



## Patient-44

**Patient-44 was an elderly man who had a stroke and was transported by ambulance to Sunrise Hospital. He was severely neglected by the hospital, and his family was mistreated by the staff.**

My 90-year-old father was brought in through the ER by ambulance for a stroke and infection. They proceeded to run blood tests on him then neglected him the rest of the evening.

**When I got there, I noticed that he was laying in his own urine and his IV had burst and he was bleeding all over himself and the bed. I politely informed a doctor whose tag said "student," and he went and told a nurse.**

**The nurses then ignored our request to have him cleaned up and have his iv fixed. An hour went by and we asked the same student doctor. He again went and informed the nurse. Again, we were ignored.**

**30 minutes later the same doctor told a male and female nurse right in front of me. They were chatting and giggling and again ignored us and my father.**

I then made a comment TO MY FATHER that hopefully soon they will care about him. The male nurse overheard me and proceeded to come over and threw my father's arm up vigorously and told me it was all dried blood now and no big deal (because it had sat there for so long).

The male nurse then got in my face and screamed at me and made derogatory remarks to me. He made a huge scene in front of all those patients and threatened me and threatened to have me physically removed from my father by security -- only because I didn't want my elderly father to lay in his own filth.

At one point, I told him to back off because as a female I felt physically threatened.

**I have never seen such unprofessionalism in my life nor have I ever been so disrespected. That male nurse has no business in healthcare treating a stray dog let alone sick people. Then to separate me from my father when he had a possible stroke is just unfathomable.**

I will be taking this complaint to the Better Business Bureau and my attorney.

## **What are your rights as a patient at Sunrise Hospital?**

If you are mistreated, abused, harassed or threatened at Sunrise Hospital, read the list of Patient Rights posted on their website, starting with this statement:

**Each individual shall be informed of the patient's rights and responsibilities in advance of administering or discontinuing patient care.**

The following list (titled Considerate and Respectful Care) is from another section on the list of Patient Rights at Sunrise Hospital, but there is a lot of additional information included on [this page](#).

### **Considerate and respectful care**

- To receive ethical, high-quality, safe and professional care without discrimination.
- To be free from all forms of abuse and harassment.
- To be treated with consideration, respect and recognition of their individuality, including the need for privacy in treatment. This includes the right to request the facility provide a person of one's own gender to be present during certain parts of physical examinations, treatments or procedures performed by a health professional of the opposite sex, except in emergencies, and the right not to remain undressed any longer than is required for accomplishing the medical purpose for which the patient was asked to undress.

**(Note: Does Sunrise Hospital ever notify the patients of these rights?)**

As noted below, patient stories posted on this website and throughout the Internet show a long-term pattern of abuse of patient rights by Sunrise Hospital.

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Read the [Sunrise Hospital list of Patient Rights](#), although there are countless patient stories on this

website and throughout the Internet that show these rights are routinely violated.

**Protect yourself. Just say NO if you are being mistreated or harassed at Sunrise Hospital. REMEMBER, you can leave and go to a better hospital.**

**Just say NO to Sunrise Hospital**

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