

Making Payments

Payment is required on the day of the consultation and can be made by cash, EFTPOS or Credit Card (excluding Diners cards).

Appointments

Walk-ins

We normally require people to make a booking but we can sometimes help if you walk into the medical centre. Priority is given to people who have made a booking.

Appointments

Our appointment system caters for urgent, non urgent, complex, planned chronic care and preventative healthcare. If you need more time with your GP, please book a long consultation. Urgent appointments will be seen by the next available GP. Please advise reception if you believe you require an urgent appointment. Urgent appointments will be triaged by the nurse on duty.

Waiting Times

Sometimes GPs are delayed by patients with urgent or complex issues. We apologise if you're asked to wait and thank you for your patience.

After Hours

For appointments out of hours, please call hello Home Doctors on 13 46100.

Home Visits

If you are a regular patient and can't travel to the medical centre, your GP may be able to visit you at your home. This is at the discretion of your GP.

Emergencies

Please call Triple Zero (000) or go to your nearest hospital.

The closest hospital to the centre is;

Redcliffe District Hospital

181 Anzac Avenue

Redcliffe QLD 4020

(07) 3883 7777

Translator Services

Telephone translation 131 450

Auslan interpreter 1300 287 526