



Patient-47

Patient-47 is an infant with a head injury. His parents took him to Sunrise Children's Hospital and had to wait several hours to get medical care and stitches. They did not have a staffing shortage. It was just lack of organization and incompetent management.

The service at Sunrise Children's Hospital is super disappointing.

The operation/work flow in the children's emergency department is not efficient and has low quality of care for infants and children.

I came in with my 22-month-old-boy with a head injury. I had to register him, then wait for the ED tech to call me. That took 30 minutes.

When she did, all she did was get his weight -- and no other vital signs.

She told me to sit down until the triage room was available, then a nurse will call me.

Forty (40) minutes later, we finally got in the triage room -- just to get his full vitals and a Motrin.

Then we had to sit down and wait 2-4 hours, until they finally did stitches.

The order of operations in the children emergency department is disappointing.

I hope the leader of the hospital will look into it and help improve this workflow. I understand understaffed, but they did not have a staffing shortage.

It was just lack of organization and incompetent management of the patient list and assignment of staff.

HEAD INJURY?

Signs & symptoms



Patient-47 at Sunrise Children's Hospital. This was an infant with a head injury, and he had to wait several hours to get medical care.

This was NOT a staffing problem. It was lack of organization and incompetent management.

Just say NO to Sunrise Children's Hospital

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