



# Reviews

The information provided below is available in the public domain, on various websites. We are presenting only negative reviews and comments because [many positive reviews are fake](#).

Based on various reports and research studies, it is estimated that up to 42% of positive reviews are fake.

Companies are paying "paid-review farms" and "fake review networks" and offering incentives to customers and others to post fake reviews in order to create a false sense of consumer confidence in their businesses.

In an August 14, 2024, [announcement from the Federal Trade Commission](#) (FTC), they summed up the effects of fake reviews, as follows:

**“Fake reviews not only waste people’s time and money, but also pollute the marketplace and divert business away from honest competitors,”** said FTC Chair Lina M. Khan. **“By [strengthening the FTC’s toolkit](#) to fight deceptive advertising, the final rule will protect Americans from getting cheated, put businesses that unlawfully game the system on notice, and promote markets that are fair, honest, and competitive.”**

The reviews presented on this page are only a small sample of negative reviews available online for Sunrise Hospital and Medical Center in Las Vegas, Nevada.

To read additional reviews about Dr. Michael Bradford, Sunrise Hospital and Medical Center, and HCA Healthcare, click on [Complaints and Reviews-1](#) and [Complaints and Reviews-2](#).

On Yelp, Sunrise Hospital has more than 750 reviews, with an [average rating of 2.1 stars](#) (out of 5 stars). There are lots of negative reviews. That should tell you everything you need to know about Sunrise Hospital.



Companies pay for fake online reviews and offer incentives to customers and others to post fake reviews.

FTC passed a new law in 2024 that will combat fake reviews and testimonials by prohibiting their sale or purchase and allow the agency to seek civil penalties against known violators.

**How responsive is Sunrise Hospital and Medical Center's customer service?**

2 Resolved 30 Unresolved

- Total complaints: 32
- Resolved complaints: 2 (6%)
- Unresolved complaints: 30 (94%)

**Very poor** 😞

We don't know much about how Sunrise Hospital and Medical Center handles customer complaints outside ComplaintsBoard, but what we see here, on our website, is quite disappointing. We think there might be reasons for the company's actions (*like not knowing about the complaints*), and we would be happy to see them among customer-focused businesses that easily solve customer problems. But until that happens, we ask reviewers to be cautious when dealing with Sunrise Hospital and Medical Center and using their services, and to carefully read the experiences of other customers on ComplaintsBoard, because who is warned is armed, you know! 🗡️

Complaints Board asks reviewers to be cautious when dealing with Sunrise Hospital and Medical

Horrible hospital . It's run like a circus. Very disorganized and poor care of patients. Do NOT leave

Center and read the experiences of other customers.

Who is warned is armed, you know!



**Lorraine O.**

Pahrump, NV

📍 2 📅 9 📧 0

👍 🗳️ 🗳️ 🗳️ 🗳️ Sep 3, 2024

I can't imagine how bad the quality of care is at this hospital. Used to be one of the best but no more. My friend arrived by ambulance and was put in the waiting room sitting on a chair for 17 hours, then another 6 hours on a gurney for a room. He has a swelling in his neck and was not able to open his mouth just 1/4". He had an MRI and Jaw bone biopsy and was never given the results. He was there 7 days and requested a dietitian but never happened. His diet was supposed to be clear liquid but he was getting oatmeal, puddings etc which he couldn't eat. They forgot to bring him any nutrition for 2 days. He requested a dietitian but never happened. The pain was so bad in his mouth, they did give him morphine every 4 hours which helped. He was discharged without any pain medication. It's been 2 weeks and no one has even called him, doctors or hospital. I would never recommend Sunrise Hospital or even. UMC. Meantime he's still suffering and waiting.

your loved ones alone in this place.



**Martha E.**

Pasadena, CA

📍 74 📅 11 📧 2

👍 🗳️ 🗳️ 🗳️ 🗳️ Oct 1, 2022

I would put 0 stars if I could.

Honestly this hospital is by far, BY FAR the worst hospital my mom has ever been in. They lost her phone (they left it in the dirty sheets) but more importantly they have no regard to her health. They put her in a shared room when she had just had brain surgery, putting her at high risk of infection; I am writing this as I am on hold to talk to her nurse and it has been over 30 minutes waiting. My mom hasn't eaten in 3 days and nobody cares, unless I am there she is thirsty, unattended, uncomfortable, etc etc. Don't bring anyone you love there unless you are able to be there with them 24/7, which I can't be since I have a newborn.

Sunrise Hospital, bad quality of care, severe face pain, did not receive results of MRI and bone biopsy, discharged without any pain medication.

Sunrise Hospital, worst hospital, lost my mom's phone, no food received for 3 days, unattended, don't bring anyone you love



**Britney A.**

Phoenix, AZ

📍 6 📅 95 📧 114

👍 🗳️ 🗳️ 🗳️ 🗳️ Feb 27, 2023

📷 1 photo

This has to be the worst hospital in the US. We unfortunately found ourselves here after our friend had a medical emergency and arrived via ambulance. For a second I thought we had boarded a flight and ended up in a war torn country. This place is a literal dump. The hospital is surrounded by rubble. That aside, the care rendered to my friend was HORRENDOUS. Avoid this place at all costs.



Sunrise Hospital, worst hospital in the U.S., thought I was in a war torn country, this place is a literal dump, horrendous medical care



**Jaime M.**

Winston-Salem, NC

📍 0 📅 10 📧 7

👍 🗳️ 🗳️ 🗳️ 🗳️ Jun 29, 2024

If I could give 0 stars I would. My mother was taken there and treated like poop on the bottom of your shoe that you wipe off and throw away and never think about again. She was taken there from her assisted/independent living facility after she had passed out. It was a Friday and there was happy hour going on. My mom is diabetic and has 1 or 2 drinks once a week. On Fridays, she never, ever gets wasted. Anyways, the paramedics were called and they took my mom saying she was intoxicated. They got her to the hospital and they kept her in the ER, put an IV in here and never checked on her again. I called 3 times. I told them she was diabetic and they need to check her blood because she is not a drunk. They never checked her blood once. They told me I was not allowed to see her even though I have power of attorney over all her financial and medical stuff. After she came to they told her she could leave. She had no idea what was going on. She told them she was diabetic, shaky and not feeling good and they told her there was nothing else they could do because the Dr. discharged her. she finally got home and checked her blood and it was under 80. Thank god she made it out of that place alive... DO NOT GO THERE EVER FOR ANY REASON EVER!! Oh, I forgot that on her wrist band they didn't even put her name on it, like she didn't exist. They knew her name because I called to check on her and they knew exactly who she was .. WTF??

Sunrise Hospital, my mother was treated like poop on the bottom of your shoe, would not let me see her, discharged in unsafe condition

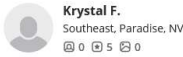


**Tori V.**  
Bar Nunn, WY  
👤 0 🗣️ 1 📩 0

★☆☆☆☆ Sep 21, 2024

I felt extremely neglected and unsafe in the ER lobby. Cops took someone out that was sitting behind me and knocked me out of my chair when they tackled him to take him out. It was nuts. I had checked in after figuring out that I had to advocate for myself. They never directed me, so I sat there for hours, not knowing if my husband was ok, while people in the lobby were screaming and employees were laughing at them the entire time. After the chair tackle, I was in survival mode until my husband called and walked back into the lobby all disheveled. He still had pads stuck to his chest when we settled into an Extended Stay that would take us at 3am.

Sunrise Hospital, neglected and unsafe in the ER lobby, cops took someone out and knocked me out of my chair, people screaming, employees laughing



**Krystal F.**  
Southeast, Paradise, NV  
👤 0 🗣️ 5 📩 0

★☆☆☆☆ May 17, 2024

my family member was in a car accident early this morning & this is the worst hospital experiences I have ever had.

he was in a very bad car collision & they took him to one of the trauma rooms in the ER, they did not give him any pain meds and did not wipe his dried blood from his body from his very severe car accident, he's clearly NOT OKAY. like he has gashes, cuts, bruises, stitches like everything, he was left naked, no gown, the same exact way as if he just came from the accident which was at 5-6am, we arrived around 10-11am, & he wasn't cleaned up or anything.

the nurses are saying they're busy to wipe him or check on him, or even asking that we do the wiping. Mind you I wasn't being disrespectful at all from the start. When I arrived I even asked nicely like hello is it okay if I can go into this trauma room & they looked at me if I were crazy from asking a simple question.

when we told his first nurse this isn't okay to leave him like this & we tried to get a new one, after, no one seemed to know who is taking care of him as their patient. I had to say so no one is taking care of him or do I have to figure it out on my own??? until kindly a nurse named James tried to step in and help as much as he could, but the first nurse a woman named Madelyn was so disrespectful and clearly was just sitting not helping him.

I've been in different ERs for less severe incidents than this & I had better care. This hospital is a disappointment. I am a nursing student & this just showed to me that if these are the people in charge of our lives, I'm scared for my life and the future for others. Especially, if this is the care they provide, and MIND YOU he is still in there waiting for a room in the ICU because they're that booked plus they left trash on the floors, trash on the trays where mind you his food was right next to it too like ok great. I had to throw away their biohazards since clearly this hospital can't do it and I have to try my best to care for my family member to keep him calm & at least in a clean space.

I will be also file a complaint because seeing from the reviews this is just unacceptable & unfortunately a common thing.

Sunrise Hospital, serious car accident, left the patient naked on the gurney for hours, staff would not listen or help, trash on trays and the floor



**Larry B.**  
San Andreas, CA  
👤 18 🗣️ 15 📩 0

★☆☆☆☆ May 16, 2024

If you enter via er you'll be blessed to live. Otherwise expect to see a doctor be admitted for surgery, then spend 10 hrs in er waiting room being exposed to every possible virus disease and degrading treatment. Then finally moved into a hall of about 40 beds separated by a sheet curtain with no care. Spend 22 hours then sent to second pre OR room for another 10 hours before taken into er. Then back into pre and post ER room when advised you could go home. Promptly aggressively confirmed yes, get me the hell out of here. Change your own clothes then wait another 4 hours for someone to pull IVs. After the 4 hours. Discharge nurse shows up. Surprised it had been that many hours, they were just informed you were being discharged.

IN SUMMARY, stay the hell out of ER at this disgusting, abusive toilet and their non caring unprofessional rude lazy staff, you'll be lucky to survive. Let me clarify if your going to use this facility. Only do so via medflight. That way you'll go directly to 2nd or 3 floor, prior entry at sunrise was via medflight and the service and staff were wonderful. That's why the return which unfortunately was via ER Room and we would have been better off at an alley abortion clinic. YOU'VE BEEN WARNED

Sunrise Hospital, waiting in the ER for 22 hours, then 10 more hours until surgery, rude lazy staff, stay the hell out of this ER



**Chanthhea S.**  
Alameda, CA  
👤 0 🗣️ 1 📩 0

★☆☆☆☆ Dec 24, 2024

The service here is super disappointing. The operation/ work flow in the children emergency department is not efficient/ poor patient quality of care . I came in with my 22 month old boy with a head injury. I had to register him, wait for the ED tech to call me. That took 30 minutes, when she did. All she took was his weight and no other vital signs. She told me to sit down until the triage room was available, then a nurse will call me. 40 more minutes later , I finally got in the triage room. Just to get his full vitals sign and a motrin. Then I had to sit down and wait 2-4 hours so he can finally get stitched. The order of operations in the children emergency department is disappointing. I hope the leader of the hospital will look into it and help improve this workflow. I understand understaffed, but it was not staffing issues. The workflow here is failing the patient care services .

Sunrise Hospital, work flow is not efficient, poor quality of care, 22-month-old child had to wait hours to be treated for head injury



**Krystal H.**

La Sierra, Riverside, CA

@ 628 📍 18 🗨️ 4



May 28, 2024

Worst hospital I have ever been to im waiting in this lobby for hours with IV still in my arm and this security guard wants to come ask me what my name is for no reason talking about people come to the hospital to just sleep why would I sleep in this uncomfortable chair when I have a whole bed at home this is the most inconsiderate hospital I have ever been to if I can post a million posts about how horrible this hospital is I will the front staff is also inconsiderate they do not show no type of sympathy to anyone and also I have heard people come out an call names one time and walk back inside with this face like they don't care about the people here I DO NOT RECOMMEND THIS HOSPITAL AT ALL !!! I'm pregnant and I do not feel I was treated well here at all

Sunrise Hospital, worst hospital, aggressive security guard, staff showed no sympathy, I do not recommend this hospital



**James R.**

Las Vegas, NV

@ 0 📍 2 🗨️ 0



May 17, 2024

I was admitted to the ER around 19:30 on 05-10. Sat with an IV drip until about 23:30 when discharge WAS initiated.. Never saw the attending doctor or a member of staff that completed their residencies.no initial medication to speak of.No help in transferring the prescription that was issued to me to the CVS ppharmacy nearby. I am now a week without my diabetic medication and the follow up PCP has yet to return my calls.It would have been less a hassle on everyone to just Bslip into a diabetic coma

Sunrise Hospital, sat in ER for 4 hours, never saw a doctor, they did not get my prescription transferred to my pharmacy, already one week without my diabetic medication



**Mazriv S.**

Henderson, NV

@ 0 📍 2 🗨️ 0



Oct 7, 2023

The nurses and all departments are not caring at all.  
A family member has requested for a specific urgent treatment early in the morning. still has not seen anyone at 2PM.  
shameful uncaring and unprofessional staff.  
everyone passes the buck round and round again with no result. The only thing that was delivered or a ton of excuses.  
shame on sunrise hospital staffing system!  
Severely unacceptable work practices.  
Whoever is in charge needs to be retrained how to be a professional and fulfill the request of the sick patient there so they can heal.

Sunrise Hospital, nurses not caring at all, needed urgent treatment but was left waiting all day, everyone passes the buck. the only thing that was delivered was a ton of excuses



**Jillian B.**

Las Vegas, NV

@ 0 📍 2 🗨️ 0



Oct 21, 2024

My Mom was in the hospital on May 10th, 2023 and these videos were from May 10th as well. I met with the doctor that day and he was planning on discharging my mom this same day or the next day. He said my mom's lungs sounded clear & I went to get the nurse or CNA several times to let them know my mom was struggling to breathe and the nurse did not do much said I don't usually work in this unit kept thinking my mom was hacking the way she was because of something in her throat. You guys ignored what was going on with my mom until a new shift came on when I was leaving from visiting my mom and they had trouble waking my mom up so they had to use a bipap on her. You guys ignoring the way she was hacking and turned bright red caused major problems for her since then which led up to her going to the hospital October 11th, 2023 and being intubated on October 15th, 2023 & her passing Thanksgiving 2023. She could not even get her CPAP machine from the oxygen company Aerocare she had. You guys neglected my mom because in May 2023 my mom even told you guys she was struggling to breathe. This is patient neglect at the fullest. You could see clearly you guys just left my mom struggling and then when she was discharged none of the hospital staff could help us communicate with the oxygen company to get her CPAP fixed which was detrimental & important for her health. You guys caused my mom to die basically you guys just let her suffer & decline so basically her death was caused by your guys' negligence thinking something was stuck in her throat. That's why I got this video. I told the nurse more than once my mom was struggling to breathe.

Sunrise Hospital, ignored my mom who was having breathing problems, discharged without getting her CPAP fixed, they caused my mom's death



**Ryan P.**  
North Las Vegas, NV  
👤 0 🗨️ 7 📧 1

★☆☆☆☆ Aug 21, 2023

My dad was in the ICU for heat stroke and pneumonia and NINA STEFANOVA withheld fluid and food for almost 48hrs state medical examiner board for the poor quality care lack of communication and abuse she did to my father while he was admitted I'm gonna make sure she doesn't live this down they sent my dad to LTAC after almost starving him he was so weak only cause they kept getting frustrated with a stroke victim pulling their NG tube I don't know why they hired Nina she's a terrible doctor that'll kill you



**James R.**  
Las Vegas, NV  
👤 0 🗨️ 2 📧 0

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Sunrise Hospital, my dad was in the ICU for heat stroke and pneumonia, Dr. Nina Stefanova withheld fluid and food for 48 hours, sent my dad to long-term care after almost starving him



**Mazriv S.**  
Henderson, NV  
👤 0 🗨️ 2 📧 0

★☆☆☆☆ Oct 7, 2023

The nurses and all departments are not caring at all. A family member has requested for a specific urgent treatment early in the morning. still has not seen anyone at 2PM. shameful uncaring and unprofessional staff. everyone passes the buck round and round again with no result. The only thing that was delivered or a ton of excuses. shame on sunrise hospital staffing system! Severely unacceptable work practices. Whoever is in charge needs to be retrained how to be a professional and fulfill the request of the sick patient there so they can heal.



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he was in a very bad car collision & they took him to one of the trauma rooms in the ER. they did not give him any pain meds and did not wipe his dried blood from his body from his very severe car accident. he's clearly NOT OKAY. like he has gashes, cuts, bruises, stitches like everything. he was left naked, no gown, the same exact way as if he just came from the accident which was at 5-6am. we arrived around 10-11am, & he wasn't cleaned up or anything.

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when we told his first nurse this isn't okay to leave him like this & we tried to get a new one. after, no one seemed to know who is taking care of him as their patient. I had to say so no one is taking care of him or do I have to figure it out on my own??? until kindly a nurse named James tried to step in and help as much as he could. but the first nurse a woman named Madelyn was so disrespectful and clearly was just sitting not helping him.

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**Channthea S.**  
Alameda, CA  
@ 0 🗳️ 1 🗳️ 0

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Don't bring anyone you love there unless you are able to be there with them 24/7, which I can't be since I have a newborn.



**Jaime M.**  
Winston-Salem, NC  
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**Britney A.**  
Phoenix, AZ  
6 95 114

Feb 27, 2023

1 photo

This has to be the worst hospital in the US. We unfortunately found ourselves here after our friend had a medical emergency and arrived via ambulance. For a second I thought we had boarded a flight and ended up in a war torn country. This place is a literal dump. The hospital is surrounded by rubble. That aside, the care rendered to my friend was HORRENDOUS. Avoid this place at all costs.



**Lorraine O.**  
Pahrump, NV  
2 9 0

Sep 3, 2024

I can't imagine how bad the quality of care is at this hospital. Used to be one of the best but no more. My friend arrived by ambulance and was put in the waiting room sitting on a chair for 17 hours, then another 6 hours on a gurney for a room. He has a swelling in his neck and was not able to open his mouth just 1/4". He had an MRI and jaw bone biopsy and was never given the results. He was there 7 days and requested a dietitian but never happened. His diet was supposed to be clear liquid but he was getting oatmeal, puddings etc which he couldn't eat. They forgot to bring him any nutrition for 2 days. He requested a dietitian but never happened. The pain was so bad in his mouth, they did give him morphine every 4 hours which helped. He was discharged without any pain medication. It's been 2 weeks and no one has even called him, doctors or hospital. I would never recommend Sunrise Hospital or even. UMC. Meantime he's still suffering and waiting.



**Tori V.**  
Bar Nunn, WY  
0 1 0

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I felt extremely neglected and unsafe in the ER lobby. Cops took someone out that was sitting behind me and knocked me out of my chair when they tackled him to take him out. It was nuts. I had checked in after figuring out that I had to advocate for myself. They never directed me, so I sat there for hours, not knowing if my husband was ok, while people in the lobby were screaming and employees were laughing at them the entire time. After the chair tackle, I was in survival mode until my husband called and walked back into the lobby all disheveled. He still had pads stuck to his chest when we settled into an Extended Stay that would take us at 3am.



**Tiffanie Elizabeth** is in Las Vegas. Follow  
July 7 at 1:33 PM

Update on Eric

This has been one of the most frustrating, heartbreaking, and exhausting experiences we've ever faced in the medical system, and it's still not over.

July 4th: 7AM -head to VA hospital for Eric's pain in his eye. They can't treat him there, so they're going to send him to Sunrise Hospital, where they have a doctor who can treat him. (It's July 4th - we need to schedule our emergencies more conveniently for the health care system)

July 4th: We arrived at Sunrise Hospital at 12:30PM, still in the same IV from the VA. Hours in a hallway. No meds. No ophthalmologist. Overnight stay required... still no meds.

July 5th: Woken up for blood draws. Still no answers. No ophthalmologist, again. Nurses refused basic care like helping him change. By 4:30PM, finally, he received his regular medications. Still no clarity on whether there's an actual infection.

July 6th: More blood draws. Another day of "maybe." MRI ordered, but no one shows up. No doctor visit, just more waiting. Supposedly we'll know if he needs surgery "soon." Spoiler: we didn't.

July 7th: Eye now red, swollen, and worse. MRI finally done at 9:45AM. Still no word from an ophthalmologist. A new doctor floated two scenarios: either antibiotics will work... or he needs surgery and must be moved. Again, we wait.

The care has been inconsistent, the communication has been nonexistent, and the system is broken. Our veterans deserve better. My husband deserves better. Every patient deserves better.

We're not done fighting.  
We won't stop speaking up.  
We'll keep pushing until someone listens.

#VeteransDeserveBetter #MedicalNegligence #VAAdvocacy #SunriseHospital #HealthcareCrisis #FixTheSystem #WifeOnAMission #LasVegas #VeteranCare #ShameonSunriseHospital #InvisibleWounds #PatientAdvocate

2/11/2025

this Place should be shut down! They are filthy, Do not care for their patients and it's run by a bunch of young non give a shit staff with attitude. Also wif with the metal detectors and security going through your things???? Never seen this in my life! someone coming in with heart problems and the security wasting time to dig in your belongings ?????? Sitting people in the lobby with their own urine in their hands !!!!!???? IVs in their arm no one gives a shit here it's crazy and so unkept. No one tells you who they are they just poke you take blood leave you there and then some person comes out in the lobby and tells your business to everyone in the lobby!!! Isn't this a Hippa thing?????

I left there being told I have an infection and inflammation around my heart. Go home take ibuprofen and nothing for the infection. I look at all my blood work at home..... I'm pretty damn sick and should have been told what is happening. Instead giving me B.S. I will never return here these people will let you die for real!!! any hospital but this one! I'm 50 years old seen meany hospitals in my day and never have I ever seen disgusting behavior, cleanliness and attitudes in my life  
Save your aggravation, this place is scary they do not pay attention they do not care. you are only \$\$\$ to these people and cattle

Frustrating, exhausting, inconsistent care, communication was nonexistent, system is broken. Patients deserve better.

Sunrise Hospital should be shut down. Infection and inflammation around my hear and they told me to go home and take Ibuprofen. This place is scary.

11/26/2022

sunrise is the worst hospital to ever be built. Outside near emergency rooms is nvr clean. Blood spots everywhere. They think every patient are crack heads or drug heads. I had a relative just go in for a breathing treatment and they put her in ICU when she was perfectly fine. She NEVER made it out of that ICU room alive. There were several bodies dropping like flies and being willed out of that ICU floor in ONE DAY. They are overly sedating their patients to where they are weak and have no movement of their own. Their bodies start to depend on the medications and at that point it is literally nothing you can do about it. The nurses are head over the doctors. They just does what they want. That nurse LEA ON ICU AND MAGGIE ARE KILLERS STRAIGHT UP. They literally are over dosing patients on their own will and giving false updates to the doctors. I will NEVER step grounds on this hospital ever again in my life. This whole building needs to be burned to the ground. They have metal detectors because they know family members will kill for their relatives thats being killed and MURDERED inside that dump ass hospital. The nurses on the ER AND ICU FLOOR dnt give a shit about your symptoms. They will laugh behind your back and in your face. I walked through ER and seeing people struggling to breathe, a guy leaking from his head & slumped over passing out and he was sitting there when I left to go get food and was there when i got back. I was lost of words at what my eyes were witnessing. My friend i work with said his brother went in and got taking to ICU and died 2 days later when he was perfectly fine. When I went to visit my relative. I saw 6 bodies being willed out of their wills all next to each other. Like my heart was weak. I couldn't believe it. Im just at an all time AW. They really should be ashamed of themselves. But they're not. Doctors leaves nurses the power of taking someone life and they do it to their advantage. They dnt care who them patients are leaving behind. Sick fucking fuckers. FORREAL. They all need to be under the JAIL ON THE DEATH PENALTY L. Feeling every bone crack until they rott

Worst hospital ever, not clean, overly sedating patients. My family member went in for a breathing treatment and did not come out alive.

JayJay Rosen  
July 25, 2024 · 🌐

WE COULD USE A LITTLE COMMUNITY ORGANIZING HELP. So here's why we need a medical malpractice lawyer. Dr. Andrew Michelson is an ER doctor at Sunrise Hospital committing Medicaid fraud.

My son Maxwell twisted his back yesterday, heard a pop, and was in pain. We iced it and took a muscle relaxant, but this morning Maxwell could not get out of bed. I could not get him out of bed without help, so we called 911. The ambulance, after some difficult maneuvering, got him to Sunrise Hospital. At the hospital, Max, who I remind you was in massive lower back pain, was forced to sit in a lobby chair, which really hurt. They did not help him get to, or use the restroom when he asked, which ended poorly.

A nurse gave him an Oxycodone pill and then without a visit from Dr. Andrew Michelson, who signed the paperwork, discharged him shoeless, in pajamas, and not even in a wheel chair. Sunrise ER gave him a referral to a back specialist who is out of his network and when Maxwell complained, her answer was that he should get better insurance.

Maxwell never saw a doctor, had no imaging done on his back, they never ran any blood tests. They gave him an opioid and sent him out on the street by himself. The discharge paperwork has no diagnosis and the work letter was blank, no explanation, no signature.

THIS IS NOT HEALTHCARE, THIS IS MEDICAID FRAUD AND PATIENT ABUSE.

I think they dismissed Maxwell as a drug-seeking addict and treated him as such without making any effort to confirm. This is 100% Dr. Andrew Michelson (<https://www.facebook.com/andrew.michelson.566>). He treated my son with disregard, disrespect, and malpractice.

This cannot stand, and I ask your help to flood the NV state medical board and Sunrise Hospital with complaints. No one should have to endure this treatment and with your help, maybe we can make it so no one else ever does.

Sunrise Hospital Patient Advocate"  
SUNR.PatientAdvocate@hcahealthcare.com  
State of Nevada Medical Review Board  
<https://nsbme.us.thentiacloud.net/webs/nsbme/register/...>

My son had extreme back pain. They did no blood tests, no imaging, no diagnosis. Gave him Oxycodone and sent him out on the street.

Mike Hooper  
1d · 🌐

this hospital is severely and habitually understaffed due to constraints from ownership and unreasonably high turnover, due to unnecessarily harsh working conditions and below average compensation. the citizens in LV rely on this hospital to provide ethical and sufficient care. unfortunately it seems the ownership doesn't think it's their job to provide it. please sign on and send them a message asking them to do better at meeting their moral and ethical obligations.

RESPECTSUNRISEPROFESSIONALS.ORG  
**Respect Sunrise Professionals!**

Like Share

Sunrise Hospital is severely and habitually understaffed due to corporate owner. Unreasonably high turnover due to harsh workina conditions.

Jul 18, 2025

This is the worst care, most non communicative, neglectful hospital. Treating Senior Citizens as throw aways is unacceptable. Nobody takes responsibility, they pass the buck and blame others.

This is the worst, most non-communicative, neglectful hospital. Treating senior citizens like throwaways. Nobody takes responsibility.

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Horrible hospital. It's run like a circus. Very disorganized and poor care of patients. You and your family have to pay attention to everything because nobody else is paying attention. Do NOT leave your loved ones alone in this place. Armed guards and metal detectors make it feel like a prison hospital. Read this warning about Sunrise Hospital on the Complaints Board.

Do NOT use Dr. Michael S. Bradford for surgery. Dangerous doctor, doesn't follow procedures and causes serious harm. Arrogant and has no compassion. Check all of the websites and read tons of negative reviews.

Horrible hospital, run like a circus. You and your family have to watch everything because staff are not paying attention. Do NOT let your loved ones be alone in this place.

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