



# Patient-6

**48 Hours waiting for surgery, very little medical care, surgery never happened, denied food and water for long periods of time, still suffering, Patient-6 chose to leave the hospital.**

After being admitted to the hospital from the Emergency Room (ER), I spent 5 hours in the ER lobby -- following nearly 12 hours in the ER itself.

I was then transferred to the crowded family surgical waiting room on the 3rd floor, where 20 patients, including post-op, pre-op, and individuals with various health issues from cardiac to post-cesarean wound infections, were accommodated in hard reclining chairs.

The environment felt overcrowded and uncomfortable, raising concerns similar to healthcare facilities in third-world countries.

Upon my arrival at the ER, I was initially informed about undergoing surgery that same night, but plans changed by midnight, rescheduling the procedure for Thursday morning.

**Come Thursday noon, experiencing back pain that impeded my mobility, I requested discharge.**

**Initially, I was informed that I would need to make my way down three floors to the main entrance for an Uber pickup.**

**However, I was later moved to a room with two available beds, enduring 24 hours without food or drink, until the surgery was rescheduled for that evening.**

On Wednesday at 6 pm, following 6 hours in the ER, I was examined by an ER doctor.

Meanwhile, on Thursday morning at 9 am in the family waiting room, a physician assistant from the urology department informed me of a change in the planned surgical procedure – from stone removal

to stent insertion.

**Despite requesting my required daily medications multiple times, I received no response.**

As Thursday progressed without the necessary administration of fluids, my IV became clotted, and I received limited water intake every 4-6 hours, further exacerbating my persistent pain.

By Friday at 8 am, I was informed that the surgery would take place before noon.

Friday at 11 am, a hospital intern came to check on my post-operative progress and mentioned discharge. However, I clarified that **I had not had surgery**. The intern briefly visited for about 15 seconds and indicated he would return.

By 12:30 pm (being in the hospital for over 48 hours), a discharge planner approached me to prepare for discharge. I reiterated that **I had not undergone surgery**.

The only questions asked were about my insurance coverage and arrangements for getting home before she left.

**At 2 p.m., there were no signs of progress in terms of surgery - with no surgeons, anesthesiologists, or surgical nurses visiting. I had not received any fluids orally or through IV, apart from 3 ounces every 4-6 hours.**

**Feeling unwell with stomach issues, dehydration, and a severe headache, (and no sign of having surgery after more than 48 hours), I decided to leave the hospital.**



A patient chose to leave Sunrise Hospital due to the horrible care, overcrowding, waiting more than 48 hours for a surgery that never happened, not receiving her daily medications, and being denied food and water for long periods of time.

**REMINDER: You can choose to leave a hospital. Just ask for the AMA form (AMA means "against medical advice.") Comments posted on review websites have stated that Sunrise Hospital will try to force you to stay using scare tactics such as telling you that insurance won't pay if you leave. If you are not getting proper medical care or are being harmed or threatened, YOU CAN LEAVE SUNRISE HOSPITAL and go to a better hospital (or go to your primary care doctor or urgent care, depending on your medical situation).**

**Just say NO to Sunrise Hospital  
and REMEMBER you can choose to leave**

**Choose a better hospital**

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