



Glenthorne Drive
Cheslyn Hay
Walsall
WS6 7BZ

Headteacher: Miss Rebecca Woodall

Nursery Terms and Conditions

Glenthorne's Roots & Shoots Nursery follows the school and EYFS requirements and is led by a qualified teacher. The children are at the centre of everything we do. We offer quality learning in a happy, caring, sharing nursery setting enabling children to develop their full potential. The children's learning environment is safe, stimulating and varied. We ensure children gain the attitudes, skill and knowledge appropriate to their age and individual needs.

Before your child starts Nursery

Before starting your child with nursery, please fill in the following permissions on Arbor:

1. *Contacts*
2. *Parental Responsibility*
3. *Medical form*
4. *Food tasting*
5. *Acceptable use ICT and internet*
6. *Use of Images*
7. *Learning Journey Consent*
8. *Parental photography*
9. *Nellie*
10. *Marvellous Me*
11. *Forest School*
12. *Offsite walks*
13. *Passwords for collection*
14. *Home School Agreement*

Also provide a copy of your child's birth certificate and return all forms to the school office.

All children's belongings MUST be clearly labelled.

Admissions Policy

Please see the up to date Admissions Policy on our school website.

The nursery cannot accept any child to attend a session, unless the parent/carers or person with parental responsibility fully completes and signs the Registration Form and pays the first half termly fee if applicable. This is our confirmation that our Terms and Conditions have been accepted.

What your child will need

White polo-shirt, Roots & Shoots (or a plain green) hoodie and black jogging bottoms. All our school uniform is available from Crested Schoolwear, which is in Cannock – www.crestedschoolwear.co.uk



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Please send your child with *suitable* outdoor clothing as we play outside even on cold days. Please provide a set of spare clothes, these can be left on your child's peg if you wish, due to space restrictions we would appreciate it if you could use a 'pump bag' style. During sunny days, a sun-hat and cream must be provided with your child's name on. The children will be encouraged to independently apply the cream with the assistance of a member of staff.

The nursery accepts no liability for children's property whilst attending the nursery sessions.

Settling in

The Roots & Shoots staff will be responsible for helping them settle in at our nursery and liaising with you to arrange a plan of induction once your child's place has been confirmed.

Food and Drink

Children are provided with regular drinks and food in adequate quantities for their needs. Your child will be offered milk or water to drink and a healthy snack is offered during the morning and afternoon sessions. Food and drink is prepared at the setting.

If your child requires a lunch, you will need to purchase a school meal charged at the current rate. School meals are cooked on the premises in our kitchen and meet the government's nutritional standards. Menus are sent out regularly and are available to view on our school website. If you have any questions about lunches, or any dietary requirements, please speak to Roots & Shoots staff.

Fresh drinking water is available to children at all times, please send your child with a **named** water bottle which can be topped up if required.

A record is kept of any special dietary requirements, preferences or food allergies, taken from the child's Admissions Form.

Security, Child Collection and Missing Child Policy

The premises and surrounding site is secure.

Please let staff know if your child is going to be late or absent by telephoning the school office on 01922 666266.

All staff are enhanced DBS checked before being employed by us, as are students and volunteers.

Session Times, Funding and Payments

The nursery hours are term time only.

The following session times are available

Session		Cost
Morning 3 hours	9am – 12pm (Snack served)	Nursery funding Or £18.00 per session
Lunch 30 minutes (only for children staying for a full day)	12pm – 12.30pm (Hot lunch served – at a cost, packed lunch may be bought from home)	£5.00 per session Meals from kitchen charged at current rate £2.70
Afternoon 3 hours	12.30pm – 3.30pm (Snack served)	Nursery funding Or £18.00 per session
Full Day	7.30am – 5.30pm (included lunch session)	£52.00 per day



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Breakfast Club	7.30am – 9.00am	£6.50 per session
Breakfast Club	8.30am – 9.00am	£2.50 per session
Tea Club	3.30pm – 4.30pm	£5.00 per session
Tea Club	3.30pm – 5.30pm	£8.50 per session

Children may join the nursery for morning or afternoon sessions.

A child may start our school nursery when they become 2 years old. If you are in receipt of benefits and have a child who is two years old, you may be able to get a little extra help from Staffordshire County Councils scheme called **Think2**. You may be able to get 15 hours of quality childcare for your two year old free every week during term time.

Children as young as two really benefit from early education. They learn while they play, mixing improves their social skills and they get used to a routine. Once they're old enough to go to school, they're already well prepared and often achieve more.

Are you eligible?

If any one of the following applies, the answer is **yes**:

- Income Support
- Income-related Employment and Support Allowance (ESA)
- Income-based Jobseekers Allowance (JSA)
- Child Tax Credit and have an Annual income not over £16,190 (CTC)
- Working Tax Credit and have an Annual income not over £16,190 (WTC)
- The guaranteed element of State Pension Credit
- Support through Part 6 of the Immigration and Asylum Act
- The Working Tax Credit 4-week run on (the payment you get when you stop qualifying for Working Tax Credit)
- Universal Credit and have a net annual household earnings below £15,400 (this means your take-home pay from any paid employment, after Income Tax and NI contributions have been deducted)

Two year olds are also eligible if they:

- Have a current statement of SEN or an Education, Health and Care plan (EHC)
- Attract Disability Living Allowance (DLA)
- They are Looked after by their Local Authority
- Have left care through special guardianship or through an adoption or residence order
- are children of Zambrano Carers



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- are children of families with no recourse to public funds with a right to remain in the UK on grounds of private / family life under Article 8 of the European Convention on Human Rights
- Children of a subset of failed asylum seekers (supported under section 4 of the Immigration and Asylum Act 1999 – ‘The 1999 Act’)
- are excluded from claiming public funds as a consequence of their immigration status, or their lack of immigration status; and
- are in receipt of support under section 17 of the Children Act 1989.

Please note: If your circumstances change your funded place will not be taken away.

Click on the link for more information on how to apply

<https://www.staffordshire.gov.uk/Children-and-early-years/Childcare/think2/fundedplacesfortwoyearolds.aspx>

All 3 year olds are entitled to up to **15 hours per week (term time) government funded** nursery care from the school term after their 3rd birthday and funding can be shared between settings. **An additional 15 hours per week maybe available** (30 hours in total) for working parents from September 2017. More information is available at: www.staffordshire.gov.uk/30hour.

Applications are required by parent at: <https://www.childcarechoices.gov.uk> **It is a parent/carers responsibility to ensure their 30 hour code is valid, school staff do not have the ability to validate your code - if for any reason a parent does not revalidate their code, then they will be asked to pay for the additional hours taken.**

If you do not qualify for 30-hour funding additional sessions may be purchased (subject to availability) these **MUST** be booked in advance.

The prices are per child per session and apply to all children. There is no reduction for leaving before the end of the session. The fee payable is for all booked sessions. Fees are only waived in exceptional circumstances and will be reviewed on an individual basis.

Fees are required to be paid monthly in advance. Any extra sessions, will be added on and charged the following month. If fees are not paid within 14 days of request of a late payment a charge of £25 may be payable, if payment has not been received by the end of the next billing period without prior agreement from the school business manager sessions will be suspended. If you are having difficulty paying fees, please speak to the manager in confidence.

Sessions must be booked for a half term in advance using Arbor. Additional sessions, to those previously booked, may be available if staffing ratios are adequate, again these must be booked via Roots & Shoots. Any booked session is only for the child named on the booking form and is not transferable.

The nursery reserves the right to increase fees at any time upon giving a terms written notice of the proposed increase to parent/guardian. If no representations are received in writing from the parent/guardian to the increased fees, then the parent/guardian will be deemed to have accepted the same and the payment shall be due as per the invoice.

If parents/carers are late collecting their children they will asked to pay the late payment fee of £5 per 15 minutes, charged in addition to the hourly rate.

Method of Payment

Payments must be made in advance.

Fees can be paid by childcare vouchers, Tax free childcare Service or online using ParentPay.



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Payments must be made **monthly in advance**. Fees are paid for the place, not attendance.

Dinner monies should be paid by ParentPay **separately** to the fees, (weekly/monthly etc.), as they are payable to Staffordshire County Catering. We ask for dinner money payment at least at the **beginning** of the week, in **advance**. Some families prefer to pay half-termly/termly in advance.

Cancellation/Termination

All cancellations or terminations must be made in writing to the school and this will be confirmed in writing. This notification must be a half term in advance and this notice period is payable.

If you need to change the days that your child attends, please put in writing the changes and contact the school. We try to accommodate such changes wherever possible.

Health & Wellbeing

Illness

If your child becomes ill during a nursery session, every attempt will be made to contact one of the people listed on the Registration Form to arrange collection of your child. Your child will be cared for until collected. In case of a minor accident, basic first aid will be administered. The parent will be asked to sign the Accident Form on collecting the child.

In the case of an accident requiring more than basic first aid, every attempt will be made to contact the parent/legal carer to advise or discuss with him/her the course of action to be taken.

PLEASE NOTE: IF THE PARENT/CARER CANNOT BE CONTACTED IN TIME, THE EARLY YEARS TEACHER WILL TAKE ACTION TO GAIN APPROPRIATE MEDICAL TREATMENT FOR THE CHILD. IN ORDER FOR US TO BE AUTHORISED TO DO THIS PLEASE ENSURE THAT YOU HAVE SIGNED THE BOX ON THE PERMISSION FORM.

Nappy Changing

At Roots & Shoots Nursery, we recognise that children achieve different milestones at different rates. We have facilities for nappy changing and support children to independently to go to the toilet. The Early Years staff will work closely work with you and your child through the process. Please provide nappies, wipes and any creams to be used for your child in their nursery bag. When children do need changing, they will always be treated with dignity and respect, see our Nappy changing policy on the school website.

Accidents

There is always a member of staff with a relevant paediatric First Aid Qualification on site and, an 'Up-to-Date' First Aid Box is kept on the premises at all times. All accidents are recorded in an accident book in accordance to school procedures

Please inform us if your child contracts an infectious illness/disease or if they have any other medical problems that we should be aware of.

Roots & Shoots Nursery are **unable** to accept children who are ill. Please do not send them for 48 hours *after they become symptom free for sickness and/or diarrhoea*.

Any child suffering from an infectious disease should be excluded from the nursery for the appropriate period of time advised by the doctor. The school adheres to guidelines on www.hpa.org.uk

The Staff of the nursery will keep up-to-date records on children's health e.g. allergies. If your child needs medication, you will need to complete the relevant forms. Please speak to the School Office. See also the school's Health & Safety and Administration of Medicines Policies.

Hygiene



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Children are encouraged to wash their hands before eating food, after visiting the toilet and after messy play (indoor and outdoor). All tables are washed with anti-bacterial spray or sterilising fluid.

Equipment is cleaned regularly. The cleaning of the premises is carried out by contract employed by the school.

Strict hygiene routines are followed in dealing with blood, vomit, other body spills and soiled clothes. Disposable gloves are worn and all soiled items are disposed of in tied bags.

In the unlikely event of a Fire

Fire drills are carried out termly. When the fire alarm sounds, the children will be evacuated onto the school playground. The toilets will be checked, by the assistant, for any remaining children. A headcount/register will then be taken to ensure all children and adults are accounted for.

Emergency contact numbers will be available from your registration forms for us to contact you should it be necessary. It is therefore *your* responsibility to inform us if this information should change.

Health and Safety

Please see the school's Health and Safety Policy. Smoking is not permitted in any area of the school. Glenthorne Roots & Shoots is insured under the school's public and employer's liability insurance.

A classroom risk assessment is carried out annually and/or whenever any significant change takes place.

Complaints

If you are unhappy with any aspect of your child's nursery experience, please do not hesitate to speak to your child's keyworker. If you are still unhappy with the outcome, please see the Headteacher or follow our school complaints policy.

Policies

The nursery forms part of the school and as such all school policies, which can be found on our website, will apply.

Reviewed by: Miss R Woodall, Headteacher

Reviewed date: October 2024



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