



Patient-268

Patient-268 went to Nevada Orthopedic & Spine Center. He had a bad experience which left him wondering about the common sense, competence, reading comprehension, and logic skills of the doctors and nurses at this practice. Heard the staff gossiping outside his room and making inappropriate comments as they incorrectly assumed he was a patient with the same name (who is actually 20 years older). They need to learn how to read a medical chart.

First, I left the without treatment because I never saw a physician over an hour after appointment time. Although, it didn't seem uncommon for people to do this at that place.

Second, I really need all medical professionals to understand that more than one person can have the same or similar name. If you are not competent enough to understand that two people can have the same name, you are not competent enough to render medical care.

I am aware that someone who is 20+ years my senior has my name. And I am aware that this person has been in and out of jail since 1982 for drug-related crimes. I wasn't even born in 1982.

What's weird is that you can't figure out the 20-year gap in the charts. I would think age is important to medical diagnosis, but clearly it doesn't impact the medical advice provided here.

I need you to try very, very hard to understand this. Because gossiping outside the door of a place I've never been (and am only here because of a referral from an ER) about how I'm a repeat flyer is unprofessional and, likely, unethical.

I really hope that each of you are treated the same way you treated me in a similar situation.

If it is too difficult for the nurses and doctors to see different medical history, birthdays, and middle names in the chart and reach the conclusion themselves that more than one person can have the same name, I am seriously concerned about what else is missing from their basic common sense, reading comprehension, and logic skills.

I do not want treated by anyone who cannot figure this out on their own without prompting.

Patient-268 had a bad experience with Nevada Orthopedic which left him wondering about the common sense, competence, reading comprehension, and logic skills of the doctors and nurses at this practice.

Patient says:

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- **I need you to try very, very hard to understand this. Because gossiping outside the door of a place I've never been (and am only here because of a referral from an ER) is unprofessional and, likely, unethical.**
- **If it is too difficult for the nurses and doctors to see different medical history, birthdays, and middle names in the chart and reach the conclusion themselves that more than one person can have the same name, I am seriously concerned about what else is missing from their basic common sense, reading comprehension, and logic skills.**

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Just say NO to Nevada Orthopedic

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