



Patient-238

Patient-238 went to Dr. Kevin Sharif at Nevada Orthopedic & Spine Center. Patient was kept waiting for a long period of time and was given vague or weak responses when he asked for an update. Dr. Sharif spent only 10 minutes with the patient and immediately recommended surgery as the only option. Huge disappointment!! Patient will NOT be going back to Dr. Sharif.

After being referred to Dr. Sharif, I read numerous reviews praising him for his thoroughness, genuine willingness to educate patients about their options, and his excellent surgical skills.

I felt a huge sense of relief believing that I'd soon be meeting with a specialist that would undoubtedly be able to help me understand the source of my chronic pain and the options available to address my condition.

My feelings of encouragement quickly grew when I received a call from Sandra to schedule an appointment. I excitedly returned her call and I was able to book an appointment with ease.

I asked Sandra about filling out any paperwork prior to my appointment and she directed me to their website where I could fill out the new patient paperwork.

I called a couple of times leading up to my appointment, and she promptly returned my call each and every time. My interactions with her made me feel confident that the 45-minute drive to Henderson would be well worth it.

The day of my appointment, I arrived 30 minutes prior as instructed and was given a few additional simple forms to fill out.

While checking in, I notice a whiteboard with each doctor's name on it and saw that Dr. Sharif's column had a magnet indicating he was running on time (winning! I thought to myself).

As my appointment time neared, I patiently waited expecting to be called at any moment.

At 30 minutes past my appointment time, I was still sitting in the waiting room.

I asked the girl who had given me my paper work and collected it once I had completed it, how much longer I could expect to be waiting, noting my appointment time had come and gone. I was told, "you're next to be seen."

I asked what that meant in terms of how much longer I'd be sitting in the waiting room and was essentially told that was a question with no answer.

One hour past my appointment time (90 mins after arrival), I was preparing myself to eat the copay and walk out.

Roughly 10 minutes later, my name was finally called. I was taken to the exam room and took a seat.

Within minutes, I was taken to get X-rays and then brought back to the exam room.

I asked the woman who took my X-rays when I'd be seeing the doctor? The response I got was similar to the one I had been given in the waiting room.

She added "back issues are usually complicated and can take more time to address." Okay?

That must mean I'd be getting my adequate share of time with the Doctor.

Bad assumption!!!

The doctor quickly pointed out the problem area and described the visible differences that indicated this problem needed to be addressed. Immediately.

Surgery was recommended as the only option to achieve relief.

He quickly described the surgery and identified the name of the procedure.

I was somewhat shocked to learn I was in worse shape than I had hoped.

I attempted to ask a few clarifying questions.

I couldn't process the information quickly enough as he was already one foot out the door.

I received maybe 10 minutes of his time and off he went.

I left with a prescription for an anti-inflammatory that will hopefully bring some relief and instructions to get an updated MRI.

I spent more time with the X-ray tech than the doctor.

Huge disappointment!!!

By the time I got home, in an attempt to rid myself of the negativity I was feeling, I thought perhaps once the doctor has the updated MRI images there will be more information to be given and I'll get those fuzzy feelings that inspired so many patients to leave such stellar reviews.

That did not happen.

I will NOT be returning to the Henderson office and, therefore, will not be seeing Dr. Sharif again.

DOCTOR'S WAITING ROOM POLICY



**If you die while waiting to see
the doctor, please cancel
your appointment.**

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This is a stock photo about long wait times
in the doctor's office.

**Just say NO to Nevada Orthopedic
and just say NO to Dr. Kevin Sharif**

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