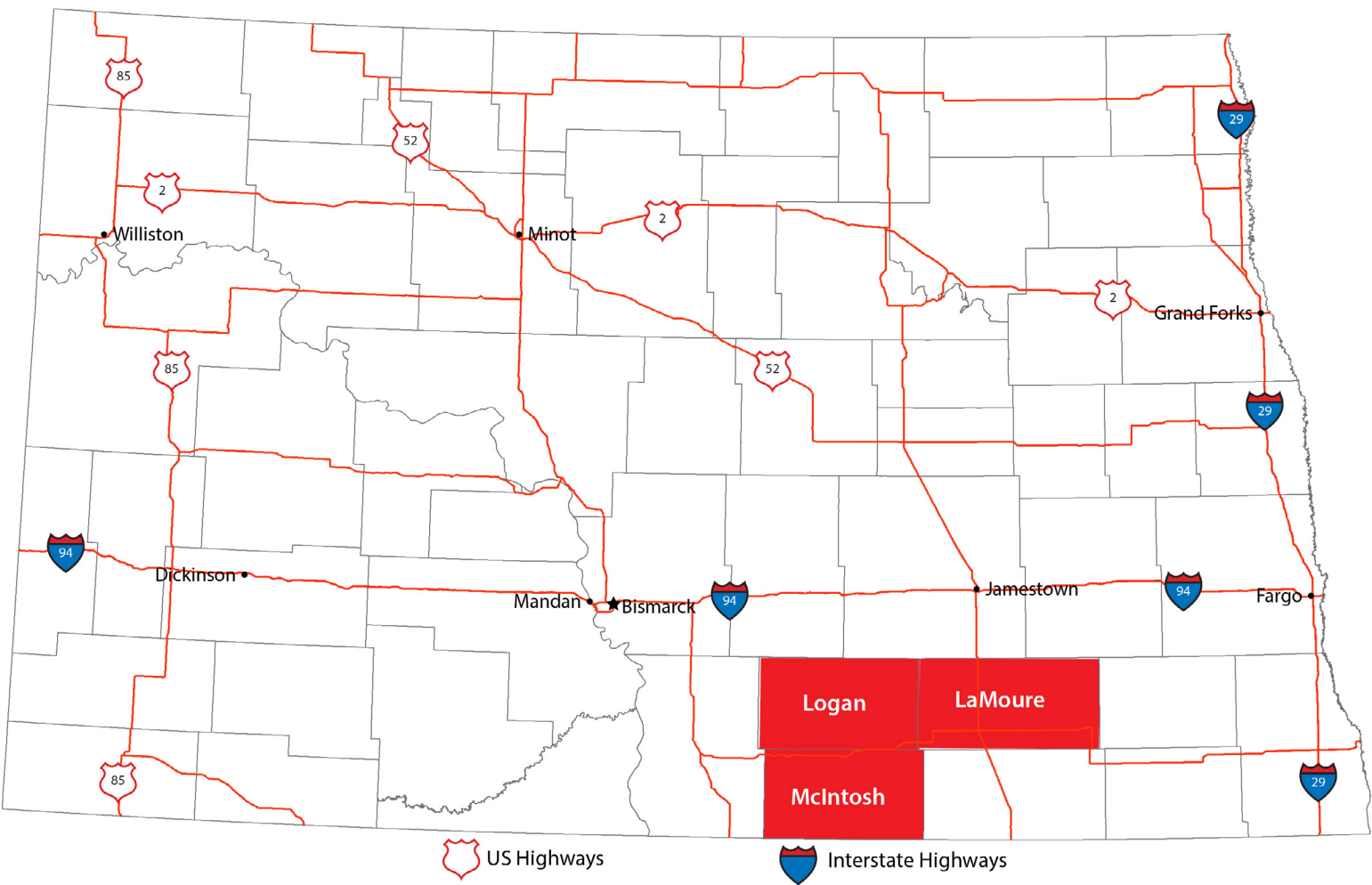
Each major town in McIntosh County has a fitness center. Public transportation is provided by South Central Services. Progressive downtown Ashley businesses provide necessary services and retail goods and are valued assets of the community. The Ashley Public School system offers a comprehensive program for students in pre-K through grade 12.



Other healthcare facilities and services in the area include AMC Clinic in Zeeland and Ashley, pharmacy, optometry, chiropractor, massage therapy, and Women, Infants, and Children (WIC) – the WIC Program is based at AMC. Wishek Hospital Clinic Association also provides healthcare services to the county with a 24-bed Critical Access Hospital (CAH) and clinic located in Wishek. The Wishek Living Center has a 60-bed nursing home and operates the Prairie Hills Assisted Living with 19 assisted living units, serving residents of McIntosh County.

Ashley has a volunteer ambulance service that provides advanced life support services with paramedics who are also employed by AMC. The Ashley Ambulance Service provides emergency services throughout the county and are the primary responders and emergency responder educators for the Acciona Wind Farm, 24 miles southeast of Ashley.

Figure 1: McIntosh County, North Dakota



Ashley Medical Center

AMC opened its door in 1952. AMC has grown into a fully integrated healthcare system with a 20-bed CAH along with swing beds, level V trauma emergency room, Cardiac Ready, and Stroke certified. The skilled nursing home has 31 beds. AMC operates two Rural Health Clinics (RHCs) and provides low-income housing with a 24-unit Harmony Home Apartment Complex and an eight-unit apartment area within the main facility. The CAH Profile for AMC includes a summary of hospital-specific information and is available in Appendix A.

AMC provides acute care services, including inpatient, outpatient, swing bed, and 24/7 emergency room care as well as staffs AMC, Ashley Clinic, and AMC Zeeland Clinic. A 31-bed attached skilled nursing home is also part of AMC and serviced by provider staff. AMC manages a professional building with a chiropractor and an ophthalmologist practice. In addition, they provide surgical consultations and outpatient surgery, provided by a general surgeon. Monthly clinic hours are also available with a general practice physician at the AMC Clinic. AMC is a healthcare organization with a mission to provide preventive, curative, supportive, and educational healthcare that meets the physical, emotional, and spiritual needs of the people it serves. AMC serves as a hub for community-based health

services, integrating different levels of care and services through one organizational structure. AMC is essential to patients not only for acute and emergency care services but also as the link for primary care, nursing home services, elder care services, and living structures. AMC extends beyond the standard definition of a hospital.

AMC's long-term goal is to provide patients with the best quality of care, regardless of geographic barriers. AMC has the motivation to overcome the challenges of rural healthcare and provide patients with care that is equal to or better than they would receive in an urban facility.

Services offered locally by AMC include:

General and Acute Services

- Acne Treatment
- Allergy, flu, and Pneumonia Shots
- Blood Pressure Checks
- Clinic
- Emergency Room
- Hospital (Acute care)
- Independent Senior Housing
- Mole, wart, and skin lesion removal
- Ophthalmology evaluation and surgical services (visiting physician)
- Pharmacy
- Prenatal care up to 32 weeks
- Physicals – annual, DOT, sports, and insurance
- Sports medicine
- Surgical services – biopsies, outpatient
- Surgical services – visiting physician
- Swing bed services
- Low income housing
- Home 02

Screening/Therapy Services

- Chronic disease management
- Holter monitoring
- Laboratory services
- Lower extremity circulatory assessment
- Occupational physicals
- Pediatric services
- Physical therapy
- Social services
- Psych services
- Special education physical therapy

Radiology Services

- CT scans
- Digital mammography
- Echocardiograms (mobile unit)
- EKG
- General X-ray
- MRI (mobile unit)
- Ultrasound (mobile unit)
- DEXA scan (bone density, mobile unit)

Laboratory Services

- Hematology
- Blood types
- Emergency blood transfusions only (no longer blood bank)
- Clot times
- Rapid cardiac
- Diagnostics
- Chemistry
- COVID antibody testing
- Rapid COVID-19 testing
- Urine testing

Services Offered by Other Providers/Organizations

- Ambulance
- Chiropractic services
- Massage services
- Optometric/ vision services (visiting physician)
- Hospice/ palliative (Hospice of the Red River Valley)
- Nursing training program
- Telehealth services
- County health nurse comes in to do foot cares in the SNF

McIntosh District Health Unit

McIntosh District Health Unit (MDHU) provides public health services that include environmental health, nursing services, health screenings, and education services. The health unit works primarily with ages 0-18 and those aged 55 and over. Each of these programs provides a wide variety of services in order to accomplish the mission of public health, which is to assure that North Dakota is a healthy place to live, and each person has an equal opportunity to enjoy good health.

Specific services that MDHU provides are:

- Assist with preschool screening
- Assist with Low Income Home Energy Assistance Program applications for elderly
- Adult immunizations
- Bicycle helmet safety
- Blood pressure check
- Breastfeeding resources
- Car seat sales and inspection (Child Passenger Safety Technician Certified)
- Child health (well-baby)
- Covid-19 vaccinations
- Emergency response and preparedness program
- Environmental health services (water, sewer, health hazard abatement)
- Flu shots
- Foot Care (HMC-home visits and office visits)
- Health Tracks (child health screening)
- Immunizations
- Medications – home visits
- Mental health training
- Office visits and consults
- Preschool education programs

- School health (vision screening, puberty talks, school immunizations)
- Tobacco prevention and control
- Tuberculosis testing and management
- Wellness check with law enforcement
- Youth education programs (first aid, bike safety, babysitting)

Assessment Process

The purpose of conducting a Community Health Needs Assessment (CHNA) is to describe the health of local people, identify areas for health improvement, identify use of local healthcare services, determine factors that contribute to health issues, identify and prioritize community needs, and help healthcare leaders identify potential actions to address the community's health needs.

A CHNA benefits the community by:

1. Collecting timely input from the local community members, providers, and staff.
2. Providing an analysis of secondary data, related to health-related behaviors, conditions, risks, and outcomes.
3. Compiling and organizing information to guide decision making, education, and marketing efforts, and to facilitate the development of a strategic plan.
4. Engaging community members about the future of healthcare.
5. Allowing the community hospital to meet the federal regulatory requirements of the Affordable Care Act, which requires not-for-profit hospitals to complete a CHNA at least every three years as well as helping the local public health unit meet accreditation requirements.

This assessment examines health needs and concerns in McIntosh County. In addition to Ashley, located in the county are the communities of Lehr, Venturia, Wishek, and Zeeland.

The Center for Rural Health (CRH), in partnership with Ashley Medical Center (AMC) and McIntosh District Health Unit (MDHU), facilitated the CHNA process. Community representatives met regularly in-person, by telephone conference, and email. A CHNA liaison was selected locally, who served as the main point of contact between CRH and AMC. A small steering committee (see Figure 2) was formed that was responsible for planning and implementing the process locally. Representatives from CRH met and corresponded regularly by videoconference and/or via the eToolkit with the CHNA liaison. The community group (described in more detail below) provided in-depth information and informed the assessment process in terms of community perceptions, community resources, community needs, and ideas for improving the health of the population and healthcare services. Fifteen people, representing a cross section demographically, attended the focus group meeting. The meeting was highly interactive with good participation. AMC staff and board members were in attendance as well but largely played a role of listening and learning.

Figure 2: Steering Committee

Lucy Meidinger	CHNA Liaison, AMC
Corey Ulmer	CFO, AMC
Cheryl Schilling	MDHU
Melissa Meyer	Business
Tony Neu	AMC Board, Agriculture
Amy Schlepp	Food Pantry, School Board
Erin Ourada	Administrator, Western Plains Public Health

The original survey tool was developed and used by CRH. In order to revise the original survey tool to ensure the data gathered met the needs of hospitals and public health, CRH worked with the North Dakota Department of Health's public health liaison. CRH representatives also participated in a series of meetings that garnered input from the state's health officer, local North Dakota public health unit professionals, and representatives from North Dakota State University.

As part of the assessment's overall collaborative process, CRH spearheaded efforts to collect data for the assessment in a variety of ways:

- A survey solicited feedback from area residents
- Community leaders representing the broad interests of the community took part in one-on-one key informant interviews
- The community group, comprised of community leaders and area residents, was convened to discuss area health needs and inform the assessment process
- A wide range of secondary sources of data were examined, providing information on a multitude of measures, including demographics, health conditions, indicators, outcomes, rates of preventive measures, rates of disease, and at-risk behavior

CRH is one of the nation's most experienced organizations committed to providing leadership in rural health. Its mission is to connect resources and knowledge to strengthen the health of people in rural communities. CRH is the designated State Office of Rural Health and is funded by the Federal Office of Rural Health Policy, Health Resources Services Administration, and Department of Health and Human Services. CRH connects the University of North Dakota School of Medicine & Health Sciences and other necessary resources to rural communities and other healthcare organizations in order to maintain access to quality care for rural residents. In this capacity, CRH works at national, state, and community levels.

Detailed below are the methods undertaken to gather data for this assessment by convening a community group, conducting key informant interviews, soliciting feedback about health needs via a survey, and researching secondary data.

Community Group

A community group consisting of 15 community members was convened and first met on December 3, 2024. During this first community group meeting, group members were introduced to the needs assessment process, reviewed basic demographic information about the community, and served as a focus group. Focus group topics included community assets and challenges, the general health needs of the community, community concerns, and suggestions for improving the community's health.

The community group met again on February 5, 2025, with 20 community members in attendance. At this second meeting, the community group was presented with survey results, findings from key informant interviews and the focus group, and a wide range of secondary data, relating to the general health of the population in McIntosh County. The group was then tasked with identifying and prioritizing the community's health needs.

Members of the community group represented the broad interests of the community, served by AMC and MDHU. They included representatives of the health community, business community, education, and social service agencies. Not all members of the group were present at both meetings.

Interviews

One-on-one interviews with seven key informants were conducted in person in Ashley on December 3, 2025. One additional key informant interview was conducted over the phone in December of 2024. A representative from CRH conducted the interviews. Interviews were held with selected members of the community who could provide insights into the community's health needs. Included among the informants were public health professionals with special knowledge in public health acquired through several years of direct experience in the community.

Topics covered during the interviews included the general health needs of the community, the general health of the community, community concerns, delivery of healthcare by local providers, awareness of health services offered locally, barriers to receiving health services, and suggestions for improving collaboration within the community.

Survey

A survey was distributed to solicit feedback from the community and was not intended to be a scientific or statistically valid sampling of the population. It was designed to be an additional tool for collecting qualitative data from the community at large – specifically, information related to community-perceived health needs. A copy of the survey instrument is included in Appendix B, and a full listing of direct responses provided for the questions that included “Other” as an option are included in Appendix F.

The community member survey was distributed to various residents of McIntosh County, which are all included in the AMC service area. The survey tool was designed to:

- Learn of the good things in the community and the community’s concerns.
- Understand perceptions and attitudes about the health of the community and hear suggestions for improvement.
- Learn more about how local health services are used by residents.

Specifically, the survey covered the following topics:

- Residents’ perceptions about community assets
- Broad areas of community and health concerns
- Awareness of local health services
- Barriers to using local healthcare
- Basic demographic information
- Suggestions to improve the delivery of local healthcare

To promote awareness of the assessment process, an informative ad was placed in the Ashley Tribune throughout the survey processes as well as the AMC Facebook page and website. Paper surveys were distributed at local business and hospital and clinics. CHNA posters and business cards with the survey information were also taken to local businesses. AMC staff were reminded to participate in the survey process with posters and at staff meetings.

Approximately 50 community member surveys were available for distribution in McIntosh County. The surveys were distributed in several locations in the community including café, banks, grocery store, city office, public health, clinics, AMC lobby, and C-store. Online survey links and QR code were available at local business sites.

To help ensure anonymity, included with each survey was a postage-paid return envelope to CRH. In addition, to help make the survey as widely available as possible, residents also could request a survey by calling AMC or MDHU. The survey period ran from October 25, 2024 to November 15, 2024. Thirteen completed paper surveys were returned.

Area residents were also given the option of completing an online version of the survey, which was publicized in the same manner as the paper survey. Fifty-six online surveys were completed. In total, counting both paper and online surveys, 74 community member surveys were completed, equating to a three percent response rate. This response rate is low for this type of unsolicited survey methodology and indicates an engaged community.

Secondary Data

Secondary data were collected and analyzed to provide descriptions of: (1) population demographics, (2) general health issues (including any population groups with particular health issues), and (3) contributing causes of community health issues. Data were collected from a variety of sources, including the U.S. Census Bureau; Robert Wood Johnson Foundation’s County Health Rankings, which pulls data from 20 primary data sources; the National Survey of Children’s Health, which touches on multiple intersecting aspects of children’s lives; North Dakota KIDS COUNT, which is a national and state-by-state effort to track the status of children, sponsored by the Annie E. Casey Foundation; and Youth Risk Behavior Surveillance System (YRBSS) data, which is published by the Centers for Disease Control and Prevention.

Social Determinants of Health

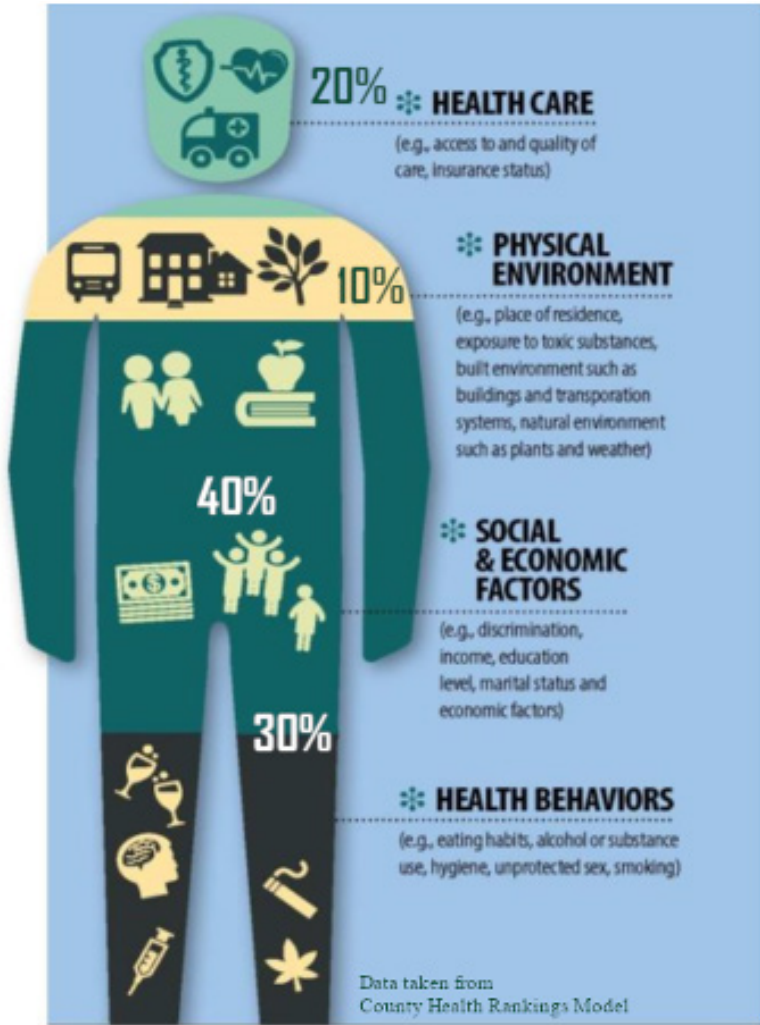
Social determinants of health are, according to the World Health Organization, “The circumstances in which people are born, grow up, live, work, and age and the systems put in place to deal with illness. These circumstances are in turn shaped by wider set of forces: economics, social policies, and politics.”

Income-level, educational attainment, race/ethnicity, and health literacy all impact the ability of people to access health services. Basic needs, such as clean air and water and safe and affordable housing, are all essential to staying healthy and are also impacted by the social factors listed previously. The barriers already present in rural areas, such as limited public transportation options and fewer choices to acquire healthy food, can compound the impact of these challenges.

There are numerous models that depict the social determinants of health. While the models may vary slightly in the exact percentages that they attribute to various areas, the discrepancies are often because some models have combined factors when other models have kept them as separate factors.

For Figure 3, data have been derived from the County Health Rankings model, (<https://www.countyhealthrankings.org/resources/county-health-rankings-model>), and it illustrates that healthcare, while vitally important, plays only one small role (approximately 20%) in the overall health of individuals and, ultimately, of a community. Physical environment, social and economic factors, and health behaviors play a much larger part (80%) in impacting health outcomes. Therefore, as needs or concerns were raised through this CHNA process, it was imperative to keep in mind how they impact the health of the community and what solutions can be implemented.

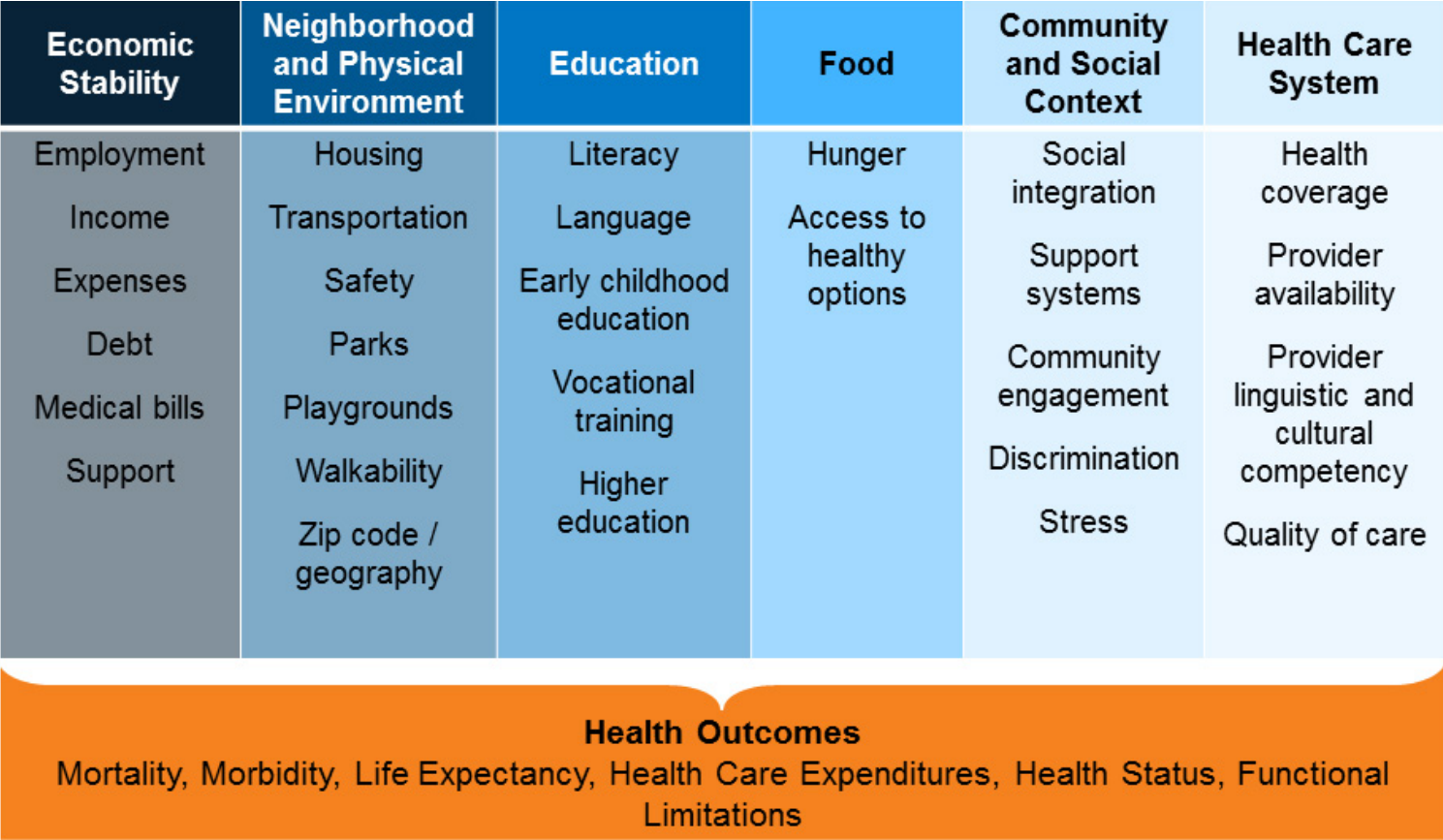
Figure 3: Social Determinants of Health



In Figure 4, the Henry J. Kaiser Family Foundation (<https://www.kff.org/disparities-policy/issue-brief/beyond-health-care-the-role-of-social-determinants-in-promoting-health-and-health-equity/>), provides examples of factors that are included in each of the social determinants of health categories that lead to health outcomes.

For more information and resources on social determinants of health, visit the Rural Health Information Hub website, at <https://www.ruralhealthinfo.org/topics/social-determinants-of-health>.

Figure 4: Social Determinants of Health



Demographic Information

Table 1 summarizes general demographic and geographic data about McIntosh County. From 2020 Census/2023 American Community Survey; more recent estimates used where available.

	McIntosh County	North Dakota
Population (2023)	2,488	783,926
Population change (2020-2023)	-1.9%	0.6%
People per square mile (2020)	2.6	11.3
Persons 65 years or older (2023)	30.2%	16.7%
Persons under 18 years (2023)	21.3%	23.5%
Median age (2022)	53.6	36.2
White persons (2023)	95.2%	86.6%
High school graduates (2018-2022)	87.6%	93.5%
Bachelor’s degree or higher (2018-2022)	16.7%	31.4%
Live below poverty line (2022)	14.5%	11.5%
Persons without health insurance, under age 65 years (2022)	8.2%	7.5%
Households with a broadband Internet subscription (2022)	85.0%	93.2%

Source: <https://www.census.gov/quickfacts/fact/table/ND,US/INC910216#viewtop>
Source: <https://data.census.gov/cedsci/profile?g=0400000US38&q=North%20Dakota>

While the population of North Dakota has grown in recent years, McIntosh County has seen a decrease in population since 2020. The U.S. Census Bureau estimates show that McIntosh County’s population decreased from 2,535 (2020) to 2,488 (2023).

County Health Rankings

The Robert Wood Johnson Foundation, in collaboration with the University of Wisconsin Population Health Institute, has developed a new approach to illustrate community health needs and provide guidance for actions toward improved health. In this report, Pierce County is compared to North Dakota rates and national benchmarks on various topics, ranging from individual health behaviors to the quality of healthcare.

The data, used in the 2024 County Health Rankings, are pulled from more than 20 data sources and then are compiled to create county rankings. Counties in each of the 50 states are ranked according to summaries of a variety of health measures. In 2024, County Health Rankings moved away from having ranks, such as 1 or 2, which would be considered the “healthiest.” Their focus now is allowing users to find counties that are experiencing similar conditions, whether it is across state lines or across the county, to collaborate and create solutions.

A model of the 2024 County Health Rankings – a flow chart of how a county’s rank is determined – may be found in Appendix C. For further information, visit the County Health Rankings website. www.countyhealthrankings.org.

Health Outcomes <ul style="list-style-type: none">• Length of life• Quality of life Health Factors <ul style="list-style-type: none">• Health behavior<ul style="list-style-type: none">- Smoking- Diet and exercise- Alcohol and drug use- Sexual activity	Health Factors (continued) <ul style="list-style-type: none">• Clinical care<ul style="list-style-type: none">- Access to care- Quality of care• Social and Economic Factors<ul style="list-style-type: none">- Education- Employment- Income- Family and social support- Community safety• Physical Environment<ul style="list-style-type: none">- Air and water quality- Housing and transit
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Table 2 summarizes the pertinent information gathered by County Health Rankings as it relates to McIntosh County. It is important to note that these statistics describe the population of a county, regardless of where county residents choose to receive their medical care. In other words, all of the following statistics are based on the health behaviors and conditions of the county’s residents, not necessarily the patients and clients of McIntosh District Health Unit (MDHU) and Ashley Medical Center (AMC) or of any particular medical facility.

For most of the measures included in the rankings, the County Health Rankings’ authors have calculated the “Top U.S. Performers” for 2024. The Top Performer number marks the point at which only 10% of counties in the nation do better, i.e., the 90th percentile or 10th percentile, depending on whether the measure is framed positively (such as high school graduation) or negatively (such as adult smoking).

The measures marked with a bullet point (•) are those where a county is not measuring up to the state rate/percentage; a square (■) indicates that the county is not meeting the U.S. Top 10% rate on that measure. Measures that are not marked with a colored shape but are marked with a plus sign (+) indicate that the county is doing better than the U.S. Top 10%.

The data from County Health Rankings show that McIntosh County, like many North Dakota counties, is doing poorly in many areas when it comes to the U.S. Top 10% ratings. One particular outcome where McIntosh County does not meet the U.S. Top 10% ratings is the rate of poor or fair health.

On health factors, McIntosh County performs below the North Dakota average for counties in several areas as well.

Data compiled by County Health Rankings show McIntosh County is doing better than North Dakota in health outcomes and factors for the following indicators:

- Poor mental health days
- Food environment index (10=best)
- Excessive drinking
- Sexually transmitted infections
- Primary care provider to patient ratio
- Unemployment rate
- Children in single-parent households
- Social associations
- Air pollution – particular matter
- Drinking water violations
- Severe housing problems

Outcomes and factors in which McIntosh County was performing poorly relative to the rest of the state include:

- Poor or fair health
- Poor physical health days
- Poor mental health days
- Low birth weight
- Adult smoking
- Adult obesity
- Physical inactivity
- Access to exercise opportunities
- Alcohol-impaired driving deaths
- Rate of uninsured
- Dentist to patient ratio
- Mental health provider to patient ratio
- Preventable hospital stays
- Mammography screening (Medicare enrollees)
- Flu vaccinations (Medicare enrollees)
- Children in poverty
- Income inequality
- Injury deaths

Table 2: Selected Measures from County Health Rankings 2024-DUNN, OLIVER, AND MERCER

COUNTY ● = Not meeting North Dakota Average, ■ = Not meeting U.S. Top 10 % Performers + = Meeting or exceeding U.S. Top 10% performers.

	Oliver County	U.S. Top 10%	ND
Ranking: Outcomes			
Premature death		8,000	7,600
Poor or fair health	16% ● ■	14%	13%
Poor physical health days (in past 30 days)	3.5 ● ■	3.3	3.1
Poor mental health days (in past 30 days)	4.0 +	4.8	4.0
Low birth weight	10% ● ■	8%	7%
Ranking: Factors			
<i>Health Behaviors</i>			
Adult smoking	19% ● ■	15%	16%
Adult obesity	39% ● ■	34%	36%
Food environment index (10=best)	9.2	7.7	9.1
Physical inactivity	28% ● ■	23%	25%
Access to exercise opportunities	69% ● ■	84%	76%
Excessive drinking	18%+	18%	23%
Alcohol-impaired driving deaths	50% ● ■	26%	39%
Sexually transmitted infections	119+	495.5	511.5
Teen birth rate		17	15
<i>Clinical Care</i>			
Uninsured	11% ● ■	10%	9%
Primary care physicians	1,260:1 +	1,330:1	1,290:1
Dentists	2,480:1+ ● ■	1,360:1	1,420:1
Mental health providers	2,480:1 ● ■	320:1	450:1
Preventable hospital stays	4,987 ● ■	2,681	2,945
Mammography screening (% of Medicare enrollees aged 65-74 receiving screening)	42% + ● ■	43%	53%
Flu vaccinations (% of fee-for-service Medicare enrollees receiving vaccination)	28% ● ■	46%	49%
<i>Social and Economic Factors</i>			
Unemployment	2.1% +	3.7%	2.1%
Children in poverty	15% + ●	16%	12%
Income inequality	5.1 ● ■	4.9	4.4
Children in single-parent households	7% +	25%	18%
Social associations	23.9 +	15.5	9.1
Injury deaths	150 ● ■	80	75
<i>Physical Environment</i>			
Air pollution – particulate matter	4.8 +	7.4	5.0
Drinking water violations	No		
Severe housing problems	12% +	17%	12%

Source: [Source: http://www.countyhealthrankings.org/app/north-dakota/2022/rankings/outcomes/overall](http://www.countyhealthrankings.org/app/north-dakota/2022/rankings/outcomes/overall)

Community Health Needs Assessment

Children’s Health

The National Survey of Children’s Health touches on multiple intersecting aspects of children’s lives. Data are not available at the county level; listed below is information about children’s health in North Dakota. The full survey includes physical and mental health status, access to quality healthcare, and information on the child’s family, neighborhood, and social context. Data are from 2021-22. More information about the survey may be found at www.childhealthdata.org/learn/NSCH.

Key measures of the statewide data are summarized below. The rates highlighted in red signify that the state is faring worse on that measure than the national average.

Table 2: Selected Measures Regarding Children’s Health
(For children ages 0-17 unless noted otherwise), 2021 / 2022

Health Status	North Dakota	National
Children born premature (three or more weeks early)	11.8%	11.3%
Children aged 6-17 who were overweight or obese	28%	32.2%
Children aged 0-5 who were ever breastfed	80.7%	82%
Children aged 6-17 who missed 11 or more days of school	6.2%	6.8%
Healthcare		
Children currently insured	94.6%	93.4%
Children who spent less than 10 minutes with the provider at a preventive medical visit	13.6%	19.1%
Children (1-17 years) who had preventive a dental visit in the past year	79.7%	79.2%
Children (3-17 years) received mental healthcare	14.2%	12.2%
Children (3-17 years) with problems requiring treatment did not receive mental healthcare	2.7%	3.0%
Young children (9-35 mos.) receiving standardized screening for developmental problems	45%	35.6 %
Family Life		
Children whose families eat meals together four or more times per week	74.8%	72.9%
Children who live in households where someone smokes	13.7%	11.5%
Neighborhood		
Children who live in neighborhoods with parks, recreation centers, sidewalks, and a library	90.8%	89.6%
Children living in neighborhoods with poorly kept or rundown housing	18%	23.9%
Children living in neighborhood that’s usually or always safe	97.3%	95%

Source: <https://www.childhealthdata.org/browse/survey>

The data on children’s health and conditions reveal that while North Dakota is doing better than the national averages on a few measures, it is not measuring up to the national averages with respect to:

- Children (0-5 years) who were ever breastfed
- Children (6-17 years) who missed 11 or more days of school
- Children living in smoking households
- Children who live in neighborhoods with parks, recreation centers, sidewalks, and a library

Table 4 includes selected county-level measures regarding children’s health in North Dakota. The data come from North Dakota KIDS COUNT, a national and state-by-state effort to track the status of children, sponsored by the Annie E. Casey Foundation. KIDS COUNT data focus on the main components of children’s well-being. The measures highlighted in blue in the table are those in which the counties are doing worse than the state average. The year of the most recent data is noted.

The data show McIntosh County is performing more poorly than the North Dakota average in several of the examined measures. The most marked difference was on the measure of children in poverty, where McIntosh County (16.3%) was over six percent higher than the North Dakota average (10.1%).

Table 4: Selected County-Level Measures Regarding Children’s Health

	McIntosh County	North Dakota
Child food insecurity, 2022	14.2%	13.5%
Medicaid recipient (% of population age 0-20), 2023	36.7%	29.4%
Children enrolled in Healthy Steps (CHIP) (% of population age 0-18), 2023	3.4%	2.4%
Supplemental Nutrition Assistance Program (SNAP) recipients (% of population age 0-18), 2023	10.4%	15.6%
Licensed childcare capacity (# of children), 2024	126	35,367
Four-year high school cohort graduation rate, 2022/2023	>=90%	82.7%
Victims of child abuse and neglect requiring services (rate per 1,000 children ages 0-17), 2023	16.3%	10.1%

Source: <https://datacenter.kidscount.org/data#ND/5/0/char/0>

Another means for obtaining data on the youth population is through the Youth Risk Behavior Survey (YRBS). The YRBS was developed in 1990 by the Centers for Disease Control and Prevention (CDC) to monitor priority health risk behaviors that contribute markedly to the leading causes of death, disability, and social problems among youth and adults in the U.S. The YRBS was designed to monitor trends, to compare state health risk behaviors to national health risk behaviors, and intended to be used to plan, evaluate, and improve school, and community programs. North Dakota began participating in the YRBS survey in 1995. Students in grades 7-8 and 9-12 are surveyed in the spring of odd years. The survey is voluntary and completely anonymous.

North Dakota has two survey groups, selected and voluntary. The selected school survey population is chosen, using a scientific sampling procedure, which ensures that the results can be generalized to the state’s entire student population. The schools that are part of the voluntary sample, selected without scientific sampling procedures, will only be able to obtain information on the risk behavior percentages for their school and not in comparison to all the schools.

Table 5 depicts some of the YRBS data that have been collected in 2017, 2019, and 2021. They are further broken down by rural and urban percentages. The trend column shows a “=” for statistically insignificant change (no change), “↑” for an increased trend in the data changes from 2019 to 2021, and “↓” for a decreased trend in the data changes from 2019 to 2021. The final column shows the 2021 national average percentage. For a more complete listing of the YRBS data, see Appendix D.

Table 5. Youth Risk Behavior Survey Results

North Dakota High School Survey

Rate Increase ↑, rate decrease ↓, or no statistical change = in rate from 2017-2019.

	ND 2017	ND 2019	ND 2021	ND Trend ↑, ↓, =	Rural ND Town Average	Urban ND Town Average	National Average 2021
Injury and Violence							
% of students who rarely or never wore a seat belt (when riding in a car driven by someone else)	8.1	5.9	49.6	↑	9.2	5.5	5.9
% of students who rode in a vehicle with a driver who had been drinking alcohol (one or more times during the 30 prior to the survey)	16.5	14.2	13.1	=	18.2	13.7	14.1
% of students who talked on a cell phone while driving (on at least one day during the 30 days before the survey)	56.2	59.6	64.4	↓	64.9	64.2	NA
% of students who texted or emailed while driving a car or other vehicle (on at least one day during the 30 days before the survey)	52.6	53.0	55.4	=	59.9	55.9	36.1
% of students who were in a physical fight on school property (one or more times during the 12 months before the survey)~2017/2019~ *in 2021 replaced by* % of students who carried a weapon on school property (such as a gun, knife, or club, on at least 1 day during the 30 days before the survey)	7.2	7.1	5.0	↓	6.2	4.4	3.0
% of students who experienced sexual violence (being forced by anyone to do sexual things [counting such things as kissing, touching, or being physically forced to have sexual intercourse] that they did not want to, one or more times during the 12 months before the survey)	8.7	9.2	9.4	=	9.7	11.6	11
% of students who were bullied on school property (during the 12 months before the survey)	24.3	19.9	15.8	↓	19.8	15.0	15.0
% of students who were electronically bullied (includes texting, Instagram, Facebook, or other social media ever during the 12 months before the survey)	18.8	14.7	13.6	↓	16.2	14.5	15.9
% of students who made a plan about how they would attempt suicide (during the 12 months before the survey)	14.5	15.3	14.8	=	15.1	17.2	17.6
Tobacco, Alcohol, and Other Drug Use							
% of students who currently use an electronic vapor product (e-cigarettes, vape e-cigars, e-pipes, vape pipes, vaping pens, e-hookahs, and hookah pens at least one day during the 30 days before the survey)	20.6	33.1	21.2	↓	24.2	23.6	18.0
% of students who currently used cigarettes, cigars, or smokeless tobacco (on at least one day during the 30 days before the survey)	18.1	12.2	5.9	↓	8.0	6.1	3.8

% of students who currently were binge drinking (four or more drinks for female students, five or more for male students within a couple of hours on at least one day during the 30 days before the survey)	16.4	15.6	14.0	=	17.8	14.6	10.5
% of students who currently used marijuana (one or more times during the 30 days before the survey)	15.5	12.5	10.7	=	10.2	12.9	15.8
% of students who ever took prescription pain medicine without a doctor's prescription or differently than how a doctor told them to use it (counting drugs such as codeine, Vicodin, OxyContin, Hydrocodone, and Percocet, one or more times during their life)	14.4	14.5	10.2	↓	9.7	11.0	12.2
Weight Management, Dietary Behaviors, and Physical Activity							
% of students who were overweight (\geq 85th percentile but $<$ 95th percentile for body mass index)	16.1	16.5	15.6	=	15.5	14.2	16.0
% of students who had obesity (\geq 95th percentile for body mass index)	14.9	14.0	16.3	=	17.4	15.0	16.3
% of students who did not eat fruit or drink 100% fruit juices (during the seven days before the survey)	4.9	6.1	5.0	=	5.7	4.6	7.7
% of students who did not eat vegetables (green salad, potatoes [excluding French fries, fried potatoes, or potato chips], carrots, or other vegetables, during the seven days before the survey)	5.1	6.6	5.9	=	5.3	6.2	9.3
% of students who drank a can, bottle, or glass of soda or pop one or more times per day (not including diet soda or diet pop, during the seven days before the survey)	16.3	15.9	16.6	=	17.5	13.8	14.7
% of students who did not drink milk (during the seven days before the survey)	14.9	20.5	26.2	↑	21.2	29.4	35.7
% of students who did not eat breakfast (during the seven days before the survey)	13.5	14.4	15.1	=	14.5	17.3	22.0
% of students who most of the time or always went hungry because there was not enough food in their home (during the 30 days before the survey)	2.7	2.8	2.1	=	2.2	2.1	NA
% of students who were physically active at least 60 minutes per day on five or more days (doing any kind of physical activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey)	51.5	49.0	56.5	↑	58.0	55.3	NA
% of students who watched television three or more hours per day (on an average school day) *In 2021 replaced by*Percentage of students who spent three or more hours per day on screen time (in front of a TV, computer, smart phone, or other electronic device watching shows or videos, playing games, accessing the Internet, or using social media, not counting time spent doing schoolwork, on an average school day)	18.8	18.8	75.7	↑	75.8	78.6	75.7

% of students who played video or computer games or used a computer three or more hours per day (for something that was not schoolwork on an average school day) *In 2021, % of students who played video or computer games was combined with % of students who watch television three or more hours per day.	43.9	45.3	NA	NA	NA	NA	NA
Other							
% of students who ever had sexual intercourse	36.6	38.3	36.6	=	36.5	37.0	30
% of students who had eight or more hours of sleep (on an average school night)	31.8	29.5	24.5	↓	28.3	23.2	22.7
% of students who brushed their teeth on seven days (during the seven days before the survey)	69.1	66.8	67.9	=	64.5	69.9	NA

Sources: <https://www.cdc.gov/healthyouth/data/yrbs/results.htm>; <https://www.nd.gov/dpi/districtschools/safety-health/youth-risk-behavior-survey>

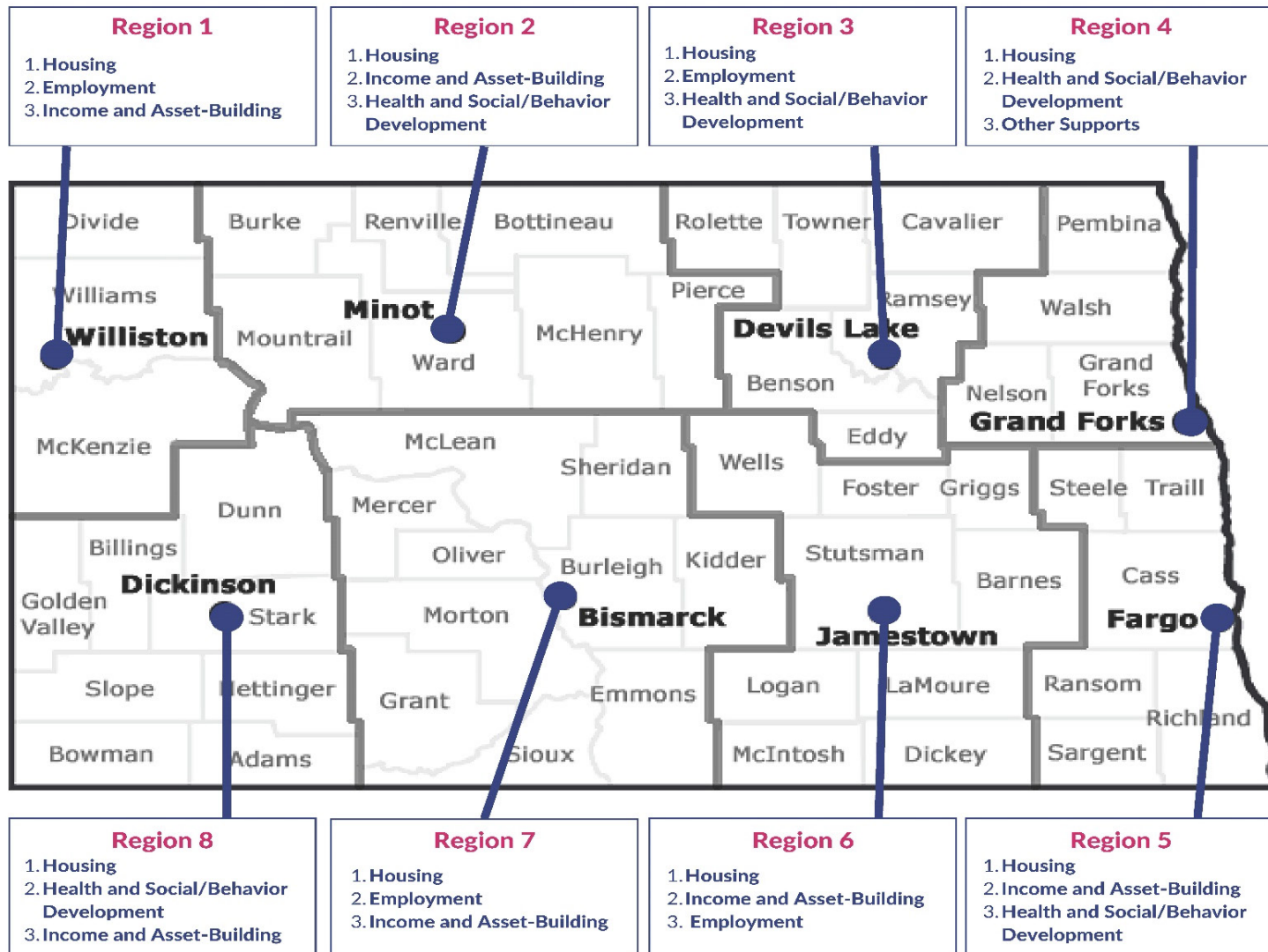
Low Income Needs

The North Dakota Community Action Agencies (CAAs), as nonprofit organizations, were originally established under the Economic Opportunity Act of 1964 to fight America's war on poverty. CAAs are required to conduct statewide needs assessments of people experiencing poverty. The most recent statewide needs assessment study of low-income people in North Dakota, sponsored by the CAAs, was performed in 2023. The needs assessment study was accomplished through the collaboration of the CAAs and North Dakota State University by means of several kinds of surveys (such as online or paper surveys, etc., depending on the suitability of these survey methods to different respondent groups) to low-income individuals and families across the state of North Dakota. In the study, the survey data were organized and analyzed statistically to find out the priority needs of these people. The survey responses from low-income respondents were separated from the responses from non-low-income participants, which allows the research team to compare them and then identify the similarity, difference, and uniqueness of them to ensure the validity and accuracy of the survey study and avoid bias. Additionally, two comparison methods were used in the study, including cross-sectional and longitudinal comparisons. These methods allow the research team not only to identify the top specific needs under the seven need categories, including Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement, and Other Supports, through the cross-sectional comparison but also to be able to find out the top specific needs, regardless of which categories these needs belong to through the longitudinal comparison.



2023 Statewide Community Needs Assessment

Top Regional Needs for Households Experiencing Poverty



Total Number of Survey Responses by Population Type

1,701 Households Experiencing Poverty
1,015 Households Not Experiencing Poverty
511 Other (Roles cannot be identified)

3227 Total Survey Responses

This 2023 Statewide Community Needs Assessment was conducted by the Community Action Partnership of North Dakota in conjunction with the North Dakota State University (NDSU) and the North Dakota Department of Commerce, Division of Community Service.

Community Action Partnership of North Dakota
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www.capnd.org





2023 Statewide Community Needs Assessment

The Community Needs Assessment is a systematic process used to gather and analyze information about the needs and challenges of communities. These assessments are used in various fields, including public health, social services, urban planning, education, and economic development. They play a crucial role in ensuring that community resources are directed toward the most pressing issues and that community members' voices are heard in the decision-making process, ultimately leading to improved quality of life for the community as a whole.

Community Action Agencies conduct needs assessments every three years as a requirement for the Community Services Block Grant (CSBG) which supports community-based anti-poverty programs. The primary purpose of the study is to better understand the current conditions and priorities of a community so that local action plans can be developed and community resources/services can be allocated effectively to address those needs.



Statewide Specific Needs By Population Type

Households Experiencing Poverty

1. Rental Assistance
2. Food
3. Dental Insurance/Affordable Dental Care

Households Not Experiencing Poverty

1. Mental Health Services
2. Recreational Activities
3. Safe Neighborhoods, Sidewalks, Parks

Overall Combined Community Needs

1. Rental Assistance
2. Food
3. Dental Insurance/Affordable Dental Care



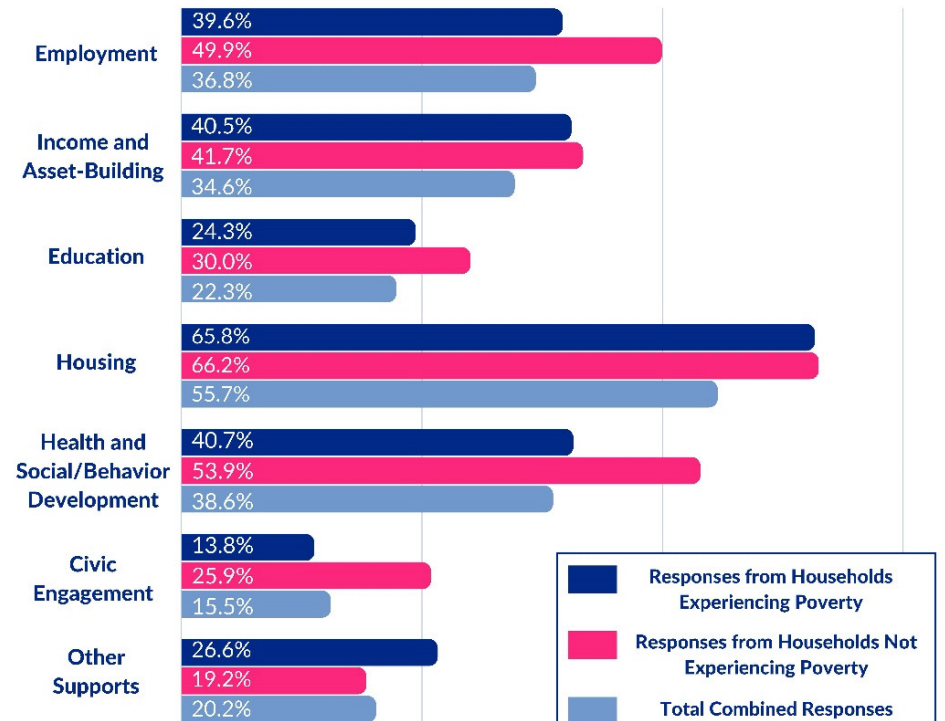
"Rental Assistance"
remains the first priority for respondents experiencing poverty across the state.



"Mental Health Services"
was the first priority need for respondents not experiencing poverty.



Statewide Overall Needs By Population Type



The comprehensive needs assessment was accomplished through surveys and focus groups in order to collect both quantitative and qualitative data. The surveys consist of both multiple-choice and open-ended questions with the intention of capturing both quantitative and qualitative data, and the focus groups are used to better understand the depth and breadth of the issue focusing on the collection of qualitative data.

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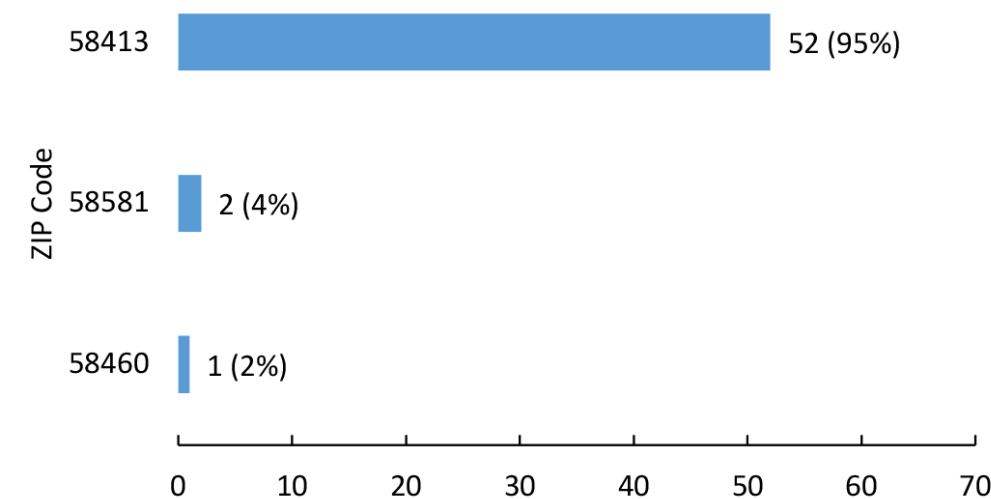
Survey Results

As noted previously, 69 community members completed the survey in communities throughout the counties in the Ashley Medical Center (AMC) service area. For all questions that contained an “Other” response, all of those direct responses may be found in Appendix F. In some cases, a summary of those comments is additionally included in the report narrative. The “Total respondents” number under each heading indicates the number of people who responded to that particular question, and the “Total responses” number under the heading depicts the number of responses selected for that question (some questions allow for selection of more than one response).

The survey requested that respondents list their home ZIP code. While not all respondents provided a ZIP code, 55 did, revealing that a large majority of respondents (95%, N=52) lived in Ashley. These results are shown in Figure 5.

Figure 5: Survey Respondents’ Home ZIP Code

Total respondents: 55



Survey results are reported in six categories: demographics; healthcare access; community assets, challenges; community concerns; delivery of healthcare; and other concerns or suggestions to improve health.

Survey Demographics

To better understand the perspectives being offered by survey respondents, survey-takers were asked a few demographic questions. Throughout this report, numbers (N) instead of just percentages (%) are reported because percentages can be misleading with smaller numbers. Survey respondents were not required to answer all questions.

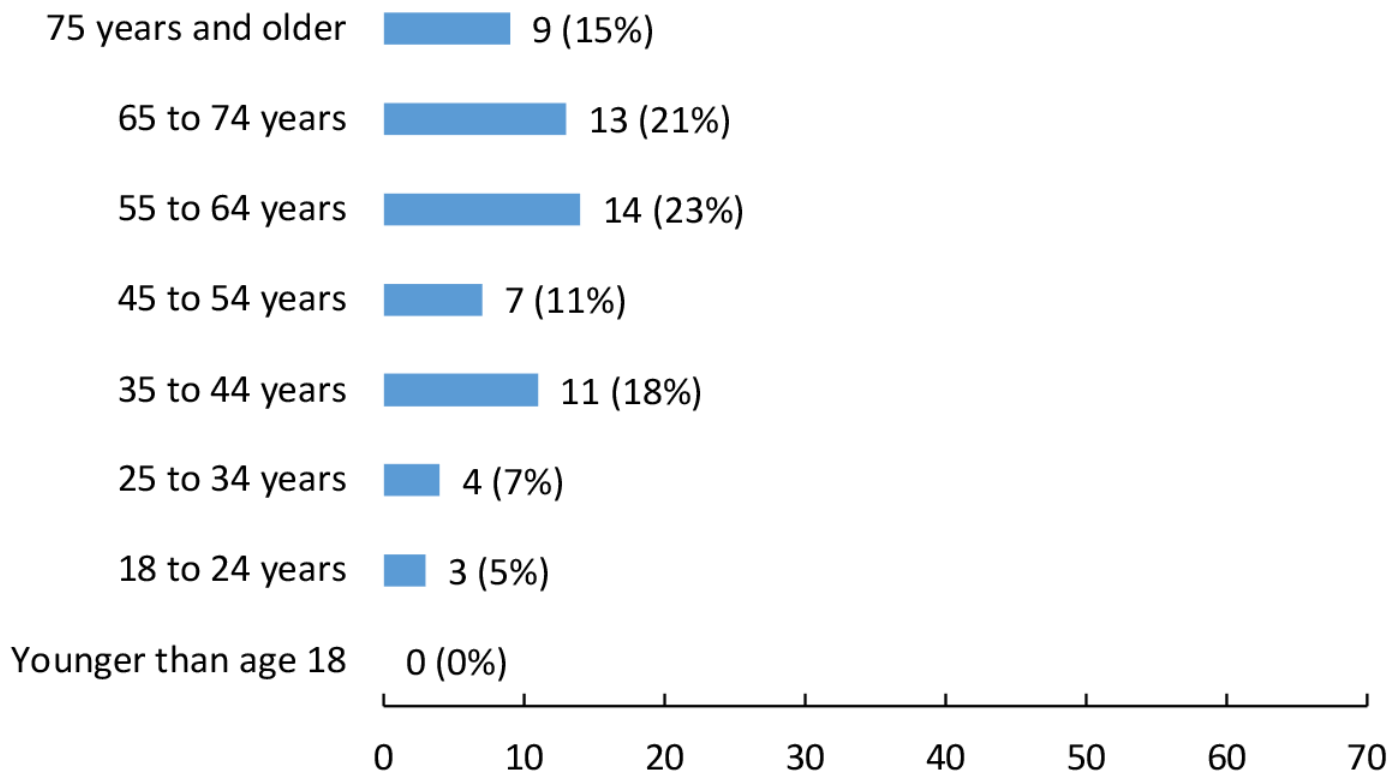
With respect to demographics of those who chose to complete the survey:

- 59% (N=36) were age 55 or older
- The majority (71%, N=44) were female
- Slightly more than half of the respondents (36%, N=22) had bachelor’s degrees or higher
- The number of those working full time (56%, N=34) was more than two times higher than those who were retired (25%, N=15)
- 97% (N=59) of those who reported their ethnicity / race were White / Caucasian.
- 36% of the population (N=18) had household incomes of less than \$50,000.

Figures 6 through 12 show these demographic characteristics. It illustrates the range of community members’ household incomes and indicates how this assessment took into account input from parties who represent the varied interests of the community served, including a balance of age ranges, those in diverse work situations, and community members with lower incomes.

Figure 6: Age Demographics of Survey Respondents

Total respondents = 61



People younger than age 18 are not questioned using this survey method.

Figure 7: Gender Demographics of Survey Respondents

Total respondents = 62

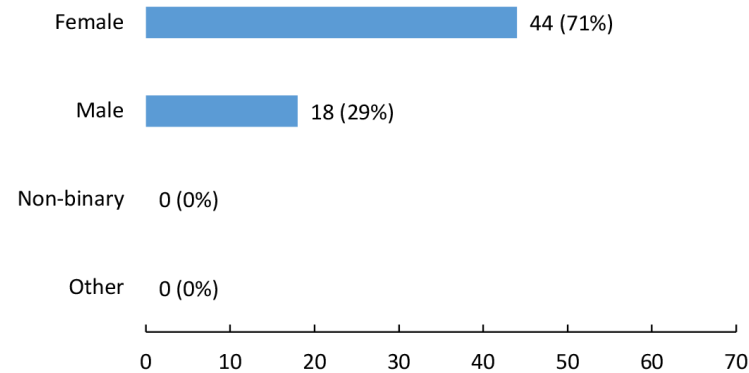


Figure 8: Educational Level Demographics of Survey Respondents

Total respondents = 61

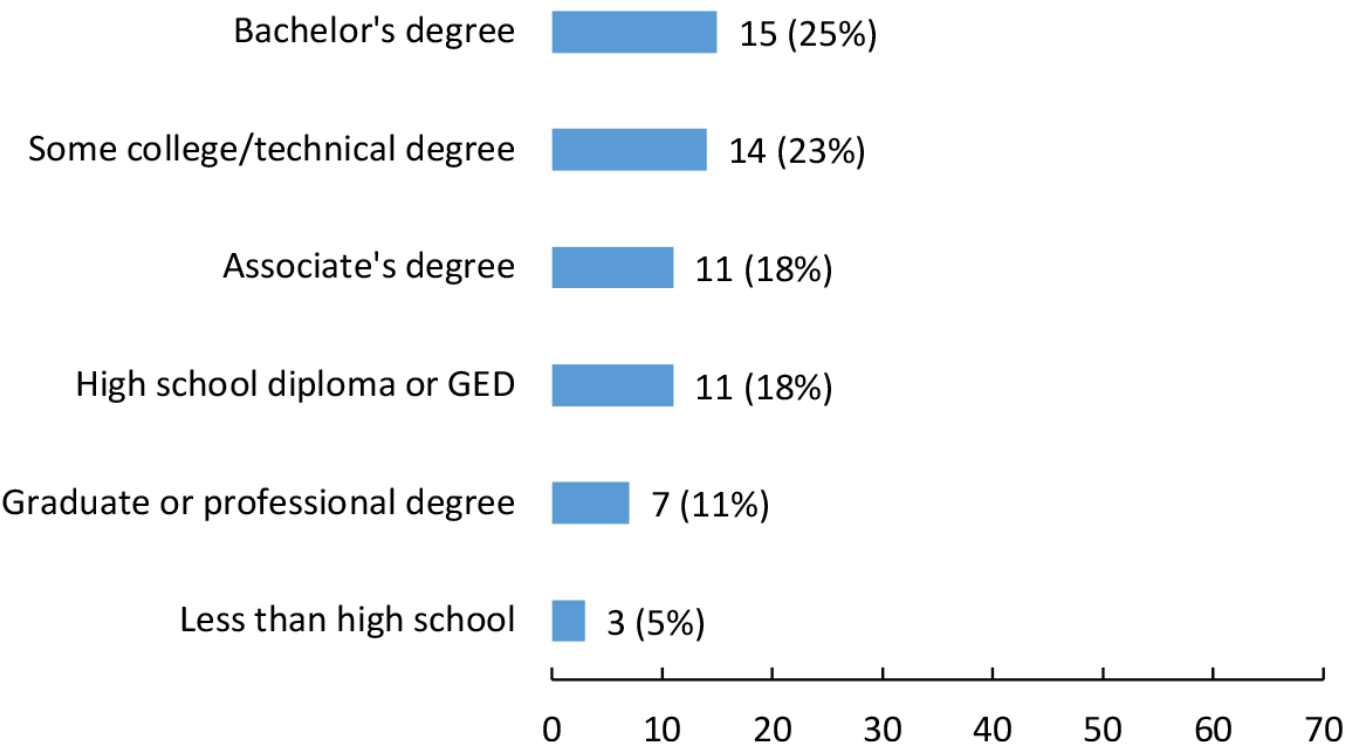
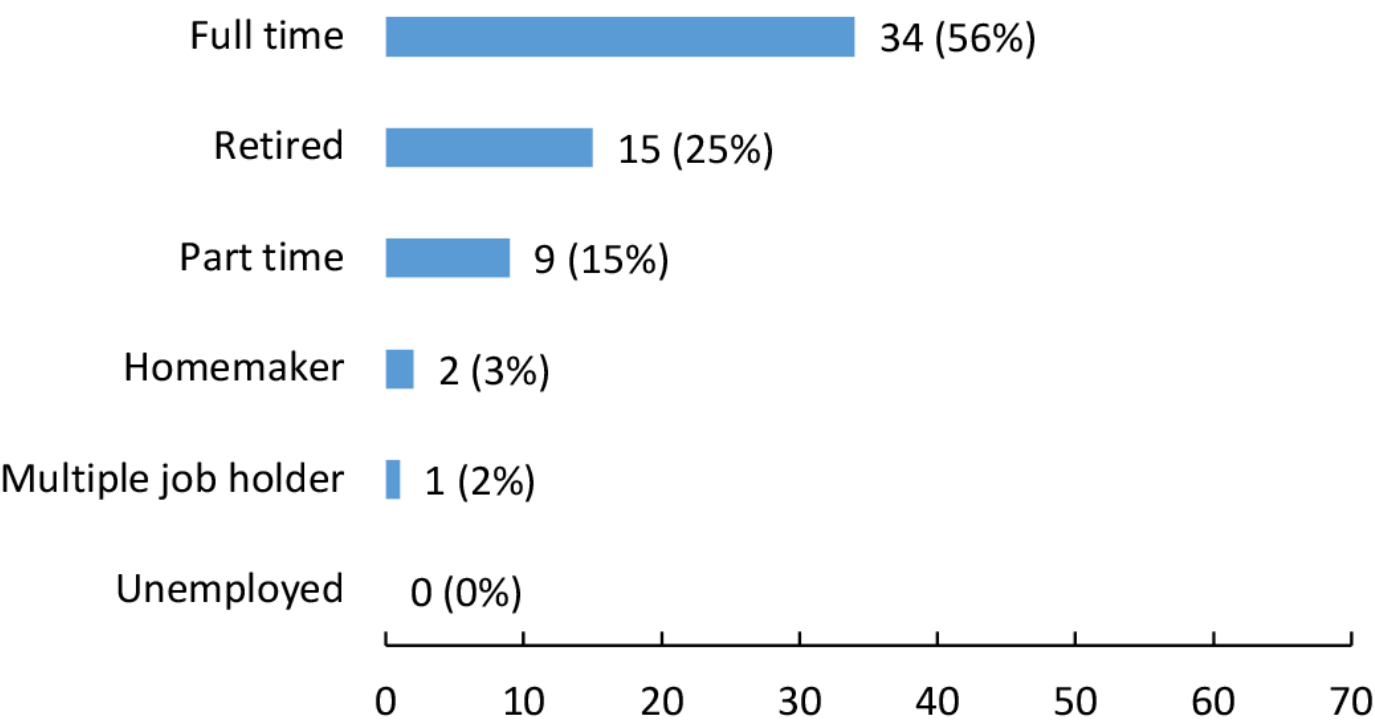


Figure 9: Employment Status Demographics of Survey Respondents

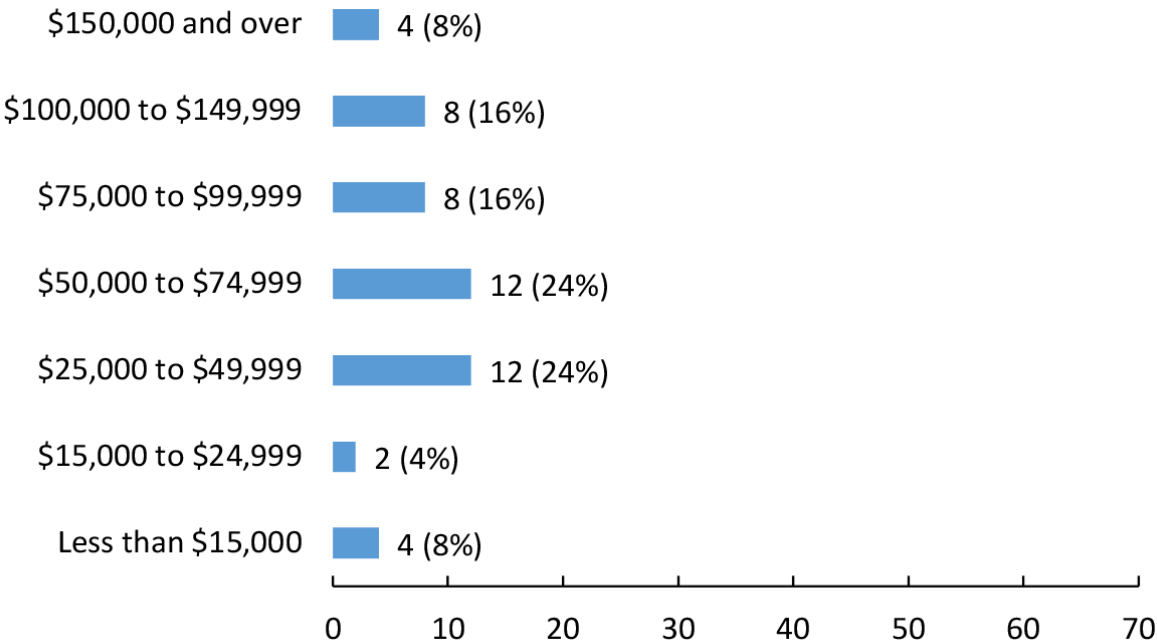
Total respondents = 61



Of those who provided a household income, 12% (N=6) of the community members reported a household income of less than \$25,000. Twenty-four percent (N=12) indicated a household income of \$100,000 or more. This information is shown in Figure 10.

Figure 10: Household Income Demographics of Survey Respondents

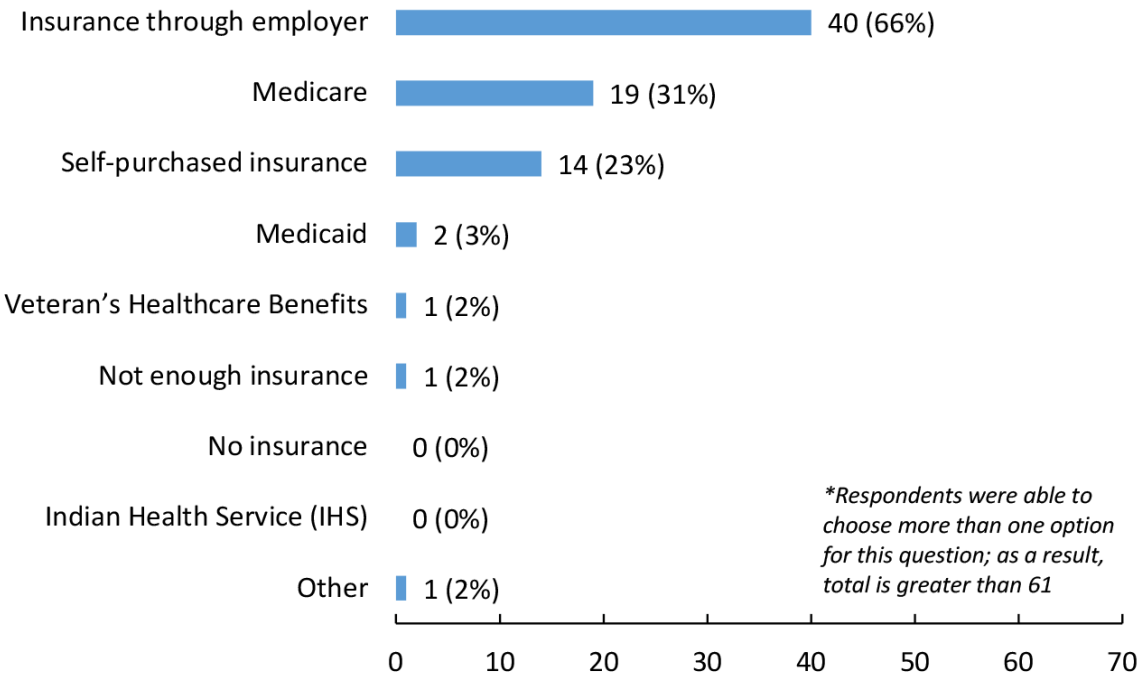
Total respondents = 50



Community members were asked about their health insurance status, which is often associated with whether people have access to healthcare. Two percent (N=1) of the respondents reported having no health insurance or being under-insured. The most common insurance types were insurance through one’s employer (N=40), followed by Medicare (N=19), and self-purchased (N=14).

Figure 11: Health Insurance Coverage Status of Survey Respondents

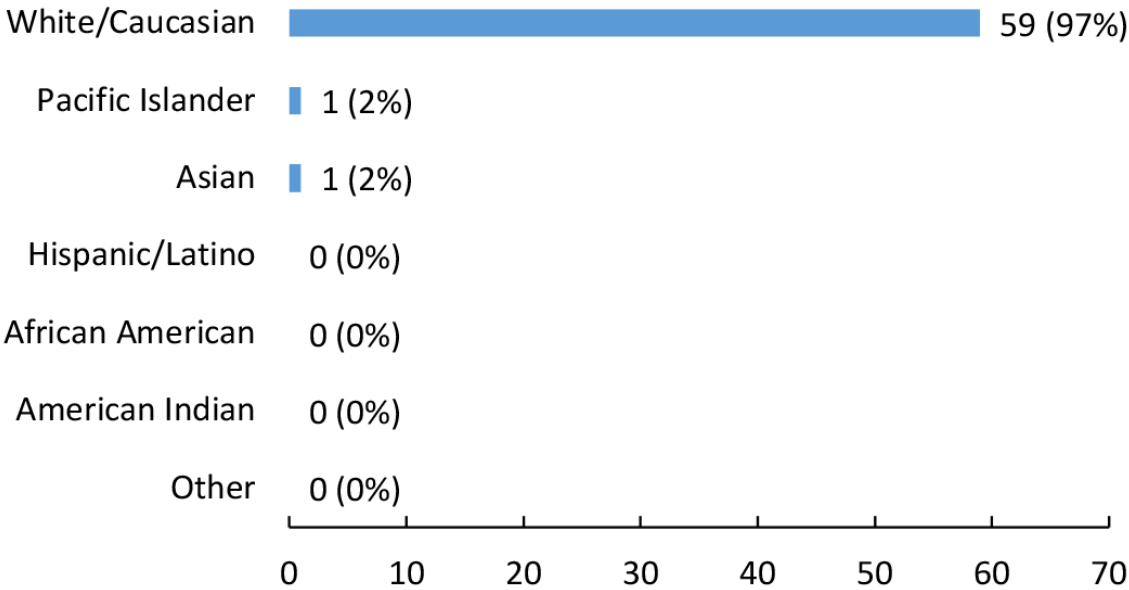
Total respondents = 61*



As shown in Figure 12, nearly all of the respondents were White/Caucasian (97%). This was in-line with the race/ethnicity of the overall population of McIntosh County; the U.S. Census indicates that 95.2% of the population is White in McIntosh County.

Figure 12: Race/Ethnicity Demographics of Survey Respondents

Total respondents = 61



Community Assets and Challenges

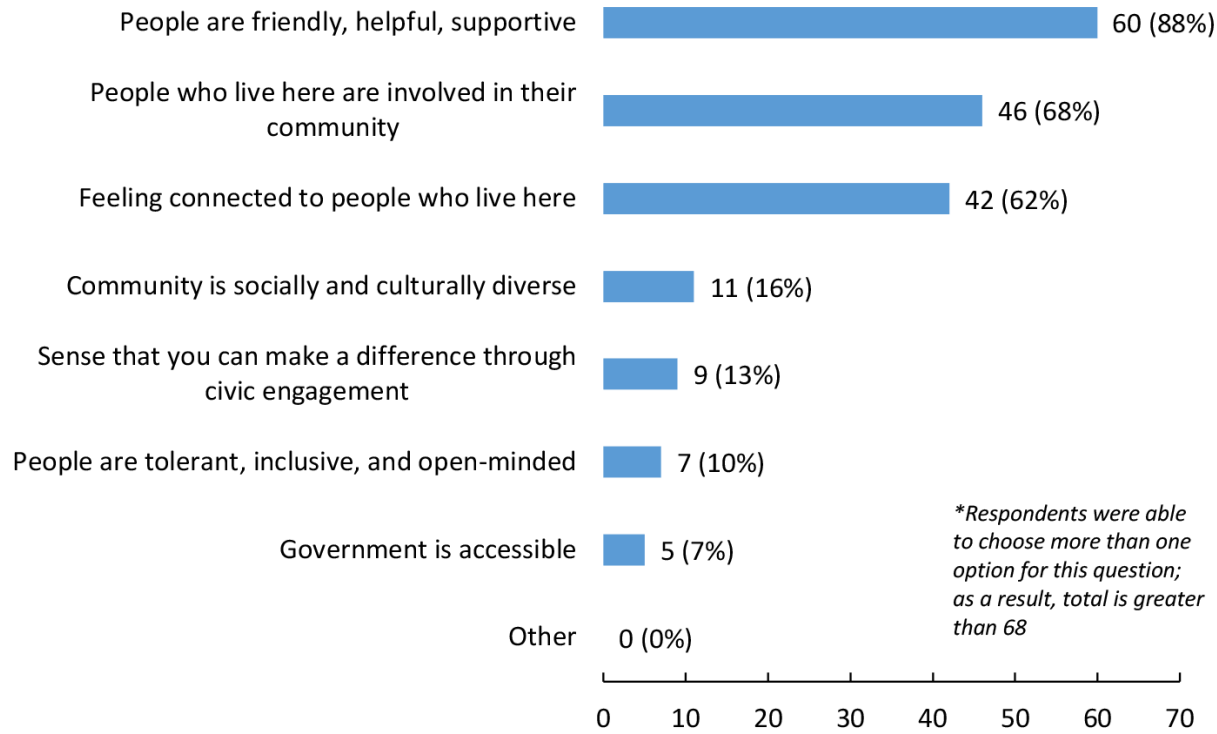
Survey-respondents were asked what they perceived as the best things about their community in four categories: people, services and resources, quality of life, and activities. In each category, respondents were given a list of choices and asked to pick the three best things. Respondents occasionally chose less than three or more than three choices within each category. If more than three choices were selected, their responses were not included. The results indicate there is consensus (with at least 65 respondents agreeing) that community assets include:

- Safe place to live, little/no crime (N=64)
- Family-friendly (N=56)
- People are friendly, helpful, supportive (N=60)
- Healthcare (N=52)
- People who live here are involved in their community (N=46)

Figures 13 to 16 illustrate the results of these questions.

Figure 13: Best Things About the PEOPLE in Your Community

Total responses = 68*



The “Other” category of the best things about the people are that residents are involved in the community, and Hazen has a great local government.

Figure 14: Best Things About the SERVICES AND RESOURCES in Your Community

Total responses = 66*

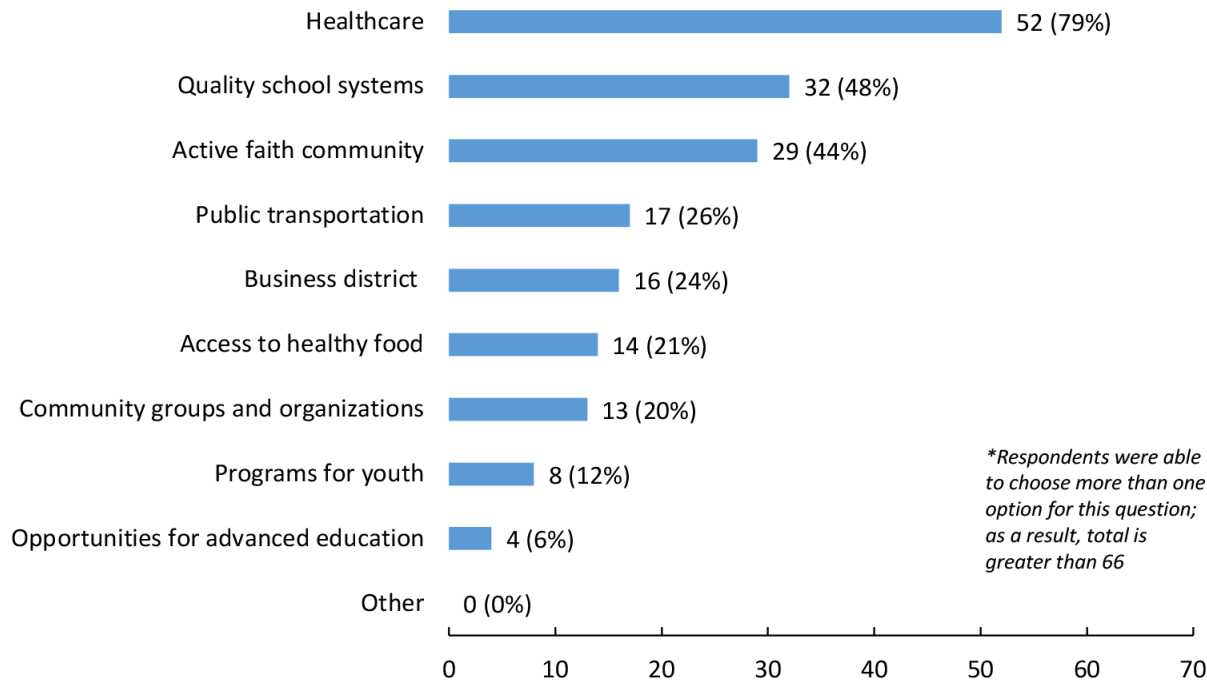


Figure 15: Best Things About the QUALITY OF LIFE in Your Community

Total responses = 68*

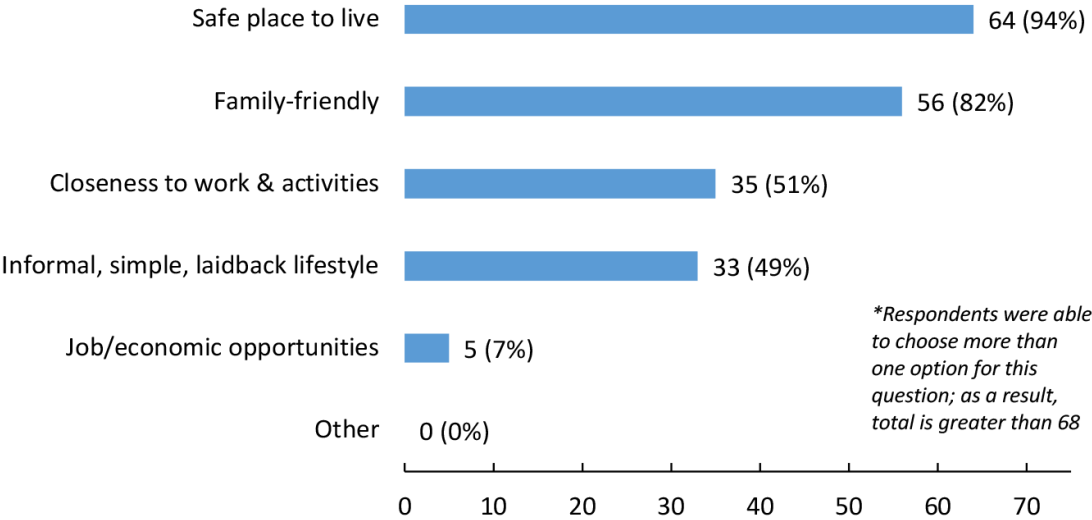
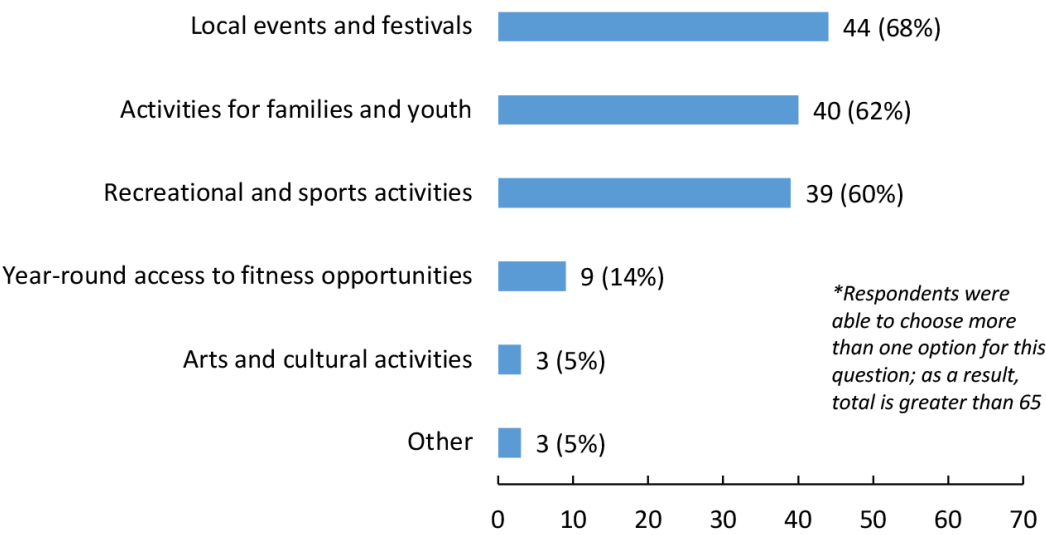


Figure 16: Best Thing About the ACTIVITIES in Your Community

Total responses = 65*



Respondents who selected “Other” specified that the best things about the activities in the community included unlimited hunting and fishing.

Community Concerns

At the heart of this Community Health Needs Assessment (CHNA) was a section on the survey asking survey respondents to review a wide array of potential community and health concerns in six categories and pick their top three concerns. The six categories of potential concerns were:

- Community / environmental health
- Availability / delivery of health services
- Youth population
- Adult population
- Senior population
- Violence

With regard to responses about community challenges, the most highly voiced concerns (those having at least 25 respondents) were:

- Attracting and retaining young families (N=37)
- Not enough jobs with livable wages (N=34)
- Bullying / cyberbullying – youth (N=32)
- Alcohol use and abuse – youth (N=31)
- Assisted living options (N=28)
- Having enough child daycare services (N=26)
- Alcohol use and abuse – adults (N=25)
- Availability of resources to help the elderly stay in their homes (N=25)

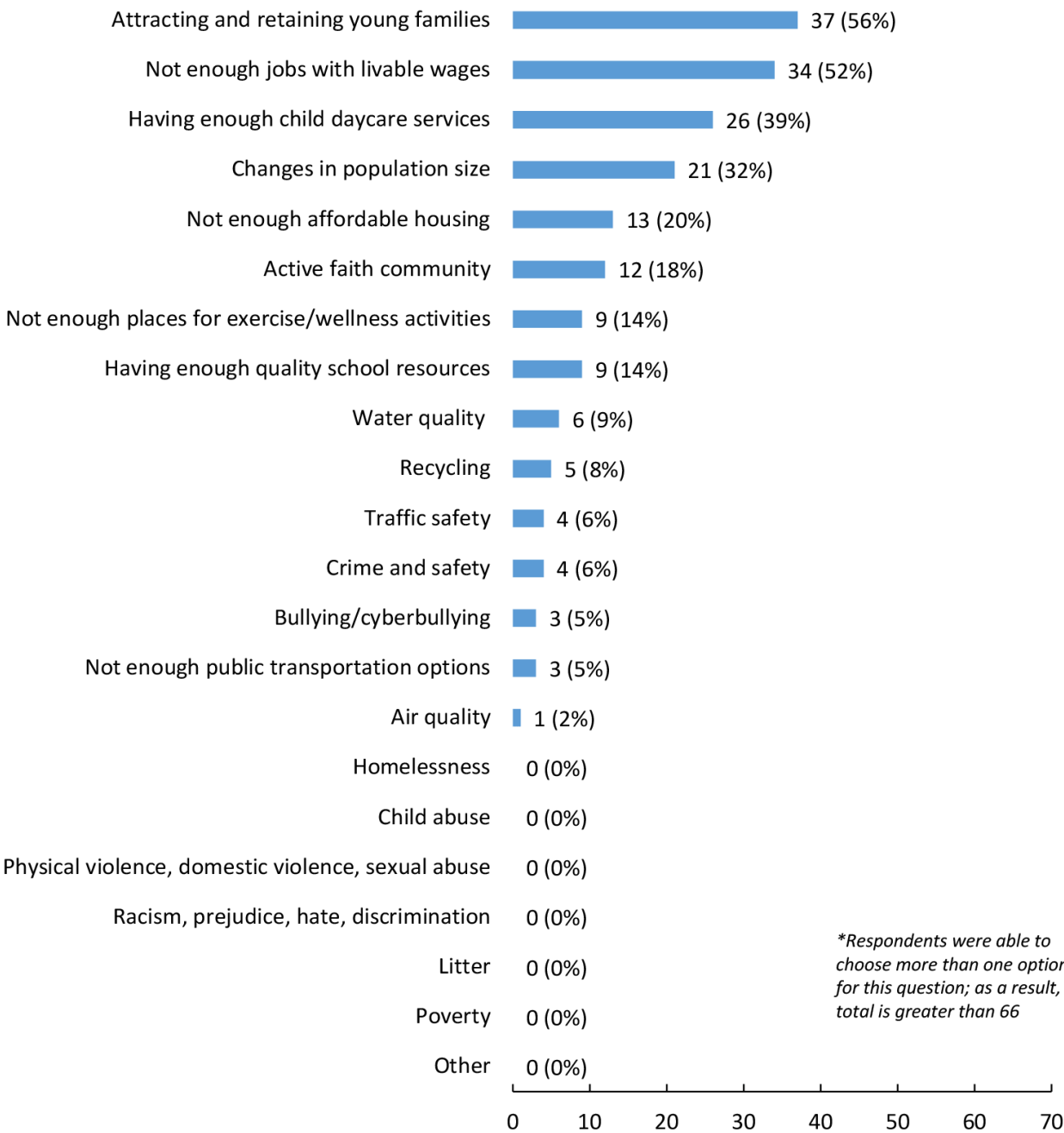
The other issues that had at least 18 votes included:

- Smoking and tobacco use (second-hand smoke) – youth (N= 24)
- Changes in population (N=21)
- Cost of long-term / nursing home care (N=21)
- Ability to retain primary care providers (MD, DO, NP, PA, nurses) in the community (N=19)
- Depression / anxiety – youth (N=19)
- Ability to meet needs of older population (N=18)
- Cancer – adult (N=18)
- Not getting enough exercise / physical activity – adult (N=18)

Figures 17 through 22 illustrate these results.

Figure 17: Community/Environmental Health Concerns

Total responses = 66*



**Respondents were able to choose more than one option for this question; as a result, total is greater than 66*

Figure 18: Availability/Delivery of Health Services Concerns
Total responses = 66*

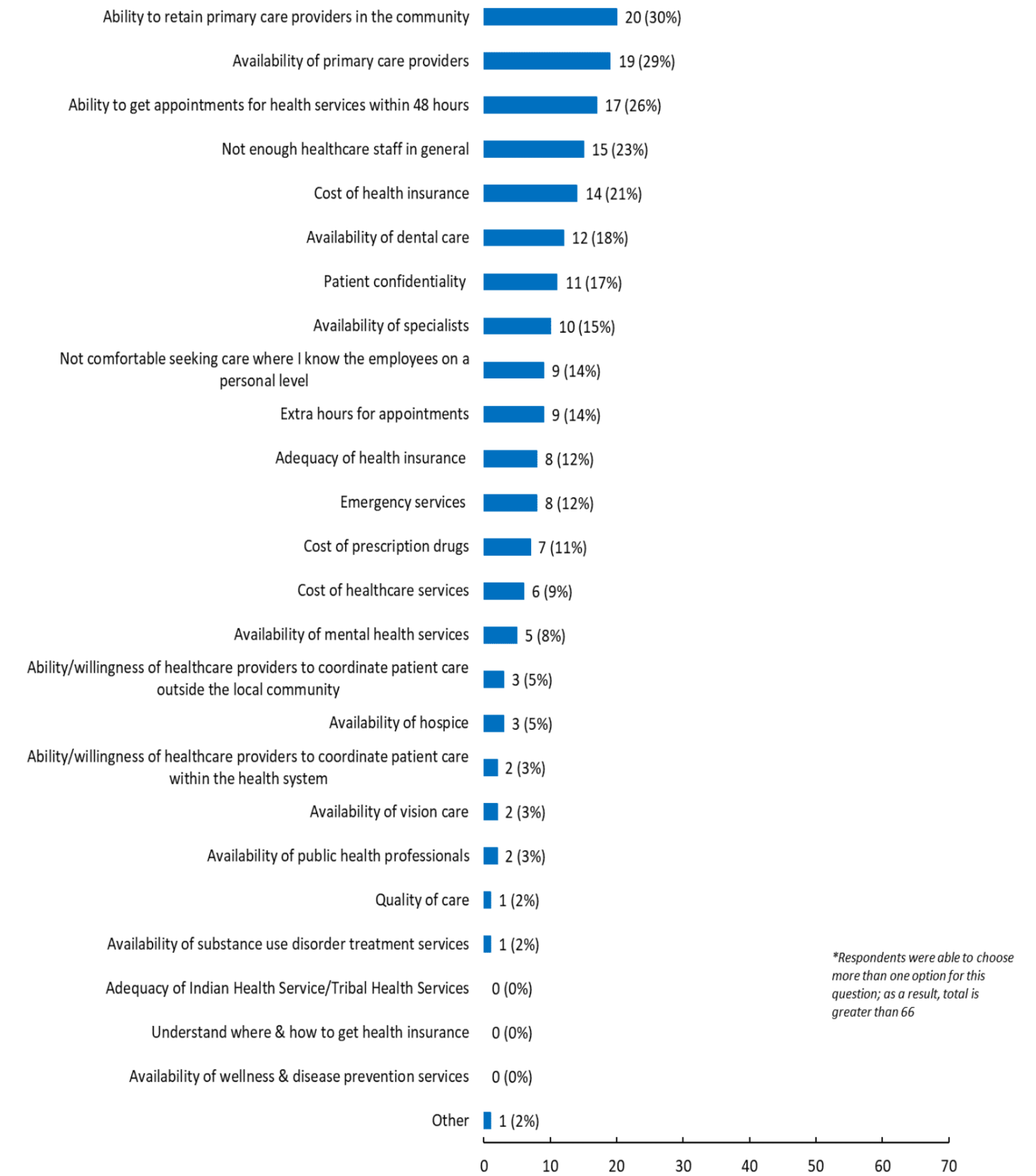


Figure 19: Youth Population Health Concerns
Total responses = 63*

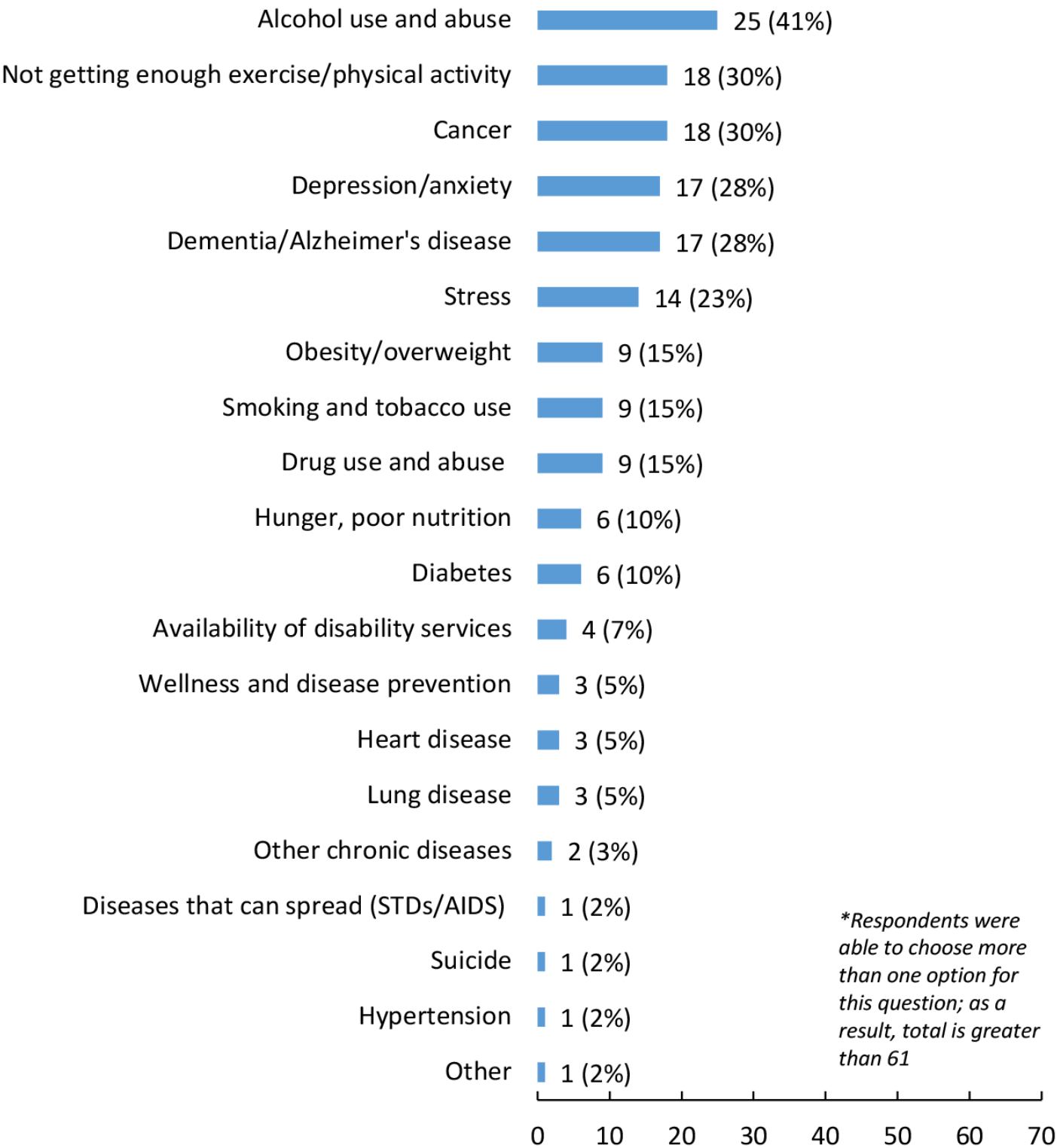
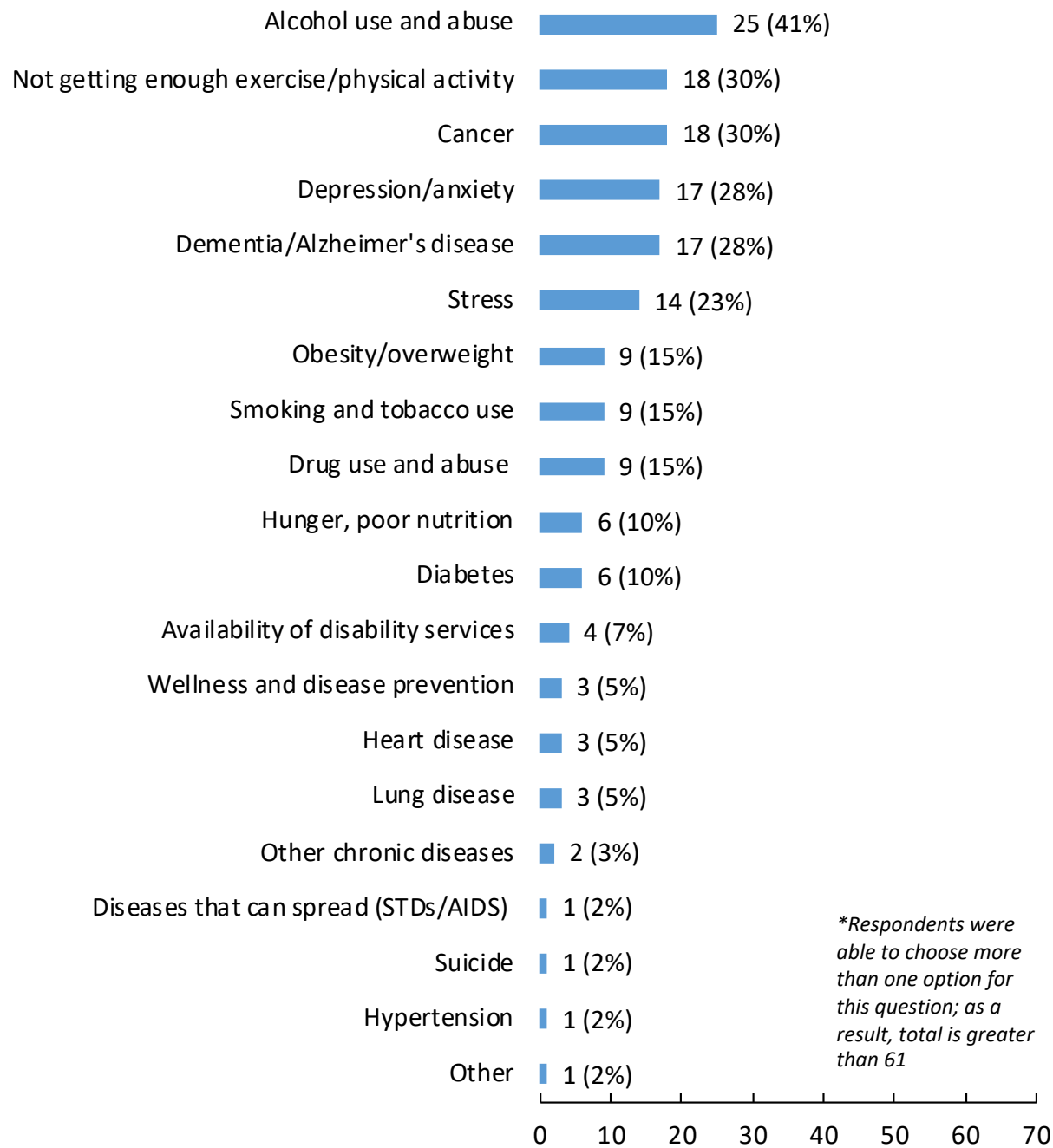


Figure 20: Adult Population Concerns

Total responses = 61*

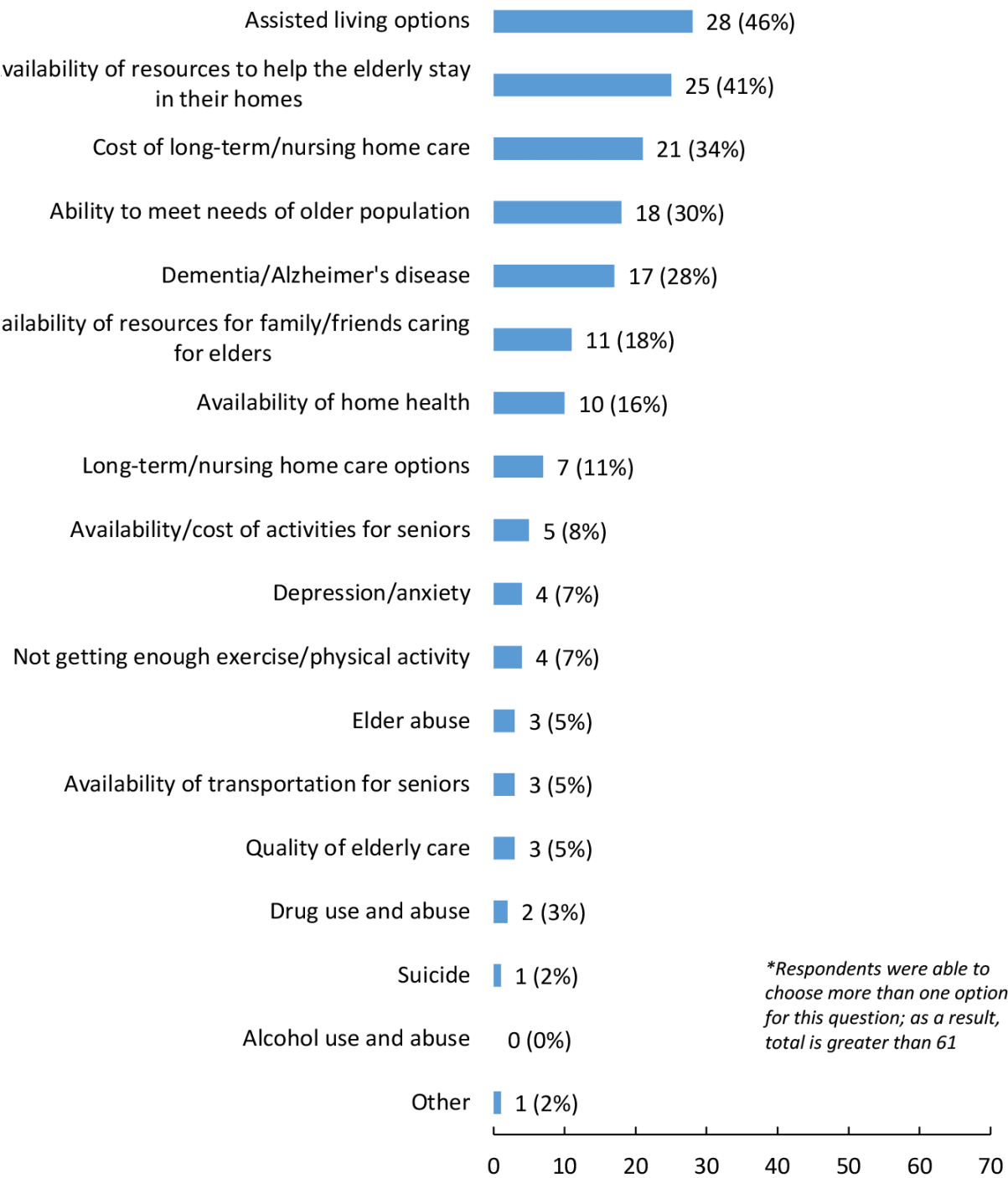


**Respondents were able to choose more than one option for this question; as a result, total is greater than 61*

In the “Other” category for adult population concerns, one respondent stated that nothing is affordable.

Figure 21: Senior Population Concerns

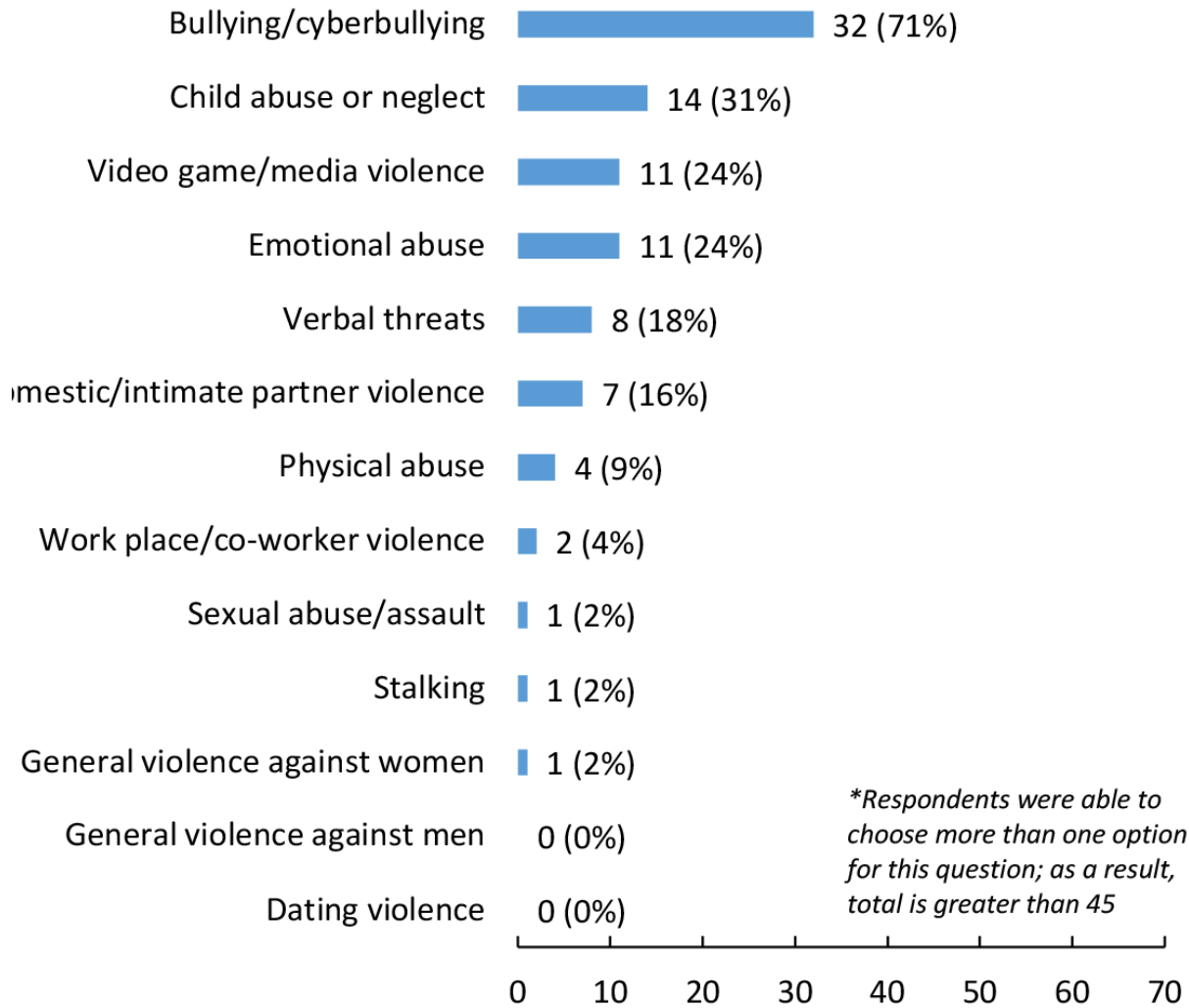
Total responses = 61*



In the “Other” category, the one concern listed was that there should be senior planning for steps from staying home to transitioning to other types of care needed with aging.

Figure 22: Violence Concerns

Total responses = 45*



In an open-ended question, respondents were asked what single issue they feel is the biggest challenge, facing their community. Two categories emerged above all others as the top concerns:

- 1. Attracting and retaining young families
- 2. Declining/aging population

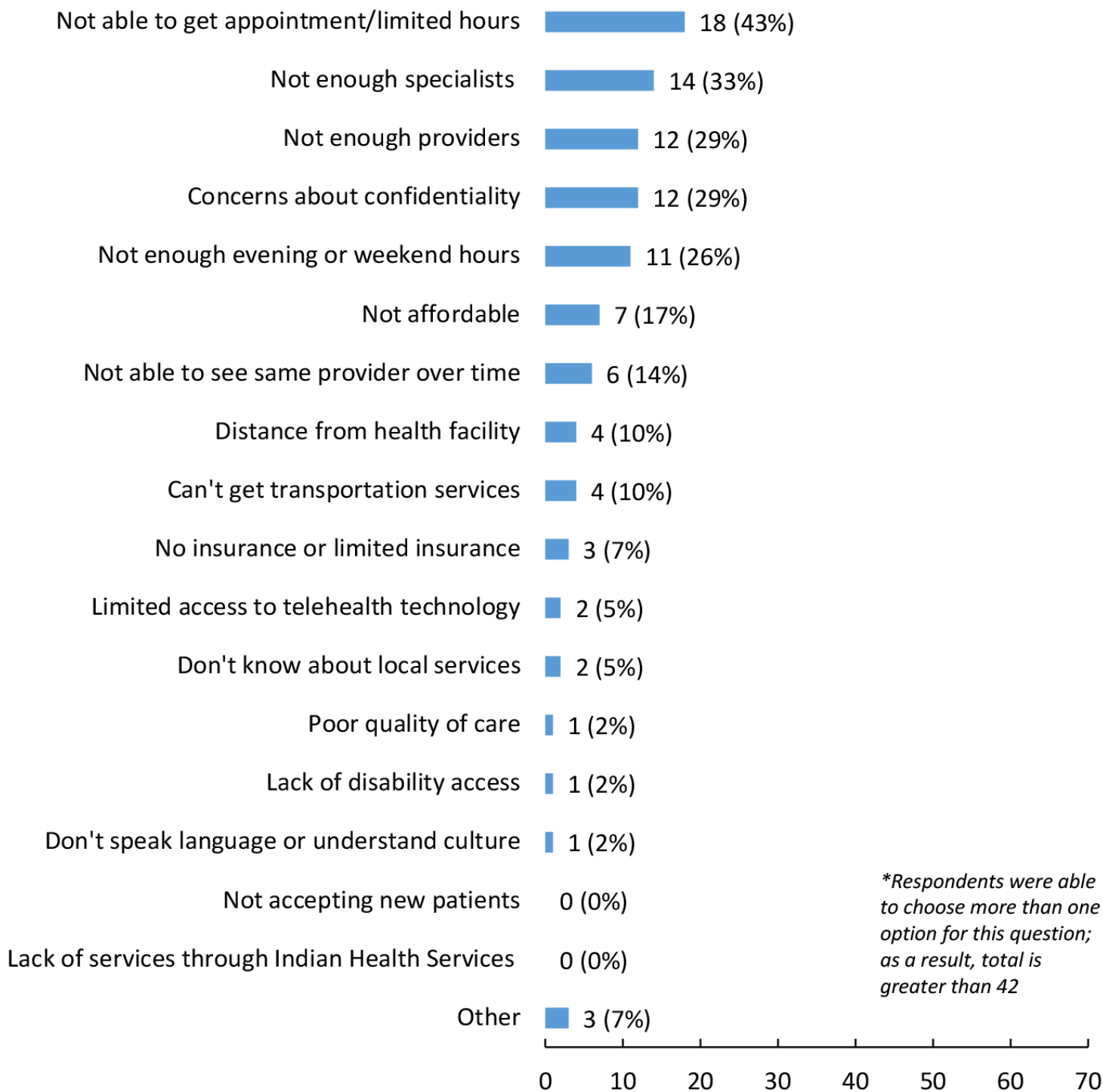
Other biggest challenges that were identified were more resources for elderly, affordable childcare, not enough healthcare staff, lack of businesses in the area, activities for people, most events revolve around alcohol, housing shortage, and jobs with livable wages.

Delivery of Healthcare

The survey asked residents what they see as barriers that prevent them or other community residents from receiving healthcare. The most prevalent barrier, perceived by residents, was not able to get appointment/limited hours (N=18), with the next highest being not enough specialists (N=14). After these items, the next most commonly identified barriers were not enough providers (N=12), concerns about confidentiality (N=12), and not enough evening or weekend hours (N=11). The majority of concerns indicated in the “Other” category were in regards to lack of physicians, ask too many questions, and billing issues.

Figure 23 illustrates these results.

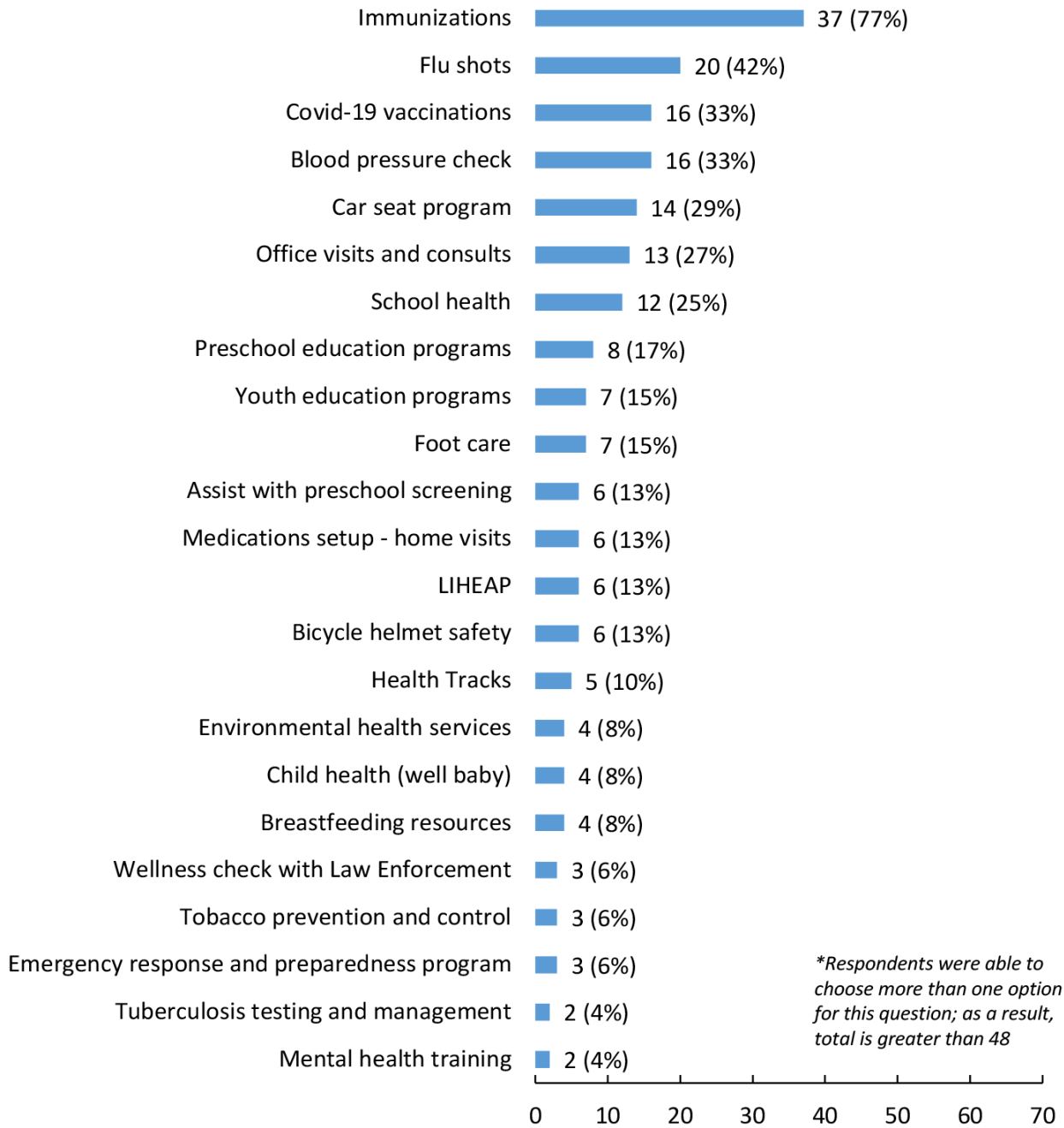
Figure 23: Perceptions About Barriers to Care
Total responses = 42*



Considering a variety of healthcare services offered by McIntosh District Health Unit (MDHU), respondents were asked to indicate if they were aware that the healthcare service is offered through MDHU and to also indicate what, if any, services they or a family member have used at MCHU, at another public health unit, or both (See Figure 24).

Figure 24: Awareness and Utilization of Public Health Services

Total responses = 42*



In an open-ended question, respondents were asked what specific healthcare services, if any, they think should be added locally. The number one desired service to add locally was dental services. Other requested services included:

- Assisted living
- Cardio rehab
- Eye clinic
- Psychiatry
- Massage therapy
- Medical doctors
- Orthopedic
- Urology

The key informant and focus group members felt that the community members were aware of the majority of the health system and public health services. Participants also mentioned that they would like skin cancer and other cancer screenings to be available, increasing orthopedics' availability, and adding home health services.

AMC chose to ask respondents questions regarding the awareness and utilization of services that are offered. For general and acute services, majority were aware of the clinic at 98% (N=63). For screening and therapy services, laboratory services were selected the most at 95% (N=59). For radiology, general X-ray was selected most at 88% (N=53). Respondents were also asked about the awareness and use of other services that are available in the area. Chiropractic services were selected the most at 92% (N=57). See figures below.

Figure 25: Awareness and Utilization of General and Acute Services

Total responses = 64*

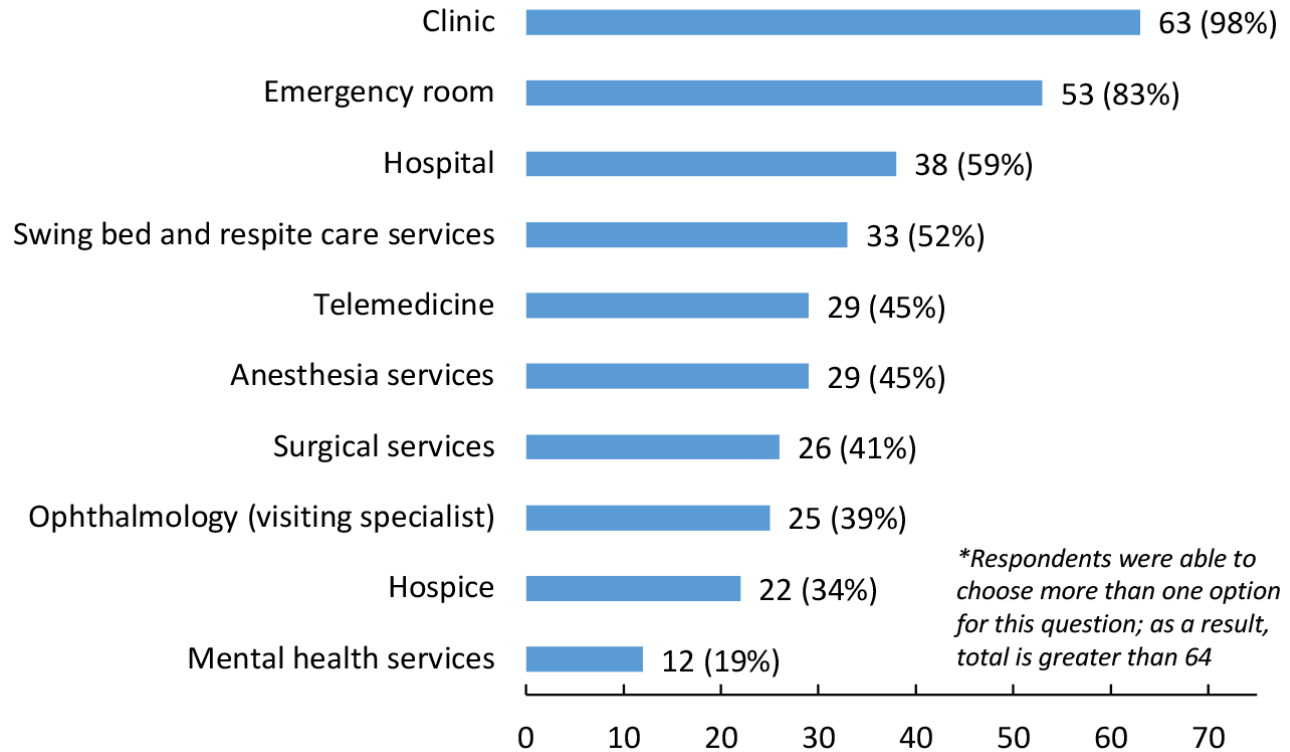


Figure 26: Awareness and Utilization of Screening and Therapy Services

Total responses = 62*

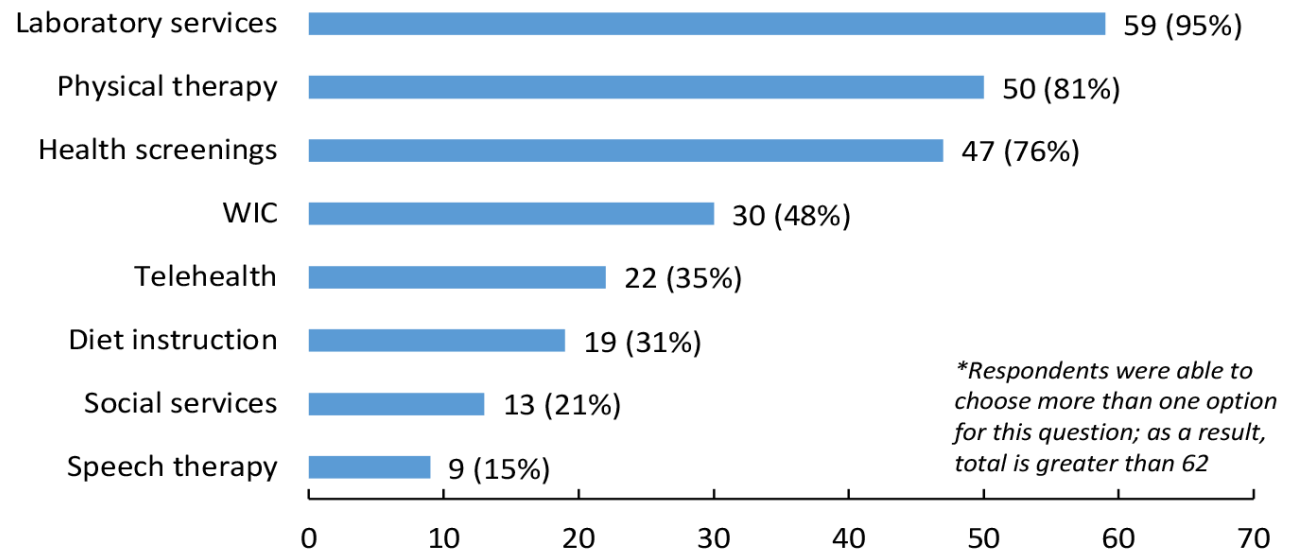


Figure 27: Awareness and Utilization of Radiology Services

Total responses = 60*

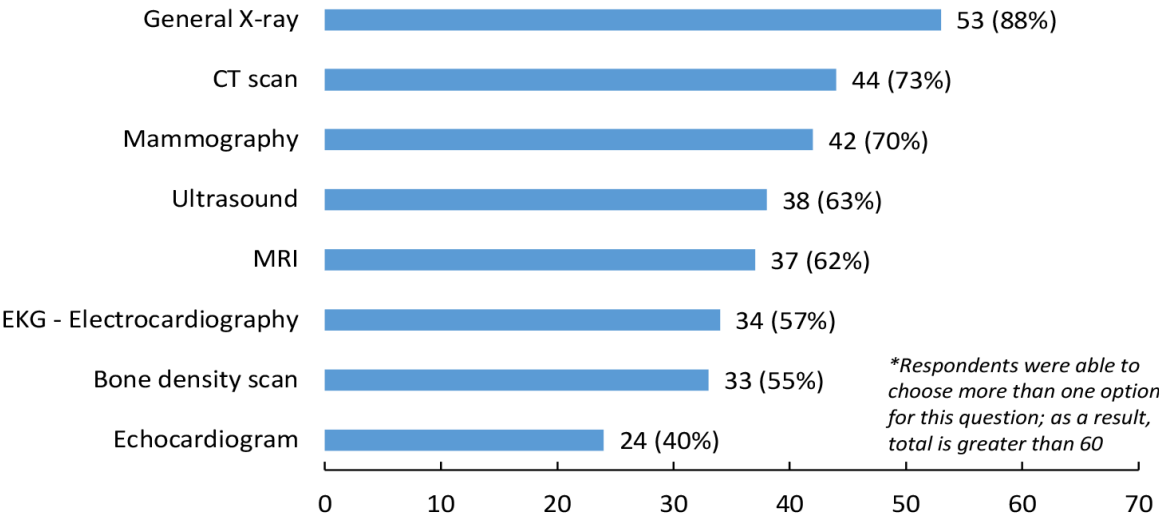
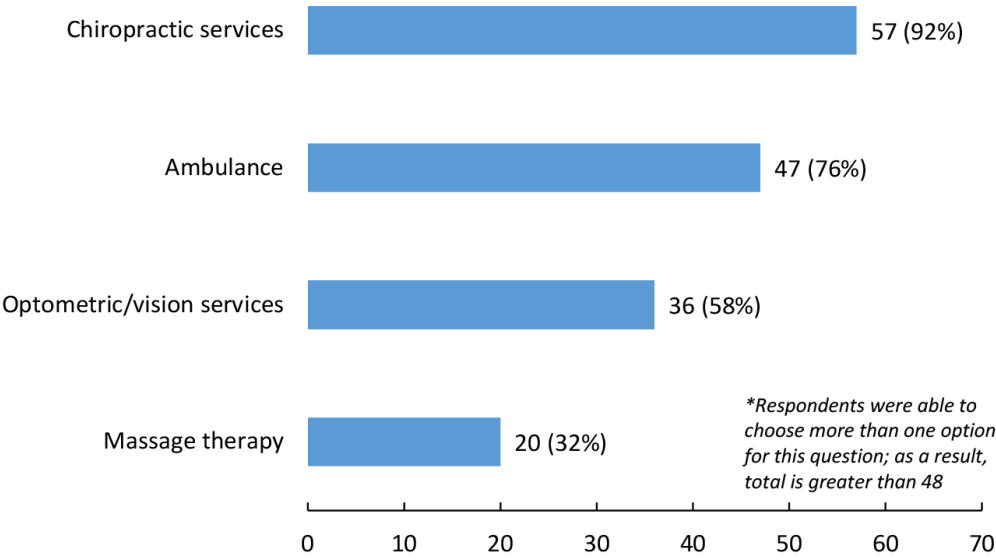


Figure 28: Awareness and Utilization of Other Services

Total responses = 62*



In an effort to gauge participants knowledge about AMC’s Foundation, they were asked of their awareness, with majority selecting yes 83% (N=53). They were asked how they’d be most likely to financially support facility improvements/new equipment, memorial/honorarium and cash/stock gifts received the most responses. The “Other” category included fundraisers and community activities. A follow up question asked respondents which improvements at AMC would they financially support; updating elevators had the most responses at 88% (N=45). See figures below.

Figure 29: Awareness of Ashley Medical Center’s Foundation

Total responses = 64

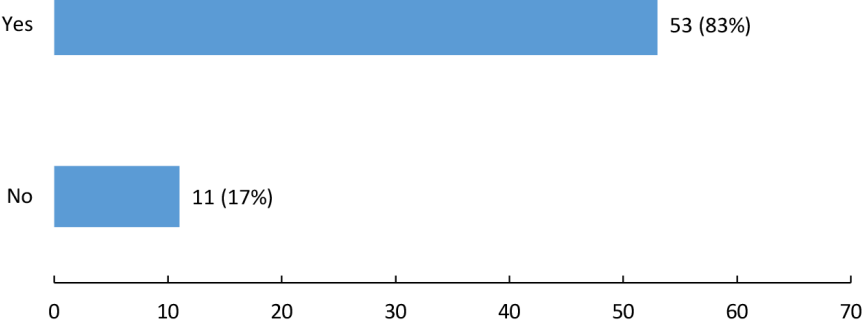


Figure 30: Ways to Financially Support the Ashley Medical Center Foundation

Total responses = 41*

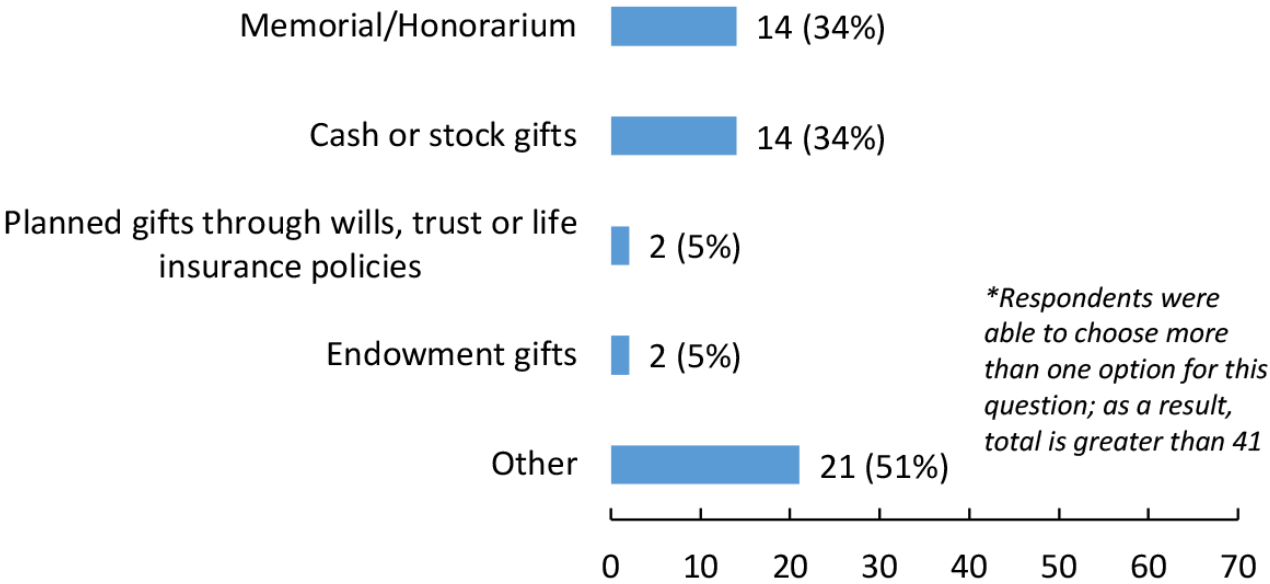
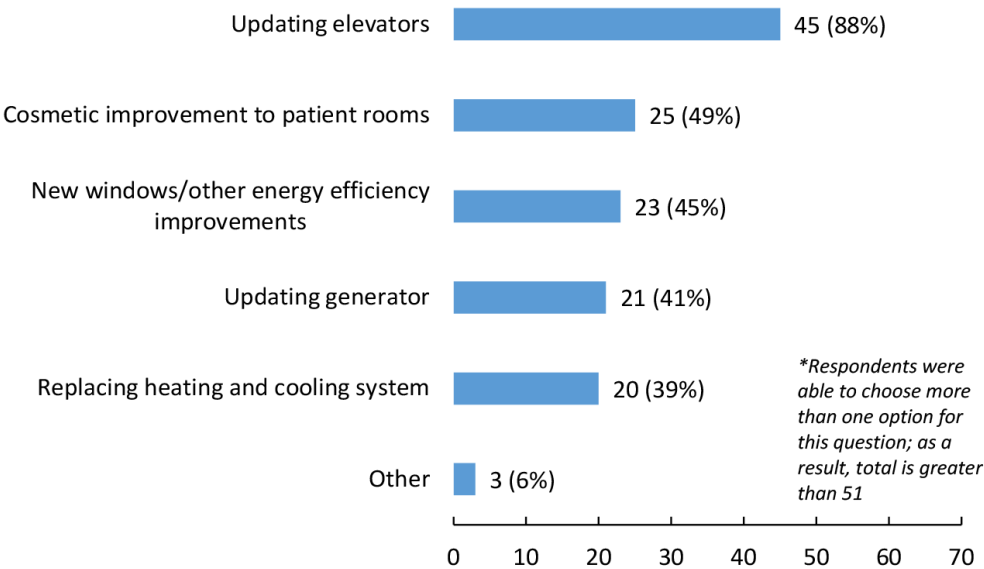


Figure 31: Capital Improvements at Ashley Medical Center the Community Would Financially Support

Total responses = 51*

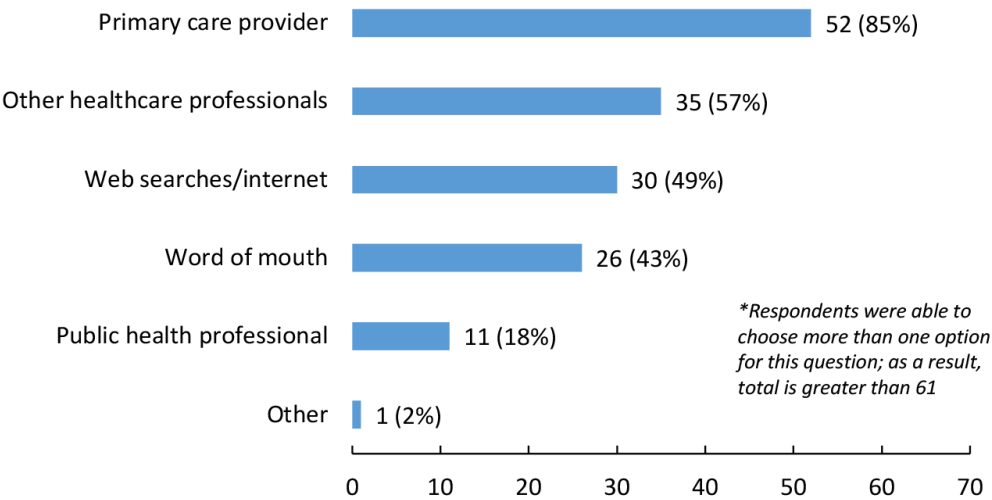


Respondents were asked where they go to for trusted health information. Primary care providers (N=52) received the highest response rate, followed by other healthcare professionals (N=35), and then web/internet searches (N=30). In the “Other” category, one respondent mentioned EMS as a trusted source of health information.

Results are shown in Figure 32.

Figure 32: Sources of Trusted Health Information

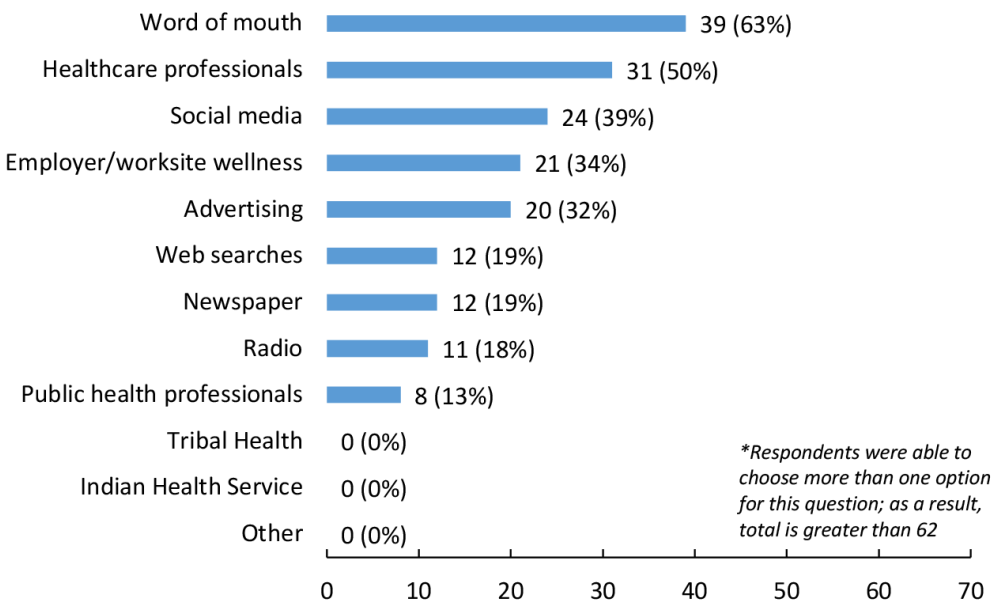
Total responses = 61*



Respondents were asked what sources they depend on to get information on local health services. Word of mouth had the most responses at 63% (N=39), followed by healthcare professionals at 50% (N=31).

Figure 33: Sources of Information on Local Health Services

Total responses = 62*



The final question on the survey asked respondents to share concerns and suggestions to improve the delivery of local healthcare. The majority of responses focused on concern with the lack of physicians and other medical staff. Local providers will always draw new patients and help the whole community by providing an increased level of care and a business climate in area. One other issue that was mentioned was the limited appointment hours. If you are not seriously ill or it’s not an emergency, the waiting time for appointment is too long. People decide to either wait until an issue resolves itself or receive healthcare out of town.

Others believe that AMC does a great job of identifying and delivering healthcare within its means and offers a wide variety of healthcare services.

Findings from Key Informant Interviews and the Community Meeting

Questions about the health and well-being of the community, similar to those posed in the survey, were explored during key informant interviews with community leaders and health professionals and also with the community group at the first meeting. The themes that emerged from these sources were wide-ranging, with some directly associated with healthcare and others more rooted in broader social and community matters.

Generally, overarching issues that developed during the interviews and community meeting can be grouped into five categories (listed in alphabetical order):

- Assisted living options
- Attracting and retaining young families
- Availability of resources to help the elderly stay in their homes
- Changing population size (increasing or decreasing)
- Having enough child daycare services

To provide context for the identified needs, following are some of the comments made by those interviewed about these issues:

Assisted living options

- It is hard to get care for people who live at home
- Nursing homes are full
- Elderly have the least amount of resources available to them

Attracting and retaining young families

- Activities for kids
- Aging population in Ashley, need to figure out how to keep people here
- This is the most important concern that we need to address

Availability of resources to help the elderly stay in their homes

- Meeting the needs of the elderly
- Ashley has a high elderly population with no one to help care for them

Changing population size (increasing or decreasing)

- People are leaving due to lack of opportunities
- Staffing shortage in every industry
- People need to invest in their community to attract new, young families

Having enough child daycare services

- People cannot find childcare services for their children
- Families have to choose whether it is worth it or not to work since childcare is so expensive
- Parents have to call into work because they do not have anyone to watch their children

Community Engagement and Collaboration

Key informants and focus group participants were asked to weigh in on community engagement and collaboration of various organizations and stakeholders in the community. Specifically, participants were asked, “On a scale of 1 to 5, with 1 being no collaboration/community engagement and 5 being excellent collaboration/community engagement, how would you rate the collaboration/engagement in the community among these various organizations?”

This question was not intended to rank services provided. They were presented with a list of 13 organizations or community segments to score. According to these participants, the hospital, pharmacy, public health, and other long-term care (including nursing homes/assisted living) are the most engaged in the community. The averages of these scores (with 5 being “excellent” engagement or collaboration) were:

- Hospital (healthcare system) (4.75)



- Emergency services, including ambulance and fire (4.5)
- Law enforcement (4.5)
- Schools (4.5)
- Faith-based (4.25)
- Long-term care, including nursing homes and assisted living (4.25)
- Business and industry (4.0)
- Pharmacy (3.75)
- Public health (3.75)
- Clinics not affiliated with the main health system (3.5)
- Other local health providers, such as dentists and chiropractors (3.5)
- Economic development organizations (3.25)
- Human/Social services agencies (2.5)
- Tribal Health/Indian Health Services (2.25)

Priority of Health Needs

A community group met on January 6, 2025. Fifteen community members attended the meeting. Representatives from the Center for Rural Health (CRH) presented the group with a summary of this report's findings, including background and explanation about the secondary data, highlights from the survey results (including perceived community assets and concerns, and barriers to care), and findings from the key informant interviews.

Following the presentation of the assessment findings, and after considering and discussing the findings, all members of the group were asked to identify what they perceived as the top four community health needs. All of the potential needs were listed on large poster boards, and each member was given four stickers to place next to each of four needs they considered the most significant.

The results were totaled, and the concerns most often cited were:

- Attracting and retaining young families (17 votes)
- Having enough child daycare services (14 votes)
- Ability to retain of primary care providers (9 votes)
- Cost of health insurance (7 votes)

From those top four priorities, each person put one sticker on the item they felt was the most important. The rankings were:

1. Attracting and retaining young families (8 votes)
2. Ability to retain of primary care providers (7 votes)
3. Having enough child daycare services (4 votes)
4. Cost of health insurance (1 vote)

Following the prioritization process during the second meeting of the community group and key informants, the number one identified need was attracting and retaining young families. A summary of this prioritization may be found in Appendix E.

Comparison of Needs Identified Previously

Top Needs Identified 2022 CHNA Process	Top Needs Identified 2025 CHNA Process
Attracting and retaining young families	Attracting and retaining young families
Not enough jobs with livable wages	Having enough child daycare services
Change in population	Ability to retain primary care providers and nurses
Not enough healthcare staff in generals	Cost of health insurance

The current process did identify an identical common need from 2022. The ability retain primary care providers does relate to not having enough healthcare staff in general. The other priorities identified affect whether young families are able to stay in the community and live comfortably. Families with young children need daycare services in order for them to work.

Ashley Medical Center (AMC) invited written comments on the most recent CHNA report and Implementation Strategy both in the documents and on the website where they are widely available to the public. No written comments have been received.

Upon adoption of this CHNA Report by the AMC board vote, a notation will be documented in the board minutes, reflecting the approval and then the report will be widely available to the public on the hospital’s website, and a paper copy will be available for inspection upon request at the hospital. Written comments on this report can be submitted to AMC.

Hospital and Community Projects and Programs Implemented to Address Needs Identified in 2022

In response to the needs identified in the 2022 CHNA process, the following actions were taken:

- Assisted Living
- The AMC board did extensive research to provide assisted living services to the eight unit apartments in the facility.
- With the staffing shortage, the facility was unable to move forward on this project.

The above implementation plan for Ashley Medical Center is posted on the website: <https://amctoday.org/services>.

Next Steps – Strategic Implementation Plan

Although a CHNA and strategic implementation plan are required by hospitals and local public health units considering accreditation, it is important to keep in mind the needs identified, at this point, will be broad community-wide needs along with healthcare system-specific needs. This process is simply a first step to identify needs and determine areas of priority. The second step will be to convene the steering committee, or other community group, to select an agreed-upon prioritized need on which to begin working. The strategic planning process will begin with identifying current initiatives, programs, and resources already in place to address the identified community need(s). Additional steps include identifying what is needed and feasible to address (taking community resources into consideration) and what role and responsibility the hospital, clinic, and various community organizations play in developing strategies and implementing specific activities to address the community health need selected. Community engagement is essential for successfully developing a plan and executing the action steps for addressing one or more of the needs identified.

Community Benefit Report

While not required, CRH strongly encourages a review of the most recent Community Benefit Report to determine how/if it aligns with the needs identified, through the CHNA as well as the implementation plan.

The community benefit requirement is a long-standing requirement of nonprofit hospitals and is reported in Part I of the hospital's Form 990. The strategic implementation requirement was added as part of the ACA's CHNA requirement. Not-for-profit healthcare organizations demonstrate their commitment to community service through organized and sustainable community benefit programs providing:

- Free and discounted care to those unable to afford healthcare.
- Care to low-income beneficiaries of Medicaid and other indigent care programs.
- Services designed to improve community health and increase access to healthcare.

Community benefit is also the basis of the tax-exemption of not-for-profit hospitals. The Internal Revenue Service (IRS), in its Revenue Ruling 69-545, describes the community benefit standard for charitable tax-exempt hospitals. Since 2008, tax-exempt hospitals have been required to report their community benefit and other information related to tax-exemption on the IRS Form 990 Schedule H.

What Are Community Benefits?

Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to identified community needs. They increase access to healthcare and improve community health.

A community benefit must respond to an identified community need and meet at least one of the following criteria:

- Improve access to healthcare services
- Enhance the health of the community
- Advance the medical or health knowledge
- Relieve or reduce the burden of government or other community efforts

A program or activity should not be reported as a community benefit if it is:

- Provided for marketing purposes
- Restricted to hospital employees and physicians
- Required of all healthcare providers by rules or standards
- Questionable as to whether it should be reported
- Unrelated to health or the mission of the organization

Appendix A – Critical Access Hospital Profile



Critical Access Hospital Profile
Spotlight on: Ashley, North Dakota

Ashley Medical Center

Administrator:
Eric Heupel, CEO

Chief of Medical Staff:
Dr. Steve English

Board Chair: Brenda Meyer

City Population:
689 (2019 estimate)¹

County Population:
2,488 (2019 estimate)¹

County Median Household Income:
\$64,236 (2019 estimate)¹

County Median Age:
58.7 years (2019 estimate)¹

Service Area Population:
2,000-2,500

Owned by: Community

Hospital Beds: 20

Skilled Nursing Facility Beds: 31

Trauma Level: V

Critical Access Hospital Designation: 2001

Mission

Ashley Medical Center is a community service organization which provides preventative, curative, supportive and educational health care that meets the physical, emotional, and spiritual needs of the people we serve.

County: McIntosh
Address: PO Box 450, 612 Center Ave. North Ashley, ND 58413
Phone: (701) 288-3433
Fax: (701) 288-3938
Web: www.amctoday.org

The Ashley Medical Center (AMC) is a non-profit, community owned hospital located in Ashley, North Dakota. AMC is governed by a publicly elected board of directors. It is the largest hospital complex in McIntosh County and serves an approximate 50 mile radius around Ashley.

Services

Ashley Medical Center provides the following services directly:

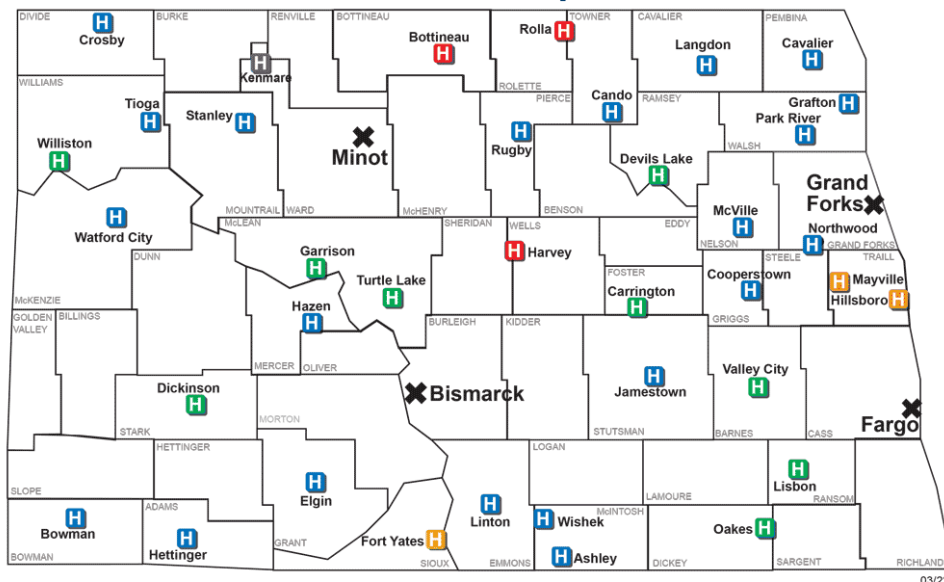
- Acute care
- Swing bed
- Obstetrics (emergency only)
- Pediatric care
- Observation care
- Physical therapy
- Social services
- Dietary
- Radiology
- Cardiac rehabilitation
- Surgery
- Mammography
- Cat scan
- Anesthesia
- Emergency room
- IV Therapy
- EMS services
- Chemotherapy administration
- Outreach Physician Services (Internal Medicine)
- Telemedicine (speech therapy, education, medical)
- Laboratory
- EKG
- WIC
- Health information
- Community education
- Cardiac stress testing
- Wellness program
- Preferred service provider
- Clinic prenatal care
- Home health care
- Hospice
- Skilled nursing facility
- PT/OT outside contracts

Services

The following services are provided through contract or agreement:

- Rural mental health
- Speech and hearing services
- Medic Alert System
- Prosthetics and orthotics
- Cardiac Ultrasound
- Nuclear medicine (MRI, Dexiscan)
- Telemetry
- Radiology (radiography, fluoroscopy ultrasound)
- Ophthalmology
- Orthopedics
- Cardiology
- Oncology
- Laboratory (microbiology, specialty laboratory tests, pathology)

North Dakota Critical Access Hospitals



Hospital Ownership

- H Independently owned
- H CommonSpirit Health
- H Sisters of Mary of the Presentation Health System
- H Trinity
- H Sanford Health
- H Indian Health Services

History

In 1952, the McIntosh County Memorial Hospital (as it was then known) opened its doors. Today the Ashley Medical Center (AMC) has grown into a complex of a 20-bed Critical Access Hospital, with the capability of utilizing swing beds; a Level 4 trauma center; 44 skilled nursing home beds; home health; hospice; quality service providers; one clinic in Ashley, one clinic in Zeeland, and one clinic in Kulm, North Dakota. There are 10 apartments attached to the hospital, and 25 apartments in the remodeled Harmony Homes complex. AMC also owns two professional buildings where a surgeon, an optometrist, an ophthalmologist, and two chiropractors practice.

McIntosh County has been designated as a health care professional shortage area. AMC employs 95 full time and 39 part time people.

An Ashley-based general surgeon, an internal medicine physician, and two licensed family nurse practitioner comprise the immediate medical staff. Nine consulting physicians come to the AMC on a regular basis. Their specialties include ophthalmology, orthopedic, cardiology, pathology, chiropractic care, a clinical audiology and radiology.

Recreation

AMC is located in a rural area that is a hunter's paradise. Deer, pheasant, geese, duck, and quail are abundant. Numerous lakes provide quality fishing all year around. Many bird watchers are drawn to the area for the large variety of birds that make their homes here. Ashley also boasts a state of the art fitness center.

Staff

Physicians: 1
NPs: 3
RNs: 17
LPNs: 10
Total Employees: 134

Local Sponsors and Grant Funding Sources

- Blue Cross Blue Shield
- Center for Rural Health
 - SHIP Grant (Small Hospital Improvement Program)
 - Flex Grant (Medicare Rural Hospital Flexibility Grant Program)
- Community Endowment Grants
- North Dakota Health Department Scholarship
- North Dakota Health Flex (HRSA)
- USDA Community Facility Grant
- Workforce Safety Grant

Sources

¹US Census Bureau; 2010 Profile of General and Housing Characteristics



ruralhealth.und.edu

Updated 4/2025

Appendix B – CHNA Survey Instrument



Ashley Area Health Survey

Ashley Medical Center and McIntosh District Health Unit are interested in hearing from you about community health concerns.

The focus of this effort is to:

- Learn of the good things in your community as well as concerns in the community
- Understand perceptions and attitudes about the health of the community, and hear suggestions for improvement
- Learn more about how local health services are used by you and other residents



If you prefer, you may take the survey online at <http://tinyurl.com/AMCSURVEY24> or by scanning on the QR Code at the right.

Surveys will be tabulated by the Center for Rural Health at the University of North Dakota School of Medicine and Health Sciences. Your responses are anonymous, and you may skip any question you do not want to answer. Your answers will be combined with other responses and reported only in total. If you have questions about the survey, you may contact Holly Long at 701.777.3848.

Surveys will be accepted through November 8, 2024. Your opinion matters – thank you in advance!

Community Assets: Please tell us about your community by **choosing up to three options** you most agree with in each category below.

1. Considering the **PEOPLE** in your community, the best things are (choose up to THREE):

- | | |
|--|--|
| <input type="checkbox"/> Community is socially and culturally diverse or becoming more diverse | <input type="checkbox"/> People who live here are involved in their community |
| <input type="checkbox"/> Feeling connected to people who live here | <input type="checkbox"/> People are tolerant, inclusive, and open-minded |
| <input type="checkbox"/> Government is accessible | <input type="checkbox"/> Sense that you can make a difference through civic engagement |
| <input type="checkbox"/> People are friendly, helpful, supportive | <input type="checkbox"/> Other (please specify): _____ |

2. Considering the **SERVICES AND RESOURCES** in your community, the best things are (choose up to THREE):

- | | |
|---|---|
| <input type="checkbox"/> Access to healthy food | <input type="checkbox"/> Opportunities for advanced education |
| <input type="checkbox"/> Active faith community | <input type="checkbox"/> Public transportation |
| <input type="checkbox"/> Business district (restaurants, availability of goods) | <input type="checkbox"/> Programs for youth |
| <input type="checkbox"/> Community groups and organizations | <input type="checkbox"/> Quality school systems |
| <input type="checkbox"/> Healthcare | <input type="checkbox"/> Other (please specify): _____ |

3. Considering the **QUALITY OF LIFE** in your community, the best things are (choose up to THREE):

- | | |
|--|--|
| <input type="checkbox"/> Closeness to work and activities | <input type="checkbox"/> Job opportunities or economic opportunities |
| <input type="checkbox"/> Family-friendly; good place to raise kids | <input type="checkbox"/> Safe place to live, little/no crime |
| <input type="checkbox"/> Informal, simple, laidback lifestyle | <input type="checkbox"/> Other (please specify): _____ |

4. Considering the **ACTIVITIES** in your community, the best things are (choose up to THREE):

- | | |
|--|---|
| <input type="checkbox"/> Activities for families and youth | <input type="checkbox"/> Recreational and sports activities |
| <input type="checkbox"/> Arts and cultural activities | <input type="checkbox"/> Year-round access to fitness opportunities |
| <input type="checkbox"/> Local events and festivals | <input type="checkbox"/> Other (please specify): _____ |

Community Concerns: Please tell us about your community by choosing up to three options you most agree with in each category.

5. Considering the **COMMUNITY /ENVIRONMENTAL HEALTH** in your community, concerns are (choose up to THREE):

- | | |
|--|--|
| <input type="checkbox"/> Active faith community | <input type="checkbox"/> Having enough quality school resources |
| <input type="checkbox"/> Attracting and retaining young families | <input type="checkbox"/> Not enough places for exercise and wellness activities |
| <input type="checkbox"/> Not enough jobs with livable wages, not enough to live on | <input type="checkbox"/> Not enough public transportation options, cost of public transportation |
| <input type="checkbox"/> Not enough affordable housing | <input type="checkbox"/> Racism, prejudice, hate, discrimination |
| <input type="checkbox"/> Poverty | <input type="checkbox"/> Traffic safety, including speeding, road safety, seatbelt use, and drunk/distracted driving |
| <input type="checkbox"/> Changes in population size (increasing or decreasing) | <input type="checkbox"/> Physical violence, domestic violence, sexual abuse |
| <input type="checkbox"/> Crime and safety, adequate law enforcement personnel | <input type="checkbox"/> Child abuse |
| <input type="checkbox"/> Water quality (well water, lakes, streams, rivers) | <input type="checkbox"/> Bullying/cyber-bullying |
| <input type="checkbox"/> Air quality | <input type="checkbox"/> Recycling |
| <input type="checkbox"/> Litter (amount of litter, adequate garbage collection) | <input type="checkbox"/> Homelessness |
| <input type="checkbox"/> Having enough child daycare services | <input type="checkbox"/> Other (please specify): _____ |

6. Considering the **AVAILABILITY/DELIVERY OF HEALTH SERVICES** in your community, concerns are (choose up to THREE):

- | | |
|---|---|
| <input type="checkbox"/> Ability to get appointments for health services within 48 hours. | <input type="checkbox"/> Emergency services (ambulance & 911) available 24/7 |
| <input type="checkbox"/> Extra hours for appointments, such as evenings and weekends | <input type="checkbox"/> Ability/willingness of healthcare providers to work together to coordinate patient care within the health system. |
| <input type="checkbox"/> Availability of primary care providers (MD,DO,NP,PA) and nurses | <input type="checkbox"/> Ability/willingness of healthcare providers to work together to coordinate patient care outside the local community. |
| <input type="checkbox"/> Ability to retain primary care providers (MD,DO,NP,PA) and nurses in the community | <input type="checkbox"/> Patient confidentiality (inappropriate sharing of personal health information) |
| <input type="checkbox"/> Availability of public health professionals | <input type="checkbox"/> Not comfortable seeking care where I know the employees at the facility on a personal level |
| <input type="checkbox"/> Availability of specialists | <input type="checkbox"/> Quality of care |
| <input type="checkbox"/> Not enough health care staff in general | <input type="checkbox"/> Cost of health care services |
| <input type="checkbox"/> Availability of wellness and disease prevention services | <input type="checkbox"/> Cost of prescription drugs |
| <input type="checkbox"/> Availability of mental health services | <input type="checkbox"/> Cost of health insurance |
| <input type="checkbox"/> Availability of substance use disorder treatment services | <input type="checkbox"/> Adequacy of health insurance (concerns about out-of-pocket costs) |
| <input type="checkbox"/> Availability of hospice | <input type="checkbox"/> Understand where and how to get health insurance |
| <input type="checkbox"/> Availability of dental care | <input type="checkbox"/> Adequacy of Indian Health Service or Tribal Health Services |
| <input type="checkbox"/> Availability of vision care | <input type="checkbox"/> Other (please specify): _____ |

7. Considering the **YOUTH POPULATION** in your community, concerns are (choose up to THREE):

- | | |
|---|--|
| <input type="checkbox"/> Alcohol use and abuse | <input type="checkbox"/> Diseases that can spread, such as sexually transmitted diseases or AIDS |
| <input type="checkbox"/> Drug use and abuse (including prescription drug abuse) | <input type="checkbox"/> Wellness and disease prevention, including vaccine-preventable diseases |
| <input type="checkbox"/> Smoking and tobacco use, exposure to second-hand smoke or vaping (juuling) | <input type="checkbox"/> Not getting enough exercise/physical activity |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Obesity/overweight |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Hunger, poor nutrition |
| <input type="checkbox"/> Depression/anxiety | <input type="checkbox"/> Crime |
| <input type="checkbox"/> Stress | <input type="checkbox"/> Graduating from high school |
| <input type="checkbox"/> Suicide | <input type="checkbox"/> Availability of disability services |
| <input type="checkbox"/> Not enough activities for children and youth | <input type="checkbox"/> Other (please specify): _____ |
| <input type="checkbox"/> Teen pregnancy | |
| <input type="checkbox"/> Sexual health | |

8. Considering the **ADULT POPULATION** in your community, concerns are (choose up to THREE):

- | | |
|---|--|
| <input type="checkbox"/> Alcohol use and abuse | <input type="checkbox"/> Stress |
| <input type="checkbox"/> Drug use and abuse (including prescription drug abuse) | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Smoking and tobacco use, exposure to second-hand smoke or vaping (juuling) | <input type="checkbox"/> Diseases that can spread, such as sexually transmitted diseases or AIDS |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Wellness and disease prevention, including vaccine-preventable diseases |
| <input type="checkbox"/> Lung disease (i.e. emphysema, COPD, asthma) | <input type="checkbox"/> Not getting enough exercise/physical activity |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Obesity/overweight |
| <input type="checkbox"/> Heart disease | <input type="checkbox"/> Hunger, poor nutrition |
| <input type="checkbox"/> Hypertension | <input type="checkbox"/> Availability of disability services |
| <input type="checkbox"/> Dementia/Alzheimer's disease | <input type="checkbox"/> Other (please specify): _____ |
| <input type="checkbox"/> Other chronic diseases: _____ | |
| <input type="checkbox"/> Depression/anxiety | |

9. Considering the **SENIOR POPULATION** in your community, concerns are (choose up to THREE):

- | | |
|---|---|
| <input type="checkbox"/> Ability to meet needs of older population | <input type="checkbox"/> Availability of transportation for seniors |
| <input type="checkbox"/> Long-term/nursing home care options | <input type="checkbox"/> Availability of home health |
| <input type="checkbox"/> Assisted living options | <input type="checkbox"/> Not getting enough exercise/physical activity |
| <input type="checkbox"/> Availability of resources to help the elderly stay in their homes | <input type="checkbox"/> Depression/anxiety |
| <input type="checkbox"/> Cost of activities for seniors | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Availability of activities for seniors | <input type="checkbox"/> Alcohol use and abuse |
| <input type="checkbox"/> Availability of resources for family and friends caring for elders | <input type="checkbox"/> Drug use and abuse (including prescription drug abuse) |
| <input type="checkbox"/> Quality of elderly care | <input type="checkbox"/> Availability of activities for seniors |
| <input type="checkbox"/> Cost of long-term/nursing home care | <input type="checkbox"/> Elder abuse |
| | <input type="checkbox"/> Other (please specify): _____ |

10. Regarding various forms of **VIOLENCE** in your community, concerns are (choose up to THREE):

- | | | |
|---|--|--|
| <input type="checkbox"/> Bullying/cyber-bullying | <input type="checkbox"/> Emotional abuse (ex. intimidation, isolation, verbal threats, withholding of funds) | <input type="checkbox"/> Physical abuse |
| <input type="checkbox"/> Child abuse or neglect | <input type="checkbox"/> General violence against women | <input type="checkbox"/> Stalking |
| <input type="checkbox"/> Dating violence | <input type="checkbox"/> General violence against men | <input type="checkbox"/> Sexual abuse/assault |
| <input type="checkbox"/> Domestic/intimate partner violence | <input type="checkbox"/> Media violence | <input type="checkbox"/> Verbal threats |
| | | <input type="checkbox"/> Work place/co-worker violence |

11. What single issue do you feel is the biggest challenge facing your community?

Delivery of Healthcare

12. Considering **GENERAL and ACUTE SERVICES** at Ashley Medical Center, which services are you aware of (or have you used in the past year)? (Choose ALL that apply)

- | | | |
|--|---|--|
| <input type="checkbox"/> Anesthesia services | <input type="checkbox"/> Hospital (acute care) | <input type="checkbox"/> Surgical services |
| <input type="checkbox"/> Clinic | <input type="checkbox"/> Mental health services | <input type="checkbox"/> Swing bed and respite care services |
| <input type="checkbox"/> Emergency room | <input type="checkbox"/> Ophthalmology (eye/vision) (visiting specialist) | <input type="checkbox"/> Telemedicine |
| <input type="checkbox"/> Hospice | | |

13. Considering **SCREENING/THERAPY SERVICES** at Ashley Medical Center, which services are you aware of (or have you used in the past year)? (Choose ALL that apply)

- | | | |
|--|---|-------------------------------------|
| <input type="checkbox"/> Diet instruction | <input type="checkbox"/> Physical therapy | <input type="checkbox"/> Telehealth |
| <input type="checkbox"/> Health screenings | <input type="checkbox"/> Social services | <input type="checkbox"/> WIC |
| <input type="checkbox"/> Laboratory services | <input type="checkbox"/> Speech therapy | |

14. Considering **RADIOLOGY SERVICES** at Ashley Medical Center hospital, which services are you aware of (or have you used in the past year)? (Choose ALL that apply)

- | | | |
|--|---|-------------------------------------|
| <input type="checkbox"/> Bone density scan | <input type="checkbox"/> Echocardiogram | <input type="checkbox"/> MRI |
| <input type="checkbox"/> EKG—Electrocardiography | <input type="checkbox"/> General x-ray | <input type="checkbox"/> Ultrasound |
| <input type="checkbox"/> CT scan | <input type="checkbox"/> Mammography | |

15. Which of the following **SERVICES** provided by **McIntosh District Health Unit** have you or a family member used in the past year? (Choose ALL that apply)

- | | |
|--|--|
| <input type="checkbox"/> Bicycle helmet safety | <input type="checkbox"/> Immunizations |
| <input type="checkbox"/> Blood pressure check | <input type="checkbox"/> LIHEAP – assisting with application for elderly |
| <input type="checkbox"/> Breastfeeding resources | <input type="checkbox"/> Medications setup—home visits |
| <input type="checkbox"/> Car seat program | <input type="checkbox"/> Office visits and consults |
| <input type="checkbox"/> Child health (well baby) | <input type="checkbox"/> School health (vision screening, puberty talks, school immunizations) |
| <input type="checkbox"/> Covid-19 Vaccinations | <input type="checkbox"/> Preschool education programs |
| <input type="checkbox"/> Emergency response & preparedness program | <input type="checkbox"/> Assist with preschool screening |
| <input type="checkbox"/> Flu shots | <input type="checkbox"/> Tobacco prevention and control |
| <input type="checkbox"/> Foot Care | <input type="checkbox"/> Tuberculosis testing and management |
| <input type="checkbox"/> Environmental health services (water, sewer, health hazard abatement) | <input type="checkbox"/> Wellness check with Law Enforcement |
| <input type="checkbox"/> Health Tracks (child health screening) | <input type="checkbox"/> Youth education programs (First Aid, Bike Safety) |
| <input type="checkbox"/> Mental Health Training | |

16. Considering services offered locally by **OTHER PROVIDERS/ORGANIZATIONS** in your community, which services are you aware of (or have you used in the past year)? (Choose ALL that apply)

- ☐ Ambulance
- ☐ Massage therapy
- ☐ Chiropractic services
- ☐ Optometric/vision services

17. What specific healthcare services, if any, do you think should be added locally?

18. What **PREVENTS** community residents from receiving healthcare? (Choose ALL that apply)

- ☐ Can't get transportation services
- ☐ Not able to get appointment/limited hours
- ☐ Concerns about confidentiality
- ☐ Not able to see same provider over time
- ☐ Distance from health facility
- ☐ Not accepting new patients
- ☐ Don't know about local services
- ☐ Not affordable
- ☐ Don't speak language or understand culture
- ☐ Not enough providers (MD, DO, NP, PA)
- ☐ Lack of disability access
- ☐ Not enough evening or weekend hours
- ☐ Lack of services through Indian Health Services
- ☐ Not enough specialists
- ☐ Limited access to telehealth technology (patients seen by providers at another facility through a monitor/TV screen)
- ☐ Poor quality of care
- ☐ No insurance or limited insurance
- ☐ Other (please specify):

19. Where do you turn for trusted health information? (Choose ALL that apply)

- ☐ Other healthcare professionals (nurses, chiropractors, dentists, etc.)
- ☐ Web searches/internet (WebMD, Mayo Clinic, Healthline, etc.)
- ☐ Primary care provider (doctor, nurse practitioner, physician assistant)
- ☐ Word of mouth, from others (friends, neighbors, co-workers, etc.)
- ☐ Public health professional
- ☐ Other (please specify):

20. Where do you find out about **LOCAL HEALTH SERVICES** available in your area? (Choose ALL that apply)

- ☐ Advertising
- ☐ Radio
- ☐ Word of mouth, from others (friends, neighbors, co-workers, etc.)
- ☐ Employer/worksites wellness
- ☐ Social media (Facebook, Twitter, etc.)
- ☐ Health care professionals
- ☐ Tribal Health
- ☐ Other: (please specify):
- ☐ Newspaper
- ☐ Web searches
-
- ☐ Public health professionals

21. Are you aware of Ashley Medical Center's Foundation, which exists to financially support Ashley Medical Center?

- ☐ Yes
- ☐ No

22. Are you aware there are opportunities to provide support through volunteering with the Ashley Medical Center Foundation, Auxiliary, or Board?

- ☐ Yes
- ☐ No

23. Have you supported the AMC Foundation in any of the following ways? (Choose ALL that apply)

- | | |
|--|--|
| <input type="checkbox"/> Cash or stock gift | <input type="checkbox"/> Planned gifts through wills |
| <input type="checkbox"/> Endowment gifts | <input type="checkbox"/> Memoria/honorarium |
| <input type="checkbox"/> Participated in fundraisers | <input type="checkbox"/> Other (Please list): _____ |

24. Do you believe individuals in the community would financially support any of the following capital improvements by Ashley Medical Center? (Choose ALL that apply)

- | | |
|---|---|
| <input type="checkbox"/> Updating elevators | <input type="checkbox"/> Cosmetic improvement to patient rooms |
| <input type="checkbox"/> Upgrading generator | <input type="checkbox"/> Other (Please specify other capital improvements that you believe the community would financially support):
_____ |
| <input type="checkbox"/> New windows/other energy efficiency improvements | |
| <input type="checkbox"/> Replacing heating & cooling system | |

Demographic Information: Please tell us about yourself.

25. Do you work for the hospital, clinic, or public health unit?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

26. How did you acquire the survey (or survey link) that you are completing?

- | | |
|--|--|
| <input type="checkbox"/> Hospital or public health website | <input type="checkbox"/> Church bulletin |
| <input type="checkbox"/> Hospital or public health social media page | <input type="checkbox"/> Flyer sent home from school |
| <input type="checkbox"/> Hospital or public health employee | <input type="checkbox"/> Flyer at local business |
| <input type="checkbox"/> Hospital or public health facility | <input type="checkbox"/> Flyer in the mail |
| <input type="checkbox"/> Economic development website or social media | <input type="checkbox"/> Word of Mouth |
| <input type="checkbox"/> Other website or social media page (please specify):
_____ | <input type="checkbox"/> Direct email (if so, from what organization): _____ |
| <input type="checkbox"/> Newspaper advertisement | <input type="checkbox"/> Other (please specify): _____ |
| <input type="checkbox"/> Newsletter (if so, what one): _____ | |

27. Health insurance or health coverage status (choose ALL that apply):

- | | | |
|---|--|---|
| <input type="checkbox"/> Indian Health Service (IHS) | <input type="checkbox"/> Medicaid | <input type="checkbox"/> Other (please specify):
_____ |
| <input type="checkbox"/> Insurance through employer (self, spouse, or parent) | <input type="checkbox"/> Medicare | |
| <input type="checkbox"/> Self-purchased insurance | <input type="checkbox"/> No insurance | |
| | <input type="checkbox"/> Veteran's Healthcare Benefits | |

28. Age:

- | | | |
|---|---|---|
| <input type="checkbox"/> Less than 18 years | <input type="checkbox"/> 35 to 44 years | <input type="checkbox"/> 65 to 74 years |
| <input type="checkbox"/> 18 to 24 years | <input type="checkbox"/> 45 to 54 years | <input type="checkbox"/> 75 years and older |
| <input type="checkbox"/> 25 to 34 years | <input type="checkbox"/> 55 to 64 years | |

29. Highest level of education:

- | | | |
|---|--|--|
| <input type="checkbox"/> Less than high school | <input type="checkbox"/> Some college/technical degree | <input type="checkbox"/> Bachelor's degree |
| <input type="checkbox"/> High school diploma or GED | <input type="checkbox"/> Associate's degree | <input type="checkbox"/> Graduate or professional degree |

30. Sex:

☐ Female

☐ Male

☐ Non-binary

☐ Other (please specify):

31. Employment status:

☐ Full time

☐ Homemaker

☐ Unemployed

☐ Part time

☐ Multiple job holder

☐ Retired

32. Your zip code: _____

33. Race/Ethnicity (choose ALL that apply):

☐ American Indian

☐ Hispanic/Latino

☐ Other: _____

☐ African American

☐ Pacific Islander

☐ Asian

☐ White/Caucasian

34. Annual household income before taxes:

☐ Less than \$15,000

☐ \$50,000 to \$74,999

☐ \$150,000 and over

☐ \$15,000 to \$24,999

☐ \$75,000 to \$99,999

☐ \$25,000 to \$49,999

☐ \$100,000 to \$149,999

35. Overall, please share concerns and suggestions to improve the delivery of local healthcare.

Thank you for assisting us with this important survey!

Appendix C – County Health Rankings Explained

Source: <http://www.countyhealthrankings.org/>

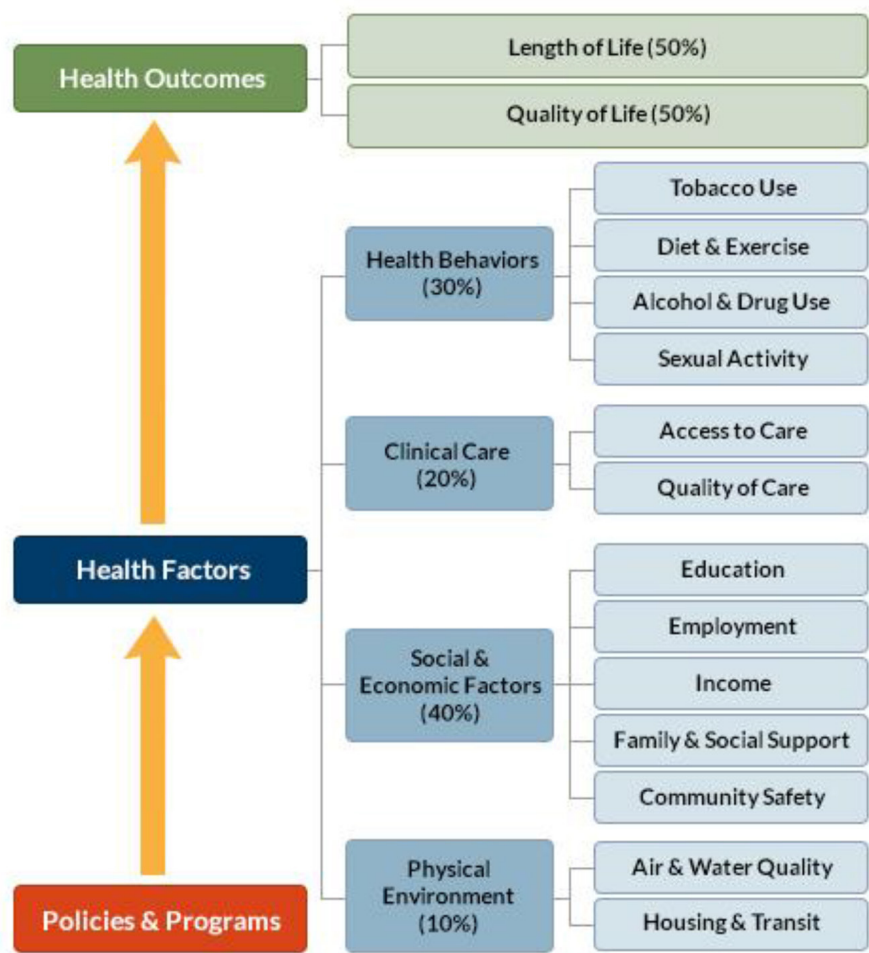
Methods

The County Health Rankings, a collaboration between the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, measure the health of nearly all counties in the nation and rank them within states. The Rankings are compiled using county-level measures from a variety of national and state data sources. These measures are standardized and combined using scientifically-informed weights.

What is Ranked

The County Health Rankings are based on counties and county equivalents (ranked places). Any entity that has its own Federal Information Processing Standard (FIPS) county code is included in the Rankings. We only rank counties and county equivalents within a state. The major goal of the Rankings is to raise awareness about the many factors that influence health and that health varies from place to place, not to produce a list of the healthiest 10 or 20 counties in the nation and only focus on that.

Ranking System



The County Health Rankings model (shown above) provides the foundation for the entire ranking process.

Counties in each of the 50 states are ranked according to summaries of a variety of health measures. Those having high ranks, e.g. 1 or 2, are considered to be the “healthiest.” Counties are ranked relative to the health of other counties in the same state. We calculate and rank eight summary composite scores:

1. **Overall Health Outcomes**
2. Health Outcomes – **Length of life**
3. Health Outcomes – **Quality of life**
4. **Overall Health Factors**
5. Health Factors – **Health behaviors**
6. Health Factors – **Clinical care**
7. Health Factors – **Social and economic factors**
8. Health Factors – **Physical environment**

Data Sources and Measures

The County Health Rankings team synthesizes health information from a variety of national data sources to create the Rankings. Most of the data used are public data available at no charge. Measures based on vital statistics, sexually transmitted infections, and Behavioral Risk Factor Surveillance System (BRFSS) survey data were calculated by staff at the National Center for Health Statistics and other units of the Centers for Disease Control and Prevention (CDC). Measures of healthcare quality were calculated by staff at The Dartmouth Institute.

Data Quality

The County Health Rankings team draws upon the most reliable and valid measures available to compile the Rankings. Where possible, margins of error (95% confidence intervals) are provided for measure values. In many cases, the values of specific measures in different counties are not statistically different from one another; however, when combined using this model, those various measures produce the different rankings.

Calculating Scores and Ranks

The County Health Rankings are compiled from many different types of data. To calculate the ranks, they first standardize each of the measures. The ranks are then calculated based on weighted sums of the standardized measures within each state. The county with the lowest score (best health) gets a rank of #1 for that state and the county with the highest score (worst health) is assigned a rank corresponding to the number of places we rank in that state.

Health Outcomes and Factors

Health Outcomes

Premature Death (YPLL)

Premature death is the years of potential life lost before age 75 (YPLL-75). Every death occurring before the age of 75 contributes to the total number of years of potential life lost. For example, a person dying at age 25 contributes 50 years of life lost, whereas a person who dies at age 65 contributes 10 years of life lost to a county's YPLL. The YPLL measure is presented as a rate per 100,000 population and is age-adjusted to the 2000 US population.

Reason for Ranking

Measuring premature mortality, rather than overall mortality, reflects the County Health Rankings' intent to focus attention on deaths that could have been prevented. Measuring YPLL allows communities to target resources to high-risk areas and further investigate the causes of premature death.

Poor or Fair Health

Self-reported health status is a general measure of health-related quality of life (HRQoL) in a population. This measure is based on survey responses to the question: "In general, would you say that your health is excellent, very good, good, fair, or poor?" The value reported in the County Health Rankings is the percentage of adult respondents who rate their health "fair" or "poor." The measure is modeled and age-adjusted to the 2000 U.S. population. Please note that the methods for calculating this measure changed in the 2016 Rankings.

Reason for Ranking

Measuring HRQoL helps characterize the burden of disabilities and chronic diseases in a population. Self-reported health status is a widely used measure of people's health-related quality of life. In addition to measuring how long people live, it is important to also include measures that consider how healthy people are while alive.

Poor Physical Health Days

Poor physical health days is based on survey responses to the question: "Thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?" The value reported in the County Health Rankings is the average number of days a county's adult respondents report that their physical health was not good. The measure is age-adjusted to the 2000 U.S. population. Please note that the methods for calculating this measure changed in the 2016 Rankings.

Reason for Ranking

Measuring health-related quality of life (HRQoL) helps characterize the burden of disabilities and chronic diseases in a population. In addition to measuring how long people live, it is also important to include measures of how healthy people are while alive – and people's reports of days when their physical health was not good are a reliable estimate of their recent health.

Poor Mental Health Days

Poor mental health days is based on survey responses to the question: "Thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?" The value reported in the County Health Rankings is the average number of days a county's adult respondents report that their mental health was not good. The measure is age-adjusted to the 2000 U.S. population. Please note that the methods for calculating this measure changed in the 2016 Rankings.

Reason for Ranking

Overall health depends on both physical and mental well-being. Measuring the number of days when people report that their mental health was not good, i.e., poor mental health days, represents an important facet of health-related quality of life.

Low Birth Weight

Birth outcomes are a category of measures that describe health at birth. These outcomes, such as low birthweight (LBW), represent a child's current and future morbidity — or whether a child has a "healthy start" — and serve as a health outcome related to maternal health risk.

Reason for Ranking

LBW is unique as a health outcome because it represents multiple factors: infant current and future morbidity, as well as premature mortality risk, and maternal exposure to health risks. The health associations and impacts of LBW are numerous.

In terms of the infant's health outcomes, LBW serves as a predictor of premature mortality and/or morbidity over the life course.[1] LBW children have greater developmental and growth problems, are at higher risk of cardiovascular disease later in life, and have a greater rate of respiratory conditions.[2-4]

From the perspective of maternal health outcomes, LBW indicates maternal exposure to health risks in all categories of health factors, including her health behaviors, access to healthcare, the social and economic environment the mother inhabits, and environmental risks to which she is exposed. Authors have found that modifiable maternal health behaviors, including nutrition and weight gain, smoking, and alcohol and substance use or abuse can result in LBW.[5]

LBW has also been associated with cognitive development problems. Several studies show that LBW children have higher rates of sensorineural impairments, such as cerebral palsy, and visual, auditory, and intellectual impairments.[2,3,6] As a consequence, LBW can "impose a substantial burden on special education and social services, on families and caretakers of the infants, and on society generally." [7]

Health Factors

Adult Smoking

Adult smoking is the percentage of the adult population that currently smokes every day or most days and has smoked at least 100 cigarettes in their lifetime. Please note that the methods for calculating this measure changed in the 2016 Rankings.

Reason for Ranking

Each year approximately 443,000 premature deaths can be attributed to smoking. Cigarette smoking is identified as a cause of various cancers, cardiovascular disease, and respiratory conditions, as well as low birthweight and other adverse health outcomes. Measuring the prevalence of tobacco use in the population can alert communities to potential adverse health outcomes and can be valuable for assessing the need for cessation programs or the effectiveness of existing programs.

Adult Obesity

Adult obesity is the percentage of the adult population (age 20 and older) that reports a body mass index (BMI) greater than or equal to 30 kg/m².

Reason for Ranking

Obesity is often the result of an overall energy imbalance due to poor diet and limited physical activity. Obesity increases the risk for health conditions such as coronary heart disease, type 2 diabetes, cancer, hypertension, dyslipidemia, stroke, liver and gallbladder disease, sleep apnea and respiratory problems, osteoarthritis, and poor health status.[1,2]

Food Environment Index

The food environment index ranges from 0 (worst) to 10 (best) and equally weights two indicators of the food environment:

1) Limited access to healthy foods estimates the percentage of the population that is low income and does not live close to a grocery store. Living close to a grocery store is defined differently in rural and nonrural areas; in rural areas, it means living less than 10 miles from a grocery store whereas in nonrural areas, it means less than 1 mile. "Low income" is defined as having an annual family income of less than or equal to 200 percent of the federal poverty threshold for the family size.

2) Food insecurity estimates the percentage of the population who did not have access to a reliable source of food during the past year. A two-stage fixed effects model was created using information from the Community Population

Survey, Bureau of Labor Statistics, and American Community Survey.

More information on each of these can be found among the additional measures.

Reason for Ranking

There are many facets to a healthy food environment, such as the cost, distance, and availability of healthy food options. This measure includes access to healthy foods by considering the distance an individual lives from a grocery store or supermarket; there is strong evidence that food deserts are correlated with high prevalence of overweight, obesity, and premature death.[1-3] Supermarkets traditionally provide healthier options than convenience stores or smaller grocery stores.[4]

Additionally, access in regards to a constant source of healthy food due to low income can be another barrier to healthy food access. Food insecurity, the other food environment measure included in the index, attempts to capture the access issue by understanding the barrier of cost. Lacking constant access to food is related to negative health outcomes such as weight-gain and premature mortality.[5,6] In addition to asking about having a constant food supply in the past year, the module also addresses the ability of individuals and families to provide balanced meals further addressing barriers to healthy eating. It is important to have adequate access to a constant food supply, but it may be equally important to have nutritious food available.

Physical Inactivity

Physical inactivity is the percentage of adults age 20 and over reporting no leisure-time physical activity. Examples of physical activities provided include running, calisthenics, golf, gardening, or walking for exercise.

Reason for Ranking

Decreased physical activity has been related to several disease conditions such as type 2 diabetes, cancer, stroke, hypertension, cardiovascular disease, and premature mortality, independent of obesity. Inactivity causes 11% of premature mortality in the United States, and caused more than 5.3 million of the 57 million deaths that occurred worldwide in 2008.[1] In addition, physical inactivity at the county level is related to healthcare expenditures for circulatory system diseases.[2]

Access to Exercise Opportunities

Change in measure calculation in 2018: Access to exercise opportunities measures the percentage of individuals in a county who live reasonably close to a location for physical activity. Locations for physical activity are defined as parks or recreational facilities. Parks include local, state, and national parks. Recreational facilities include YMCAs as well as businesses identified by the following Standard Industry Classification (SIC) codes and include a wide variety of facilities including gyms, community centers, dance studios and pools: 799101, 799102, 799103, 799106, 799107, 799108, 799109, 799110, 799111, 799112, 799201, 799701, 799702, 799703, 799704, 799707, 799711, 799717, 799723, 799901, 799908, 799958, 799969, 799971, 799984, or 799998.

Individuals who:

- reside in a census block within a half mile of a park or
- in urban census blocks: reside within one mile of a recreational facility or
- in rural census blocks: reside within three miles of a recreational facility
- are considered to have adequate access for opportunities for physical activity.

Reason for Ranking

Increased physical activity is associated with lower risks of type 2 diabetes, cancer, stroke, hypertension, cardiovascular disease, and premature mortality, independent of obesity. The role of the built environment is important for encouraging physical activity. Individuals who live closer to sidewalks, parks, and gyms are more likely to exercise.[1-3]

Excessive Drinking

Excessive drinking is the percentage of adults that report either binge drinking, defined as consuming more than 4 (women) or 5 (men) alcoholic beverages on a single occasion in the past 30 days, or heavy drinking, defined as

drinking more than one (women) or 2 (men) drinks per day on average. Please note that the methods for calculating this measure changed in the 2011 Rankings and again in the 2016 Rankings.

Reason for Ranking

Excessive drinking is a risk factor for a number of adverse health outcomes, such as alcohol poisoning, hypertension, acute myocardial infarction, sexually transmitted infections, unintended pregnancy, fetal alcohol syndrome, sudden infant death syndrome, suicide, interpersonal violence, and motor vehicle crashes.[1] Approximately 80,000 deaths are attributed annually to excessive drinking. Excessive drinking is the third leading lifestyle-related cause of death in the United States.[2]

Alcohol-Impaired Driving Deaths

Alcohol-impaired driving deaths is the percentage of motor vehicle crash deaths with alcohol involvement.

Reason for Ranking

Approximately 17,000 Americans are killed annually in alcohol-related motor vehicle crashes. Binge/heavy drinkers account for most episodes of alcohol-impaired driving.[1,2]

Sexually Transmitted Infection Rate

Sexually transmitted infections (STI) are measured as the chlamydia incidence (number of new cases reported) per 100,000 population.

Reason for Ranking

Chlamydia is the most common bacterial STI in North America and is one of the major causes of tubal infertility, ectopic pregnancy, pelvic inflammatory disease, and chronic pelvic pain.[1,2] STIs are associated with a significantly increased risk of morbidity and mortality, including increased risk of cervical cancer, infertility, and premature death. [3] STIs also have a high economic burden on society. The direct medical costs of managing sexually transmitted infections and their complications in the U.S., for example, was approximately 15.6 billion dollars in 2008.[4]

Teen Births

Teen births are the number of births per 1,000 female population, ages 15-19.

Reason for Ranking

Evidence suggests teen pregnancy significantly increases the risk of repeat pregnancy and of contracting a STI, both of which can result in adverse health outcomes for mothers, children, families, and communities. A systematic review of the sexual risk among pregnant and mothering teens concludes that pregnancy is a marker for current and future sexual risk behavior and adverse outcomes [1]. Pregnant teens are more likely than older women to receive late or no prenatal care, have eclampsia, puerperal endometritis, systemic infections, low birthweight, preterm delivery, and severe neonatal conditions [2, 3]. Pre-term delivery and low birthweight babies have increased risk of child developmental delay, illness, and mortality [4]. Additionally, there are strong ties between teen birth and poor socioeconomic, behavioral, and mental outcomes. Teenage women who bear a child are much less likely to achieve an education level at or beyond high school, much more likely to be overweight/obese in adulthood, and more likely to experience depression and psychological distress [5-7].

Uninsured

Uninsured is the percentage of the population under age 65 that has no health insurance coverage. The Small Area Health Insurance Estimates uses the American Community Survey (ACS) definition of insured: Is this person CURRENTLY covered by any of the following types of health insurance or health coverage plans: Insurance through a current or former employer or union, insurance purchased directly from an insurance company, Medicare, Medicaid, Medical Assistance, or any kind of government-assistance plan for those with low incomes or a disability, TRICARE or other military healthcare, Indian Health Services, VA or any other type of health insurance or health coverage plan? Please note that the methods for calculating this measure changed in the 2012 Rankings.

Reason for Ranking

Lack of health insurance coverage is a significant barrier to accessing needed healthcare and to maintaining financial security.

The Kaiser Family Foundation released a report in December 2017 that outlines the effects insurance has on access to healthcare and financial independence. One key finding was that “Going without coverage can have serious health consequences for the uninsured because they receive less preventative care, and delayed care often results in serious illness or other health problems. Being uninsured can also have serious financial consequences, with many unable to pay their medical bills, resulting in medical debt.”[1]

Primary Care Physicians

Primary care physicians is the ratio of the population to total primary care physicians. Primary care physicians include non-federal, practicing physicians (M.D.’s and D.O.’s) under age 75 specializing in general practice medicine, family medicine, internal medicine, and pediatrics. Please note this measure was modified in the 2011 Rankings and again in the 2013 Rankings.

Reason for Ranking

Access to care requires not only financial coverage, but also access to providers. While high rates of specialist physicians have been shown to be associated with higher (and perhaps unnecessary) utilization, sufficient availability of primary care physicians is essential for preventive and primary care, and, when needed, referrals to appropriate specialty care.[1,2]

Dentists

Dentists are measured as the ratio of the county population to total dentists in the county.

Reason for Ranking

Untreated dental disease can lead to serious health effects including pain, infection, and tooth loss. Although lack of sufficient providers is only one barrier to accessing oral healthcare, much of the country suffers from shortages. According to the Health Resources and Services Administration, as of December 2012, there were 4,585 Dental Health Professional Shortage Areas (HPSAs), with 45 million people total living in them.[1]

Mental Health Providers

Mental health providers is the ratio of the county population to the number of mental health providers including psychiatrists, psychologists, licensed clinical social workers, counselors, marriage and family therapists, mental health providers that treat alcohol and other drug abuse, and advanced practice nurses specializing in mental healthcare. In 2015, marriage and family therapists and mental health providers that treat alcohol and other drug abuse were added to this measure.

Reason for Ranking

Thirty percent of the population lives in a county designated as a Mental Health Professional Shortage Area. As the mental health parity aspects of the Affordable Care Act create increased coverage for mental health services, many anticipate increased workforce shortages.

Preventable Hospital Stays

Preventable hospital stays is the hospital discharge rate for ambulatory care-sensitive conditions per 1,000 fee-for-service Medicare enrollees. Ambulatory care-sensitive conditions include: convulsions, chronic obstructive pulmonary disease, bacterial pneumonia, asthma, congestive heart failure, hypertension, angina, cellulitis, diabetes, gastroenteritis, kidney/urinary infection, and dehydration. This measure is age-adjusted.

Reason for Ranking

Hospitalization for diagnoses treatable in outpatient services suggests that the quality of care provided in the outpatient setting was less than ideal. The measure may also represent a tendency to overuse hospitals as a main source of care.

Diabetes Monitoring

Diabetes monitoring is the percentage of diabetic fee-for-service Medicare patients ages 65-75 whose blood sugar control was monitored in the past year using a test of their glycated hemoglobin (HbA1c) levels.

Reason for Ranking

Regular HbA1c monitoring among diabetic patients is considered the standard of care. It helps assess the management

of diabetes over the long term by providing an estimate of how well a patient has managed his or her diabetes over the past two to three months. When hyperglycemia is addressed and controlled, complications from diabetes can be delayed or prevented.

Mammography Screening

Mammography screening is the percentage of female fee-for-service Medicare enrollees age 67-69 that had at least one mammogram over a two-year period.

Reason for Ranking

Evidence suggests that mammography screening reduces breast cancer mortality, especially among older women.[1] A physician's recommendation or referral—and satisfaction with physicians—are major factors facilitating breast cancer screening. The percent of women ages 40-69 receiving a mammogram is a widely endorsed quality of care measure.

Unemployment

Unemployment is the percentage of the civilian labor force, age 16 and older, that is unemployed but seeking work.

Reason for Ranking

The unemployed population experiences worse health and higher mortality rates than the employed population. [1-4] Unemployment has been shown to lead to an increase in unhealthy behaviors related to alcohol and tobacco consumption, diet, exercise, and other health-related behaviors, which in turn can lead to increased risk for disease or mortality, especially suicide.[5] Because employer-sponsored health insurance is the most common source of health insurance coverage, unemployment can also limit access to healthcare.

Children in Poverty

Children in poverty is the percentage of children under age 18 living in poverty. Poverty status is defined by family; either everyone in the family is in poverty or no one in the family is in poverty. The characteristics of the family used to determine the poverty threshold are: number of people, number of related children under 18, and whether or not the primary householder is over age 65. Family income is then compared to the poverty threshold; if that family's income is below that threshold, the family is in poverty. For more information, please see Poverty Definition and/or Poverty.

In the data table for this measure, we report child poverty rates for black, Hispanic and white children. The rates for race and ethnic groups come from the American Community Survey, which is the major source of data used by the Small Area Income and Poverty Estimates to construct the overall county estimates. However, estimates for race and ethnic groups are created using combined five year estimates from 2012-2016.

Reason for Ranking

Poverty can result in an increased risk of mortality, morbidity, depression, and poor health behaviors. A 2011 study found that poverty and other social factors contribute a number of deaths comparable to leading causes of death in the U.S. like heart attacks, strokes, and lung cancer.[1] While repercussions resulting from poverty are present at all ages, children in poverty may experience lasting effects on academic achievement, health, and income into adulthood. Low-income children have an increased risk of injuries from accidents and physical abuse and are susceptible to more frequent and severe chronic conditions and their complications such as asthma, obesity, and diabetes than children living in high income households.[2]

Beginning in early childhood, poverty takes a toll on mental health and brain development, particularly in the areas associated with skills essential for educational success such as cognitive flexibility, sustained focus, and planning. Low income children are more susceptible to mental health conditions like ADHD, behavior disorders, and anxiety which can limit learning opportunities and social competence leading to academic deficits that may persist into adulthood. [2,3] The children in poverty measure is highly correlated with overall poverty rates.

Income Inequality

Income inequality is the ratio of household income at the 80th percentile to that at the 20th percentile, i.e., when the incomes of all households in a county are listed from highest to lowest, the 80th percentile is the level of income at which only 20% of households have higher incomes, and the 20th percentile is the level of income at which only 20% of households have lower incomes. A higher inequality ratio indicates greater division between the top and bottom

ends of the income spectrum. Please note that the methods for calculating this measure changed in the 2015 Rankings.

Reason for Ranking

Income inequality within U.S. communities can have broad health impacts, including increased risk of mortality, poor health, and increased cardiovascular disease risks. Inequalities in a community can accentuate differences in social class and status and serve as a social stressor. Communities with greater income inequality can experience a loss of social connectedness, as well as decreases in trust, social support, and a sense of community for all residents.

Children in Single-Parent Households

Children in single-parent households is the percentage of children in family households where the household is headed by a single parent (male or female head of household with no spouse present). Please note that the methods for calculating this measure changed in the 2011 Rankings.

Reason for Ranking

Adults and children in single-parent households are at risk for adverse health outcomes, including mental illness (e.g. substance abuse, depression, suicide) and unhealthy behaviors (e.g. smoking, excessive alcohol use).[1-4] Self-reported health has been shown to be worse among lone parents (male and female) than for parents living as couples, even when controlling for socioeconomic characteristics. Mortality risk is also higher among lone parents.[4,5] Children in single-parent households are at greater risk of severe morbidity and all-cause mortality than their peers in two-parent households.[2,6]

Violent Crime Rate

Violent crime is the number of violent crimes reported per 100,000 population. Violent crimes are defined as offenses that involve face-to-face confrontation between the victim and the perpetrator, including homicide, rape, robbery, and aggravated assault. Please note that the methods for calculating this measure changed in the 2012 Rankings.

Reason for Ranking

High levels of violent crime compromise physical safety and psychological well-being. High crime rates can also deter residents from pursuing healthy behaviors, such as exercising outdoors. Additionally, exposure to crime and violence has been shown to increase stress, which may exacerbate hypertension and other stress-related disorders and may contribute to obesity prevalence.[1] Exposure to chronic stress also contributes to the increased prevalence of certain illnesses, such as upper respiratory illness, and asthma in neighborhoods with high levels of violence.[2]

Injury Deaths

Injury deaths is the number of deaths from intentional and unintentional injuries per 100,000 population. Deaths included are those with an underlying cause of injury (ICD-10 codes *U01-*U03, V01-Y36, Y85-Y87, Y89).

Reason for Ranking

Injuries are one of the leading causes of death; unintentional injuries were the 4th leading cause, and intentional injuries the 10th leading cause, of US mortality in 2014.[1] The leading causes of death in 2014 among unintentional injuries, respectively, are: poisoning, motor vehicle traffic, and falls. Among intentional injuries, the leading causes of death in 2014, respectively, are: suicide firearm, suicide suffocation, and homicide firearm. Unintentional injuries are a substantial contributor to premature death. Among the following age groups, unintentional injuries were the leading cause of death in 2014: 1-4, 5-9, 10-14, 15-24, 25-34, 35-44.[2] Injuries account for 17% of all emergency department visits, and falls account for over 1/3 of those visits.[3]

Air Pollution-Particulate matter

Air pollution-particulate Matter is the average daily density of fine particulate matter in micrograms per cubic meter (PM_{2.5}) in a county. Fine particulate matter is defined as particles of air pollutants with an aerodynamic diameter less than 2.5 micrometers. These particles can be directly emitted from sources such as forest fires, or they can form when gases emitted from power plants, industries and automobiles react in the air.

Reason for Ranking

The relationship between elevated air pollution (especially fine particulate matter and ozone) and compromised health has been well documented.[1,2,3] Negative consequences of ambient air pollution include decreased lung function, chronic bronchitis, asthma, and other adverse pulmonary effects.[1] Long-term exposure to fine particulate

matter increases premature death risk among people age 65 and older, even when exposure is at levels below the National Ambient Air Quality Standards.[3]

Drinking Water Violations

Change in measure calculation in 2018: Drinking water violations is an indicator of the presence or absence of health-based drinking water violations in counties served by community water systems. Health-based violations include Maximum Contaminant Level, Maximum Residual Disinfectant Level and Treatment Technique violations. A “Yes” indicates that at least one community water system in the county received a violation during the specified time frame, while a “No” indicates that there were no health-based drinking water violations in any community water system in the county. Please note that the methods for calculating this measure changed in the 2016 Rankings.

Reason for Ranking

Recent studies estimate that contaminants in drinking water sicken 1.1 million people each year. Ensuring the safety of drinking water is important to prevent illness, birth defects, and death for those with compromised immune systems. A number of other health problems have been associated with contaminated water, including nausea, lung and skin irritation, cancer, kidney, liver, and nervous system damage.

Severe Housing Problems

Severe housing problems is the percentage of households with at least one or more of the following housing problems:

- housing unit lacks complete kitchen facilities;
- housing unit lacks complete plumbing facilities;
- household is severely overcrowded; or
- household is severely cost burdened.

Severe overcrowding is defined as more than 1.5 persons per room. Severe cost burden is defined as monthly housing costs (including utilities) that exceed 50% of monthly income.

Reason for Ranking

Good health depends on having homes that are safe and free from physical hazards. When adequate housing protects individuals and families from harmful exposures and provides them with a sense of privacy, security, stability and control, it can make important contributions to health. In contrast, poor quality and inadequate housing contributes to health problems such as infectious and chronic diseases, injuries and poor childhood development.

Appendix D – Youth Risk Behavior Survey

Youth Risk Behavior Survey Results

North Dakota High School Survey

Rate Increase “↑” rate decrease “↓”, or no statistical change = in rate from 2017-2019

	ND 2015	ND 2017	ND 2019	ND Trend ↑, ↓, =	Rural ND Town Average	Urban ND Town Average	National Average 2019
Injury and Violence							
Percentage of students who rarely or never wore a seat belt (when riding in a car driven by someone else)	8.5	8.1	5.9	=	8.8	5.4	6.5
Percentage of students who rode in a vehicle with a driver who had been drinking alcohol (one or more times during the 30 prior to the survey)	17.7	16.5	14.2	=	17.7	12.7	16.7
Percentage of students who talked on a cell phone while driving (on at least one day during the 30 days before the survey, among students who drove a car or other vehicle)	NA	56.2	59.6	=	60.7	60.7	NA
Percentage of students who texted or e-mailed while driving a car or other vehicle (on at least one day during the 30 days before the survey, among students who had driven a car or other vehicle during the 30 days before the survey)	57.6	52.6	53.0	=	56.5	51.8	39.0
Percentage of students who never or rarely wore a helmet (during the 12 months before the survey, among students who rode a motorcycle)	NA	20.6	NA	NA	NA	NA	NA
Percentage of students who carried a weapon on school property (such as a gun, knife, or club on at least one day during the 30 days before the survey)	5.2	5.9	4.9	=	6.2	4.2	2.8
Percentage of students who were in a physical fight on school property (one or more times during the 12 months before the survey)	5.4	7.2	7.1	=	7.4	6.4	8.0
Percentage of students who experienced sexual violence (being forced by anyone to do sexual things [counting such things as kissing, touching, or being physically forced to have sexual intercourse] that they did not want to, one or more times during the 12 months before the survey)	NA	8.7	9.2	=	7.1	8.0	10.8
Percentage of students who experienced physical dating violence (one or more times during the 12 months before the survey, including being hit, slammed into something, or injured with an object or weapon on purpose by someone they were dating or going out with among students who dated or went out with someone during the 12 months before the survey)	7.6	NA	NA	NA	NA	NA	8.2
Percentage of students who have been the victim of teasing or name calling because someone thought they were gay, lesbian, or bisexual (during the 12 months before the survey)	NA	11.4	11.6	=	12.6	11.4	NA
Percentage of students who were bullied on school property (during the 12 months before the survey)	24.0	24.3	19.9	↓	24.6	19.1	19.5
Percentage of students who were electronically bullied (including being bullied through texting, Instagram, Facebook, or other social media during the 12 months before the survey)	15.9	18.8	14.7	↓	16.0	15.3	15.7
Percentage of students who felt sad or hopeless (almost every day for two or more weeks in a row so that they stopped doing some usual activities during the 12 months before the survey)	27.2	28.9	30.5	=	31.8	33.1	36.7
	ND 2015	ND 2017	ND 2019	ND Trend ↑, ↓, =	Rural ND Town Average	Urban ND Town Average	National Average 2019
Percentage of students who seriously considered attempting suicide (during the 12 months before the survey)	16.2	16.7	18.8	=	18.6	19.7	18.8
Percentage of students who made a plan about how they would attempt suicide (during the 12 months before the survey)	13.5	14.5	15.3	=	16.3	16.0	15.7
Percentage of students who attempted suicide (one or more times during the 12 months before the survey)							
Tobacco Use							
Percentage of students who ever tried cigarette smoking (even one or two puffs)	35.1	30.5	29.3	=	32.4	23.8	24.1

Percentage of students who smoked a whole cigarette before age 13 years (even one or two puffs)	NA	11.2	NA	NA	NA	NA	NA
Percentage of students who currently smoked cigarettes (on at least one day during the 30 days before the survey)	11.7	12.6	8.3	↓	10.9	7.3	6.0
Percentage of students who currently frequently smoked cigarettes (on 20 or more days during the 30 days before the survey)	4.3	3.8	2.1	↓	2.3	1.7	1.3
Percentage of students who currently smoked cigarettes daily (on all 30 days during the 30 days before the survey)	3.2	3.0	1.4	↓	1.6	1.2	1.1
Percentage of students who usually obtained their own cigarettes by buying them in a store or gas station (during the 30 days before the survey among students who currently smoked cigarettes and who were aged <18 years)	NA	7.5	13.2	=	9.4	10.1	8.1
Percentage of students who tried to quit smoking cigarettes (among students who currently smoked cigarettes during the 12 months before the survey)	NA	50.3	54.0	=	52.8	51.4	NA
Percentage of students who currently use an electronic vapor product (e-cigarettes, vape e-cigars, e-pipes, vape pipes, vaping pens, e-hookahs, and hookah pens at least one day during the 30 days before the survey)	22.3	20.6	33.1	↑	32.2	31.9	32.7
Percentage of students who currently used smokeless tobacco (chewing tobacco, snuff, or dip on at least one day during the 30 days before the survey)	NA	8.0	4.5	↓	5.7	3.8	3.8
Percentage of students who currently smoked cigars (cigars, cigarillos, or little cigars on at least one day during the 30 days before the survey)	9.2	8.2	5.2	↓	6.3	4.3	5.7
Percentage of students who currently used cigarettes, cigars, or smokeless tobacco (on at least one day during the 30 days before the survey)							
Alcohol and Other Drug Use							
Percentage of students who ever drank alcohol (at least one drink of alcohol on at least one day during their life)	62.1	59.2	56.6	=	60.6	54.0	NA
Percentage of students who drank alcohol before age 13 years (for the first time other than a few sips)	12.4	14.5	12.9	=	16.4	13.2	15.0
Percentage of students who currently drank alcohol (at least one drink of alcohol on at least one day during the 30 days before the survey)	30.8	29.1	27.6	=	29.4	25.4	29.2
Percentage of students who currently were binge drinking (four or more drinks of alcohol in a row for female students, five or more for male students within a couple of hours on at least one day during the 30 days before the survey)	NA	16.4	15.6	=	17.2	14.0	13.7
Percentage of students who usually obtained the alcohol they drank by someone giving it to them (among students who currently drank alcohol)	41.3	37.7	NA	NA	NA	NA	40.5
	ND 2013	ND 2017	ND 2019	ND Trend ↑, ↓, =	Rural ND Town Average	Urban ND Town Average	National Average 2019
Percentage of students who tried marijuana before age 13 years (for the first time)	5.3	5.6	5.0	=	5.5	5.1	5.6
Percentage of students who currently used marijuana (one or more times during the 30 days before the survey)	15.2	15.5	12.5	=	11.4	14.1	21.7
Percentage of students who ever took prescription pain medicine without a doctor's prescription or differently than how a doctor told them to use it (counting drugs such as codeine, Vicodin, OxyContin, Hydrocodone, and Percocet, one or more times during their life)	NA	14.4	14.5	=	12.8	13.3	14.3
Percentage of students who were offered, sold, or given an illegal drug on school property (during the 12 months before the survey)							
Percentage of students who attended school under the influence of alcohol or other drugs (on at least one day during the 30 days before the survey)	NA	NA	NA	NA	NA	NA	NA
Sexual Behaviors							
Percentage of students who ever had sexual intercourse							

Percentage of students who had sexual intercourse before age 13 years (for the first time)	2.6	2.8	NA	NA	NA	NA	3.0
Weight Management and Dietary Behaviors							
Percentage of students who were overweight (\geq 85th percentile but $<95^{\text{th}}$ percentile for body mass index, based on sex and age-specific reference data from the 2000 CDC growth chart)	14.7	16.1	16.5	=	16.6	15.6	16.1
Percentage of students who had obesity (\geq 95th percentile for body mass index, based on sex- and age-specific reference data from the 2000 CDC growth chart)	13.9	14.9	14.0	=	17.4	14.0	15.5
Percentage of students who described themselves as slightly or very overweight	32.2	31.4	32.6	=	35.7	33.0	32.4
Percentage of students who were trying to lose weight	NA	44.5	44.7	=	46.8	45.5	NA
Percentage of students who did not eat fruit or drink 100% fruit juices (during the seven days before the survey)	3.9	4.9	6.1	=	5.8	5.3	6.3
Percentage of students who ate fruit or drank 100% fruit juices one or more times per day (during the seven days before the survey)	NA	61.2	54.1	↓	54.1	57.2	NA
Percentage of students who did not eat vegetables (green salad, potatoes [excluding French fries, fried potatoes, or potato chips], carrots, or other vegetables, during the seven days before the survey)	4.7	5.1	6.6	=	5.3	6.6	7.9
Percentage of students who ate vegetables one or more times per day (green salad, potatoes [excluding French fries, fried potatoes, or potato chips], carrots, or other vegetables, during the seven days before the survey)	NA	60.9	57.1	↓	58.2	59.1	NA
Percentage of students who did not drink a can, bottle, or glass of soda or pop (such as Coke, Pepsi, or Sprite, not including diet soda or diet pop, during the seven days before the survey)	NA	28.8	28.1	=	26.4	30.5	NA
Percentage of students who drank a can, bottle, or glass of soda or pop one or more times per day (not including diet soda or diet pop, during the seven days before the survey)	18.7	16.3	15.9	=	17.4	15.1	15.1
Percentage of students who did not drink milk (during the seven days before the survey)	13.9	14.9	20.5	↑	14.8	20.3	30.6
Percentage of students who drank two or more glasses per day of milk (during the seven days before the survey)	NA	33.9	NA	NA	NA	NA	NA
Percentage of students who did not eat breakfast (during the seven days before the survey)							
Percentage of students who most of the time or always went hungry because there was not enough food in their home (during the 30 days before the survey)	NA	2.7	2.8	=	2.1	2.9	NA
	ND 2015	ND 2017	ND 2019	ND Trend ↑, ↓, =	Rural ND Town Average	Urban ND Town Average	National Average 2019
Physical Activity							
Percentage of students who were physically active at least 60 minutes per day on 5 or more days (doing any kind of physical activity that increased their heart rate and made them breathe hard some of the time during the seven days before the survey)							
Percentage of students who watched television three or more hours per day (on an average school day)	18.9	18.8	18.8	=	18.3	18.2	19.8
Percentage of students who played video or computer games or used a computer three or more hours per day (counting time spent on things such as Xbox, PlayStation, an iPad or other tablet, a smartphone, texting, YouTube, Instagram, Facebook, or other social media, for something that was not school work on an average school day)	38.6	43.9	45.3	=	48.3	45.9	46.1
Other							
Percentage of students who had eight or more hours of sleep (on an average school night)	NA	31.8	29.5	=	31.8	33.1	NA

Appendix E – Prioritization of Community’s Health Needs

Ashley, North Dakota Ranking of Concerns

The top concerns for each of the six topic areas, based on the community survey results, were listed on flipcharts. The numbers below indicate the total number of votes (dots) by the people in attendance at the second community meeting. The “Priorities” column lists the number of yellow/green/blue dots placed on the concerns indicating which areas are felt to be priorities. Each person was given four dots to place on the items they felt were priorities. The “Most Important” column lists the number of red dots placed on the flipcharts. After the first round of voting, the top five priorities were selected based on the highest number of votes. Each person was given one dot to place on the item they felt was the most important priority of the top five highest ranked priorities.

	Priorities	Most Important
COMMUNITY/ENVIRONMENTAL HEALTH CONCERNS		
Attracting & retaining young families	17	8
Changes in population size	1	
Having enough child daycare services	14	4
Not enough jobs with livable wages	6	
AVAILABILITY/DELIVERY OF HEALTH SERVICES CONCERNS		
Ability to get appointments for health services within 48 hours	3	
Ability to retain primary care providers and nurses in the community	9	7
Availability of primary care providers		
Availability of specialists		
Cost of health insurance	7	1
Not enough healthcare staff in general	1	
YOUTH POPULATION HEALTH CONCERNS		
Alcohol use and abuse		
Depression/anxiety		
Drug use and abuse (including prescription drugs)		
Obesity/overweight		
Smoking and tobacco use, exposure to second-hand smoke, juuling/vaping	1	
Not enough activities for children	4	
ADULT POPULATION HEALTH CONCERNS		
Alcohol use and abuse	2	
Cancer	1	
Dementia/Alzheimer’s disease		
Diabetes		
Depression/anxiety		
Not getting enough exercise/physical activity	3	
Stress		
SENIOR POPULATION HEALTH CONCERNS		
Cost of long-term/nursing home care		
Availability of resources to help elderly stay in their homes	1	
Assisted living options	5	
Ability to meet needs of older population	1	
Dementia/Alzheimer’s disease		
VIOLENCE CONCERNS		
Bullying/cyber-bullying		
Child abuse/neglect		
Emotional abuse (isolation, verbal threats, withholding of funds)		
Video game/media violence		

Appendix F – Survey “Other” Responses

The number in parenthesis () indicates the number of people who indicated that EXACT same answer. All comments below are directly taken from the survey results and have not been summarized.

Community Assets: Please tell us about your community by choosing up to three options you most agree with in each category below.

4. Considering the ACTIVITIES in your community, the best things are: “Other” responses:

- Unlimited hunting and fishing
- NONE
- none

Community Concerns: Please tell us about your community by choosing up to three options you most agree with in each category.

9. Considering the ADULT POPULATION in your community, concerns are: “Other” responses:

- Nothing is affordable

10. Considering the SENIOR POPULATION in your community, concerns are: “Other” responses:

- Senior planning for steps from staying home to transitioning to other types of care needed with aging.

11. What single issue do you feel is the biggest challenge facing your community?

- Lack of assisted living places for the elderly
- Not enough resources for our elderly to stay in their homes longer. Not enough home and community-based services and staff to work to help assist the elderly and they insurance companies to accept and pay for these services.
- Getting young families to move to town and want to stay put.
- Lack of a healthy, consistent and affordable child care.
- Attracting and keeping the younger families of quality—not those dependent on welfare
- Attracting and retaining young families for the next generation
- Keeping our main streets open
- Housing Shortage
- Maintaining staff, particularly a nursing shortage.
- Lack of population to help us maintain/grow
- Not enough daycare, cost of day care
- We have 1 restaurant- seems to always expecting that to close. Our town needs a restaurant.
- Lack of businesses to many buildings not being used for anything but some ones storage.
- Not enough health care workers
- Getting and keeping a doctor
- Attracting people to come here and keeping them here
- Keeping the young people in our community
- Population declining
- Daycare shortage
- We need another store option such as a Dollar general would be amazing! No reason we cant have one. It would thrive here!
- The bullying in our school system. Last year, a 15 year old took his own life because of it.
- DEcreasing business district

- We have an elderly population and they are vulnerable to scamming
- Family housing
- Decreasing population
- All community activities besides school activities seem to revolve around alcohol
- keeping AMC open and available and job growth and population growth (not sure which is most needed).
- For working people, not high enough wages.
- clinic and hospital
- make sure to keep our nursing home, hospital and clinic
- getting young people move here
- Activity for people.

Delivery of Healthcare

13. Where do you turn for trusted health information? “Other” responses:

- EMS

14. What specific healthcare services, if any, do you think should be added locally?

- More psych available
- Dental and more massage therapy
- Dental (9)
- Dental services
- Medical doctor
- Orthopedic and Urology services
- Updated monogram
- We are well taken care of
- Orthopedic
- Dental, Gym
- Cardiac Rehab
- Massage Therapy
- Assisted living
- doctor living in the town
- eye clinic

16. What PREVENTS community residents from receiving healthcare? “Other” responses:

- check in at hospital person is nose y or asks too many questions. billing questions i have no clue about/ confidentiality issues
- None
- No Doctors

18. What ways are you most likely to support facility improvements/new equipment at Ashley Medical Center?
“Other” responses:

- Calendars bought
- Breakfast and calendars
- Supported fund raising events.
- Community activities
- None
- Fundraisers
- participated in fundraisers (10)
- donate during fundraisers
- Fundraiser

- Participate in the fundraisers
- Supported fundraisers
- Fundraising activity

19. Do you believe individuals in the community would financially support any of the following capital improvements by Ashley Medical Center? (Choose all that apply) “Other” responses:

- Additional providers that will attract patients even out of town ones
- SNF needs to be down on the main level. NOT upstairs. These apartments down here should be upstairs.
- Elevator closer for those in the apartments

20. How did you acquire the survey (or survey link) that you are completing? “Other” responses:

- Facebook (8)
- Post on Facebook

21. Health insurance or health coverage status? “Other” responses:

- Marketplace

30. Overall, please share concerns and suggestions to improve the delivery of local healthcare.

- It takes to long to get in for an appointment.
- not always getting in to see our local PA, as they sometimes are short staffed, so if its not an emergency, you put off seeing a PA, due to limited time or working hours.
- We are truly blessed to have the Ashley Medical Center in our community. The administrator has done a wonderful job bringing together a caring group of medical providers and dedicated management staff. It gives me peace of mind knowing we have such capable people looking out for our health and well-being.
- Access to youth mental health services
- Need to get community involved in the foundation, have community members on the foundation board.
- I believe our town is in good hands.
- Get out to the public
- Can't get in when need appointment
- doctor needed to live in community.
- more nurses and Drs.
- more medical staff
- making sure we have doc., nurses, etc available at all times