



Thank you for contacting Southwest Credit. If you feel you are a victim of identity theft, please visit the website listed below and follow the instructions provided on the website.

Charter Communications ID Theft site:

<https://www.spectrum.net/support/manage-account/reporting-id-theft>

If you require an ID Theft Packet to be mailed to you, you may contact Charter Communications at (833) 878-5834. Leave a voicemail, ensure to speak clearly, and spell names/addresses as appropriate. Include the following information in the message:

- First & Last Name
- Complete Mailing Address
- Callback Telephone #

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Completed affidavit packages and pertinent documentation may be sent to Charter Communications via fax or US Mail.

<b>VIA SECURE FAX (Preferred)</b>	(913) 408-6940
<b>VIA US MAIL</b>	Charter Communications ATTN: Fraud Protection Team 6100 Sprint Pkwy, Ste 2100 Overland Park, KS 6625

If you have questions, please contact our office at (800) 637-7439.

Sincerely,

Southwest Credit