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GENERAL PRICE LIST & CONTRACT - APRIL 1ST, 2021

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https://thebao.ca/for-consumers/consumer-information-guide/

Service Summaries

| (A) Base + Booking Activities (Includes Unlimited Proof of Deaths) | \$2835 |
|--|--------|
| (B) Base + Advanced Estate Care | \$2835 |
| (C) Base + Advanced Estate Care + Booking Activities (Includes Unlimited Proof of Deaths) | \$3230 |
| (D) Graveside with Advanced Estate Care | |
| (Includes Guidance of Funeral Director) | \$3955 |
| (E) Gathering at other facility with Advanced Estate Care | \$4450 |
| (F) Gathering at our facility with Advanced Estate Care | \$4350 |
| (G) Gathering at our facility, procession and Advanced Estate Care | \$4940 |
| (H) Gathering with viewing at our facility with Advanced Estate Care | \$4545 |
| (I) Gathering at our facility with viewing, procession and Advanced Estate Care | \$5135 |
| (J) Gathering at other facility with viewing, additional gathering, procession and Advanced Estate Care | \$5345 |
| (K) Gathering at our facility with viewing, additional gathering, procession and Advanced Estate Care | \$5530 |



| 1. | * Coordinating Activities - Organizing and finalizing details | \$495 |
|-----------------|--|-----------------|
| 2. | * Documentation - Completing necessary paperwork. Includes 3 proof of death certificates | \$400 |
| 3. | * Initial Transition of Care - Transportation of the remains from place of death to our facility up to 40 kilometers | \$350 |
| 4. | * Basic Facilities - Basic fee that applies for all families we serve | \$550 |
| 5. | * Shelter of Remains - A place for us to keep remains safe until disposition | \$295 |
| 6. | * Utility Vehicle - Used by our staff to facilitate requested arrangements | \$350 |
| 7. | Booking Activities - Use of our contacts and resources to facilitate outside requests also includes drafting and submitting obits and website tribute page and facebook. Base includes name on website only (Includes Unlimited POD's) | \$395 |
| 8. | Advanced Estate Care (AEC) - Our comprehensive notification & cancellation program Advanced Estate Care (AEC) Rush Fee | \$395 |
| | (Applies if service is needed sooner than 5 days from arrangement meeting) | \$100 |
| 9. | Guidance of funeral director - Licensed funeral directors assisting with all service related matters | \$725 |
| 10. | Embalming - Preservation, Disinfection and Restoration | \$195 |
| 11. | Facility charge per event - Our location per event | \$395 |
| 12a. 12b. | Hearse - Our vehicle used to transport remains Hearse - Used 2 days at another facility | \$395 \$450 |
| 13a. 13b. | Lead Vehicle - Our vehicle used to safely lead procession Lead / Equipment Vehicle - Used 2 days | \$195 \$250 |
| 14. | Our equipment at other facility - Stands, easils, AV & sundries & set up (staff required) | \$495 |
| 15. | Transfer of Remains to other facility | \$95 |
| 16. | Stationery Rush Fee • Applies if needed within 24 hours of all pictures being in our possession. • \$100 fee for over 100 pictures | \$50 |
| 17. | Body Holding Fee after 48 hours \$100/p | er day |
| Live S Both | Streaming - recording or editing | \$195 \$295 |
| Recep Hostes | | person \$150 |
| Transp | port remains - Additional charge beyond trips of 40 kilometers (km x \$2.25/km) \$ | |
| Crema | ated Remains Storage After 5 days \$195/ | month |

* Base

Memorial Cards & Thank You

We are extremely fortunate to have retained the services of one of the most creative graphic designers. Memorial cards become a work of art. With a few photos, some discussion about your loved ones passions and a personalized poem or prayer, a memorial card becomes a lasting keepsake for friends and family.





The Video Slideshow

A video created from photos of your loved one it will be wonderful keepsake for your family and all the attendees of their service.

\$150

(\$100 fee for over 100 pictures)

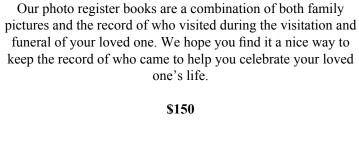


Photo Register Book



Your loved ones are one of a kind, a tribute to them should reflect that. With a few photos, some storytelling and a poem or prayer picked out by those who knew them best, together we will create lasting keepsakes for you, your family and friends.

SERVICE PACKAGE TOTAL - \$395

By selecting the package rather than the items individually results in a savings of \$55. Stationery Rush Fee of \$50 applies if needed within 24 hours from the time that all pictures are in our possession.



Stationary Packages Basic

Basic Register Book and Basic Thank you Cards - \$195

50 Cards - \$85 60 Cards - \$95 70 Cards - \$105 80 Cards - \$115 90 Cards - \$125 100 Cards - \$135 150 Cards - \$185 200 Cards - \$235

250 Cards - \$285

| Casket Selections | | | —————————————————————————————————————— | | |
|---|--------------------------------|------------------|--|-----------------|-------|
| Name & Manufacturer | Description | Price | Name & Manufacturer Gravure Craft | Description | Price |
| Cognac Jewell PC Hamilton PC | Victoriaville Victoriaville | \$4200 \$3495 | Gravure Cran | Mother of Pearl | \$445 |
| Fairholme Oak | Victoriaville | \$3495 | | Lakeside | \$445 |
| Winfield Veneer | Victoriaville | \$2895 | | Golf | \$445 |
| Digby Ash | Victoriaville | \$2795 | | Rainbow | \$445 |
| Alfred Veneer | Victoriaville | \$2295 | | Fisherman | \$445 |
| Winston Cloth | Victoriaville | \$1325 | | Embassy | \$425 |
| Toledo Cloth | Victoriaville | \$995 | | Williamsburg | \$495 |
| Glenbar Poplar | Victoriaville | \$795 | | Burgandy Leaf | \$445 |
| 32 D Ecofluteboard | LC | \$350 | | Thamesford | \$295 |
| | | | | Nova Boxwood | \$495 |
| Casket Selections | | | | Scattering Tube | \$295 |
| D : : 14 | r 1 37° / ° '11 d | 1050 | RK Productions | | |
| Dominion Maple Victoriaville \$1950 | | | | Heart | \$525 |
| The rental casket has been used before and may be used again. | | | | In Flight | \$545 |



Together Forever (Companion) \$795

Thumb Print Collection

What is our Thumb Print collection?

We are the proud provider of a process that digitally captures, transfers and creates an exact replication of a person's fingerprint. Our collection consists of custom designed pieces that appeal to all. Each unique creation creates a deep emotional connection. It remains a constant reminder of the bond you share with your loved one, creating a legacy for generations to come.

Your Touch...Our Promise

Signifies our unending commitment to providing exceptional quality products to our customers. In a world of billions, the fingerprint is truly unique. Trust and customer satisfaction reflect who we are and exemplifies our unending commitment to excellence.

| Ourchase your keepsake online with this PIN | |
|---|--|
| vww eternitystouch com | |

Delivery Time and Location: Services with respect to co-ordination, documentation, transportation of the Recipient, preparation, embalming, etc. shall be provided by Funeral Home at such time and in such manner as will be consistent with the scheduled events in Schedule B. The services and supplies described in this contract will be delivered in accordance with Schedule B of this contract. It is understood that some decisions will be made or changed subsequent to this contract. The dates and times set out in Schedule B may be modified by mutual consent between the parties, as set out in text-based communications, or as otherwise provided in the contract.

Waiver of Time Limit: The Purchaser hereby authorizes and consents to the provision of supplies and services within 30 days of the date of this contract, and agrees that all services and supplies described in this contract are required for the co-ordination and provision of rites and ceremonies within 30 days of the date of this contract. The Purchaser acknowledges that he/she will no longer be entitled to cancel this contract in accordance with Section 42 of the Funeral, Burial and Cremation Services Act, 2002 (the "Act") once the services and supplies have

Warranties: The Funeral Home warrants that it will provide the services agreed to in this contract to the best of its abilities. The warranties granted in connection with the supplies provided as part of this contract are the express written warranties, if any, extended by the manufacturer of such supplies, except where required by Ontario consumer protection legislation

Consideration and Benefits for Recommendations to Third party: The Funeral Home may receive consideration or benefit from Monument companies for referrals or recommendations made to the Purchaser with respect to particular supplies or services for which the Purchaser will contract with a third party. (0-20% of the total sale before tax of monuments, supplies, inscriptions).

Disbursements/Third Party supplier(s): The Purchaser acknowledges and agrees that the Funeral Home will be acting on behalf of, and only as agent for, the Purchaser in paying the disbursements to a third party supplier. The Purchaser acknowledges that unless other arrangements are made with the Funeral Home, the Purchaser will be liable to pay the supplier directly for the supplies or services and agrees to save the Funeral Home harmless from any claims by the third party supplier for payment.

Substitution of Supplies and Services: The Funeral Home will make reasonable efforts to obtain and provide the services and supplies described in this contract. If a substituted service or supply must be provided, it shall be of comparable quality and value. The Funeral Home will advise the Purchaser of any proposed substitution and whether the proposed substitution is of equal or greater value than the original supply or service. The Funeral Home will inform the Purchaser of the Purchaser's cancellation rights and determine if the Purchaser wishes to cancel the contract, and shall not increase the purchase price as a result of the substitution, if the Purchaser does not cancel the contract.

Cancellation Rights: This contract may be cancelled by the Purchaser in accordance with Schedule A of this contract.

No Liability: The Funeral Home is responsible only for its own employees, and not for any person engaged by the Funeral Home as agent for the Purchaser. The Funeral Home shall not be liable for damages for injury to persons or property caused by any person not employed by the Funeral Home, nor shall the Funeral Home be liable for any loss incurred by the Purchaser or the Recipient's Estate due to theft of clothing, jewellery or any other property which occurs in the Funeral Home premises or at any other place where the services are provided. The Funeral Home shall not be liable for the non-appearance of or errors in newspaper or other death notices, nor for the performance or non-performance of equipment or devices, nor for cemetery property locations, depth, descriptions or plans.

Privacy: The Purchaser acknowledges that in the course of the Funeral Home carrying out the terms of this contract, "personal information", as that term is defined in the Personal Information Protection and Electronic Documents Act will be provided by the Purchaser to the Funeral Home. The Funeral Home agrees to collect, use and disclose such personal information only in accordance with applicable law. The personal information provided to the Funeral Home is used only for the Funeral Home's internal purposes and is not distributed to third parties for any other commercial purpose, except as required to carry out the terms of this contract. The Funeral Home shall keep all such information in strict confidence and shall only disclose such information if required by law. The Funeral Home shall only use such information for the purposes set forth herein unless the Purchaser provides the Funeral Home with his/her consent to do otherwise.

The Purchaser authorizes the Funeral Home and/or its agents to release information regarding the Recipient and the Purchaser to assist in obtaining estate benefits, notifications of death of the Recipient, charitable organizations and Conservation authorities for purposes of recognition, to the cemetery or crematorium selected by the Purchaser and to any charitable organizations who claim to have received donations in memory

The Purchaser, on behalf of itself and the estate of the Recipient, hereby agrees that the Funeral Home may contact the Purchaser or the Recipient's estate at any time in the future for the purpose of providing Advanced Estate Care, such as information brochures regarding grief, arranging dedication or other ceremonies, social communications, providing additional information and instruction services which may be available from the Funeral Home, including pre-arrangements, obtaining information and instruction regarding matters which have been left outstanding under this contract.

Binding Agreement: This contract is binding on the Purchaser and the Funeral Home and their respective heirs, successors and assigns, and will be governed by the laws of the Province of Ontario. If there is more than one Purchaser, the obligations of the Purchasers under this contract are joint and several.

Governing Law: This contract shall be governed by the laws of the Province of Ontario and the applicable laws of Canada. If any provision of this contract conflicts with any applicable laws, that provision shall be ineffective to the extent of such conflict and shall be severed from the balance of this contract, all without affecting the remaining provisions of this contract.

I.D. Policy: It is in the best interests of the survivors, Funeral Home and the crematory to ensure the correct identity of the deceased person before the cremation process or burial takes place. The identification may be done by anyone who represents their ability to do so. If the deceased is not viewed in connection with a visitation or funeral, an identification of the un-embalmed body can be provided.

Prior to the identification, the mouth and eyes of the deceased person can be closed by generally accepted methods of Funeral Home practice (for aesthetic purposes). A disinfectant cleansing of the face and other areas of the body is applied as deemed necessary by the Funeral Director. This is called a Modified Preparation Identification.

The Funeral Home, is the owner of Lakeview Crematorium.

SCHEDULE A CANCELLATION RIGHTS

CANCELLATION UNDER THE ACT

The Purchaser's cancellation rights are set out in sections 41, 42, 43, 44, 45, and 46 of the Funeral, Burial and Cremation Services Act, 2002 and in sections 137, 138, 139, 140, 141, 142, 143, and 144 of the Regulations, which are hereby incorporated by reference.

The following is a summary of the basic provisions of the legislation, but the Purchaser is encouraged to consult the Act and Regulations (available at www.e-laws.gov.on.ca) for further details.

If there is any inconsistency between the summary below and the legislation set out above, the terms of the legislation shall govern

Summary: The Purchaser, or someone designated in the contract by the Purchaser, may cancel this contract by providing written notice of the cancellation to the Funeral Home. The Purchaser, or someone designated in the contract by the Purchaser, will be entitled to a refund in accordance with the chart below. Any refund owing will be issued within 30 days of the receipt of the written notice of cancellation.

| Circumstances If cancelled at least 36 hours prior to the time for the delivery of the services and before any services or supplies have been provided. | Refund The Purchaser will receive the amount paid. |
|--|---|
| If cancelled less than 36 hours prior to the time for the delivery of the services and before any services or supplies have been provided. | The Purchaser will receive the amount paid, less the facility and/or vehicle cancellation fee(s), if any. |
| If cancelled within 30 days of the contract date and some services or supplies have been provided as directed under the terms of this contract. | The Purchaser will receive the amount paid. |
| If cancelled after 30 days of the contract date and some services or supplies have been provided as directed under the terms of this contract. | The Purchaser will receive the amount paid, less the amount for the services and supplies that have been delivered and the amount permitted to be retained, as described in the contract. |
| If the contract is not enforceable. For information about what makes a contract unenforceable, please refer to the Act and the Regulations. | The Purchaser will receive the amount paid. |
| Customized supplies - where the supply was requested by the Purchaser to be delivered within 30 days of the contract date and if cancelled prior to the delivery of such supplies. | The Purchaser will receive the amount paid for the customized supplies, less the expenses incurred by the Funeral Home to prepare the customized supplies at the time the contract was cancelled. |
| | |

If any amounts are refunded to the Purchaser, the Funeral Home shall also pay to the Purchaser any income earned or deemed to be earned on that money.

OTHER CANCELLATION PROVISIONS

Casketing of remains will take place as soon as the circumstances allow. Once the remains have been casketed, there will be no refund of the price of the casket/container.

Customized tribute supplies will be designed and produced as soon as circumstances allow. Once the customized tribute supplies have been designed and/or produced, there will be no refund of the price of such supplies.

The Funeral Home, or an affiliate, or its owners are shareholders in Lakeview Crematorium, and as a result may receive dividends or other payments from such corporation.

SCHEDULE B DELIVERY OF SERVICES

EVENTS

| 1. Visitation | Location: | Date and Time: |
|------------------------------|-----------|----------------|
| 2. Funeral/memorial service | Location: | Date and Time: |
| 3. Reception | Location: | Date and Time: |
| 4. Burial/Cremation/Ship-out | Location: | Date and Time: |

All services and supplies will be provided by the Funeral Home in the customary circumstances and manner.

ID POLICY AND ASSOCIATED OPTIONS

At Buffam-Leveille. we recommend that families choosing non-service and/or non-viewing options come in for a time of identification.

If ID is selected and autopsy has been performed, embalming is required.

If a family does not want to identify the remains, they can sign a waiver. All identifications take place in the container/casket chosen. If ID is selected and is to take place more than 24 hours after death, embalming will be required.

Non-Modified Identification: 2 immediate family members (Up to 30 minutes)

Modified Preparation Identification: \$125: 2 immediate family members (This includes the setting of features and/or dressing) (Up to 30 minutes)

If more than 2 immediate family choose to be present at any of the above options, please see packages for pricing.

Terms of Payment Payment terms: 30 days of receipt of the invoice (the "Due Date on certain options"). An allowance of \$ 100 will be applied for accounts paid within five days of the receipt of the invoice. Overdue accounts will be charged 3% once past 30 days of the receipt of the invoice, calculated monthly until paid in full. If credit is needed in order to avoid the above interest charges, just ask, we can provide you with options. **Please note H.S.T. is not included in these prices.**



| Manager - Jamie Carter | | FUNERAL SERVICE CONTRACT - Contract No.: | |
|---|--------------------|--|--------|
| | | (Please see last page | _ |
| | | Name: ("Recipient") | |
| | | Address: | |
| | | Address: | |
| | | Date of birth: | |
| | | Date of death: | |
| This contract is between the Purchaser | and the Funeral Ho | ome (the "parties") concerning funeral services and supp | olies. |
| SERVICES | | OTHER SERVICES OR SUPPLIES | |
| 1. Co-ordinating activities | \$ | Transport remains - additional(km) x \$ /km | \$ |
| 2. Documentation | \$ | Catering: # @ \$ per person | \$ |
| 3. Initial transition of care | \$ | Identification Option | \$ |
| 4. Basic facilities | \$ | Other: | \$ |
| 5. Shelter of Remains | \$ | | \$ |
| 6. Utility Vehicle | \$ | | \$ |
| 7. Booking Activities | \$ \$ | Total Other Services & Supplies | |
| 7. Booking Activities | \$ | DISBURSEMENTS (ESTIMATE) | |
| 8. AEC (Advanced Estate Care) | \$ | Clergy Honorarium | \$ |
| 9. Guidance of a funeral director | \$ | Organist | \$ |
| 10. Embalming | \$ | Newspaper/Media: | \$ |
| 11. Gathering at our facility per event (\$395 x) | | Newspaper/Media: | \$ |
| 12. Hearse | \$ | Newspaper/Media: | \$ |
| 13. Lead Vehicle | \$ | Other: | \$ |
| 14. Our equipment at other facility | \$ | Municipal Death registration: | \$ |
| 15. Transfer of remains to other facility | \$ | Opening/Closing: | \$ |
| Other: | \$ | Cremation Fee: | \$ |
| | · | Coroner's Fee: | \$ |
| Itemized Total Services | \$ | Other: | \$ |
| | | | \$ |
| SUPPLIES | | | \$ |
| Casket: | \$ | | \$ |
| Stationery Package: | \$ | | \$ |
| Urn: | \$ | | \$ |
| Outer Burial Container (includes grass and device): | : | Total Disbursements | |
| | \$ | Total Company and Complete | , |
| | | Total Services and Supplies |) |
| Itemized Supplies | \$ | HST () |) |
| | | TOTAL AMOUNT PAYABLE | 1 |
| | | *Initial \$ |) |
| | | DEPOSIT |) |

BALANCE DUE

| | ser's Further Declarations and Acknowledgements: |
|-----------|---|
| * | *Legal authority: The Purchaser declares that he/she is legally authorized to make, or charged with the responsibility for the arrangements contained in this contract. |
| * | *I.D. Policy: I.D. will take place at a time that is convenient for the Funeral Home within 24 hours of the arrangement conference |
| | I.D. will take place at the Funeral Home in an appropriate room or chapel I.D. will last no longer than 30 minutes and be attended by only immediate family as to avoid a visitation charge (children |
| | spouse and/or parents of deceased) |
| | I.D. for deceased who have undergone a post mortem investigation will require embalming (\$195.00) *modified preparation is the dressing, closing of mouth and closing of eyes. |
| | *scheduling is at the discretion and convenience of the Funeral Home and will be within 24 hours of the arrangement conference |
| * | *Non-Modified ID * Modified ID |
| * | *Imaging/Video Tributes/Thumbprint imaging/Customized Printing Waiver: The Purchaser, on behalf of him/herself and the estate of the Recipient authorizes "the Funeral Home" to secure and use an electronic image(s)/fingerprint/footprint |
| | handprint of the deceased for the purpose of archiving for future use and/or customization of selected products or services offered by the Funeral Home. The purchaser also authorizes the sale of photobooks to anyone interested. |
| * | *Rental Casket Agreement: The Purchaser agrees and acknowledges that the rental casket being used, if selected, in |
| | conjunction with the funeral services for the Recipient named in this agreement will be used solely for the purpose of the funeral services for the Recipient, under the supervision of the Funeral Home. It may not be moved to any location within or |
| | outside of the Funeral Home without the express consent of the Funeral Home. The Funeral Home/Transfe Service agrees to supply a container, bedding, lining and pillow for use in the casket. This container will be used for the ultimate burial or cremation. The Purchaser acknowledges that the casket may have been previously rented or used, and that the Purchaser will have no rights in connection with the casket after the completion of the contracted funeral services. Upon the direction of the Purchaser or upon the completion of the contracted funeral services the Funeral Home shall remove the container encasing the body or |
| * | the Recipient from the rental casket. * Consumer Information Guide, price list and contract: Consumer Information Guide, price list and contract: The purchaser acknowledges |
| | having received a copy of: • The (printed) Consumer Information Guide prepared by the Bereavement Authority of Ontario, Or • Ar electronic version (PDF) of the Consumer Information Guide: The purchaser agrees to receive an electronic copy of the guide prepared by the Bereavement Authority of Ontario, at the following email address: The CIG is available. |
| * | on the BAO's website at: https://thebao.ca/for-consumers/consumer-information-guide *Payment Terms: The Funeral Home acknowledges the receipt of \$ from the Purchaser on deposit. Payment in full is due |
| | within 30 days of the invoice. (the "Due Date"). If the unpaid balance is not paid within 30 days, a charge of 3% of entire |
| | account outstanding shall be added to the unpaid balance. Overdue accounts will be charged 3% per month once past due calculated monthly, from the Due Date until paid in full. There will be a charge of \$25.00 for any non-sufficient funds (NSF) |
| | cheques returned by the bank. Any costs of collections shall be the responsibility of the Purchaser. |
| * | *Possession of Cremated Remains: By initialling, the Purchaser authorizes the Funeral Home to take possession of the cremated remains of the Recipient. The Funeral Home will retain the cremated remains for 1 year from the date the cremation took place. If the cremated remains are not claimed by the Purchaser within 1 year, the Funeral Home may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the Funeral Home may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the Funeral Home will promptly refund any deposit paid. The Purchaser shall pay the monthly cremation storage fees on the first day of each month following the date the Funeral Home takes possession of the cremated remains until the date the Purchaser picks up the cremated remains. The fee for cremated remains storage is \$195 per month to a maximum of one year. *Embalming: The Purchaser authorizes the body to be embalmed by Buffam Leveille Funeral Home. |
| | |
| | dentified the deceased body of on the date of |
| | . I hereby verify that this is the body of the above named person. |
| | |
| | Relationship |
| | Witness Date |
| | uthorized Agents I/we have declined our right to identification of the deceased |
| Name | Relationship |
| Signatur | re Witness Date |
| Please se | IN WITNESS WHEREOF the parties hereto have duly executed this contract as of the dates written below. elect chapel: |
| | |
| Purchase | er Name: Purchaser (Signature) |
| Purchase | er Name: Purchaser (Signature) |
| | |
| Nam | ne: Licence #: |
| Negotiat | ted by: Funeral Director (Signature) Date |
| | Funeral Director (Signature) Date |