



Who to Call

If you have found this website, it is likely you have already been harmed by Sunrise Hospital. We assume you have already tried to get help from your doctor and Sunrise Hospital, with no success.

[HOSPITAL HOSTAGE HOTLINE](#)

If you are currently in a hospital and your rights are being violated or they are trying to force you to do something against your will, call Hospital Hostage Hotline right now.

(Created by Laura Bartlett, fighting for patients' rights)

<https://idonotconsentform.com/>

Phone: 888-219-3637

We are providing the following list of people and organizations you can contact. **However, the doctors, hospitals and corporate owners have been playing these games for decades, so the system is designed to protect them.**

First step, if you are in serious condition, seek medical help at a different hospital. Do not wait, because Sunrise Hospital will not help you. Remember, they have very low ratings (rated only ONE STAR by Medicare) and hundreds of negative reviews.

Keep in mind that University Medical Center (UMC) is owned by the state of Nevada. All other hospitals in Las Vegas are owned by corporations and billionaires. That means **UMC is focused on providing medical care** instead of being focused on making money for the billionaire owners.

Second step, tell your story to everyone, and post it on social media. Corporations do not like to have their bad deeds exposed.

Third step, search for people who have experiences like yours, share your stories and ask what they did to find help.

The key is to spread your story far and wide.

PUT IT IN WRITING. When you contact the following individuals and organizations, put it in writing. Search their websites for email addresses and send emails. If you do not put it in writing, they will claim you never contacted them. You will also need it in writing if your situation requires a lawsuit.

Information for government agencies and other people to contact are listed below, but these are only useful after you have already been harmed. For help while you are in the hospital and the events are happening, call the number above for the Hospital Hostage Hotline.

U.S. Department of Justice (DOJ)

Email the DOJ Civil Rights Division
CivilRightsDivision@usdoj.gov

Email the DOJ Criminal Division
Criminal.Division@usdoj.gov

Elected Officials

The elected officials will only tell you to file a complaint with the Nevada Medical Board. The list of elected officials includes Nevada representatives in the U.S. Congress, Nevada legislature, Nevada Governor, Nevada Attorney General, Clark County District Attorney, Las Vegas Mayor, Henderson Mayor, etc.

U.S. House of Representatives
<https://www.house.gov/representatives>

U.S. Senators
<https://www.senate.gov/senators/>

Nevada State Assembly
<https://www.leg.state.nv.us/App/Legislator/A/Assembly/Current>

Nevada State Senate
<https://www.leg.state.nv.us/App/Legislator/A/Senate/Current>

Nevada Attorney General
agrequest@ag.nv.gov

Clark County Attorney
DAInfo@clarkcountyda.com

Las Vegas Mayor
officeofthemayor@lasvegasnevada.gov

Even if they do not respond or only tell you to contact the Nevada Medical Board, it is important to contact each of these entities so they know you were harmed and who was responsible. If they

receive enough complaints, maybe they will take action.

Media

The media will not help you unless you have an attorney and have filed a lawsuit. Learn about “corporate capture” (**corporate control of the media**).

ABC News

<https://abcnews.go.com/>

Send a news tip to ABC:

news.tips@abc.com

Associated Press

AP is a not-for-profit organization with no corporate parent, no shareholders and no government influence. Our mission is journalism, not profit margins.

<https://apnews.com/>

Contact the Associated Press newsroom:

<https://www.ap.org/contact-us/contact-the-newsroom/>

CBS News (owned by Paramount)

<https://www.cbsnews.com/>

Send a message to Melissa Zuckerman at Paramount:

msz@paramount.com

Send a message to Laura Watson at Paramount:

Laura.watson@paramount.com

CNN

<https://www.cnn.com/>

Send a message to CNN:

cnn@cnn.com

NBC News

<https://www.nbcnews.com/>

Send a message to NBC Newsroom:

newsroom@nbcuni.com

ProPublica

<https://www.propublica.org/>

Reuters

<https://www.reuters.com/>

Las Vegas newspapers:

Las Vegas Sun

<https://lasvegassun.com/>

Send a message to Las Vegas Sun:

letters@lasvegassun.com

Review Journal

<https://www.reviewjournal.com/>

Send a news tip to Review Journal:

<https://www.reviewjournal.com/news-tips-and-press-releases/>

Las Vegas news stations:

8NewsNow

<https://www.8newsnow.com/>

List of reporters and contact info for 8NewsNow:

<https://www.8newsnow.com/meet-the-team/>

Fox5Vegas

<https://www.fox5vegas.com/>

List of reporters and contact info for Fox5Vegas:

<https://www.fox5vegas.com/about-us/meet-the-team/>

KTNV

<https://www.ktnv.com/>

List of reporters and contact info for KTNV:

<https://www.ktnv.com/about-us/staff>

News3LV

<https://news3lv.com/>

List of reporters and contact info for News3LV:

<https://news3lv.com/station/people>

Federal government agencies

U.S. Centers for Medicare & Medicaid Services

<https://www.cms.gov/>

Because of EMTALA, you can't be denied a medical screening exam or treatment for an emergency medical condition based on:

- If you have health insurance or not
- If you can pay for treatment
- Your race, color, national origin, sex, religion, disability, or age
- If you aren't a U.S. citizen

The law that gives everyone in the U.S. these protections is the Emergency Medical Treatment and Labor Act, also known as "EMTALA." This law helps prevent any hospital emergency department that receives Medicare funds (which includes most U.S. hospitals) from refusing to treat patients.

This means that a hospital emergency department must:

1. Give you an appropriate medical screening exam
2. Treat you until your condition is stable
3. Transfer you if necessary

- **[File an EMTALA complaint](#)**

U.S. Department of Health and Human Services

Office for Civil Rights

<https://www.hhs.gov/ocr/index.html>

Civil Rights Complaint. If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex, or religion in programs or activities that HHS directly operates or to which HHS provides federal financial assistance, you may file a complaint with OCR. You may file a complaint for yourself or for someone else.

- **[File a Civil Rights complaint](#)**

HIPAA violation. If you believe that a HIPAA-covered entity or its business associate violated your (or someone else's) health information privacy rights or committed another violation of the Privacy, Security, or Breach Notification Rules, you may file a complaint with the Office for Civil Rights (OCR). OCR can investigate complaints against covered entities (health plans, health care clearinghouses, or health care providers that conduct certain transactions electronically) and their business associates.

- **[File a complaint against a health plan or health care provider for violating your HIPAA rights](#)**

Unexpected medical bills. The **[No Surprises Act](#)** protects people against unexpected medical bills.

It applies to most types of health insurance, and protects you from unexpected out-of-network medical bills from:

- Emergency room visits
- Non-emergency care related to a visit to an in-network hospital, hospital outpatient department, or ambulatory surgical center
- Air ambulance services

Usually, if you don't have or use health insurance, providers must give you a good faith estimate of what your care will cost. You get the estimate when you schedule care in advance or if you ask for one. You may be able to dispute your bill if it's at least \$400 more than the estimate.

- **[File a complaint regarding a medical bill](#)**

Nevada government agencies

Nevada Division of Public and Behavioral Health [website](#) ([file a complaint against a health facility](#))

Nevada Health Link ([file a complaint about your health insurance](#))

Nevada State Board of Medical Examiners (a/k/a Nevada Medical Board) ([file a complaint](#))

Note to readers: In connection with a botched surgery in 2025, complaints were filed with the Nevada State Board of Medical Examiners and the Nevada State Board of Osteopathic Medicine against the doctors involved in the case. In addition, multiple complaints were filed against Sunrise Hospital with various state agencies and medical organizations. The investigations are currently in process.

Nevada State Board of Osteopathic Medicine ([file a complaint](#))

Office for Consumer Health Assistance (OCHA, a program under the Nevada Aging and Disability Services Division) [website](#). Some of the services provided by OCHA include:

- Medical/dental billing issues
- Filing appeals and quality of care complaints
- Explaining patient rights and responsibilities under their health insurance plan
- Guiding injured workers through the Nevada Workers' Compensation process
- Identifying financial assistance programs
- Providing referrals to legal services, financial counseling centers, and more

LVMPD (police station)

To file a criminal complaint against your doctor, contact your local police station (LVMPD). They can accept your complaint and investigate.

You can read [the case of Dr. Dipak Desai](#) to learn about criminal charges against a doctor in Nevada.

- **Dr. Desai was convicted of criminal charges including nine counts of insurance fraud, seven counts of performance of an act in reckless disregard of persons or property resulting in substantial bodily harm, theft, two counts of obtaining money under false pretenses, and second-degree murder.**

In another case against Sunrise Children's Hospital where a baby died (when his umbilical catheter was severed, causing a fatal lack of oxygen to the baby's brain), LVMPD investigated and [the incident was ruled a homicide](#).

- **As stated in the article, Sunrise Hospital asked LVMPD to investigate the death of the baby (2-month-old Miowne Obote). The licenses of two nurses were suspended by the State Board of Nursing after a police investigation into 14 incidents of disrupted catheters at the hospital since February.**

In the case of a botched surgery in 2025, a criminal complaint was filed with LVMPD against Sunrise Hospital and Dr. Michael Bradford, and a case number was assigned.

Medical Organizations

You can file a complaint or share your story with medical organizations. It is important to share your story, so they are aware you were harmed and who was involved. If they investigate your complaint, they can revoke your doctor's medical license, membership or professional certification, and they can take action against the hospital.

Check your doctor's website to see which organizations he belongs to and where he has memberships or certifications.

Here are a few medical organizations that you can contact:

American Academy of Orthopaedic Surgeons (AAOS)

<https://www.aaos.org/>

American Association of Hip and Knee Surgeons (AAHKS)

<https://www.aahks.org/>

American Board of Orthopaedic Surgery (ABOS)

<https://www.abos.org/>

American Board of Surgery (ABS)

<https://www.absurgery.org/>

American College of Surgeons (ACS)

<https://www.facs.org/>

American Heart Association (AHA)

<https://www.heart.org/>

American Medical Association (AMA)

<https://www.ama-assn.org/>

American Surgical Association (ASA)

<https://americansurgical.org/>

Beckers Hospital Review (not a medical organization; only a media platform for the healthcare industry)

<https://www.beckershospitalreview.com/>

Clark County Medical Society (CCMS)

<https://clarkcountymedical.org/>

Joint Commission

<https://www.jointcommission.org/en-us>

Similar to the media, the Joint Commission is also controlled by the billionaires and corporations and will NOT investigate complaints. So, what do they do? Do they serve any purpose? Is the Joint Commission necessary?

Nevada Health Authority

(formerly known as Bureau of Health Care Quality and Compliance, HCQC)

<https://nvha.nv.gov/>

You can file a complaint with HCQC by sending your information to:

HCQCComplaint@nvha.nv.gov

Nevada Hospital Association (NHA)

<https://www.nvha.net/>

The President and CEO of NHA is Patrick Kelly. His email address is:

pat@nvha.net

- The names of the NHA team and their contact information can be found at:

<https://www.nvha.net/meet-the-nha-team/>

- Learn about the Nevada Hospital Association and their connection to the story of Patient-1 and **see photos of their 2025 annual conference.**

Nevada Orthopaedic Society (NVOS)

<https://www.nevadaortho.org/>

Royal College of Physicians and Surgeons of Canada

<https://royalcollege.ca/en>

Las Vegas hospitals and who owns them

You can contact the owners or patient advocates. However, the corporate owners (for all of the hospitals in Las Vegas except UMC) are focused on making money for their billionaire owners, and the job of patient advocates is mainly focused on protecting the hospital.

University Medical Center (UMC)

<https://www.umcsn.com/>

University Medical Center (UMC) is owned by the state of Nevada. **This is a huge benefit because they are focused on providing medical care** instead of being focused on making money for billionaires.

The other hospitals in Las Vegas are owned by corporations/billionaires.

Dignity Health

<https://www.dignityhealth.org/>

Dignity Health owns 2 hospitals in Las Vegas and Henderson:

- St. Rose Dominican Hospital, San Martin Hospital
- St. Rose Dominican Hospital, Sierra Hospital

HCA Healthcare

<https://www.hcahealthcare.com/>

HCA Healthcare owns 4 hospitals in Las Vegas:

- MountainView Hospital
- Southern Hills Hospital & Medical Center
- Sunrise Children's Hospital
- Sunrise Hospital & Medical Center

Prime Healthcare

<https://www.primehealthcare.com/>

Prime Healthcare owns 1 hospital in Las Vegas:

- North Vista Hospital

Valley Health System

<https://www.valleyhealthsystemlv.com/>

Valley Health System owns 6 hospitals in Las Vegas and Henderson:



RED ALERT: If you are currently in the hospital and your rights are being violated or they are trying to force you to do something against your will, call Hospital Hostage Hotline right now at **888-219-3637.**



Additional websites where you can post a comment or complaint

Trust your instincts when posting comments on websites. If there are too many positive reviews and especially if there are a lot of positive reviews that are close together, keep in mind that **up to 42% of positive reviews are fake.**

On the flip side, if there are only a small number of comments but the doctor or hospital has been in business for many years, they might have deleted their previous review pages and started over.

- For example, **Dr. Michael Bradford** has been practicing medicine for 39 years, but he has only 4 reviews on Yelp.

In addition, many of the review websites are tightly controlled and “scrubbed” to protect doctors and hospitals. They have strict limits on what can be posted. They scan every comment for keywords before they allow it to be posted. For example, some websites will not allow you to post a comment if it says anything “unpleasant” about the doctor.

What is the point of having a review website if they cherry-pick what they allow? And some websites allow the doctors and hospitals to remove negative reviews -- or delete their pages and start over with a new page.

As a reminder, read the information we posted about **Fake Reviews** and this message in our discussion of online **Reviews**:

- Companies are paying "paid-review farms" and "fake review networks" and offering incentives to customers and others to post fake reviews in order to create a false sense of consumer confidence in their businesses.

Here are a few websites that you might consider:

Better Business Bureau ([file a complaint](#)) – Usually a waste of time. They often “close” the complaints but do not get any resolution for the customer.

Complaints Board ([post a comment](#)).

- The owners of Complaints Board posted a warning about Sunrise Hospital, stating: "*We ask reviewers to be cautious when dealing with Sunrise Hospital and Medical Center and using their services, and to carefully read the experiences of other customers on Complaints Board, because who is warned is armed, you know.*"

Google Maps ([post a comment](#)). It appears that Google Maps may contain a lot of fake reviews due to the high number of positive reviews for certain doctors and hospitals, especially because there are batches of positive reviews that are posted close together on the timeline (with many positive reviews being posted on the same day). It has been reported by commenters that they posted negative reviews which were quickly buried by a bunch of positive reviews.

RateMDs ([post a comment](#))

Yelp ([post a comment](#)). Yelp allows doctors and hospitals to remove negative comments (and entire pages on Yelp) and also pushes negative comments into the category of Not Currently Recommended (in order to reduce the visibility of negative comments).

Please [contact us](#) if you want to share your story or ask questions.

**Photos of HCA Healthcare and Sunrise Hospital leadership
and Dr. Michael S. Bradford
(these pictures were found in the public domain)**

Thomas Frist, Jr, born 1938, one of the billionaire owners of HCA Healthcare

Sam Hazen, born 1960, CEO of HCA Healthcare

Todd Sklamberg, born 1964, CEO of Sunrise Hospital

Sherrie Somers, born 1966, Chief Medical Officer at Sunrise Hospital

Pamela Marie Weber, born 1971, Vice President at Sunrise Hospital

Harlow Sumerford, on the left, born 1977, Director of Media Relations at HCA Healthcare

Information about HCA Healthcare CEO and Owners and Sunrise Hospital CEO and Leadership

Halle Ellyce Resch, born 1986, Director of Ethics and Compliance at Sunrise Hospital

Michael S. Bradford, born 1961, Orthopedic Surgeon with Nevada Orthopedic & Spine Center

Billionaire owners of HCA Healthcare:

Thomas F. Frist, Jr. and his wife owned 20% of HCA Healthcare in 2020.

Remember that Frist and his immediate family more than **doubled their net worth to almost \$16 billion** during 2020, during the first year of COVID. Read this article to learn about **Pandemic Profiteering** which made the owners of healthcare companies much richer due to squeezing workers and cutting costs.

A reminder in that same article, HCA's staffing levels in 2019 were 29% below the national average and have been linked to poor patient outcomes.

Frist (age 87 in 2025) [sold his mansion](#) in Tennessee for \$32 million in December 2024.

The extended Frist family has a [combined net worth of \\$22.37 billion](#). The list of the "extended family" includes: Thomas Frist Jr, his brother William Harrison Frist, his daughter Patricia Frist Elcan, his son Thomas F. Frist III, and his other son William Robert Frist.

Email addresses for leadership at HCA Healthcare and Sunrise Hospital:

Sam Hazen, CEO of HCA Healthcare ([photo of Sam Hazen](#))

Here is [another photo of Sam Hazen](#) during an interview in 2023.

Email: sam.hazen@hcahealthcare.com

Investor Relations at HCA Healthcare

Email: int.contact@hcahealthcare-ir.com

Phone: 614-344-2688

Todd Sklamberg, CEO of Sunrise Hospital ([photo of Todd Sklamberg](#))

Here is [another photo](#) of Todd Sklamberg.

Email: todd.sklamberg@hcahealthcare.com

Sherrie Somers, Chief Medical Officer at Sunrise Hospital ([photo of Sherrie Somers](#))

Email: sherrie.somers@hcahealthcare.com

Pamela Weber, Vice President of Quality Management at Sunrise Hospital

Email: pamela.weber@hcahealthcare.com

Harlow Sumerford, Media Relations at HCA Healthcare ([photo of Harlow Sumerford](#))

Email: Harlow.Sumerford@HCAHealthcare.com

Phone: 615-344-1851

Halle Ellyce Resch, Director of Ethics and Compliance at Sunrise Hospital ([photo of Halle Ellyce Resch](#))

Email: halle.resch@hcahealthcare.com

Phone: 702-961-9010

Patient Advocate at Sunrise Hospital

Email: SUNR.PatientAdvocate@hcahealthcare.com

WARNING: The Patient Advocate's first priority is to protect the hospital. They have very little interest in helping patients.

Phone numbers for Sunrise Hospital:

Main Number: 702-961-5000

Patient Advocate: 702-961-9430

Medical Records: 702-961-8405

Consult-A-Nurse: 844-706-8773

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