



Office of the  
Traffic Commissioner

30<sup>th</sup> January 2026

The Directors  
TruckInc  
12 Sample Street,  
Chesterton  
Cambridge  
CB4 0XX

**THIS LETTER REQUIRES URGENT ATTENTION**

Dear Sirs,

**PUBLIC INQUIRY TO CONSIDER YOUR GOODS VEHICLE OPERATOR'S  
LICENCE  
GOODS VEHICLES (LICENSING OF OPERATORS) ACT 1995 (the Act)**

I refer to the bridge strike that occurred on 05 August 2025.

On review of your case the Traffic Commissioner has expressed concern about aspects of your company's operation. It has therefore been decided to hold a public inquiry, to consider these apparent shortcomings and to give you the opportunity to explain what you are doing to ensure compliance with the rules and the fulfilment of the undertakings that were given at the time the licence was applied for. The presiding traffic commissioner will then decide whether they can trust you to comply in the future, whether any action against the company's operator's licence is needed and, if so, what form that action might take.

The Public Inquiry will be held at the Office of the Traffic Commissioner, Eastbrook, Shaftesbury Road, Cambridge, CB2 8BF, on **19 March 2026**, at **10:00 am**.

**On the day of your public inquiry, you must turn up at least 30 minutes ahead of the start time with photographic evidence of your identity – a driving licence,**

## **digital tachograph driver card or passport.**

The traffic commissioner is unlikely to allow a postponement, unless the circumstances are exceptional. **If you do not attend, the case will be heard in your absence.**

### **Reasonable Adjustments**

**If an attendee requires any reasonable adjustments at the hearing, including an interpreter or hearing induction loop, you must advise the Office of the Traffic Commissioner by email to the above address as soon as possible and no later than 14 days prior to the date of the hearing. The Hearing Induction Loop system is compatible with all hearing devices fitted with the T Coil System. Analogue hearing aids will be required to be in the T position to use with this system whilst digital hearing aids will either require changes through the app on the user's smartphone or activating by their audiologist prior to the hearing.**

### **Who should attend**

It is important that a board-level director of the company attends the public inquiry. If, exceptionally, someone of below director level attends on behalf of the company, that person **must** bring written authority, signed by a director on company headed paper, stating that he/she has a right to speak and make binding decisions (including decisions which involve cost) on the company's behalf.

**Failure to attend the hearing may result in the Traffic Commissioner taking disciplinary action against your operator's licence in your absence under the provisions of the Goods Vehicles (Licensing of Operators) Act 1995.**

### **The issues**

Specifically, the traffic commissioner wishes to be satisfied that the company:

- a) you have breached the conditions on your licence<sup>4</sup>, namely, to inform the traffic commissioner of changes affecting the ability to hold a licence<sup>1</sup>
- d) your vehicles or drivers have been issued with prohibition notices by DVSA or the police in the past five years. <sup>2</sup>
- c) the following statements you made were either false or have not been fulfilled<sup>7</sup>: i. at the Preliminary Hearing on 23 February 2024 regarding bridge strike prevention ii. that the licence holder would abide by the conditions of the licence<sup>3</sup>.
- d) you have not honoured the undertakings<sup>4</sup> you signed up to when you applied for your licence<sup>8</sup>, namely: i. that your vehicles and trailers would be kept fit and serviceable ii. that you would keep records for 15 months of driver defect reports, safety inspections and routine maintenance and make them available on request iii. drivers would report promptly any defects or symptoms of defects that could prevent the safe operation of vehicles and/or trailers, and that any defects would be promptly recorded in writing

---

<sup>1</sup> See section 26(1)(b) and 13A(2)(b) and paragraphs 1 - 5 of schedule 3 of the 1995 Act 3

<sup>2</sup> section 26(1)(c)(iii)

<sup>3</sup> See section 26(1)(e)

<sup>4</sup> See section 26(1)(f)

e) since the licence was issued, there has been a material change in the circumstances of its holder<sup>5</sup>, namely that you may no longer meet the requirements of good repute, financial standing or professional competence.

The Traffic Commissioner unusually will not require a transport manager(s) who was/were in control of the operations, referred to above, to attend the hearing in respect of their role(s) as nominated transport manager for this licence.

The Traffic Commissioner shall also be holding a Driver Conduct Hearing in respect of Laurie Driver, at the same time as this Hearing. He will be contacted under separate cover.

### **Evidence the Traffic Commissioner will consider**

The evidence can be found in the public inquiry hearing bundle as explained in the index and case summary. This is available online through the provided digital platform, Thomson Reuters Case Center.

The Police report relation to a bridge strike on 05 August when vehicle CN26 ABC hit a bridge at A15, Gainsborough, Lincolnshire. The vehicle in question was being driven by Laurie Driver, on behalf of the operator.

- The operator's response to the Office of the Traffic Commissioner, dated 09 September 2025, regarding the incident and enclosing the incident investigation report.

The email address provided for your operator's licence has been used to allocate access to the bundle. To access, follow these steps:

1. Each party participating in the case must hold an account on Case Center. If no account has been registered, you must register now at

<https://uk.caselines.com/Account/Register/?tlang=en-GB>.

The email address you register with must match the email address stated on your online licence record under 'addresses'.

2. Email [easternhc@otc.gov.uk](mailto:easternhc@otc.gov.uk) with the names and email addresses of the registered parties.

3. You will then receive an email from [noreply@caselines.com](mailto:noreply@caselines.com) containing a link to the bundle, and instructions on how to use the system.

You should note that the Traffic Commissioner will have regard to any prohibitions/fixed penalty notices/convictions /or findings of guilt against the company or your servants/agents which are brought to their attention following the preparation of this letter.

Additional participants, such as legal representatives and transport consultants may be provided with access to the bundle on request in writing from the party formally called to the hearing. The request must include the full name, email address and role of the

---

<sup>5</sup> See sections 26(1)(h) and 27(1)(a) by reference to section 13A(2) of the 1995 Act.

additional participant.

Please note you must still complete and return the attached 'ATTENDANCE AT A HEARING' form.

In order to access Case Center during the hearing, you can sign up to Gov WiFi in advance of the hearing. Guidance on signing up can be found at:  
<https://www.wifi.service.gov.uk/connect-to-govwifi/>

You must bring a device to the hearing which you can use to access your bundle via Case Center. If you do not have a device suitable, please inform the hearing centre in advance of the hearing.

It is recommended that you download a copy of the bundle to your own device so that in the event of connectivity issues you will still have access to a copy of the bundle.

The traffic commissioner will review all documentation you provide and may raise further matters at the hearing. You should review your records and attend the hearing prepared to answer some of the following points (not an exhaustive list) about your records where they may not meet the required standards.

### **The Traffic Commissioner's powers**

If, at the end of the hearing, the Traffic Commissioner is satisfied that the company is and has been complying with the laws relating to goods vehicle operator licences, vehicle roadworthiness, drivers hours and tachographs, and are also complying with the conditions and undertakings it signed up to when the licence was granted, they may decide to take no further action.

If the Traffic Commissioner concludes that you are **not** so complying, or have failed to comply in the recent past, they may – according to the seriousness of their findings –

- i) issue a **warning**;
- ii) ask you to give **additional undertakings**;
- iii) **curtail, suspend or revoke** your licence;
- iv) **disqualify** you as an operator and director from holding an operator licence in future.

### **What you *must* do now:**

- **Confirm your attendance** using the form attached. The Traffic Commissioner is unlikely to allow a postponement/adjournment of these proceedings, unless the circumstances are exceptional. Any request for an adjournment should be submitted in writing, to this office, stating the reasons why an adjournment is required.
- The Senior Traffic Commissioner has issued a Statutory Document that clearly sets out the requirement. This can be found at:  
<https://www.gov.uk/government/publications/traffic-commissioners-finance-january-2017>
- You must ensure that you comply with the Directions given by the Traffic Commissioner. Further information is at Annex A

If you wish to submit any written representations or evidence you want the Commissioner to take into account at the hearing this must be submitted at least seven days in advance.

Please contact me if you have any questions (contact details are above).

Yours faithfully,

KEVIN MORLEY  
Office of the Traffic Commissioner