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GENERAL PRICE LIST & PRE-PAID CONTRACT (INSURANCE) - APRIL 1ST, 2021

Jamie Carter • Lic. #203274

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<https://thebao.ca/for-consumers/consumer-information-guide/>

Service Summaries

- | | |
|---|---------------|
| <input type="checkbox"/> (A) Base + Booking Activities (Includes Unlimited Proof of Deaths) | \$2835 |
| <input type="checkbox"/> (B) Base + Advanced Estate Care | \$2835 |
| <input type="checkbox"/> (C) Base + Advanced Estate Care + Booking Activities
(Includes Unlimited Proof of Deaths) | \$3230 |
| <input type="checkbox"/> (D) Graveside with Advanced Estate Care
(Includes Guidance of Funeral Director) | \$3955 |
| <input type="checkbox"/> (E) Gathering at other facility with Advanced Estate Care | \$4450 |
| <input type="checkbox"/> (F) Gathering at our facility with Advanced Estate Care | \$4350 |
| <input type="checkbox"/> (G) Gathering at our facility, procession and Advanced Estate Care | \$4940 |
| <input type="checkbox"/> (H) Gathering with viewing at our facility with Advanced Estate Care | \$4545 |
| <input type="checkbox"/> (I) Gathering at our facility with viewing, procession and
Advanced Estate Care | \$5135 |
| <input type="checkbox"/> (J) Gathering at other facility with viewing, additional gathering,
procession and Advanced Estate Care | \$5345 |
| <input type="checkbox"/> (K) Gathering at our facility with viewing, additional gathering,
procession and Advanced Estate Care | \$5530 |

Services

1.	* Coordinating Activities - Organizing and finalizing details	\$495
2.	* Documentation - Completing necessary paperwork. Includes 3 proof of death certificates	\$400
3.	* Initial Transition of Care - Transportation of the remains from place of death to our facility up to 40 kilometers	\$350
4.	* Basic Facilities - Basic fee that applies for all families we serve	\$550
5.	* Shelter of Remains - A place for us to keep remains safe until disposition	\$295
6.	* Utility Vehicle - Used by our staff to facilitate requested arrangements	\$350
7.	Booking Activities - Use of our contacts and resources to facilitate outside requests also includes drafting and submitting obits and website tribute page and facebook. Base includes name on website only (Includes Unlimited POD's)	\$395
8.	Advanced Estate Care (AEC) -Our comprehensive notification & cancellation program	\$395
	Advanced Estate Care (AEC) Rush Fee	
	(Applies if service is needed sooner than 5 days from arrangement meeting)	\$100
9.	Guidance of funeral director - Licensed funeral directors assisting with all service related matters	\$725
10.	Embalming -Preservation, Disinfection and Restoration	\$195
11.	Facility charge per event - Our location per event	\$395
12a.	Hearse - Our vehicle used to transport remains	\$395
12b.	Hearse - Used 2 days at another facility	\$450
13a.	Lead Vehicle -Our vehicle used to safely lead procession	\$195
13b.	Lead /Equipment Vehicle - Used 2 days	\$250
14.	Our equipment at other facility - Stands, easils, AV & sundries & set up (staff required)	\$495
15.	Transfer of Remains to other facility	\$95
16.	Stationery Rush Fee	\$50
	• Applies if needed within 24 hours of all pictures being in our possession.	
	• \$100 fee for over 100 pictures	
17.	Body Holding Fee after 48 hours	\$100/per day
Live Streaming - recording or editing		\$195
Both		\$295
Receptions - plates linens and sandwiches with relish trays, coffee, tea, juice and desserts		\$12/person
Hostess Fee		\$150
Transport remains - Additional charge beyond trips of 40 kilometers		(_____ km x \$2.25/km) \$ _____
Cremated Remains Storage After 5 days		\$195/month
		* Base

Memorial Cards & Thank You

We are extremely fortunate to have retained the services of one of the most creative graphic designers. Memorial cards become a work of art. With a few photos, some discussion about your loved ones passions and a personalized poem or prayer, a memorial card becomes a lasting keepsake for friends and family.



Photo Register Book

Our photo register books are a combination of both family pictures and the record of who visited during the visitation and funeral of your loved one. We hope you find it a nice way to keep the record of who came to help you celebrate your loved one's life.

\$150

The Video Slideshow

A video created from photos of your loved one it will be wonderful keepsake for your family and all the attendees of their service.

\$150

(\$100 fee for over 100 pictures)



Your loved ones are one of a kind, a tribute to them should reflect that. With a few photos, some storytelling and a poem or prayer picked out by those who knew them best, together we will create lasting keepsakes for you, your family and friends.

SERVICE PACKAGE TOTAL - \$395

By selecting the package rather than the items individually results in a savings of \$55.

Stationery Rush Fee of \$50 applies if needed within 24 hours from the time that all pictures are in our possession.



Stationary Packages Basic

Basic Register Book and Basic Thank you Cards - \$195

50 Cards - \$85	60 Cards - \$95
70 Cards - \$105	80 Cards - \$115
90 Cards - \$125	100 Cards - \$135
150 Cards - \$185	200 Cards - \$235
250 Cards - \$285	

Casket Selections

Name & Manufacturer	Description	Price
Cognac Jewell PC	Victoriaville	\$4200
Hamilton PC	Victoriaville	\$3495
Fairholme Oak	Victoriaville	\$3495
Winfield Veneer	Victoriaville	\$2895
Digby Ash	Victoriaville	\$2795
Alfred Veneer	Victoriaville	\$2295
Winston Cloth	Victoriaville	\$1325
Toledo Cloth	Victoriaville	\$995
Glenbar Poplar	Victoriaville	\$795
32 D Ecofluteboard	LC	\$350

Casket Selections

Dominion Maple Victoriaville \$1950

RK Productions

The rental casket has been used before and may be used again.

Urn Selection

Name & Manufacturer	Description	Price
Gravure Craft		
	Mother of Pearl	\$445
	Lakeside	\$445
	Golf	\$445
	Rainbow	\$445
	Fisherman	\$445
	Embassy	\$425
	Williamsburg	\$495
	Burgandy Leaf	\$445
	Thamesford	\$295
	Nova Boxwood	\$495
	Scattering Tube	\$295
	Heart	\$525
	In Flight	\$545
	Together Forever (Companion)	\$795



Thumb Print Collection

What is our Thumb Print collection?

We are the proud provider of a process that digitally captures, transfers and creates an exact replication of a person’s fingerprint. Our collection consists of custom designed pieces that appeal to all. Each unique creation creates a deep emotional connection. It remains a constant reminder of the bond you share with your loved one, creating a legacy for generations to come.

Your Touch...Our Promise

Signifies our unending commitment to providing exceptional quality products to our customers. In a world of billions, the fingerprint is truly unique. Trust and customer satisfaction reflect who we are and exemplifies our unending commitment to excellence.

Purchase your keepsake online with this PIN _____

www.ernitystouch.com

Fulfilling the Contract and Excess Funds – Insurance: At the time the services and supplies are provided, the price of the agreed-upon supplies and services will be calculated based on the price list in effect at that time, and the actual disbursements, if included in this contract, and applicable taxes will be added.

If the entire death benefit set out in the Policy is paid to the Funeral Home, it will be applied to the cost of the services, supplies, disbursements and applicable taxes. If the said death benefit received by the Funeral Home is less than the cost of the services, supplies, disbursements and applicable taxes, no further payment will be required. Increases to taxes or fees imposed by the Federal, Provincial or Municipal Governments now or in the future may be owing in addition to the death benefit. If the death benefit received by the Funeral Home is more than the cost of the services, supplies, disbursements and applicable taxes, the excess amount will be paid to the person entitled under the contract to receive the payment.

Details of the Policy:

Issuer of Policy:	Guaranteed Funeral Deposits/Funeral Plans Canada/Equitable Life of Canada
Issuer Address:	P.O Box 100 Lakeshore W PO, Oakville, Ont. L6K 0A3
Issuer Telephone Number:	1-800-268-2466
Policy Number:	_____ Name of Beneficiary: _____

If checked off, the following documents are attached to, and form part of, this contract:

- ☐ Copy of the Policy ☐ Copy of the enrollment form or other documents that confirm the purchase of the Policy
- ☐ Copy of the document designating the Funeral Home as the beneficiary of the Policy or assigning the proceeds of the Policy to the Funeral Home.

Consideration and Benefits or Other Arrangements re Policy: The Funeral Home will receive the following consideration or benefit from the following person(s) as a result of the application or purchase of the Policy by the Purchaser: Guaranteed Funeral Deposits/Funeral Plans Canada/Equitable Life of Canada will provide a commission from 0 to 26%.

Delivery Time and Location: The services and supplies described in this contract with respect to co-ordination, documentation, transportation, preparation, embalming, etc. will be delivered following the death of the Recipient and at times and locations as agreed between the Funeral Home and the Recipient’s personal representative.

Waiver of Time Limit: If the recipient dies within 30 days of the date of this contract, the Purchaser hereby authorizes and consents to the provision of supplies and services within 30 days of the date of this contract, and agrees that all services and supplies described in this contract are required for the co-ordination and provision of rites and ceremonies within 30 days of the date of this contract. The Purchaser acknowledges that he/she will no longer be entitled to cancel this contract in accordance with Section 42 of the Funeral, Burial and Cremation Services Act, 2002 (the “Act”) once the services and supplies have been provided.

The Funeral Home, or an affiliate, or its owners are shareholders in Southwest Crematoriums Ltd., and as a result may receive dividends or other payments from such corporation.

Warranties: The Funeral Home warrants that it will provide the services agreed to in this contract to the best of its abilities. The warranties granted in connection with the supplies provided as part of this contract are the express written warranties, if any, extended by the manufacturer of such supplies, except where required by Ontario consumer protection legislation

Consideration and Benefits for Recommendations to Third party: The Funeral Home may receive consideration or benefit from the following third party suppliers for referrals or recommendations made to the Purchaser with respect to particular supplies or services for which the Purchaser will contract with a third party: Lee Memorials for sales of monuments, supplies inscriptions from 0% to 20% of the total sale before tax.

Disbursements/Third Party supplier(s): The Purchaser acknowledges and agrees that the Funeral Home will be acting on behalf of, and only as agent for, the Purchaser in paying the disbursements to a third party supplier. The Purchaser acknowledges that unless other arrangements are made with the Funeral Home, the Purchaser will be liable to pay the supplier directly for the supplies or services and agrees to save the Funeral Home harmless from any claims by the third party supplier for payment.

Substitution of Supplies and Services: The Funeral Home will make reasonable efforts to obtain and provide the services and supplies described in this contract. If a substituted service or supply must be provided, it shall be of comparable quality and value. The Funeral Home will advise the Purchaser of any proposed substitution and whether the proposed substitution is of equal or greater value than the original supply or service. The Funeral Home will inform the Purchaser of the Purchaser’s cancellation rights and determine if the Purchaser wishes to cancel the contract, and shall not increase the purchase price as a result of the substitution, if the Purchaser does not cancel the contract.

Cancellation Rights: This contract may be cancelled by the Purchaser in accordance with Schedule B of this contract. If this contract is cancelled at any time prior to the provision of any of the services and supplies, the Funeral Home agrees to execute such release of the Policy as may be reasonably required, and if, in such circumstances, any proceeds of the Policy have been paid to the Funeral Home, the full amount of such proceeds shall be paid to the Recipient’s estate. Cancellation of this contract will not cancel the Policy; for cancellation terms relating to the Policy, refer to the Policy terms.

No Liability: The Funeral Home is responsible only for its own employees, and not for any person engaged by the Funeral Home as agent for the Purchaser. The Funeral Home shall not be liable for damages for injury to persons or property caused by any person not employed by the Funeral Home, nor shall the Funeral Home be liable for any loss incurred by the Purchaser or the Recipient’s Estate due to theft of clothing, jewelery or any other property which occurs in the Funeral Home premises or at any other place where the services are provided. The Funeral Home shall not be liable for the non-appearance of or errors in newspaper or other death notices, nor for the performance or non-performance of equipment or devices, nor for cemetery property locations, depth, descriptions or plans.

The purchaser acknowledges that once the Funeral Home is named as the beneficiary or assigned the right to designate the beneficiary under the insurance or annuity policy or the beneficiary’s rights to proceeds are assigned to the operator, money is considered, for the purposes of section 38 of the Act, to have been paid under this contract for the provision of the services and supplies in an amount equal to the proceeds of the policy (i.e. the death benefit) that will be paid to the Funeral Home at the time of death.

If at the time of the Recipient’s death, the policy has not been paid in accordance with the terms of payment set out in the Enrollment Form, or the policy is being paid out under the suicide provisions, then any death benefit paid to the Provider will be treated as a deposit toward the total at-need price of services, supplies, disbursements and applicable taxes, and any balance owing will be due in 30 day(s) of the date of the final arrangements, after which interest will be charged at the rate of 2% per month until the date of payment in full.

Privacy: The Purchaser acknowledges that in the course of the Funeral Home carrying out the terms of this contract, “personal information”, as that term is defined in the Personal Information Protection and Electronic Documents Act will be provided by the Purchaser to the Funeral Home. The Funeral Home agrees to collect, use and disclose such personal information only in accordance with applicable law. The personal information provided to the Funeral Home is used only for the Funeral Home’s internal purposes and is not distributed to third parties for any other commercial purpose, except as required to carry out the terms of this contract. The Funeral Home shall keep all such information in strict confidence and shall only disclose such information if required by law. The Funeral Home shall only use such information for the purposes set forth herein unless the Purchaser provides the Funeral Home with his/her consent to do otherwise.

The Purchaser authorizes the Funeral Home and/or its agents to release information regarding the Recipient and the Purchaser to assist in obtaining estate benefits, notifications of death of the Recipient, charitable organizations and Conservation authorities for purposes of recognition, to the cemetery or crematorium selected by the Purchaser and to any charitable organizations who claim to have received donations in memory of the Recipient. The Purchaser, on behalf of itself and the estate of the Recipient, hereby agrees that the Funeral Home may contact the Purchaser or the Recipient’s estate at any time in the future for the purpose of providing Advanced Estate Care, such as information brochures regarding grief, arranging dedication or other ceremonies, social communications, providing additional information and instruction services which may be available from the Funeral Home, including pre-arrangements, obtaining information and instruction regarding matters which have been left outstanding under this contract. **Binding Agreement:** This contract is binding on the Purchaser and the Funeral Home and their respective heirs, successors and assigns, and will be governed by the laws of the Province of Ontario. If there is more than one Purchaser, the obligations of the Purchasers under this contract are joint and several.

Governing Law: This contract shall be governed by the laws of the Province of Ontario and the applicable laws of Canada. If any provision of this contract conflicts with any applicable laws, that provision shall be ineffective to the extent of such conflict and shall be severed from the balance of this contract, all without affecting the remaining provisions of this contract.

Additional Terms: The parties agree to the additional terms:

- (a) Service Package – Schedule A (when applicable)
- (b) Customized Supplies – See Schedule (when applicable)
- (c) _____

All services and supplies will be provided by the Funeral Home in the customary circumstances and manner.

Schedule B Cancellation Rights

CANCELLATION UNDER THE ACT

The Purchaser’s cancellation rights are set out in sections 41, 42, 43, 44, 45, and 46 of the Funeral, Burial and Cremation Services Act, 2002 and in sections 137, 138, 139, 140, 141, 142, 143, and 144 of the Regulations, which are hereby incorporated by reference.

The following is a summary of the basic provisions of the legislation, but the Purchaser is encouraged to consult the Act and Regulations (available at www.e-laws.gov.on.ca) for further details. If there is any inconsistency between the summary below and the legislation set out above, the terms of the legislation shall govern

Summary: The Purchaser, or someone designated in the contract by the Purchaser, may cancel this contract by providing written notice of the cancellation to the Funeral Home. The Purchaser, or someone designated in the contract by the Purchaser, will be entitled to a refund in accordance with the chart below. Any refund owing will be issued within 30 days of the receipt of the written notice of cancellation.

Circumstances	Refund
If cancelled at least 36 hours prior to the time for the delivery of the services and before any services or supplies have been provided.	The Purchaser will receive the amount paid.
If cancelled less than 36 hours prior to the time for the delivery of the services and before any services or supplies have been provided.	The Purchaser will receive the amount paid.
If cancelled within 30 days of the contract date and some services or supplies have been provided as directed under the terms of this contract.	The Purchaser will receive the amount paid, less the amount for the services and supplies that have been delivered.
If cancelled after 30 days of the contract date and some services or supplies have been provided as directed under the terms of this contract.	The Purchaser will receive the amount paid, less the amount for the services and supplies that have been delivered and the amount permitted to be retained, as described in the contract.
If the contract is not enforceable. For information about what makes a contract unenforceable, please refer to the Act and the Regulations.	The Purchaser will receive the amount paid.
Customized supplies - where the supply was requested by the Purchaser to be delivered within 30 days of the contract date and if cancelled prior to the delivery of such supplies.	The Purchaser will receive the amount paid for the customized supplies, less the expenses incurred by the Funeral Home to prepare the customized supplies at the time the contract was cancelled.

If any amounts are refunded to the Purchaser, the Funeral Home shall also pay to the Purchaser any income earned or deemed to be earned on that money.

OTHER CANCELLATION PROVISIONS

Casketing of remains will take place as soon as the circumstances allow. Once the remains have been casketed, there will be no refund of the price of the casket/container.

Customized tribute supplies will be designed and produced as soon as circumstances allow. Once the customized tribute supplies have been designed and/or produced, there will be no refund of the price of such supplies.

The Funeral Home, is the owner of Lakeview crematorium.



Manager - Jamie CarterPRE-PAID FUNERAL SERVICE CONTRACT - INSURANCE - Contract No.: _____

Buffam-Leveille (hereafter known as the “Funeral Home”) **Location:** _____ (Please see last page to select location)

Name: (“Purchaser”) _____ **Name:** (“Recipient”) _____

Address: _____ **Address:** _____

Address: _____ **Address:** _____

E-mail: _____ **Date of birth:** _____

Telephone: _____ **S.I.N.:** _____

This contract is between the Purchaser and the Funeral Home (the “parties”) concerning funeral services and supplies.

SERVICES

- 1. Co-ordinating activities\$ _____
 - 2. Documentation\$ _____
 - 3. Initial transition of care\$ _____
 - 4. Basic facilities\$ _____
 - 5. Shelter of Remains\$ _____
 - 6. Utility Vehicle\$ _____
 - 7. Booking Activities\$ _____
 - 8. AEC (Advanced Estate Care)\$ _____
 - 9. Guidance of a funeral director\$ _____
 - 10. Embalming\$ _____
 - 11. Gathering at our facility per event (\$395 x ____)\$ _____
 - 12. Hearse\$ _____
 - 13. Lead Vehicle\$ _____
 - 14. Our equipment at other facility\$ _____
 - 15. Transfer of remains to other facility\$ _____
- Other: _____ \$ _____

Itemized Total Services (A) \$ _____

SUPPLIES

- Casket: _____ \$ _____
- Stationery Package: _____ \$ _____
- _____ \$ _____
- _____ \$ _____
- Urn: _____ \$ _____
- Outer Burial Container (includes grass and device): _____ \$ _____

Itemized Supplies (B) \$ _____

OTHER SERVICES OR SUPPLIES

- Transport remains - additional (____ km) \$ _____
- Other transportation charges: _____ \$ _____
- Reception Facilities\$ _____
- Catering: # _____ @ \$ _____ per person\$ _____
- Identification Option\$ _____
- Other: _____ \$ _____
- _____ \$ _____
- _____ \$ _____
- _____ \$ _____
- _____ \$ _____

Total Other Services & Supplies (C) \$ _____

Disbursements \$ _____

_____ \$ _____


_____ \$ _____

_____ \$ _____

Total Disbursements \$ _____

Total Services and Supplies (A) + (B) + (C) \$ _____

Taxes on Services & Supplies (H.S.T. 13%) (D) \$ _____

TOTAL AMOUNT PAYABLE (A + B + C + D) *Initial  \$ _____

_____ \$ _____

AMOUNT TO BE FUNDED BY AN INSURANCE/ANNUITY POLICY \$ _____

Purchaser’s Further Declarations and Acknowledgements:

***Legal authority:** The Purchaser declares that he/she is legally authorized to make, or charged with the responsibility for, the arrangements contained in this contract.

***Imaging/Video Tributes/Thumbprint imaging/Customized Printing Waiver:** The Purchaser, on behalf of him/herself and the estate of the Recipient authorizes “the Funeral Home” to secure and use an electronic image(s)/fingerprint/footprint/handprint of the deceased for the purpose of archiving for future use and/or customization of selected products or services offered by the Funeral Home. The purchaser also authorizes the sale of photobooks to anyone interested.

***Rental Casket Agreement:** The Purchaser agrees and acknowledges that the rental casket being used, if selected, in conjunction with the funeral services for the Recipient named in this agreement will be used solely for the purpose of the funeral services for the Recipient, under the supervision of the Funeral Home. It may not be moved to any location within or outside of the Funeral Home without the express consent of the Funeral Home. The Funeral Home/Transfer Service agrees to supply a container, bedding, lining and pillow for use in the casket. This container will be used for the ultimate burial or cremation. The Purchaser acknowledges that the casket may have been previously rented or used, and that the Purchaser will have no rights in connection with the casket after the completion of the contracted funeral services. Upon the direction of the Purchaser, or upon the completion of the contracted funeral services the Funeral Home shall remove the container encasing the body of the Recipient from the rental casket.

***Consumer Information Guide, price list and contract:** Consumer Information Guide, price list and contract: The purchaser acknowledges having received a copy of: • The (printed) Consumer Information Guide prepared by the Bereavement Authority of Ontario, Or • An electronic version (PDF) of the Consumer Information Guide: The purchaser agrees to receive an electronic copy of the guide prepared by the Bereavement Authority of Ontario, at the following email address: _____ . The CIG is available

***on the BAO’s website at:** <https://thebao.ca/for-consumers/consumer-information-guide>

*** Possession of Cremated Remains:** By initialling, the Purchaser authorizes the Funeral Home to take possession of the cremated remains of the Recipient. The Funeral Home will retain the cremated remains for 1 year from the date the cremation took place. If the cremated remains are not claimed by the Purchaser within 1 year, the Funeral Home may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the Funeral Home may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the Funeral Home will promptly refund any deposit paid. The Purchaser shall pay the monthly cremation storage fees on the first day of each month following the date the Funeral Home takes possession of the cremated remains until the date the Purchaser picks up the cremated remains. The fee for cremated remains storage is \$195 per month to a maximum of one year.

*** Embalming:** The Purchaser authorizes the body to be embalmed by Buffam Leveille Funeral Home.

*** I acknowledge that this contract illustrates the basic services to be adhered to upon my passing. However, if at the time of death my family/next of kin wishes to engage in further services to their benefit I condone it.**

Other amount - Non-Guaranteed

IN WITNESS WHEREOF the parties hereto have duly executed this contract as of the dates written below.

Establishment: _____

Licence # **FE-203**

Purchaser Name: _____

Purchaser (Signature) _____

Purchaser Name: _____

Purchaser (Signature) _____

Per: _____

Name: _____

Licence #: _____

Negotiated by: _____

Funeral Director (Signature) _____

Date _____