



Patient-99

Patient-99 is about a family who took their child to Sunrise Children's Hospital. They paid the bill in full at the time of the visit. Then Sunrise Hospital would not give them an accurate itemized statement. Just a constant runaround and no valid response.

This feels like fraud – and it's costing us real money.

We visited Sunrise Children's Hospital in January and paid the full amount upfront.

Every time we talk to someone, we get a different answer.

Today we were told the hospital doesn't even issue invoices – which is absolutely outrageous.

Refusing to provide a formal bill after full payment has been made feels like intentional fraud. It raises serious questions about transparency and legality.

The "itemization" we were given is vague. It doesn't match the amount we paid and is completely useless for insurance purposes.

We're not asking for anything special – just a standard bill that any hospital should automatically provide.

We are deeply disappointed and frustrated. The lack of professionalism, the conflicting information, and the refusal to provide a basic invoice.

It's not just bad service. It's unacceptable. It's unethical. And it feels like a scam.

Please also spare the standard phone numbers or email addresses usually shared in replies. We've already contacted them multiple times.

While the Patient Advocate has been courteous and tried to assist, we still haven't received a clear explanation or a proper invoice.

Note to readers: Check out the page titled [Who to Call](#) for additional contact information.



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**Just say NO to Sunrise Hospital
and just say NO to Sunrise Children's Hospital**

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