



Patient-60

Patient-60 spent 3 days at Sunrise Hospital. His procedure was canceled and rescheduled multiple times, but the procedure never happened. Staff was disorganized and inept and provided very little communication. After 3 days and still no procedure, the patient chose to leave the hospital. Dreadful experience on many fronts.

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Suboptimal, remiss, inattentive, borderline negligent care.

Across 72 hours, endoscopy was scheduled, canceled, rescheduled, and not scheduled at all - - due to broad disorganization & miscommunication among their inept doctors & nurses.

Staff deceitfully attempted to indefinitely prolong my stay, just to exploit Medicare, but I got wise to their shenanigans!

Endoscopy never materialized across 72 hours as I refused to stay any longer and starve on ice chips and marginal nutritional support.

Inept nurse in the ER unable to find a vein to draw blood. She had to get a 2nd nurse to run an ultrasound to find a good vein!

Nurses are surly and abrupt in their bedside manner. Lab techs who draw blood are aggressive & discourteous. One inept lab tech missed my vein in my left arm, and she left a large bruise.

My room was not cleaned during the 3 days.

If you're a dissatisfied patient, once you leave the hospital, you cannot return to voice your complaints to anybody in Hospital Administration. Instead, you are directed to speak to a Concierge or a Patient Advocate. Transmit detailed, written Grievances to Administration and keep copies.

Doctors made false entries into my medical record.

Broad miscommunication among doctors and nurses. I penned a detailed grievance with Administration.

The hospital's response was, "The physician who cared for you is not an employee or agent of the hospital, but we have provided appropriate feedback to them."

If you submit any substantial written complaints, the hospital will collaborate and deny all culpability and write, "We regret that we did not meet your expectations surrounding patient care and communication."

If you choose to use this hospital, document everything, transmit scathing grievances to Administration, and hold all clinicians accountable.

Find a reputable attorney who will bring a vigorous civil lawsuit against the hospital.



Patient-60 chose to leave Sunrise Hospital due to lack of medical care, procedure was rescheduled several times but never happened, staff was disorganized and inept and provided very little communication.

Patient says they tried to force him to stay more days just to exploit Medicare.

REMINDER: You can choose to leave a hospital. Just ask for the AMA form (AMA means "against medical advice.") Comments posted on review websites have stated that Sunrise Hospital will try to force you to stay using scare tactics such as telling you that insurance won't pay if you leave. If you are not getting proper medical care or are being harmed or threatened, YOU CAN LEAVE SUNRISE HOSPITAL and go to a better hospital (or go to your primary care doctor or urgent care, depending on your medical situation).

Just say NO to Sunrise Hospital

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