



Patient-197

Patient-197 went to Sunrise Hospital with kidney problems. Poor communication and long wait times. Sunrise Hospital incorrectly labeled her condition as only urinary tract infection. They took her personal belongings. Patient has lost confidence in this hospital.

I've been to this hospital multiple times because it is the closest option and covered by my insurance, but my overall experience has been frustrating and stressful.

During intake, personal belongings such as my vape, lighter, and cigarettes were taken as part of their process, but I was not clearly informed about where they were stored or how they would be returned.

Combined with long wait times and poor communication, this added to an already difficult experience.

I have also had concerns about how my medical issues were handled, particularly related to kidney problems that I feel were repeatedly minimized or labeled as a simple urinary tract infection without clear explanation.

On one visit, I was left waiting for an extended period while someone was waiting for me outside in extreme Las Vegas heat, which created a stressful and unsafe situation.

Overall, the lack of communication, long delays, and concerns about care have made me lose confidence in this facility.

Note to readers: Learn about the \$12 Billion that is wasted annually in U.S. hospitals due to communication inefficiencies.



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Just say NO to Sunrise Hospital

The Hidden Cost of Poor Communication in Hospitals (And How to Fix It)

An eye-opening study by the University of Maryland's Robert H. Smith School of Business revealed that **U.S. hospitals waste \$12 billion annually due to communication inefficiencies.**

That's a billion with a 'B.'

These losses stem from delayed medical procedures, duplicated tasks, and missed information handoffs—all of which affect patient care and inflate operational costs.

To put it in perspective, that's enough money to fund the entire healthcare system of a small country.

Another report by the Ponemon Institute found that U.S. hospitals lose about \$11 billion annually due to poor communication practices. This staggering financial drain highlights the urgent need for more efficient solutions.

But here's the kicker: this financial drain is preventable.

[Read the article](#)

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